Lumber Liquidators, Inc.
Form 10-K
March 11, 2009
Table of Contents

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION 

Washington, D.C. 20549

## FORM 10-K

(Mark One)

## x ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended December 31, 2008
OR

# .. TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 <br> For the transition period from to 

# Lumber Liquidators, Inc. 

Delaware (State of Incorporation)

043229199
(I.R.S. Employer Identification No.)

3000 John Deere Road

Toano, VA 23168
(Address of principal executive offices, including, zip code)
(757) 259-4280
(Registrant s telephone number, including area code)

## Securities registered pursuant to Section 12(b) of the Act:

## Title of each class <br> Name of each exchange on which registered <br> Common Stock, par value $\mathbf{\$ 0 . 0 0 1}$ per share <br> New York Stock Exchange <br> Securities registered pursuant to Section 12(g) of the Act: None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes ${ }^{*}$ No x Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section $15(\mathrm{~d})$ of the Act. Yes ${ }^{*}$ No x

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No ${ }^{\circ}$

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation $\mathrm{S}-\mathrm{K}$ is not contained herein, and will not be contained, to the best of Registrant s knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form $10-\mathrm{K}$ or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule $12 \mathrm{~b}-2$ of the Exchange Act. (Check one):


## Edgar Filing: Lumber Liquidators, Inc. - Form 10-K

At June 30, 2008, the last business day of the Registrant s most recently completed second fiscal quarter, the aggregate market value of the voting and non-voting common equity held by non-affiliates of the Registrant (based upon the closing sale price of such shares on New York Stock Exchange on June 30, 2008) was approximately $\$ 6.6$ million. Shares of Registrant s common stock held by each executive officer and director and by each entity or person that, to the Registrant s knowledge, owned 5\% or more of Registrant s outstanding common stock as of June 30, 2008 have been excluded in that such persons may be deemed to be affiliates of the Registrant. This determination of affiliate status is not necessarily a conclusive determination for other purposes.

Indicate the number of shares outstanding of each of the Registrant sclasses of common stock as of March 3, 2009:

## Title of Class Number of Shares

 Common Stock, \$0.001 par value 26,796,891 DOCUMENTS INCORPORATED BY REFERENCEPart III incorporates certain information by reference from the Registrant s proxy statement for the 2009 annual meeting of stockholders, which will be filed no later than 120 days after the close of the Registrant s fiscal year ended December 31, 2008.

Table of Contents

## LUMBER LIQUIDATORS, INC.

## ANNUAL REPORT ON FORM 10-K

## TABLE OF CONTENTS

Page
PART I
Item 1. Business ..... 3
Item 1A. Risk Factors ..... 12
Item 1B. Unresolved Staff Comments ..... 22
Item 2. Properties ..... 22
Item 3. Legal Proceedings ..... 22
Item 4. Submission of Matters to a Vote of Security Holders ..... 23
PART II
Item 5. Market for Registrant s Common Equity. Related Stockholder Matters and Issuer Purchases of Equity Securities ..... 24
Item 6. Selected Financial Data ..... 26
Item 7. Management s Discussion and Analysis of Financial Condition and Results of Operations ..... 27
Item 7A. Quantitative and Qualitative Disclosures About Market Risk ..... 45
Item 8. Consolidated Financial Statements and Supplementary Data ..... 46
Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure ..... 66
Item 9A. Controls and Procedures ..... 66
Item 9B. Other Information ..... 66
PART III
Item 10. Directors, Executive Officers and Corporate Governance ..... 67
Item 11. Executive Compensation ..... 67
Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters ..... 67
Item 13. Certain Relationships, Related Transactions and Director Independence ..... 68
Item 14. Principal Accountant Fees and Services ..... 68
PART IV
Item 15. Exhibits and Financial Statement Schedules ..... 69
Signatures ..... 70

Table of Contents

## PART I

## Item 1. Business.

## Overview

Lumber Liquidators is the largest specialty retailer of hardwood flooring in the United States, based on industry sources and our experience. We believe we have achieved a reputation for offering great value, superior service and a broad selection of high-quality hardwood flooring products. We offer an extensive selection of premium hardwood flooring products under multiple proprietary brands at everyday low prices designed to appeal to a diverse customer base. We generally purchase our products directly from mills or associated brokers. We believe that our vertically integrated business model enables us to offer a broad assortment of high-quality products to our customers at a lower cost than our competitors.

Our company was founded in 1994 by Tom Sullivan, the current chairman of our board of directors, and in 1996, he opened the first Lumber Liquidators store near Boston, Massachusetts. Tom believed that traditional home improvement and flooring retailers underserved the homeowner in terms of selection, quality, price and product availability, presenting an opportunity to sell hardwood flooring at liquidator prices. Tom established relationships directly with vendors and mills to provide customers with broad, high-quality assortments at everyday low prices. He also identified the opportunity to better serve customers by employing knowledgeable sales staff to educate the customer about the product and provide advice on self-installation or working with contractors. Tom opened the second Lumber Liquidators store in Hartford, Connecticut, starting our company s national expansion, and as of December 31, 2008, we sold our products through 150 Lumber Liquidators stores in 44 states, a call center, our website and catalogs, operating as a single business segment.

We believe that our brands, value proposition and integrated multi-channel approach are important competitive advantages in a hardwood flooring market that is highly fragmented. We have invested significant resources developing our national brands, including our name and proprietary products, which include our flagship Bellawood brand, and expect to continue to invest resources in our advertising and marketing at a percentage of net sales greater than our competitors. We believe Lumber Liquidators is now recognized across the United States as a destination for high-quality hardwood flooring at everyday low prices, while our Bellawood brand is known as a premium flooring brand within the industry.

Our corporate headquarters is in Toano, Virginia, where we also operate our distribution and finishing facility and our call center. In August 2007, we reincorporated from Massachusetts to Delaware, and in November 2007, we completed our initial public offering. Our stock now trades on the New York Stock Exchange under the symbol LL.

## Our Value Proposition

Our value proposition to the customer is a key driver of our business. Important components include:

Price. A fundamental part of our founding philosophy is to provide quality hardwood flooring brands at everyday low prices. We are able to maintain these prices across our product range because we purchase flooring directly from mills and brokers. In addition, we operate a low-cost store model with a no frills showroom, limited in-store inventory and locations in industrial or commercial areas that carry lower rent expense than many retail stores.

Selection. We have developed a broad product assortment of domestic and exotic hardwoods sold under proprietary brands that help us to differentiate our products from those of our competitors. We offer products across a range of price points and quality levels that allow us both to target discrete market segments and to appeal to diverse groups of customers.

Quality. We believe that we have achieved a reputation for quality, and that our proprietary brands are recognized for excellence by our customers. We work directly with our supplier mills and brokers to source and produce flooring that will meet our high quality standards and we also currently finish

## Table of Contents

approximately $80 \%$ of our premium Bellawood products at our state-of-the-art Toano facility. We maintain an in-house inspection and quality control function and enforce strict certification requirements for Bellawood supplier mills.

Availability. Since our founding, we have made it a priority to build long-term relationships with our key supplier mills and brokers. As we have grown, we believe our relationships with our suppliers have strengthened, which we believe helps us ensure our continued access to a broad selection of domestic and exotic hardwood products at attractive prices. We believe that these direct supplier relationships are relatively unique in our industry. In addition, we believe our supply chain and centralized inventory at our Toano facility allow us to meet the delivery needs of our customers better than our competitors.

## Our Growth Strategy

We intend to continue to increase revenues and profitability by strengthening our position as a leading provider of hardwood flooring. Specific elements of our strategy for continued growth include the following:

Expand Our Store Base. The hardwood flooring market is highly fragmented, and we believe there is a significant opportunity to expand our store base. Because of the low capital investment to open our new stores and the attractive returns on investment that our stores generate, we intend to continue to expand our store base. We opened 34 new stores in 2008 and plan to open between 30 and 40 new stores during each of the next several years.

Improve Existing Store Net Sales Growth. We seek to drive productivity through strong comparable store net sales performance and by improving operational efficiencies. We expect net sales growth will be driven by our investment in our proprietary brands, targeted marketing campaigns and more efficient net sales and inventory planning and forecasting, as well as favorable long-term industry trends. In addition, we continue to build on what we believe is our strong track record of consistent store-level execution.

Expand Operating Margins. We attribute our success to our focus on and our ability to deliver on our value proposition to the customer, which results from leveraging our strength as a vertically-integrated, low-cost operator. As we continue to increase our revenues by opening new stores and marketing our proprietary brands, we also plan to decrease marginal costs by taking advantage of improving economies of scale in purchasing, leveraging our existing infrastructure and other fixed expenses and optimizing our finishing, distribution and supply chain management.

Leverage Brand Marketing Across Multiple Channels. We use our advertising and marketing activities and our multiple sales channels to help educate potential customers about hardwood flooring. As customers learn more about hardwood flooring and how best to shop for it, they also learn more about our products and value proposition, which we believe drives customer store visits and purchases of our products. We believe that as we continue to leverage our multi-channel strategy, we will drive repeat customer traffic. We have also made a significant advertising and marketing investment to link our brands to quality and value, as well as to establish ourselves as the hardwood flooring experts. As we continue to grow and open more stores, we believe that our marketing and branding activities will become more efficient and targeted. We also believe that our customer acquisition costs will decline on both a per-customer and per-store basis.

## Our Brands

We believe both Lumber Liquidators and Bellawood are well-known national brands. We have positioned Lumber Liquidators to represent an attractive value proposition to the customer, and believe we offer superior service and hardwood flooring expertise. We are committed to supporting our brands and products through diverse national marketing campaigns that reach a wide variety of potential customers.

## Table of Contents

We offer a large selection of hardwood flooring year-round at everyday low prices primarily under our proprietary brands, ranging in quality from our premium Bellawood brand to our more economical brands.

## Our Integrated Multi-Channel Sales Model

We have an integrated multi-channel sales model that enables our national store network, call center, website and catalogs to work together in a coordinated manner. We believe that due to the average size of the sale and the general infrequency of a hardwood flooring purchase, many of our customers conduct extensive research using multiple channels before making a purchase decision. Our sales strategy emphasizes customer service by providing superior convenience and education tools for our customers to learn about our products and the installation process. We hire store associates who often have relevant industry experience and our call center is staffed by more than 50 flooring experts. Customers can order samples or catalogs and access product research and information through any of our sales channels.

Customers can purchase our complete assortment of products in our stores, or through our call center or website. The prices available on our website and from our call center are the same as the prices in the stores. Once an order is placed, customers may have their purchases delivered or pick them up at a nearby store location. We strive to use our various sales channels to make our customers transactions easy and efficient. Our average sale was approximately $\$ 1,750$ in 2008 . We define average sale as the average invoiced sale per customer, measured on a monthly basis and excluding transactions of less than $\$ 250$ (which are generally sample orders, or add-ons or fill-ins to previous orders) and of more than $\$ 30,000$ (which are usually contractor orders).

## Our Stores and Store Model

Our stores are designed to emphasize our products in a visually appealing showroom format, yet reflect our low-cost approach to doing business. We look for new store locations that are approximately 6,400 square feet, with approximately 800 square feet dedicated to the showroom selling area. Our stores are typically located in industrial or commercial areas that have lower rents than traditional retail locations, are accessible from major roadways and have significant visibility to passing traffic. We can adapt to a range of existing buildings, whether free-standing or in shopping centers. We enter into short leases, generally for base terms of five years, with renewal options to maximize our real estate flexibility. Most of our store showrooms have wall racks holding one-foot by two-foot display boards of our flooring products and larger sample squares serving as the showroom floor. We believe that our store design and location reinforce our customers belief that they get a good deal when they buy from us.

As of December 31, 2008, we operated 150 stores in 44 states, and we plan to open approximately 30 to 40 stores during each of the next several years and we expect an approximately equal mix of stores in existing markets and stores in new markets. We have opened over $50 \%$ of our total store base in the past three years, including 34 stores in 2008. In 2008, our stores that had been open for more than twelve months had average per-store net sales of $\$ 3.8$ million. Across our markets, our average new store has historically become profitable within three months of beginning operations and generally returned its initial cash investment within eight months. We estimate that the cost required to open a typical new store is approximately $\$ 280,000$, of which inventory, net of trade payables, represents approximately $\$ 230,000$. A typical store staff consists of a manager and two to three associates. We hire additional staff to the extent required by a store s level of business. The store manager is responsible both for store operations and for overseeing our customers shopping experience. Many of our store managers have previous retail experience with large retailers in the home improvement industry, the retail flooring industry or the flooring installation industry. Store manager compensation consists of a base salary and commissions.

A store s warehouse is stocked with that store s most popular hardwood products and high-volume items, but primarily holds customer-specific merchandise inventory waiting to be picked up or to have delivery arranged. This allows for central inventory management from our Toano facility. Average store inventory for

## Table of Contents

stores that had been open for more than twelve months is approximately $\$ 330,000$ and consists of both in-stock inventory and order-specific inventory. With the exception of certain high-volume products, we have found that customers typically request to pick up or arrange delivery of their products approximately one month after placing an order. By generally requiring a $50 \%$ deposit when an order is placed, we reduce store-level working capital requirements.

## Sales Force, Customer Service and Installation

We position ourselves as hardwood flooring experts and believe our high level of customer service reflects this positioning. Key elements of our service include providing consumers with useful product information and answering their hardwood flooring questions, ensuring product availability, following through on customer requests and selling high-quality products at an attractive value. Our store managers are familiar with all aspects of our store operations and, along with our call center staff, are trained to understand the characteristics and installation method for the broad range of hardwood flooring that we offer, and to guide customers through the purchase process. Many of our staff have relevant industry experience, and we are currently developing a formal standardized training program for all of our store associates.

While we generally do not provide or arrange flooring installation, we have a national installation arrangement with The Home Service Store, Inc. (or HSS ), allowing us to provide consistent installation services in virtually every store in our chain. HSS manages fully insured and licensed providers of professional installation services that measure, deliver, and install flooring at competitive prices. This arrangement allows us to increase our service offerings to our customers, and we benefit from cross-promotional opportunities. We minimize risk associated with installation services and reduce time spent by store managers on installation service issues.

We offer our customers a financing alternative through the Lumber Liquidators credit card, administered by a third party and without recourse to us. We generally utilize the credit program for promotional opportunities, including 6 -month and 12 -month deferred interest payment programs.

## Call Center and Website

More than 50 flooring experts cross-trained in sales, customer service and product support staff our call center. In addition to receiving telephone calls, our call center staff has been made available to chat online with visitors to our website, respond to e-mails from our customers and engage in telemarketing activities. Customers can contact our call center to place an order to be delivered directly to their home or picked up at a nearby store, to make an inquiry or to order a catalog. Our website serves both to educate consumers and to generate sales, whether through a store, our call center or directly via the website itself. Visitors to our website can search through a large database of frequently asked questions, browse product reviews and an extensive before and after gallery from previous customers, as well as research detailed product information and how-to videos that explain the installation process. Flooring samples are available through both the call center and website.

## Catalogs and Other Mailings

Our direct mail strategy focuses on regular contact with our customers and the targeting of prospective purchasers. We distribute our catalogs, as well as other direct mailings, to key consumer and commercial segments around specific store locations. Copies of our catalogs can also be obtained through our stores, our call center and our website. We believe these mailings contribute to increases in store traffic and call center volume that lead to more sales. We expect to continue expanding our catalog mailing efforts to prospective customers in markets where we have stores.

## Table of Contents

## Our Marketing and Advertising

Our marketing strategy emphasizes product credibility, value, brand awareness, customer education and direct selling. We have structured our marketing and advertising strategy to correspond with our understanding of the hardwood flooring purchase cycle. We increase brand awareness in a variety of ways, including advertising and demonstration of our value proposition to customers. We have invested significantly to build awareness and demand for all of our proprietary brands.

We believe that our Lumber Liquidators brand is positioned based on selection, price and service, while our Bellawood brand is known as a premium flooring brand within the industry. We establish product credibility primarily through the strength of our product and the attractiveness of our pricing. We believe that we have achieved a reputation for quality and low prices, and that our proprietary brands are recognized for excellence by our customers. We try to avoid being perceived as a volume-driven discounter, so while our promotional cycle focuses on particular buying cycles, we generally try to hold our sales around events where we can create some excitement among customers. For example, we hold sales when we acquire bulk amounts of inexpensive inventory where we can pass along the savings, during three-day weekends when a customer has more time to consider (and possibly even install) a new flooring purchase, and during our annual odd lot sidewalk sale in April.

Our product credibility also benefits from celebrity endorsements and product placement opportunities. We have long-term relationships with respected, well-known home improvement celebrities Bob Vila and Ty Pennington. Bob Vila in particular has been associated specifically with our Bellawood proprietary brand for several years. Ty Pennington has a long-term endorsement arrangement and his own hardwood flooring collection, the Ty Pennington Collection.

To increase brand awareness, we conduct ad campaigns on both a national and local level using both traditional and new media. We co-sponsor various television shows such as Extreme Makeover: Home Edition and HGTV s Dream Home, which use our products and enable potential customers to see both what our flooring will look like after installation and the relative ease with which it can be installed. In addition, we use targeted television advertising on cable networks such as Discovery Channel, HGTV, TLC, DIY Network and A\&E Network. We engage in sports marketing by participating in opportunities with, among others, Major League Baseball and the National Basketball Association and sponsoring the Lumber Liquidators Professional Bowlers Association Tour.

We believe our national advertising campaigns have been successful, and we expect to see greater returns on our investment in national advertising as more stores open near people who have already been introduced to our brands. We expect to place a greater focus on local advertising, including home shows, print and radio, to support targeted store growth while maintaining appropriate levels of national advertising.

We also engage in marketing and advertising using the Internet and our catalogs. On the Internet, our advertising efforts include the use of banner advertising, sponsoring links on well-known search engines, having storefronts with large e-tailers and having a large network of online affiliate partners. Our direct mail strategy focuses on regular contact with our customers and the targeting of prospective purchasers. We distribute our catalogs, as well as other direct mailings, to key consumer and commercial segments around specific store locations.

## Our Customers

We seek to appeal to customers who desire a high-quality product at an attractive value, and are willing to travel to less convenient locations to get it. We sell our products principally to existing homeowners, who represent over $90 \%$ of our customer count. Historically, these homeowners are in their mid- 30 s or older, are well-educated and have been living in their homes for at least several years. Over $60 \%$ of hardwood surface flooring purchases are made by households with incomes of $\$ 70,000$ or more. We have found that homeowners

## Table of Contents

like various aspects of wood floors, including appearance and durability, ease of installation, renewability of resources and increasingly higher quality of engineered and laminate flooring. The majority of these customers hire a third-party installer to put in their flooring, with the remainder being do-it-yourself installers. Most of our other sales are to contractors, who are primarily small businesses that are either building a small number of new homes or have been hired by an owner to put in a new floor.

## Our Products

We offer a complete assortment of hardwood flooring that includes prefinished premium domestic and exotic hardwoods, engineered hardwoods, unfinished hardwoods, bamboo, cork and laminates. Our product offering is substantially comprised of our proprietary brands, led by our flagship Bellawood brand. Our hardwood flooring products are generally available in various widths and lengths. They are generally differentiated in terms of quality and price based on the species, grade of the hardwood and quality of finishing, as well as the length of the warranty. In total, we offer nearly 350 different flooring product stock-keeping units. Prefinished floors are finished in a factory under controlled conditions and are ready to be enjoyed immediately after they are installed. Our prefinished products generally have warranties ranging from 10 to 50 years when used in residential settings.

We continue to develop breadth within our proprietary brands. In 2007, we introduced additional lines of solid and engineered handscraped products under our Virginia Mill Works Co. brand, stained and strand bamboo products under our Morningstar and Ty Pennington brands, and heavier-wear layer laminates with foam backing under our Dream Home brand. We also offer a broad assortment of flooring enhancements and installation accessories, including moldings, noise-reducing underlay and adhesives, that complement our assortment of floor offerings.

|  | $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 7}$ |
| :--- | :---: | :---: |
| Hardwood (Solid and Engineered) | Percentage of Net Sales: |  |

Solid Hardwood. Our proprietary solid hardwood products are milled from one thick piece of wood, which can be sanded and refinished numerous times. We offer flooring products made from more than 25 wood species, including both domestic woods, such as ash, beech, birch, hickory, northern hard maple, northern red oak, pine and American walnut, and exotic woods, such as bloodwood, cherry, cypress, ebony, koa, mesquite, mahogany, rosewood and teak. We sell these products either prefinished or unfinished.

Engineered Hardwood. Our proprietary engineered hardwood products are produced by bonding a layer of hardwood to a plywood or high-density fiber board backing. Like our solid hardwood floors, our engineered hardwood floors are offered in domestic and exotic wood species. All of our engineered hardwood products are prefinished.

Laminates. Our proprietary laminate flooring is typically constructed with a high-density fiber board core, inserted between a melamine laminate backing and high-quality photographic paper displaying an image of wood and a ceramic finish, abrasion-resistant laminate top. Our laminate flooring brands allow for easy-click installation, and some include a pre-glued undersurface, moisture repellent, soundproofing, single-strip format or a handscraped textured finish.

## Table of Contents

Moldings, Accessories and Other Products. We offer a wide variety of wood flooring moldings and accessories. We sell a complete selection of moldings that complement our various wood flooring products, and we also sell stair treads and risers. Accessories include underlays that can be placed between the new floor and the sub-floor, insulating sound and cushioning the floors. In addition, we sell installation supplies (such as adhesive and trowels), floor cleaning supplies and butcher-block kitchen countertops.

Bamboo and Cork. Our proprietary bamboo products, harvested from the fast growing bamboo plant, are offered as a prefinished or stained solid wood or engineered floor. Our proprietary cork flooring is produced by harvesting the outer bark of the cork oak tree, and it is durable, acoustical and acts as an insulator.

## Finishing

In 2008, we finished approximately $80 \%$ of our Bellawood products, or about 21 million square feet, at our state-of-the-art finishing facility in Toano, Virginia, and we obtained the balance from qualified finishing suppliers in North America, South America and Australia. Bellawood products have one of the highest scuff resistant finishes in the industry as measured by the Taber Abrasion Test, an abrasion testing method designed to measure the abrasion resistance of protective floor finishes. We also finish small quantities of certain of our other products at our facility. We continually invest in improving our process controls and product quality, and we believe that our existing finishing infrastructure at our Toano facility can support our planned growth over at least the next three years with limited capital expenditures to increase capacity.

## Our Suppliers

We work directly with a select group of vendors and mills with whom we have cultivated long-standing relationships to ensure a consistent supply of high-quality product at the lowest prices. As part of ensuring the high-quality nature of our brands, we have developed demanding product standards. As we have grown, we believe our supplier relationships have strengthened, which we believe helps to ensure our access to a broad selection of products. Many suppliers have grown to support our business. We select suppliers based on a variety of factors, including their ability to supply products that meet industry grading standards and our specifications.

We currently purchase products from approximately 90 domestic and international vendors, which are primarily mills or trading companies. Trading companies contract with mills, located primarily in China, to make products for us, and handle certain shipping and customs matters. In 2008, one of the trading companies, Sequoia Floorings, accounted for approximately $29 \%$ of our purchases. Our top 10 suppliers accounted for approximately $67 \%$ of our supply purchases in 2008 . We believe that we are the largest customer for most of our suppliers, which we believe enables us to obtain better prices in some circumstances. We believe that alternative and competitive suppliers are available for most of our products. In 2008, approximately $40 \%$ of our product was sourced from Asia, $39 \%$ from North America, $16 \%$ from South America and $5 \%$ from other locations. All of our foreign purchases are negotiated and paid for in U.S. dollars.

## Distribution and Order Fulfillment

We operate a single distribution center located in Toano, Virginia. We warehouse our products at that facility before shipping them to our stores by truck or intermodal, and in 2008, approximately $90 \%$ of our merchandise passed through that facility before we moved it to our stores, with the remainder shipped directly from our suppliers to our stores. We believe that our existing distribution infrastructure at our Toano facility can support our planned growth over at least the next three years with limited capital expenditures and planned logistics initiatives.

## Table of Contents

## Our Market

The hardwood flooring market represents approximately $10 \%$ of the overall U.S. floor coverings market, which includes carpet and area rugs, hardwood and softwood flooring, ceramic floor and wall tile, resilient sheet and floor tile and laminate flooring. In its November 2007 Floor Covering Industry report, Catalina Research, Inc. (or Catalina ) estimated that the retail value of U.S. hardwood flooring in 2007 was approximately $\$ 4.1$ billion. In December 2008, Catalina estimated wood flooring sales during the first nine months of 2008 decreased by $11 \%$ from the prior year. Considering our hardwood flooring sales percentage was $64 \%$ of our total net sales, we estimate our 2008 market share at approximately $8 \%-9 \%$, up from approximately $7 \%$ in 2007.

The wood flooring market serving homeowners is highly fragmented and dependent on a number of complex economic and demographic factors that impact home-related discretionary spending, and these factors may vary locally, regionally, and nationally. We are impacted by home remodeling activity, employment levels, housing turnover, real estate prices, new housing starts, consumer confidence, credit availability, and the general health of consumer discretionary spending. Many of the economic indicators associated with the wood flooring market and generally associated with consumer discretionary spending were weak in 2007 and weakened further in 2008, particularly in the quarter ended December 31, 2008. We will continue to monitor demand indicators for our segment of the flooring market, but we currently do not anticipate significant improvement in the general wood flooring market in 2009.

Although industry sources report the total demand for flooring declined from 2006 through 2008, we believe the number of retailers serving the homeowner-based segment of the wood floor market fell throughout that same period, and our results benefited from increased market share. In addition, we believe we will continue to benefit from the additional market share, gained primarily through new store openings. Though total consumer demand for flooring may continue to be adversely impacted by macroeconomic factors, we believe the longer term trends benefiting hardwood flooring are favorable, including:

Home Improvement Spending. As influenced in our market by the age of the existing housing stock, demographic shifts in the population, home ownership levels, and average home size.

Greater Attractiveness of Hardwood Flooring. Industry innovations have increased product offerings that appeal to varied consumer preferences. We believe that consumers increasingly prefer hardwood flooring for its perceived cosmetic and durability advantages, as well as its ability to contribute to a healthy home because it is relatively easy to clean and traps less dust, dirt and bacteria than some other types of flooring.

Evolution of the Hardwood Flooring Market. Manufacturers offer a wider range of wood species and flooring lines that appeal to a wider range of consumers. Hardwood flooring is increasingly easier and less costly to install and there is increased consumer acceptance of prefinished hardwood floors.

## Our Competition

We are the largest specialty retailer of hardwood flooring in the United States, and compete in a hardwood flooring market that is highly fragmented. The market includes both national and regional home improvement chains which specialize in the lower-end, higher-volume flooring market and offer a wide range of home improvement products other than flooring. We also compete against smaller national specialty flooring chains, some of which have an Internet presence, and a large number of local and regional independent flooring retailers, including a large number of privately-owned single-site enterprises. Most of these retailers purchase their hardwood flooring from domestic manufacturers or distributors, and typically do not stock hardwood flooring, but order it only when the customer makes a purchase. As a result, we believe it takes these retailers longer than us to deliver their product to customers, and their prices tend to be higher than ours. We also compete against companies that sell other types of floor coverings, such as carpet, vinyl sheet and tile, ceramic tile, natural stone and others.

## Table of Contents

## Our Employees

As of December 31, 2008, we had 788 employees, $96 \%$ of whom were full-time and none of whom were represented by a union. Of these employees, $67 \%$ work in our stores, $16 \%$ work in corporate store support infrastructure or similar functions (including our call center employees) and $17 \%$ work either on our finishing line or in our distribution center. We believe that we have good relations with our employees.

## Intellectual Property and Trademarks

We have a number of marks registered in the United States, including Lumber Liquidators ${ }^{\circledR}$, Bellawood ${ }^{\circledR}, 1-800-$ FLOORING $^{\circledR}$, Dura-Wood $^{\circledR}$, Blutec ${ }^{\circledR}$, Quickclic ${ }^{\circledR}$, Virginia Mill Works Co. Hand Scraped and Distressed Floors ${ }^{\circledR}$, Morning Star Bamboo Flooring ${ }^{\circledR}$, Dream Home Laminate Floors ${ }^{\circledR}$, Builder s Prid\&, Schön Engineered Floors ${ }^{\circledR}$, Casa de Colour Collection ${ }^{\circledR}$ and other product line names. We have also registered certain marks in jurisdictions outside the United States, including the European Union, Canada, Australia and Japan. We regard our intellectual property as having significant value and these names are an important factor in the marketing of our brands. Accordingly, we take steps intended to protect our intellectual property including, where necessary, the filing of lawsuits and administrative actions to enforce our rights. We are not aware of any facts that could be expected to have a material adverse effect on our intellectual property.

## Government Regulation

We are subject to extensive and varied federal, state and local government regulation, including regulations relating to employment, public health and safety, zoning and fire codes. We operate each of our stores, finishing facility and distribution center in accordance with standards and procedures designed to comply with applicable codes and regulations.

Our operations and properties are also subject to federal, state and local laws and regulations relating to the use, storage, handling, generation, transportation, treatment, emission, release, discharge and disposal of hazardous materials, substances and wastes and relating to the investigation and clean up of contaminated properties, including off-site disposal locations. We do not incur significant costs complying with environmental laws and regulations. However, we could be subject to material environmental costs, liabilities or claims in the future, especially in the event of changes in existing laws and regulations or in their interpretation.

Our foreign suppliers are subject to the laws and regulations of their home countries, including in particular laws regulating forestry and the environment. We consult with our suppliers as appropriate to ensure that they are in compliance with applicable home country laws. We also support social and environmental responsibility among our supplier community, and the majority of our major suppliers have entered into an environmental and social responsibility agreement with us. This agreement contains a code of conduct regarding our expectations concerning environmental, labor and health and safety matters, which includes among its guidelines an understanding that our suppliers must comply with the laws, rules and regulations of the countries in which they operate.

In addition, certain of our products are subject to laws and regulations relating to the importation, acquisition or sale of illegally harvested plants and plant products and the emissions of hazardous materials. We work closely with our suppliers to ensure full and complete compliance with the applicable laws and regulations.

## Available Information

We maintain a website at www.lumberliquidators.com. The information on or available through our website is not, and should not be considered, a part of this report. You may access our annual reports on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K and amendments to those reports, as well as other reports relating to us that are filed with or furnished to the Securities and Exchange Commission (or SEC ) free of charge at our website as soon as reasonably practicable after such material is electronically filed with, or

## Table of Contents

furnished to, the SEC. In addition, you may read and copy any materials we file with the SEC at the SEC s Public Reference Room at 450 Fifth Street, N.W., Washington, DC 20549. Information on the operation of the Public Reference Room may be obtained by calling the SEC at 1-800-SEC-0330. The SEC also maintains an Internet site, www.sec.gov, that contains reports, proxy and information statements, and other information that we file electronically with the SEC.

## Item 1A. Risk Factors.

Cautionary Note Regarding Forward-Looking Statements
This report includes statements of our expectations, intentions, plans and beliefs that constitute forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 and are intended to come within the safe harbor protection provided by those sections. These statements, which involve risks and uncertainties, relate to matters such as sales growth, comparable store net sales, impact of cannibalization, price changes, earnings performance, stock-based compensation expense, margins, return on invested capital, strategic direction, the demand for our products and store openings. We have used words such as may, will, should, expects, intends, plans, anticipates, believes, thinks, estimates, seeks, predicts, could, projects, potential and other similar terms anc references to assumptions, in this report to identify forward-looking statements. These forward-looking statements are made based on expectations and beliefs concerning future events affecting us and are subject to uncertainties, risks and factors relating to our operations and business environments, all of which are difficult to predict and many of which are beyond our control, that could cause our actual results to differ materially from those matters expressed or implied by these forward-looking statements. These risks and other factors include those listed in this Item 1A. Risk Factors, and elsewhere in this report.

When considering these forward-looking statements, you should keep in mind the cautionary statements in this report and the documents incorporated by reference. New risks and uncertainties arise from time to time, and we cannot predict those events or how they may affect us. There may also be other factors that we cannot anticipate or that are not described in this report that could cause results to differ materially from our expectations. Forward-looking statements speak only as of the date they are made and we assume no obligation to update them after the date of this report as a result of new information, future events or subsequent developments, except as required by the federal securities laws.

## Risks Related to Our Business and Industry

Current economic conditions may adversely impact demand for our products, reduce access to credit and cause our customers and others with which we do business to suffer financial hardship, all of which could adversely impact our business, results of operations, financial condition and cash flows.

Our business, financial condition and results of operations have and may continue to be affected by various economic factors. The U.S. economy is undergoing a period of slowdown and the future economic environment may continue to be less favorable than that of recent years. This slowdown has, and could further lead to, reduced consumer and business spending in the foreseeable future, including by our customers. Reduced access to credit has and may continue to adversely affect the ability of consumers to purchase our products. This potential reduction in access to credit may include our ability to offer customers revolving credit card financing through third-party credit providers on terms similar to those offered previously, or at all. In addition, economic conditions, including decreased access to credit, may result in financial difficulties leading to restructurings, bankruptcies, liquidations and other unfavorable events for our customers, suppliers and other service providers. If such conditions continue or further deteriorate in 2009 or through fiscal 2010, our industry, business and results of operations may be severely impacted.

## Table of Contents

The hardwood flooring industry depends on the economy, home remodeling activity, the homebuilding industry and other important factors.
The hardwood flooring industry is highly dependent on the remodeling of existing homes and new home construction. In turn, remodeling and new home construction depend on a number of factors which are beyond our control, including interest rates, tax policy, employment levels, consumer confidence, credit availability, real estate prices, demographic trends, weather conditions, natural disasters and general economic conditions. If:
the national economy or any regional or local economy where we operate continues to weaken;
interest rates rise;
credit becomes less available;
regions where we operate experience unfavorable demographic trends;
fuel costs or utility expenses increase; or
home-price depreciation continues;
that could limit discretionary consumer spending, reduce spending on remodeling of existing homes and cause purchases of new homes to decline further. Any one or a combination of these factors could result in decreased demand for hard surface flooring, including in particular premium hardwood flooring, in remodeled and new homes, which would harm our business and operating results.

Increasing our sales and profitability depends substantially on our ability to open new stores and is subject to many unpredictable factors.
As of December 31, 2008, we had 150 stores throughout the United States, 75 of which we opened after January 1, 2006. We plan to open between 30 and 40 new stores during each of the next several years. This growth strategy and the investment associated with the development of each new store may cause our operating results to fluctuate and be unpredictable or decrease our profits. Our future results will depend on various factors, including the successful selection of new markets and store locations, our ability to negotiate leases on acceptable terms, management of pre-opening expenses, the quality of our operations, consumer recognition of the quality of our products, our ability to meet customer demand, the continued popularity of hardwood flooring and general economic conditions. In addition, as we open more stores, our rate of expansion relative to the size of our store base will decline. We may not be able to identify suitable store locations in markets into which we seek to expand and may not be able to open as many stores as planned. Consumers in a new market may be less familiar with our brands, and we may need to increase brand awareness in that market through additional investments in advertising. Stores opened in new markets may have higher construction, occupancy or operating costs, or may have lower average store net sales, than stores opened in the past. In addition, we may incur higher maintenance costs associated with our strategy of seeking out low-cost store locations than in the past. Newly opened stores may not succeed or may reach profitability more slowly than we expect, and the ramp-up to profitability may become longer in the future as we enter more mid-sized and smaller markets and add stores to larger markets where we already have a presence. Future markets and stores may not be successful and, even if we are successful, our average store net sales and our comparable store net sales may not increase at historical rates. Finally, our progress in opening new stores from quarter to quarter may occur at an uneven rate, which may result in quarterly sales and profit growth falling short of market expectations in some periods.

## Our sales and profit growth could be adversely affected if comparable store sales are less than we expect.

While future sales growth will depend substantially on our plans for new store openings, the level of comparable store sales (which represent the change in period-over-period sales for stores beginning in their 13th full month of operations) will also affect our sales growth and business results. Comparable store sales increases decelerated during 2008, and we do not expect comparable store sales growth to continue at historical levels due to the impact of weaker consumer spending as a result of the economic downturn and difficult prior-year

## Table of Contents

comparisons. As a result of these factors, it is possible that we will not achieve our targeted comparable store sales growth or that the change in comparable store sales could be negative. If this were to happen, sales and profit growth would be adversely affected.

## Failure to manage our growth effectively could harm our business and operating results.

Our plans call for a significant number of new stores, and increased orders from our website, call center and catalogs. Our existing management information systems, including our store management systems and financial and management controls, may be unable to support our expansion. Managing our growth effectively will require us to continue to enhance these systems, procedures and controls and to hire, train and retain regional managers, store managers and store staff. We may not respond quickly enough to the changing demands that our expansion will impose on our management, staff and existing infrastructure. Any failure to manage our growth effectively could harm our business and operating results.

## Our ability to produce hardwood flooring, particularly products made of more exotic species, depends on the continued availability of sufficient suitable hardwood.

Our business strategy depends on offering a wide assortment of hardwood flooring to our customers. We sell flooring made from species ranging from domestic maple, oak and pine to imported cherry, ebony, mahogany and teak. Some of these species are scarce, and we cannot be assured of their continued availability, especially of exotic hardwoods that comprise a significant portion of our more profitable products. Our ability to obtain an adequate volume and quality of hard-to-find species depends on our suppliers ability to furnish those species, which, in turn, could be affected by many things including events such as forest fires, insect infestation, tree diseases, prolonged drought and other adverse weather conditions. Government regulations relating to forest management practices also affect our suppliers ability to harvest or export timber, and changes to regulations and forest management policies, or the implementation of new laws or regulations, could impede their ability to do so. If our suppliers cannot deliver sufficient hardwood and we cannot find replacement suppliers, we would need to curtail finishing of the relevant product lines, which could cause our operating results to deteriorate.

## Our dependence on certain suppliers makes us vulnerable to the extent we rely on them.

We rely on a concentrated number of suppliers for the majority of our supply needs. In 2008, one of our suppliers, Sequoia Floorings, accounted for approximately $29 \%$ of our purchases. Our top 10 suppliers accounted for approximately $67 \%$ of our purchases in 2008 . We generally do not have long-term contracts with our suppliers, and we typically obtain our hardwood supplies on an order-by-order basis, writing orders for future deliveries from 90 to 180 days before delivery. Our suppliers may be unable to supply us in the future due to various factors, which could include political instability in the supplier s country, a supplier s financial instability, inability or refusal to comply with applicable laws, trade restrictions or tariffs, insufficient transport capacity and other factors beyond our control. If we can no longer obtain merchandise from our major suppliers, or they refuse to continue to supply us on commercially reasonable terms or at all, and we cannot find replacement suppliers, we could experience a deterioration in our net sales and operating results.

## If we fail to identify and develop relationships with a sufficient number of qualified mills, our ability to obtain hardwood products that meet our high quality standards could be harmed.

We purchase flooring directly from mills located around the world. We believe that these direct supplier relationships are relatively unique in our industry. In order to retain the competitive advantage that we believe results from these relationships, we need to continue to identify, develop and maintain relationships with qualified mills that can satisfy our high standards for quality and our requirements for hardwood in a timely and efficient manner. The need to develop new relationships will be particularly important as we seek to expand our operations in the future. Any inability to do so could reduce our competitiveness, slow our plans for further expansion and cause our sales and operating results to deteriorate.

## Table of Contents

Our ability to obtain products from abroad and the operations of many of our international suppliers are subject to risks that are beyond our control and that could harm our operations.

We rely on a select group of international suppliers to provide us with flooring products that meet our specifications. In 2008, approximately $40 \%$ of our product was sourced from Asia, approximately $16 \%$ was sourced from South America and approximately $5 \%$ was sourced from other locations outside of North America. As a result, we are subject to risks associated with obtaining products from abroad, including:
political unrest, terrorism and economic instability resulting in the disruption of trade from foreign countries where our products originate;
currency exchange fluctuations;
the imposition of new laws and regulations, including those relating to environmental matters; imports, duties, taxes and other charges on exports or imports; labor conditions; quality and safety standards; trade restrictions; and restrictions on funds transfers;
disruptions or delays in shipments; and
changes in local economic conditions in countries where our suppliers are located.
These and other factors beyond our control could disrupt the ability of our suppliers to ship certain products to us cost-effectively or at all, which could harm our operations.

## Increased hardwood costs could harm our results of operations.

The cost of the various species of hardwood that we use in our products is important to our profitability. Hardwood lumber costs fluctuate because of changes in domestic and international supply and demand, labor costs, competition, market speculation, product availability, environmental restrictions, government regulation and trade policies, weather conditions, processing and freight costs and delivery delays. We generally do not have long-term supply contracts or guaranteed purchase amounts. As a result, we may not be able to anticipate or react to changing hardwood costs by adjusting our purchasing practices, and we may not always be able to increase the selling prices of our products in response to increases in supply costs. If we cannot address changing hardwood costs appropriately, it could cause our operating results to deteriorate.

## Increased delivery costs, particularly those relating to the cost of fuel, could harm our results of operations.

We source merchandise from around the world, and our cost of sales includes the cost of delivery to our Toano facility. In addition, we rely on third-party trucking companies to transport our products from our Toano facility to our stores and from our stores to our customers. If the cost of fuel or other costs, such as import tariffs, rise, it could result in increases in our cost of sales and selling, general and administrative expenses due to additional delivery charges and in the fees transportation companies charge us to transport our products to our stores and customers. We may be unable to increase the price of our products to offset increased delivery charges, which could cause our operating results to deteriorate.

## If our management information systems experience disruptions or are unable to support our business needs, it could disrupt our business and reduce our sales.

We depend on our management information systems to integrate the activities of our stores, website and call center, to process orders, to respond to customer inquiries, to manage inventory, to purchase merchandise and to sell and ship goods on a timely basis. Our high growth rate creates additional challenges in maintaining and expanding our systems. Our current systems may not be sufficient to support our planned operations and significant upgrades may be warranted or required to meet our business needs.

## Table of Contents

We may experience operational problems with our information systems as a result of system failures, viruses, computer hackers or other causes. Any significant disruption or slowdown of our systems, including a disruption or slowdown caused by our failure to successfully upgrade our systems, could cause information, including data related to customer orders, to be lost or delayed, which could result in delays in the delivery of products to our stores and customers or lost sales. Moreover, our entire corporate network, including our telephone lines, is on an Internet-based network. Accordingly, if our network is disrupted, we may experience delayed communications within our operations and between our customers and ourselves, and may not be able to communicate at all via our network, including via telephones connected to our network.

We may in the future be unable to develop or acquire technology that meets our needs or those of our customers, or have insufficient resources to make necessary investments in technology. Thus, if our information systems are inadequate to handle our growth or if changes in technology cause our information systems to become obsolete, it could disrupt or otherwise harm our operations.

## We are considering a replacement of our information systems that might impact our operations.

We are in the process of evaluating substantial modifications to enhance our management information systems, including management reporting, inventory and purchasing management, financial reporting and forecasting. While our existing systems may be satisfactory, we believe that these modifications will be necessary to support our long-term growth plans. There are inherent risks associated with the selection and upgrading of information systems including business and operational disruptions as well as potential delays and cost overruns. Further, if we fail to select appropriate upgrades to our systems or effectively plan for their implementation, our operations and financial condition could be harmed.

## Any disruption of our website or our call center could disrupt our business and lead to reduced sales and reputational damage.

Our website and our call center are integral parts of our integrated multi-channel strategy. Customers use our website and our call center as information sources on the range of products available to them and to order our products, samples or catalogs. Our website in particular is vulnerable to certain risks and uncertainties associated with the Internet, including changes in required technology interfaces, website downtime and other technical failures, security breaches and consumer privacy concerns. If we cannot successfully maintain our website and call center in good working order, it could reduce our sales and damage our reputation.

## Our success depends substantially upon the continued retention of certain key personnel.

We believe that our success has depended and continues to depend to a significant extent on the efforts and abilities of our senior management team and our board of directors. Our failure to retain members of that team could impede our ability to build on the efforts they have undertaken with respect to our business. Specifically, the loss of Tom Sullivan, our founder (or Founder ) and the chairman of our board of directors, could harm us. Under his guidance, we experienced rapid growth and established ourselves as a leading company in the industry. Tom continues to have an active role in determining our strategic direction, and we believe that if we no longer had access to his product knowledge and relationships with our suppliers, it could adversely affect an important competitive advantage. In addition, the loss of Jeff Griffiths, our president and chief executive officer, or Dan Terrell, our chief financial officer, could harm us, as we rely on their significant experience with reporting companies and the retail industry.

## Our success depends upon our ability to attract, train and retain highly qualified managers and staff.

Our success depends in part on our ability to attract, hire, train and retain qualified managers and staff. Buying hardwood flooring is an infrequent event, and typical consumers have very little knowledge of the range, characteristics and suitability of the products available to them before starting the purchasing process. Therefore,

## Table of Contents

consumers in the hardwood flooring market expect to have sales associates serving them who are knowledgeable about the entire assortment of products offered by the retailer and the process of choosing and installing hardwood flooring. As a result, competition for qualified store managers and sales associates among flooring retailers is intense. We may not succeed in attracting and retaining the personnel we require to conduct our current operations and support our potential future growth. In addition, as we expand into new markets, we may find it more difficult to hire, motivate and retain qualified employees.

## Increased competition could cause price declines, decrease demand for our products and decrease our market share.

We operate in the hardwood flooring industry, which is highly fragmented and competitive. We face significant competition from multinational home improvement chains, national and regional flooring specialty chains, Internet-based companies and privately-owned single-site enterprises. We compete on the basis of price, customer service, store location and range, quality and availability of hardwood flooring we offer our customers. Our competitive position is also influenced by the availability, quality and cost of merchandise, labor costs, finishing, distribution and sales efficiencies and our productivity compared to that of our competitors. As we expand into new and unfamiliar markets, we may experience different competitive conditions than in the past.

Some of our competitors are larger organizations, have existed longer, are more diversified in the products they offer and have a more established market presence with substantially greater financial, marketing, personnel and other resources than we have. In addition, our competitors may forecast market developments more accurately than we do, develop products that are superior to ours or produce similar products at a lower cost, or adapt more quickly to new technologies or evolving customer requirements than we do. Intense competitive pressures from one or more of our competitors could cause price declines, decrease demand for our products and decrease our market share.

Hardwood flooring may become less popular as compared to other types of floor coverings in the future. For example, our products are made using various hardwood species, including rare exotic hardwood species harvested from rainforests, and concern over the environmental impact of tree harvesting could shift consumer preference towards synthetic or inorganic flooring. In addition, hardwood flooring competes against carpet, vinyl sheet, vinyl tile, ceramic tile, natural stone and other types of floor coverings. If consumer preferences shift towards types of floor coverings other than hardwood flooring, we may experience decreased demand for our products.

All of these competitive factors may harm us and reduce our sales and profits.

## Damage, destruction or disruption of our Toano facility could significantly impede our ability to finish and distribute our products.

We currently finish approximately $80 \%$ of all Bellawood products at our Toano facility. In 2008, Bellawood flooring accounted for approximately one-quarter of our net sales. We also finish small quantities of certain of our other products there. In addition, the Toano facility serves as our distribution center, and approximately $90 \%$ of our merchandise passes through this facility before we move it to our stores. The Toano facility also houses our primary computer systems, which control our management information and inventory management systems, and our corporate headquarters. We do not have any other finishing or distribution facilities. If the Toano facility or our inventory held there were damaged or destroyed by fire, wood infestation or other causes, our entire finishing and distribution processes would be disrupted, which could cause significant lost production and delays in delivery. This could impede our ability to stock our stores and deliver products to our customers, and cause our sales and operating results to deteriorate.

## Table of Contents

## Failure to maintain relevant product endorsement agreements and product placement arrangements could harm our reputation and cause our sales to deteriorate.

We have established relationships with well-known and respected home improvement celebrities to evaluate, promote and help establish with consumers the high-quality nature of our products. If these individuals were to stop promoting our products, if we were unable to renew our endorsement contracts with them or if we could not find other endorsers of a similar caliber, our sales and reputation could be harmed. Similarly, any actions that persons endorsing our products may take, whether or not associated with our products, which harm their or our reputations could also harm our brand image with consumers and our reputation, and cause our sales to deteriorate. We also have a number of product placement arrangements with home improvement-related television shows. We rely on these arrangements to increase awareness of our brands, and to enable potential customers to see both what our flooring will look like after installation and the relative ease with which it can be installed. Any failure to continue these arrangements could cause our brands to become less well-known and cause our sales to deteriorate.

## Our success depends on the continued effectiveness of our advertising strategy.

We believe that our past success was achieved in part through our successful investment in local and national advertising. We typically locate our stores in industrial or commercial areas that have lower rents than traditional retail locations, but that are generally set some distance from population centers and downtown urban areas. To support this real estate strategy, we have used extensive advertising to encourage customers to drive to our stores. We may need to increase our advertising expense to support our business strategy in the future. In addition, we are transitioning our toll-free telephone number from 1-800-FLOORING, which we lease under a contract with indefinite renewal rights, to 1-800-HARDWOOD, the rights to which we own. We may experience increased costs until the transition is complete or in the event that our existing lease is terminated. If our advertisements fail to draw customers in the future, or if the cost of advertising or other marketing materials increases significantly, we could experience declines in our sales and operating results.

## We have entered into a number of lease agreements with companies controlled by our controlling stockholder, which may make it more difficult to modify or terminate those leases.

We have entered into several agreements with related parties in connection with a significant number of transactions, including leases for our Toano facility, which includes a store location, and 25 of our other store locations as of December 31, 2008. Tom Sullivan is the sole owner of ANO LLC, with which we have in the past entered into most such agreements. In addition, Tom is the sole owner of Wood on Wood Road, Inc., and he has a $50 \%$ membership interest in BMT Holdings, LLC, and we lease one store location from each of these entities. While we believe that these leases we have signed to date are on fair market terms, it may be more difficult for us to modify or terminate those leases in the future, or we may be prevented from doing so by the actions of Tom, who is a significant stockholder.

## We may not be able to adequately protect our intellectual property, which could harm the value of our brands and harm our business.

Our intellectual property is material to the conduct of our business. Our ability to implement our business plan successfully depends in part on our ability to further build brand recognition using our trademarks, service marks and other proprietary intellectual property, including our name and logo and the names of our brands. If our efforts to protect our intellectual property are inadequate, or if any third party infringes on or misappropriates our intellectual property, either in print or on the Internet, the value of our brands may be harmed, which could adversely affect our business and might prevent our brands from achieving or maintaining market acceptance. We may also encounter claims from prior users of similar intellectual property in locales where we operate or intend to operate. This could harm our image, brand or competitive position and cause us to incur significant penalties and costs.

## Table of Contents

## Environmental, health and safety laws and regulations could increase the cost of doing business or restrict our ability to conduct our business.

We are subject to a wide range of general and industry-specific environmental, health and safety and other laws and regulations imposed by federal, state and local authorities, including those governing the use, storage, handling, generation, treatment, emission, release, discharge and disposal of certain hazardous materials and wastes, the remediation of contaminated soil and groundwater and the health and safety of employees. If we are unable to extend or renew a material approval, license or permit required by such laws, or if there is a delay in renewing any material approval, license or permit, that may cause our sales and operating results to deteriorate or otherwise harm our business. Likewise, with regard to our products, we may spend significant time and resources to ensure compliance with applicable environmental, health and safety laws and regulations. If we fail to comply with these laws and regulations, we could be subject to legal risk, our operation could be impacted negatively and our reputation could be damaged.

## We have incurred and will continue to incur increased costs and risks associated with complying with corporate governance and disclosure standards.

We completed our initial public offering in November 2007. We have spent and continue to spend a significant amount of management time and external resources to comply with laws, regulations and standards relating to corporate governance and public disclosure, including under the Sarbanes-Oxley Act of 2002 and related rules of the SEC and New York Stock Exchange. Complying with these requirements has increased our costs and made some activities more time-consuming. A number of the requirements necessitated that we carry out activities we had not previously undertaken. In the event we identify any issues in complying with those requirements (for example, if a material weakness was identified in our internal control over financial reporting), we could incur additional costs rectifying those issues, and their existence could impact our reputation or investor perceptions of us or otherwise harm our business. We are currently not aware of any material weaknesses in our internal controls or disclosure controls. Advocacy efforts by stockholders and third parties may also prompt even more changes in governance and reporting requirements. We cannot predict or estimate the amount of additional costs we may incur or the timing of such costs.

## We may incur costs resulting from security risks we face in connection with our electronic processing and transmission of confidential customer information.

We accept electronic payment cards for payment in our stores and through our call center. In addition, our on-line operations depend upon the secure transmission of confidential information over public networks, including information permitting cashless payments. As a result, we may become subject to claims for purportedly fraudulent transactions arising out of the actual or alleged theft of credit or debit card information, and we may also be subject to lawsuits or other proceedings relating to these types of incidents. Further, a compromise of our security systems that results in our customers personal information being obtained by unauthorized persons could adversely affect our reputation with our customers and others, as well as our operations, results of operations and financial condition, and could result in litigation against us or the imposition of penalties. A security breach could also require that we expend significant additional resources related to the security of information systems and could result in a disruption of our operations, particularly our on-line sales operations.

Additionally, privacy and information security laws and regulations change, and compliance with them may result in cost increases due to necessary systems changes and the development of new administrative processes. If we fail to comply with these laws and regulations or experience a data security breach, our reputation could be damaged, possibly resulting in lost future business, and we could be subjected to additional legal risk as a result of non-compliance.

## Table of Contents

Changes in accounting standards and subjective assumptions, estimates and judgments by management related to complex accounting matters could significantly affect our financial results.

Generally accepted accounting principles and related accounting pronouncements, implementation guidelines and interpretations with regard to a wide range of matters that are relevant to our business, including but not limited to, revenue recognition, stock-based compensation, sales returns reserves, inventories, self-insurance, income taxes, unclaimed property laws and litigation, are highly complex and involve many subjective assumptions, estimates and judgments by our management. Changes in these rules or their interpretation or changes in underlying assumptions, estimates or judgments by our management could significantly change our reported or expected financial performance.

## Our insurance coverage and self-insurance reserves may not cover future claims.

We maintain various insurance policies for employee health, workers compensation, general liability and property damage. Effective June 1, 2008, we entered into certain new insurance policies with modified coverage. Prior to entering into the new policies, we were covered by fixed cost policies for health insurance. Now, we are self-insured on certain health insurance plans and are responsible for losses up to a certain limit for these respective plans. We continue to be responsible for losses up to a certain limit for general liability and property damage insurance.

For policies under which we are responsible for losses, we record a liability that represents our estimated cost of claims incurred and unpaid as of the balance sheet date. Our estimated liability is not discounted and is based on a number of assumptions and factors, including historical trends, actuarial assumptions and economic conditions, and is closely monitored and adjusted when warranted by changing circumstances. Our history of claims experience is short and our significant growth rate could affect the accuracy of estimates based on historical experience. Should a greater amount of claims occur compared to what was estimated or medical costs increase beyond what was expected, our accrued liabilities might not be sufficient and we may be required to record additional expense. Unanticipated changes may produce materially different amounts of expense than that reported under these programs, which could adversely impact our results of operations.

## Risks Relating to Our Common Stock

Tom Sullivan and TA Associates, a private investment company, have the ability to exercise significant influence over us and their interests in our business may be different than yours.

At December 31, 2008, Tom controlled approximately $34 \%$, and certain funds managed by TA Associates, Inc., a private equity investment firm, controlled approximately $12 \%$, of our outstanding common stock. Accordingly, each of these parties is able to exercise significant influence over our business policies and affairs and all matters requiring a stockholders vote, including the composition of our board of directors, the adoption of amendments to our certificate of incorporation and the approval of mergers or sales of all or substantially all of our assets. This concentration of ownership could also delay, defer or even prevent a change in control of our company and may make some transactions more difficult or impossible without their support. These interests of these stockholders may conflict with yours, and they may seek to cause us to take courses of action that, in their judgment, could enhance their investment in us, but which might involve risks to holders of our common stock or be harmful to our business or other investors. In addition, the timing and volume of any transactions involving our common stock by these stockholders may, among other things, cause fluctuations in the price of our common stock.

## Our anti-takeover defense provisions may cause our common stock to trade at market prices lower than it might absent such provisions.

Our certificate of incorporation and bylaws contain several provisions that may make it more difficult or expensive for a third party to acquire control of us without the approval of our board of directors. These provisions include a staggered board, the availability of blank check preferred stock, provisions restricting

## Table of Contents

stockholders from calling a special meeting of stockholders or requiring one to be called or from taking action by written consent and provisions that set forth advance notice procedures for stockholders nominations of directors and proposals of topics for consideration at meetings of stockholders. Our certificate of incorporation also provides that Section 203 of the Delaware General Corporation Law, which relates to business combinations with interested stockholders, applies to us. These provisions may delay, prevent or deter a merger, acquisition, tender offer, proxy contest or other transaction that might otherwise result in our stockholders receiving a premium over the market price for their common stock. In addition, these provisions may cause our common stock to trade at a market price lower than it might absent such provisions.

## Our common stock price may be volatile and you may lose all or part of your investment.

The market price of our common stock could fluctuate significantly. Those fluctuations could be based on various factors in addition to those otherwise described in this report, including:
our operating performance and the performance of our competitors;
the public s reaction to our press releases, our other public announcements and our filings with the SEC;
changes in earnings estimates or recommendations by research analysts who follow Lumber Liquidators or other companies in our industry;
variations in general economic conditions;
actions of our current stockholders, including sales of common stock by our directors and executive officers;
the arrival or departure of key personnel; and
other developments affecting us, our industry or our competitors.
In addition, in recent years, the stock market has experienced significant price and volume fluctuations. These fluctuations may be unrelated to the operating performance of particular companies but may cause declines in the market price of our common stock. The price of our common stock could fluctuate based upon factors that have little or nothing to do with our company or its performance.

Our quarterly operating results may fluctuate significantly and could fall below the expectations of securities analysts and investors due to various factors.

Our quarterly operating results may fluctuate significantly because of various factors, including:
changes in comparable store sales and customer visits, including as a result of declining consumer confidence or the introduction of new products;
the timing of new store openings and related revenues and expenses;

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profitability of our stores, especially in new markets;
the impact of inclement weather, natural disasters and other calamities;
variations in general economic conditions, including the impact of interest rates on our interest income;
changes in consumer preferences and discretionary spending;
fluctuations in supply prices; and
tax expenses, impairment charges and other non-operating costs.
As a result of these factors, results for any one quarter are not necessarily indicative of results to be expected for any other quarter or for any year. Average store sales or comparable store sales in any particular future period may decrease. In the future, operating results may fall below the expectations of securities analysts and investors, which could cause our stock prices to fall.

## Table of Contents

## We do not intend to pay dividends for the foreseeable future.

For the foreseeable future, we intend to retain any earnings to finance the development and expansion of our business, and we do not anticipate paying any cash dividends on our common stock. Accordingly, investors must be prepared to rely on sales of their common stock after price appreciation to earn an investment return, which may never occur. Investors seeking cash dividends should not purchase our common stock. Any determination to pay dividends in the future will be made at the discretion of our board of directors and will depend on our results of operations, financial condition, contractual restrictions, restrictions imposed by applicable law and other factors our board deems relevant.

## Item 1B. Unresolved Staff Comments.

None.

## Item 2. Properties.

As of March 3, 2009, we operated 157 stores located in 44 states, including 7 opened since December 31, 2008. We lease all of our stores and our corporate headquarters located in Toano, Virginia, which includes our call center, corporate offices, and distribution and finishing facility. Our corporate headquarters has 307,784 square feet, of which approximately 32,000 square feet are office space, and is located on a 74 -acre plot.

The table below sets forth the locations (alphabetically by state) of our stores in operation as of March 3, 2009 .

| State | Stores | State | Stores | State | Stores | State | Stores |
| :--- | :---: | :--- | :---: | :--- | :---: | :--- | :---: |
| Alabama | 4 | Indiana | 2 | Missouri | 2 | Pennsylvania | 6 |
| Arizona | 3 | Iowa | 2 | Nebraska | 1 | Rhode Island | 1 |
| Arkansas | 1 | Kansas | 2 | Nevada | 2 | South Carolina | 3 |
| California | 12 | Kentucky | 2 | New Hampshire | 3 | Tennessee | 4 |
| Colorado | 4 | Louisiana | 3 | New Jersey | 4 | Texas | 12 |
| Connecticut | 2 | Maine | 1 | New Mexico | 1 | Utah | 1 |
| Delaware | 1 | Maryland | 3 | New York | 9 | Vermont | 1 |
| Florida | 12 | Massachusetts | 4 | North Carolina | 4 | Virginia | 7 |
| Georgia | 5 | Michigan | 5 | Ohio | 5 | Washington | 4 |
| Idaho | 1 | Minnesota | 2 | Oklahoma | 2 | West Virginia | 2 |
| Illinois | 6 | Mississippi | 1 | Oregon | 2 | Wisconsin | 3 |

Currently, 26 of our store locations are leased from related parties. See discussion of properties leased from related parties in Note 5 to the financial statements included in Item 8 of this report and within Related Party Transactions and Lease Arrangements in Item 13 of this report.

## Item 3. Legal Proceedings.

We are from time to time subject to claims and disputes arising in the normal course of business. In the opinion of management, while the outcome of any such claims and disputes cannot be predicted with certainty, our ultimate liability in connection with these matters is not expected to have a material adverse effect on our results of operations, financial position or cash flows.

## The Variable Plan

On December 7, 2007, Kevin Sullivan, the Founder s brother and one of our regional managers until December 2008 (or Kevin ), filed a demand for arbitration seeking to recover the number of shares to which he alleged he was entitled under the Variable Plan and naming us and the Founder as respondents. In accordance

## Table of Contents

with the terms of the Variable Plan, we determined and certified that 853,853 shares of common stock had vested (the Vested Shares ) and were exercisable under the Variable Plan. Pursuant to the terms of the Variable Plan, the Founder had previously placed 1.5 million shares of common stock in escrow (the Escrowed Shares ) for purposes of satisfying his obligations thereunder, which we had generally guaranteed. We were not a party to the escrow arrangement between the Founder and Kevin.

On or about May 29, 2008, Kevin filed an Amended Statement of Claim in the arbitration in which he maintained that he was entitled to more than the Vested Shares. He asserted claims against the Founder and us for breach of contract, fraud and a violation of the Massachusetts Weekly Wage Act (the Wage Act ). He sought transfer of the number of shares owed to him under the Variable Plan as well as treble damages, attorney s fees and costs under the Wage Act.

In November 2008, the parties completed the arbitration proceeding. Thereafter, in a ruling dated December 1, 2008, the arbitrator determined that Kevin was entitled only to the Vested Shares and denied his breach of contract, fraud and Wage Act claims against the Founder and us. The arbitrator ordered the escrow agent to release the Escrowed Shares to the Founder and Kevin in amounts consistent with the arbitrator s ruling. The arbitrator did not award costs or attorney s fees to any party. The Escrowed Shares were subsequently released to Kevin and the Founder in accordance with the arbitrator $s$ award.

## Vazilia Corporation

In July 2006, we entered into a purchase agreement with Vazilia Corporation ( Vazilia ) pursuant to which we would purchase a total of approximately 27 million square feet of Vazilia s assorted products over a four-year period, with the unit prices set at the time a purchase order was created/accepted (the Purchase Agreement ). After entering into the Purchase Agreement, certain products ordered from Vazilia were not delivered and certain products that were delivered did not meet the applicable specifications. As a result, we have purchased these or similar products from other suppliers. We are not currently receiving product under the Purchase Agreement.

On or about October 3, 2008, Vazilia filed a demand for arbitration in which it alleges that we breached the Purchase Agreement. Vazilia is seeking damages of approximately $\$ 1.6$ million, plus costs of the arbitration proceeding. In addition, Vazilia is requesting a declaration terminating the Purchase Agreement and awarding liquidated damages provided thereunder.

In response to the demand for arbitration, we filed a counterclaim against Vazilia, which was subsequently amended. We are seeking damages of approximately $\$ 1.5$ million, plus interest, attorney s fees and costs, as well as a declaration that the Purchase Agreement is terminated. We deny the claims asserted by Vazilia and intend to defend this matter and pursue our counterclaim vigorously. While there is a reasonable possibility that a material loss may be incurred, we cannot estimate the loss, if any, therefore no provision for losses has been provided.

## Item 4. Submission of Matters to a Vote of Security Holders.

No matters were submitted to a vote of our security holders during the fourth quarter of 2008.

Table of Contents

## PART II

## Item 5. Market for Registrant s Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities. Market Information

Our common stock trades on the New York Stock Exchange (or NYSE ) under the trading symbol LL. We are authorized to issue up to $35,000,000$ shares of common stock, par value $\$ 0.001$. Total shares of common stock outstanding at March 3,2009 were 26,791,891, and we had 19 stockholders of record.

The following table shows the quarterly high and low closing sales prices as reported by the NYSE for each quarter during the last two fiscal years that our common stock was publicly traded.

|  | Price Range <br> Low |  |
| :--- | ---: | ---: | ---: |
| 2008: | High | Low |
| Fourth Quarter | $\$ 11.96$ | $\$ 8.03$ |
| Third Quarter | 15.22 | 11.62 |
| Second Quarter | 16.55 | 10.67 |
| First Quarter | 11.03 | 6.07 |
| 2007: |  |  |
| Fourth Quarter(1) | 9.76 | 7.83 |

(1) Our common stock began trading on the NYSE on November 9, 2007; therefore the price range for the fourth quarter of 2007 represents the high and low closing sales prices from November 9, 2007 through December 31, 2007.

## Dividend Policy

We are not required to pay any dividends and have not declared or paid any cash dividends on our common stock. We intend to continue to retain earnings for use in the operation and expansion of our business and therefore do not anticipate payment of any cash dividends on our common stock in the foreseeable future.

## Securities Authorized for Issuance Under Equity Compensation Plans

See Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters for information regarding securities authorized for issuance under our equity compensation plans.

## Table of Contents

## Performance Graph

The following performance graph compares the performance of our common stock during the period beginning November 9, 2007 and ending December 31, 2008 to the Dow Jones US Furnishings Index and a Peer Group index consisting of companies selected for the same period. Home Depot, Inc. and Lowe s, Inc. constitute the Peer Group index companies. The graph assumes a $\$ 100$ investment in our common stock and in each of the indexes at the beginning of the period, and a reinvestment of dividends paid on such investments throughout the period.
$\begin{array}{llllllllllll}11 / 9 / 07 & 11 / 30 / 07 & 12 / 31 / 07 & 1 / 31 / 08 & 2 / 29 / 08 & 3 / 31 / 08 & 4 / 30 / 08 & 5 / 31 / 08 & 6 / 30 / 08 & 7 / 31 / 08 & 8 / 31 / 08 & 9 / 30 / 08 \\ 10 / 31 / 0811 / 30 / 08 & 12 / 31 / 08\end{array}$
Lumber
Liquidators, Inc. $\quad \$ 100.00 \$ 91.91 \$ 92.11 \$ 91.19 \$ 93.75 \$ 108.61 \$ 128.48 \$ 162.70 \$ 133.20 \$ 153.48 \$ 132.27 \$ 128.69 \$ 85.35 \$ 97.13 \$ 108.19$ NYSE Stock
Market (US
Companies) $\quad \$ 100.00 \$ 101.74 \$ 101.00 \$ 96.09 \$ 93.81 \$ 92.78 \$ 97.07 \$ 98.42 \$ 90.39 \$ 89.30 \$ 90.65 \$ 82.70 \$ 68.43 \$ 63.33 \$ 64.48$ Dow Jones US
Furnishings Index $\$ 100.00 \$ 100.91 \$ 96.23 \$ 96.62 \$ 88.44 \$ 79.59 \$ 80.23 \$ 84.93 \$ 74.00 \$ 76.58 \$ 85.72 \$ 84.51 \$ 62.98 \$ 46.15 \$ 50.20$
 This stock performance information is furnished and shall not be deemed to be soliciting material or subject to Rule 14 A , shall not be deemed
filed for purposes of Section 18 of the Exchange Act or otherwise subject to the liabilities of that section, and shall not be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, or the Exchange Act, whether made before or after the date of this report and irrespective of any general incorporation by reference language in any such filing, except to the extent that we specifically incorporate the information by reference.

## Table of Contents

## Item 6. Selected Financial Data.

The selected statements of income data for the years ended December 31, 2008, 2007, and 2006 and the balance sheet data as of December 31, 2008 and 2007 have been derived from our audited financial statements included in Item 8. Financial Statements and Supplementary Data of this report. This information should be read in conjunction with those audited financial statements, the notes thereto, and with Item 7. Management s Discussion and Analysis of Financial Condition and Results of Operations of this report. The selected balance sheet data set forth below as of December 31, 2006, 2005, and 2004 and income data for the years ended December 31, 2005 and 2004 are derived from our audited financial statements contained in reports previously filed with the SEC, not included herein. Our historical results are not necessarily indicative of our results for any future period.

|  |  | 2008 |  | 2007 <br> (in thousand | En | nded Decembe <br> 2006(1) <br> t share and pe | are | $\begin{gathered} 2005 \\ \text { amounts) } \end{gathered}$ |  | 2004 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Statement of Income Data |  |  |  |  |  |  |  |  |  |  |
| Net sales | \$ | 482,179 | \$ | 405,307 | \$ | 332,060 | \$ | 244,947 | \$ | 171,766 |
| Cost of sales |  | 314,501 |  | 270,193 |  | 221,931 |  | 158,844 |  | 115,857 |
| Gross profit |  | 167,678 |  | 135,114 |  | 110,129 |  | 86,103 |  | 55,909 |
| Selling, general and administrative expenses |  | 130,693 |  | 116,308 |  | 88,716 |  | 67,900 |  | 48,461 |
| Impairment loss on long-lived assets |  |  |  |  |  |  |  |  |  | 293 |
| Operating income |  | 36,985 |  | 18,806 |  | 21,413 |  | 18,203 |  | 7,155 |
| Interest expense |  | 27 |  | 722 |  | 722 |  | 638 |  | 429 |
| Other (income) expense(2) |  | (834) |  | (413) |  | (368) |  | (96) |  | 190 |
| Income before income taxes |  | 37,792 |  | 18,497 |  | 21,059 |  | 17,661 |  | 6,536 |
| Provision for income taxes(3) |  | 15,643 |  | 7,171 |  | 8,161 |  | 6,948 |  | $(1,450)$ |
| Net income | \$ | 22,149 | \$ | 11,326 | \$ | 12,898 | \$ | 10,713 | \$ | 7,986 |
| Net income per common share: |  |  |  |  |  |  |  |  |  |  |
| Basic | \$ | 0.83 | \$ | 0.68 | \$ | 0.86 | \$ | 0.71 | \$ | 0.53 |
| Diluted | \$ | 0.82 | \$ | 0.48 | \$ | 0.56 | \$ | 0.46 | \$ | 0.51 |
| Weighted average common shares outstanding: |  |  |  |  |  |  |  |  |  |  |
| Basic |  | 26,772,288 |  | 16,646,674 |  | 15,000,100 |  | 15,000,100 |  | 15,000,100 |
| Diluted |  | 27,090,593 |  | 23,634,995 |  | 22,989,403 |  | 23,063,174 |  | 15,675,477 |

(1) We adopted the provisions of SFAS 123(R), using the prospective-transition method, effective January 1, 2006.
(2) Includes interest income.
(3) Effective December 1, 2004, we elected to be taxed as a C corporation for federal and state income tax purposes. Prior to this election, we were not subject to federal and certain state income taxation at the corporation level.

## Table of Contents


(1) Working capital is defined as current assets minus current liabilities.

## Item 7. Management s Discussion and Analysis of Financial Condition and Results of Operations. <br> Overview

Lumber Liquidators is the largest specialty retailer of hardwood flooring in the United States, based on industry sources and our experience. We believe we have achieved a reputation for offering great value, superior service and a broad selection of high-quality hardwood flooring products.

We offer an extensive selection of premium hardwood flooring products under multiple proprietary brands at everyday low prices designed to appeal to a diverse customer base. Substantially all of our products are purchased directly from mills or associated brokers with whom we have cultivated long-standing relationships to ensure a consistent supply of high-quality product at the lowest prices. We believe that our vertically integrated business model enables us to offer a broad assortment of high-quality products to our customers at a lower cost than our competitors.

We offer our products through multiple, complementary channels, including 150 Lumber Liquidators stores in 44 states at December 31, 2008, a full-service call center in Toano, Virginia, our website and catalogs. We seek to appeal to customers who desire a high-quality product at an attractive value and are willing to travel to less convenient locations to get it. We sell our products principally to existing homeowners, who represent over $90 \%$ of our customer count. Historically, these homeowners are in their mid- 30 s or older, are well-educated and have been living in their homes for at least several years.

We believe that our brands, value proposition and integrated multi-channel approach are important competitive advantages in a hardwood flooring market that is highly fragmented. We compete on the basis of price, quality, selection and availability of the hardwood flooring that we offer our customers, as well as the level of customer service we can provide. We position ourselves as hardwood flooring experts and believe our high level of customer service reflects this positioning.

We have recently completed a significant investment in our store support infrastructure which we believe will support our continued growth for multiple years. From late 2005 through 2007, we assembled an experienced executive team, increased the number of regional store managers and strengthened the key areas of merchandising and logistics. In 2006 and 2007, we increased our emphasis on moldings and accessories and expanded our product offerings to include a broader assortment of key product lines, including the introduction of a number of premium products such as handscraped solid and engineered hardwoods, stained and strand bamboos, and laminates with a heavier wear layer and foam backing.

## Table of Contents

We have grown our store base rapidly with $50 \%$ of our total store locations opened in the past three years, including 34 new stores in 2008. Historically, we established a national footprint primarily by opening one store in primary and secondary metropolitan markets, and in late 2005, we began opening complementary stores in these existing markets. We believe our primary and secondary metropolitan markets will benefit from additional store locations. Of the 30 to 40 stores we plan to open during each of the next several years, we expect an approximately equal mix of stores in these existing markets and stores in new markets. Our experience has shown that our store model is well suited for markets smaller than the primary and secondary metropolitan areas, and going forward, these will represent the majority of our new market stores.

Our recent store opening activity is as follows:

|  | $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 7}$ |
| :--- | ---: | ---: |
| Number of stores at January 1 | $\mathbf{2 0 0 6}$ |  |
| New stores | 116 | 91 |
| Closed stores(1) | 34 | 25 |
|  |  | 16 |
| Number of stores at December 31 | $\mathbf{1 5 0}$ | $\mathbf{1 1 6}$ |

(1) The 2006 closed location represents a laminate flooring-only store established to operate during the remaining lease period of a relocated store.
Besides new store openings, the other important driver of growth in our net sales has been increased comparable store net sales, which accounted for a substantial portion of our historical net sales growth. We generally consider a store comparable on the first day of the $13^{\text {th }}$ month of operation, and stores in operation from 13 months to 36 months have historically shown greater net sales increases than our more mature stores. Our comparable store net sales increases were $1.6 \%$ in $2008,8.6 \%$ in 2007 and $17.3 \%$ in 2006. Due to increases in baseline store volumes, an increase in the number of new stores opened in existing markets, and a weakening in the residential flooring market, we anticipated comparable store net sales to increase at slower rates in 2008 than in previous years. Through the nine months ended September 30, 2008, comparable store net sales had increased $3.8 \%$. In the quarter ended December 31, 2008, however, our comparable store net sales declined $4.6 \%$ due to a dramatic decline in the macroeconomic environment.

We expect home-related discretionary spending will continue to be challenged by the macroeconomic environment throughout 2009. Although the hardwood flooring market is likely to remain weak as a result, we believe the number of retailers serving the homeowner-based segment of the wood floor market will continue to decline and present an opportunity for market share growth, primarily through store base growth. We do not anticipate comparable store sales growth until the latter half of 2009 , but we intend to continue our strategic new store opening plan with 30 to 36 new locations in 2009. We believe we will continue to expand our operating margins as we maintain focus on our value proposition to the customer and concentrate on product flow initiatives and efficiencies from consistent store operations.

Our gross profit is driven primarily by the cost of acquiring the products we sell from our suppliers, but also includes inbound transportation costs from those suppliers to our distribution center or stores, customs and duty charges, transportation charges from our distribution center to our stores and the cost of delivering product purchases to the customer. We have focused our efforts on expanding our product assortment, strengthening our in-stock position and implementing logistics initiatives to reduce transportation costs, which resulted in gradual gross margin expansion that began in the latter half of 2007.

Historically, our most significant operating expenses have been our advertising expenses and labor costs. Our annual advertising costs have generally declined as a percentage of net sales as we have increased our store base, but may vary from quarter to quarter with shifts in marketing strategy and the timing of our marketing campaigns. Our in-store labor costs will increase as a result of new store openings, and in general, we expect

## Table of Contents

total labor costs to decline as a percentage of net sales. In 2008 and 2007, our labor costs were significantly impacted by our investment in the store support infrastructure. Overall, we expect that our aggregate operating expenses will decline as a percentage of our net sales as we continue to grow our store base and net sales.

We completed our initial public offering on November 9, 2007, receiving net proceeds of $\$ 36.2$ million. We used a portion of those proceeds to repay all outstanding amounts under our senior secured loan agreement, and we remain debt free through December 31, 2008. Leading up to, and as a result of, our initial public offering, and due to the Variable Plan described below and in Notes 6 and 11 to the consolidated financial statements, our stock-based compensation expense has significantly impacted our operating results and net income.

## 2008 Highlights

Net Sales. Net sales for 2008 increased $\$ 76.9$ million from 2007, or $19.0 \%$, primarily driven by non-comparable store net sales, including 34 new store locations opened during 2008, and a $1.6 \%$ increase in comparable store net sales. Consumer demand for our expanded product assortment drove increases in sales volume (primarily measured in square footage), partially offset by a decrease of approximately $4.3 \%$ in the average retail price per unit sold. Changes in our mix of products sold, or sales mix, were the primary drivers of both the decrease in the average retail price per unit sold and a decrease in our average sale, to approximately $\$ 1,750$ in 2008 from approximately $\$ 1,800$ in 2007. We believe changes in our sales mix were primarily due to i) customer acceptance of an expanded assortment of premium products within the laminates, bamboo and cork product lines, which generally carry a lower than average retail price, ii) our increased emphasis on, and the availability of, liquidation deals, and iii) the weakening economy. As compared to our competitors, we believe our retail prices present the greatest value in the premium product categories. We utilize liquidation deals to both present a value opportunity and drive incremental consumer traffic, a portion of which is converted to demand for our proprietary brands. In our proprietary brands of laminates, bamboo and cork, net sales increased 45.3\% and the average retail price per unit sold increased $6.2 \%$.

Gross Margin. Gross margin was $34.8 \%$ for 2008, up from $33.3 \%$ for the prior year. This improvement is primarily due to changes in our sales mix, and our effective execution of initiatives in store operations, merchandising and logistics. These initiatives enhanced our retail pricing discipline and strengthened our control over costs that impact the average cost per unit sold. In addition, our 2008 efforts to strengthen the merchandising of liquidation deals from acquisition to final sell-through, coupled with an increased availability of high-quality, high unit count special liquidation deals primarily in the first half of the year, benefited gross margin.

The Variable Plan. As described in detail below, and in Notes 6 and 11 to the consolidated financial statements, a December 1, 2008 arbitration ruling confirmed the number of shares of common stock to be transferred from our Founder to his brother under the provisions of the Variable Plan, and we do not anticipate any additional costs to be incurred related to this matter. As a result of the arbitration ruling, we reduced stock-based compensation by $\$ 2.96$ million, reversing an accrual from the fourth quarter of 2007. During 2008, legal and professional expenses, net of insurance reimbursements, related to the Variable Plan were $\$ 0.7$ million and were included in selling, general and administrative expenses.

Effective Income Tax Rate. The effective income tax rate for 2008 was $41.4 \%$, as compared to $38.8 \%$ for 2007. The increase in the effective rate is primarily a result of the exercise of the Variable Right (as defined below) on February 1, 2008 pursuant to the terms of the Variable Plan. The fair value of the Vested Shares on the exercise date was less than the fair value on the vesting date and, as a result, a portion of the related deferred tax benefit was not deductible on our tax return. We had no excess tax deductions recorded in additional capital to offset this reduction in the deferred tax benefit. Accordingly, we recorded $\$ 0.7$ million of additional income tax expense during the first quarter of 2008, which was slightly offset during the year by excess tax benefits on stock option exercises.

## Table of Contents

## External Factors Impacting Our Business

The wood flooring market which serves the homeowner is highly fragmented and dependent on a number of complex economic and demographic factors that impact home-related discretionary spending, and these factors may vary locally, regionally, and nationally. We are impacted by home remodeling activity, employment levels, housing turnover, real estate prices, new housing starts, consumer confidence, credit availability, and the general health of consumer discretionary spending. Many of the economic indicators associated with the wood flooring market and generally associated with consumer discretionary spending were weak in 2007 and weakened further in 2008, particularly in the quarter ended December 31, 2008. We will continue to monitor demand indicators for our segment of the flooring market, but we currently do not anticipate significant improvement in the general wood flooring market in 2009.

Although the hardwood flooring market is projected to experience long-term growth, industry sources report an overall decline in the demand for flooring from 2006 through 2008. We believe the number of retailers serving the homeowner-based segment of the wood floor market declined in both 2007 and 2008, and our results benefited from increased market share. Though we are likely to be adversely impacted by decreased consumer demand for wood flooring, we believe we will continue to benefit from the additional market share, gained primarily through new store openings. In addition, we continue to believe that the longer term trends for our industry are favorable, including customer perception of hardwood flooring as an attractive alternative to other floor coverings, home improvement spending, home ownership, increasing home size and demographic trends. See Item 1A. Risk Factors Risks Related to Our Business and Industry.

## Assessing the Performance of Our Business

In assessing the performance of our business, we consider a variety of performance and financial measures. The key measures we use to determine how our business is performing are net sales and comparable store net sales. Some of the operational metrics that we consider in evaluating net sales include our sales mix, future demand as measured by open orders and the related customer deposits, the average number of days an order/customer deposit is outstanding, requests for samples and catalogs, new store performance levels and our new store pipeline. In assessing the overall performance of our business, we also consider gross profit and selling, general and administrative expenses.

Net Sales. We derive net sales primarily from sales of solid and engineered hardwoods, laminate, bamboo and cork flooring products, moldings and flooring accessories made through our stores, call center, website and catalogs. Net sales, which include freight costs billed to customers, are net of any returns by customers. Net sales from customer orders placed through the call center, our website or our catalogs are recorded by the store where the customer picks up the merchandise or schedules delivery. Several factors affect our net sales in any period, including the number of stores in operation and comparable store net sales for any given store or group of stores, which can be influenced by our operational effectiveness, pricing, marketing and promotional efforts, brand recognition levels, local competition and trade area demographics.

Growth In Our Store Base. We opened 34 stores in 2008, 25 stores in 2007, and 16 stores in 2006, which contributed substantially to the growth of our net sales in those years. We plan to open between 30 and 40 new stores during each of the next several years. The cost required to open a typical new store is generally less than $\$ 280,000$, of which inventory, net of trade payables, represents approximately $\$ 230,000$. Our new stores have historically opened with an initial ramp-up period typically lasting from 36 to 48 months or more, during which they have generated net sales below the levels at which we expect them to normalize. Our average new store across our markets has, however, historically become profitable within three months of beginning operations and generally returned its initial cash investment within eight months. See Item 1A. Risk Factors Risks Related to Our Business and Industry.

## Table of Contents

Comparable Store Net Sales. The other important driver of growth in our net sales has been increased comparable store net sales, which have accounted for a substantial portion of our historical net sales growth. Stores generally enter the comparable store base on the first day of the thirteenth full calendar month after they open. Various factors affect comparable store net sales, including:
consumer preferences, buying trends and overall economic trends and our ability to anticipate and respond effectively to changes therein;
changes in product assortment and the overall sales mix;
the number of stores we open in existing markets;
the maturity of a comparable store;
competition;
pricing;
product availability and quality;
the timing of our advertising promotional events and/or timing of three-day Holiday weekends; and
weather and other climatological effects.
We believe that future comparable store net sales will likely increase at rates slower than those achieved over the past several years, due to increases in baseline store volumes and an increase in the number of new stores opened in existing markets, which tend to open at a higher base level of net sales. See Item 1A. Risk Factors Risks Related to Our Business and Industry.

Gross Profit and Gross Margin. Gross profit is equal to our net sales minus our cost of sales, and gross margin is equal to gross profit as a percentage of net sales. Our gross profit has historically been affected by, among other things:
our sales volumes and the margins on products we sell;
the mix of our products sold and the related cost of that merchandise, including in particular the cost of hardwood and other flooring products and accessories;
transportation costs, both from our suppliers to our distribution center or stores and from our distribution center to our stores, which may vary with factors such as fuel costs;

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customs and duty charges on international purchases;
the cost of third-party carrier services providing customer deliveries;
in-house finishing costs, particularly for our Bellawood brand;
the costs of providing samples requested by our customers;
inventory adjustments, including shrinkage;
the extent of any retail price reductions and the volume of inventory impacted by sales and promotional events; and
competition
We try to minimize the volatility of hardwood prices which represents the largest portion of our cost of sales by relying on our close relationships with our suppliers and utilizing our financial flexibility to establish beneficial payment terms. Generally, we strive to match merchandise purchase lead times with anticipated demand to maximize sustainable gross margins, and those lead times currently range by product from approximately 90 to 180 days.

## Table of Contents

We work to improve gross profits and gross margin on an ongoing basis through inventory management improvements, logistics alternatives, pricing levels, promotional activities and vendor relationships, among other things. Several of our recent initiatives to position our business for more effective future growth have also had a significant impact on our gross margins, and we continue to assess various opportunities. We review our inventory levels and sales mix on a regular basis to identify slow-moving merchandise and products which do not meet our quality standards and cannot be sold at full price, and generally use promotional events and mark-downs to clear that inventory. We believe that, taken together, the changes we have made and intend to implement should enable us to sustain and gradually increase our gross margins in future periods. Our gross profit and gross margin may not be comparable to other companies that record different costs as components of cost of sales.

## Selling, General, Administrative and Other Operating Expenses.

Advertising Expenses. Historically, one of the largest components of our selling, general and administrative (or SG\&A ) expenses is advertising at the national, regional and local level, as well as, costs associated with publishing our catalogs and maintaining our website. We have made a significant investment in advertising to develop our national brands, including our portfolio of proprietary product offerings. We believe Lumber Liquidators is now recognized across the United States as a destination for high-quality hardwood flooring at everyday low prices. We have historically focused on national advertising, including buying ads in national publications, using targeted television advertising, co-sponsoring television shows, advertising on syndicated radio programs and sports marketing. We are currently placing additional focus on direct mail efforts that have a more direct link to driving demand for our products. We are also emphasizing local advertising to support targeted store growth and in connection with new store openings, while maintaining appropriate levels of national advertising. We continue to see greater returns on our investment in national advertising as we open more stores near potential customers who have already been introduced to our brands. In addition, while our advertising costs may vary from quarter to quarter with shifts in marketing strategy and the timing of our marketing campaigns, we believe that the percentage of our net sales devoted to marketing and advertising will generally decline as we continue to grow. See Item 1A. Risk Factors Risks Relating to Our Business and Industry.

Labor Costs. The majority of our labor costs, which include salaries, commissions and benefits, relate to staff at our stores and our distribution facility. In recent years, however, labor costs have increased as we enhanced our store support strategies and operational infrastructure, in order to position our business for more effective and sustainable future growth. We expect labor costs to increase as we open more stores, but decrease as a percentage of net sales.

Other Expenses. Our SG\&A expenses also include occupancy costs for our stores, warehouse and headquarters (including rent, utilities, real estate taxes and maintenance charges); stock-based compensation expenses; depreciation and amortization; and other expenses including legal and professional fees, credit and debit card discount and processing fees, bank fees, and other corporate and administrative functions that support our stores. SG\&A expenses also include store opening costs, which we expense as they are incurred.

## Other Significant Factors Affecting our Results

Stock-based compensation expense has significantly impacted our total SG\&A expenses, due primarily to three factors (each of which is described in more detail below):

A Variable Plan between our Founder and his brother, one of our regional managers until December 2008;

Stock options granted to employees; and

The acceleration of the vesting of certain stock options as a result of our IPO.

## Table of Contents

Total stock-based compensation expenses included in SG\&A for 2008, 2007 and 2006 were:

|  | $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 7}$ | $\mathbf{2 0 0 6}$ |
| :--- | :---: | :---: | :---: |
| Variable Plan | $\$(2,960)$ | $\$ 3,220$ | $\$ 1,040$ |
| Stock Options, Restricted Stock and Other | 2,969 | 1,756 | 409 |
| Acceleration of Stock Options/Regional Manager Plan |  | 1,235 |  |
| Total | $\$$ | 9 | $\$ 6,211$ |

Variable Plan. We were party to a stock-based agreement between the Founder and his brother, Kevin Sullivan, a regional manager until December 2008 (or Kevin ), accounted for as a variable performance plan (the Variable Plan ) in accordance with the provisions of SFAS 123(R). The Variable Plan awarded Kevin the right (the Variable Right ) to an ownership percentage of common stock, contributed by the Founder. The Variable Plan was originally established in 1998, and through an amendment in 2005, the Variable Right was established to award Kevin a right to purchase an ownership position in common stock from the Founder for his service to the Company. The ownership position was defined as a fixed percentage of $2.5 \%$ of common stock on a fully diluted basis, as defined in the agreement, plus an additional ownership percentage based on certain performance criteria, primarily a comparison of the net income of the region under Kevin s management to total Company net income on a trailing twelve-month basis.

The Variable Plan provided for a cash settlement of the Variable Right at a defined, performance based, value through put-call provisions, executed by the Founder or Kevin, if an IPO or sale event, as defined, had not taken place prior to February 1, 2008. The Founder was liable for the cash payment, and we guaranteed his performance. Pursuant to the terms of the Variable Plan, the Founder had previously placed 1.5 million shares of common stock in escrow for purposes of satisfying his obligations thereunder, which obligations we had generally guaranteed.

The Variable Right fully vested and became exercisable in connection with the IPO and all cash settlement provisions via put-call rights terminated. In accordance with the terms of the Variable Plan, we calculated that 853,853 shares of common stock had vested and were exercisable under the Variable Right. Cumulative stock-based compensation expense related to the Variable Plan was determined utilizing the Vested Shares and the $\$ 11$ per share IPO price to adjust the stock compensation liability and in the fourth quarter of 2007, the stock compensation liability was reclassified to additional capital in accordance with the provisions of SFAS 123(R). The Variable Right was exercised on February 1, 2008.

Kevin filed a demand for arbitration and an Amended Statement of Claim where he maintained that he was entitled to, among other things, more than the Vested Shares. As a result, during 2007 we recorded an additional $\$ 2.96$ million of stock-based compensation expense related to the Variable Plan, as our best estimate of the ultimate value of incremental shares (above the Vested Shares) that may have been delivered to Kevin via settlement or arbitration.

In November 2008, the parties completed the arbitration proceeding, and in a ruling dated December 1, 2008, the arbitrator determined that Kevin was entitled only to the Vested Shares. We reversed the additional accrual of stock-based compensation expense related to the Variable Plan, which reduced current year stock-based compensation expense by $\$ 2.96$ million, with an offset to additional capital. During 2008, the legal, professional and other fees associated with this matter cost us $\$ 0.7$ million, net of insurance proceeds.

Stock Options, Restricted Stock and Other Equity Equivalents. As described in Note 6 to the consolidated financial statements included in Item 8 of this report, we maintain an equity incentive plan for employees, non-employee directors and other service providers, the Lumber Liquidators, Inc. 2007 Equity Compensation Plan, from which we expect to continue to grant stock options and restricted share awards, primarily on an annual basis.

## Table of Contents

Our initial grant of stock options was in 2006. This initial grant of $1,796,847$ stock options represents $80.7 \%$ of the stock options outstanding at December 31, 2008, and will now generally vest through July 2009 ( $1,031,847$ options) and October 2010 ( 865,000 options).

Acceleration of Stock Options and Initial Recognition of Stock Units. We recorded approximately $\$ 1.0$ million of stock-based compensation expense in the fourth quarter of 2007 related to the one-time acceleration, triggered by the IPO, of vesting provisions in certain stock option agreements resulting in the immediate vesting of 261,313 stock options. In addition, we recorded approximately $\$ 0.2$ million of stock-based compensation expense in the fourth quarter of 2007 related to the initial recognition of stock units under the 2006 Regional Plan (as defined in Note 6 to the consolidated financial statements).

## Results of Operations

The following tables set forth components of our results of operations for the periods indicated, both in dollars and as a percentage of net sales.

|  | Year Ended December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2008 | 2007 | 2006 |
|  | (in millions, except percentages and number of stores) |  |  |
| Net sales | \$ 482.2 | \$ 405.3 | \$ 332.1 |
| Comparable store net sales increase from prior year | 1.6\% | 8.6\% | 17.3\% |
| Number of stores opened in period(1) | 34 | 25 | 16 |
| Cost of sales | \$ 314.5 | \$ 270.2 | \$ 221.9 |
| Gross profit | 167.7 | 135.1 | 110.1 |
| SG\&A expenses | 130.7 | 116.3 | 88.7 |
| Operating income | 37.0 | 18.8 | 21.4 |
| Net income | 22.1 | 11.3 | 12.9 |
|  | 2008 | ded Decembe 2007 <br> of net sales) | 2006 |
| Net sales | 100.0\% | 100.0\% | 100.0\% |
| Cost of sales | 65.2\% | 66.7\% | 66.8\% |
| Gross profit | 34.8\% | 33.3\% | 33.2\% |
| SG\&A expenses | 27.1\% | 28.7\% | 26.7\% |
| Operating income | 7.7\% | 4.6\% | 6.4\% |
| Net income | 4.6\% | 2.8\% | 3.9\% |

(1) In May 2006, we closed a laminate flooring-only store that had been established to operate during the remaining lease period of a relocated store.

## Year Ended December 31, 2008 Compared to Year Ended December 31, 2007

## Net Sales.

|  | For the year ended <br> December 31, |  |
| :--- | :---: | :---: |
|  | 2008 <br> (dollars in thousands) |  |
| Net sales | $\$ 482,179$ | $\$ 405,307$ |
| Comparable net sales increase | $1.6 \%$ | $8.6 \%$ |
| Number of stores open at year end | 150 | 116 |
| Number of stores opened during the year | 34 | 25 |

## Table of Contents

Net sales for 2008 increased $\$ 76.9$ million, or $19.0 \%$, over 2007 due to a $\$ 6.5$ million increase in comparable store net sales and an increase of $\$ 70.4$ million in non-comparable store net sales. Overall, net sales increased due principally to the following factors:

A broader assortment of premium products in certain key product lines such as handscraped hardwoods, bamboo and laminate products offered under a number of our proprietary brands, continued to drive increased demand. Partially offsetting this benefit were decreases in the sales mix of certain Bellawood and certain other hardwoods which generally carry a higher than average unit retail price.

Sales of moldings and accessories increased $36.3 \%$ and represented $11.0 \%$ of net sales in 2008, up from $9.6 \%$ of net sales in 2007, as we continued to broaden our assortment and strengthened our commitment to a more consistent in-stock position.

The increased availability of special liquidation deals in 2008 allowed us to add selective merchandise offerings that presented a value opportunity for the customer while creating promotional opportunities for us to drive incremental consumer traffic, a portion of which was converted to demand for our proprietary brands.

Comparable store net sales were driven primarily by the continued maturation of stores in operation for 13 to 36 months at December 31, 2008, where net sales increased $12.8 \%$. Net sales at these comparable stores generally increase faster than at our mature stores, where net sales declined $0.7 \%$.

## Gross Profit and Gross Margin.

|  | For the year ended <br> December 31, |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | 2007 <br> (dollars in thousands) |  |  |  |
| Net Sales | $\$ 482,179$ | $\$ 405,307$ |  |  |
| Cost of Sales | 314,501 | 270,193 |  |  |
| Gross Profit | $\$ 167,678$ | $\$ 135,114$ |  |  |
| Gross Margin | $34.8 \%$ | $33.3 \%$ |  |  |

Gross profit in 2008 increased $\$ 32.6$ million, or $24.1 \%$, to $\$ 167.7$ million in 2008 from $\$ 135.1$ million in 2007. Gross margin improved 150 basis points in 2008 as compared to 2007 primarily due to:

The introduction of certain premium products in key product lines began late in the second quarter of 2007. We broadened those offerings and increased inventory levels throughout the second half of 2007 and 2008. These premium products typically carry a higher than average retail gross margin and have gained significant sales strength in comparing 2008 to 2007.

Moldings and accessories carry a higher than average gross margin and the sales mix of these products have increased in 2008 as compared to 2007.

Expenses related to domestic and international transportation generally increased in comparing 2008 to 2007. Rising fuel costs generally increased the average cost of an inbound international container and the average per-mile ground charge. These fuel costs which had significantly risen in 2008, declined sharply in the fourth quarter. As a component of the product unit cost, however, the gross margin impact of a change in fuel costs tends to lag by 60 to 120 days. In addition, a number of logistics initiatives have been

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implemented to reduce the miles driven by trucks supplying merchandise inventories to our stores. These initiatives began in the third and fourth quarter of 2007 and continued throughout 2008.

## Table of Contents

Liquidation deals favorably impacted 2008 gross margin in three ways:

In the second quarter of 2008, we strengthened our merchandising staff to enhance our focus on the entire product cycle of liquidation deals, an important component of both our product assortment and our promotional marketing campaigns.

Certain special higher than average quality and unit count liquidation deals were available throughout 2008, but particularly in the first and second quarters. We estimate that these special buys, which are difficult to anticipate in future periods, benefited gross margin by approximately 10 to 15 basis points in comparing 2008 to the prior year.

The promotional opportunities surrounding these special liquidation deals generated incremental consumer traffic, a certain portion of which we believe converted to our proprietary products, particularly our laminates, contributing up to approximately 7 to 8 basis points to the improvement in our gross margin for the year.

A tariff on certain bamboo products was reduced in the second quarter of 2008. The tariff was originally implemented in the second quarter of 2007 and was rebated retroactively on an individual entry basis. Gross margin for 2008 benefited from the retroactive rebate by approximately 20 basis points. We completed the rebate process in the third quarter of 2008.

## Operating Income.

$\left.\begin{array}{l|rl} & \begin{array}{c}\text { For the year ended } \\ \text { December 31, }\end{array} \\ \text { 2008 } \\ \text { (in thousands) }\end{array}\right\}$

Salaries, commissions and benefits increased $\$ 8.6$ million for 2008 from the prior year. This increase was primarily due to the growth in our store base and related warehouse operations, but also reflect salaries, commissions and benefits related to our executive and operational infrastructure investment, which we completed in the first quarter of 2008. As a percentage of net sales, salaries, commissions and benefits were $10.1 \%$ of net sales for 2008 and $9.9 \%$ of net sales for 2007. This increase as a percentage of net sales was primarily the result of increases in employee benefit costs and additional corporate store support infrastructure.

Advertising expenses increased $\$ 4.1$ million to $\$ 45.8$ million, or $9.5 \%$ of net sales for 2008 , from $\$ 41.7$ million, or $10.3 \%$ of net sales for 2007. As a percentage of net sales, our national advertising campaigns were leveraged across a larger store base in comparing 2008 to 2007. This leverage was partially offset by an increase in the advertising spend for direct sales generation and local advertising programs, including direct mail, certain radio and newspaper advertisements, and trade shows. In addition, the weakening economy in fourth quarter of 2008 resulted in reduced marketing costs, including internet search.

Occupancy costs increased $\$ 2.3$ million to $\$ 15.1$ million, or $3.1 \%$ of net sales for 2008 , from $\$ 12.7$ million, or $3.1 \%$ of net sales for 2007. Overall increases in 2008 were primarily due to store base growth, but also reflected the enhanced visibility of our newer locations, which have generally resulted in an increase in the per-location occupancy costs relative to the typical historic store. These

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increases were generally offset by the sales growth of maturing stores.

## Table of Contents

Stock-based compensation expense was $\$ 0.01$ million in 2008, as compared to $\$ 6.2$ million in 2007. Stock-based compensation expense included:

Stock Options and Restricted Stock: expense of $\$ 3.0$ million in 2008 and $\$ 3.0$ million in 2007. The 2007 amount included $\$ 1.2$ million of accelerated vesting of certain stock options and initial recognition of certain stock units triggered by the IPO.

Variable Plan: expense reduction of $\$ 2.96$ million in the fourth quarter 2008 as a reserve was reversed upon the receipt of a final arbitration ruling. There were no other Variable Plan stock-based compensation expenses in 2008. Expense of $\$ 3.2$ million in 2007, which included the fourth quarter accrual of the $\$ 2.96$ million reserve.

Depreciation and amortization increased $\$ 0.7$ million but remained a constant $0.9 \%$ of net sales.

Certain other expenses, including legal and professional fees, increased $\$ 4.9$ million in 2008, and as a percentage of net sales increased to $3.5 \%$ for 2008 , from $3.0 \%$ for 2007 . This increase as a percentage of net sales was primarily due to expenses related to operating as a public company, including certain insurance costs. In addition, legal and professional fees related to the Variable Plan were approximately $\$ 0.7$ million, net of insurance proceeds.

## Provision for Income Taxes.

|  | For the year ended December 31, |  |
| :---: | :---: | :---: |
|  | 2008 <br> (dollars i | $\begin{aligned} & 2007 \\ & \text { sands) } \end{aligned}$ |
| Provision for Income Taxes | \$ 15,643 | \$ 7,171 |
| Effective Tax Rate | 41.4\% | 38.8\% |

The effective tax rate increased to $41.4 \%$ for 2008 and includes a first quarter charge of $\$ 0.7$ million for nondeductible deferred taxes related to the Variable Plan, and an increase in state income taxes, partially offset by increases in tax-exempt interest income and excess tax benefits on stock option exercises.

## Net Income.

$\left.\begin{array}{lcc} & \begin{array}{c}\text { For the year ended } \\ \text { December 31, }\end{array} \\ & \begin{array}{c}\text { 2008 }\end{array} \\ \text { (dollars in thousands) }\end{array}\right]$

Net income increased $95.6 \%$ for the year ended December 31, 2008 in comparison to the year ended December 31, 2007.
Year Ended December 31, 2007 Compared to Year Ended December 31, 2006

## Net Sales.

For the year ended
December 31,

|  | $\mathbf{2 0 0 7}$ <br> (dollars in <br> thousands) |  |
| :--- | :---: | :---: |
| Net sales | $\$ 405,307$ | $\$ 332,060$ |
| Comparable net sales increase | $8.6 \%$ | $17.2 \%$ |
| Number of stores open at year end | 116 | 91 |
| Number of stores opened during the year | 25 | 16 |

## Table of Contents

Net sales for 2007 increased $\$ 73.2$ million, or $22.1 \%$, over 2006 due to a $\$ 28.5$ million in comparable store net sales and an increase of $\$ 44.7$ million in non-comparable store net sales. Overall, net sales increased due principally to the following factors:

Generally strong consumer demand for our expanded product assortment continued to drive comparable store increases in sales volume and changes in our sales mix which increased our average retail price per unit sold approximately $3.3 \%$.

In 2007, increased demand was driven in part by strength in the sales of the Bellawood line, particularly exotic hardwoods, and the broader assortment of engineered hardwoods, including an expanded offering of handscraped products, which offset declines in sales of liquidation deals and unfinished hardwoods.

Sales of moldings and accessories increased $41.0 \%$ and represented $9.6 \%$ of net sales in 2007, up from $8.3 \%$ of net sales in 2006 as we continued to broaden our assortment and strengthened our commitment to a more consistent in-stock position.

Net sales also benefited from the continued maturation of our store base, as net sales at stores open for less than 36 months ( $51.7 \%$ of our stores in operation as of December 31, 2007) increased $26.2 \%$ more than net sales at our more mature stores.

## Gross Profit and Gross Margin.

|  | For the year ended <br> December 31, |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | 2006 <br> (dollars in thousands) |  |  |  |
| Net Sales | $\$ 405,307$ | $\$ 332,060$ |  |  |
| Cost of Sales | 270,193 | 221,931 |  |  |
|  |  | $\$ 135,114$ |  |  |

Gross profit in 2007 increased $\$ 25.0$ million, or $22.7 \%$, to $\$ 135.1$ million in 2007 from $\$ 110.1$ million for 2006. Gross margin improved 10 basis points in 2007 as compared to 2006 primarily due to:

The introduction of certain premium products in key product lines began late in the second quarter of 2007. We broadened those offerings and increased inventory levels throughout the second half of 2007. These premium products typically carry a higher than average retail gross margin and gained significant sales strength in comparing 2007 to 2006.

In 2006, primarily in the fourth quarter, we took steps to optimize inventory levels, particularly in certain newly introduced engineered hardwood lines, and fully clear residual liquidation purchases, adversely impacting gross margin.

Increases in 2007 domestic and international transportation costs adversely impacted gross margin in comparison to 2006, as per-mile ground charges increased primarily due to higher fuel costs. A number of key tariffs assessed on imported products, most notably bamboo, were implemented or increased in 2007. These increases were partially offset by logistic initiatives, implemented in the third and fourth quarters of 2007, that reduced the miles driven by trucks supplying our stores.

## Table of Contents

## Operating Income.

$\left.\begin{array}{lcc} & \begin{array}{c}\text { For the year ended } \\ \text { December 31, }\end{array} \\ & \text { 2007 } \\ \text { (in thousands) }\end{array}\right)$

Operating income for 2007 decreased $\$ 2.6$ million, or $12.2 \%$, over 2006 as the $\$ 27.6$ million increase in SG\&A expenses was partially offset by the $\$ 25.0$ million increase in gross profit. The increase in 2007 SG\&A expenses compared to 2006 was principally due to the following factors:

Salaries, commissions and benefits increased $\$ 10.5$ million for 2007 from the prior year. This increase was primarily due to the in-store management labor costs for the 25 new store locations opened in 2007. In addition, we increased the number of regional managers from eight to 15 . The investment we began in 2006 in our executive and operational store support infrastructure increased salaries, commissions and benefits expense by $\$ 3.4$ million in 2007. This investment, substantially complete at December 31, 2007, included our new chief executive officer and six senior executive positions. In addition, we added more finance, compliance and information technology personnel in 2007 as we prepared to become, and operate as, a public company. As a percentage of net sales, salaries, commissions and benefits were $9.9 \%$ of net sales for 2007 and $8.9 \%$ of sales for 2006 . The increase as a percentage of sales was primarily the result of increases in the corporate and store support infrastructure.

Advertising expenses increased $\$ 5.4$ million to $\$ 41.7$ million, or $10.3 \%$ of net sales for 2007 , from $\$ 36.3$ million, or $10.9 \%$ of net sales for 2006. This increase was primarily due to the expansion of our national branding campaigns through television, radio, and sports marketing, coupled with internet search, local advertising and direct mail programs. As a percentage of net sales, however, we were able to leverage this expansion of national campaigns over increased net sales.

Stock-based compensation expense was $\$ 6.2$ million in 2007, as compared to $\$ 1.4$ million in 2006. Stock-based compensation increased $\$ 4.8$ million, or $328.6 \%$, to $\$ 6.2$ million primarily due to a $\$ 2.2$ million increase in the stock-based compensation calculated under the Variable Plan (including a reserve accrual of $\$ 2.96$ million) and $\$ 1.2$ million related to a one-time acceleration in the vesting of certain stock options and recognition of certain stock units triggered by the IPO. In addition, the full year of expense recognition of stock options granted in July and October 2006 and April 2007 increased 2007 expense by $\$ 1.4$ million.

Occupancy costs increased $\$ 2.5$ million to $\$ 12.7$ million, but remained consistent as a percentage of net sales at $3.1 \%$, as costs related to the opening of 25 new store locations in 2007 and the full year impact of 16 new store locations opened in 2006 were offset by increases in net sales.

Depreciation and amortization increased $\$ 0.7$ million but remained a consistent $0.9 \%$ as a percentage of net sales.

Certain other expenses, including legal and professional fees, increased $\$ 3.8$ million to $\$ 12.0$ million, or $3.0 \%$ of net sales for 2007, from $\$ 8.2$ million or $2.5 \%$ of net sales for 2006. These increases were primarily due to legal and professional fees as we prepared to become, and operate as, a public company.
As a percentage of net sales, operating income declined to $4.6 \%$ in 2007 from $6.4 \%$ in 2006. This decrease was primarily due to the increase in SG\&A expenses as a percentage of net sales to $28.7 \%$ in 2007 from $26.7 \%$ in 2006, partially offset by a slight increase in gross margin.

## Table of Contents

## Provision for Income Taxes.

$\left.\begin{array}{lcc} & \begin{array}{c}\text { For the year ended } \\ \text { December 31, }\end{array} \\ \text { 2007 } \\ \text { (dollars in thousands) }\end{array}\right\}$

The effective tax rate was $38.8 \%$ for both the year ended December 31, 2007 and December 31, 2006.

## Net Income.

$\left.\begin{array}{lcc} & \begin{array}{c}\text { For the year ended } \\ \text { December 31, }\end{array} \\ & \begin{array}{c}\text { 2000 }\end{array} & \text { (dollars in thousands) }\end{array}\right]$

Net income decreased $12.2 \%$ for the year ended December 31, 2007 in comparison to the year ended December 31, 2006.

## Quarterly Financial Data

The following table sets forth our unaudited quarterly results of operations for 2008 and 2007. Information for each of these periods has been prepared on the same basis as the audited financial statements included elsewhere in this report. This information includes all adjustments, which consist only of normal and recurring adjustments, management considers necessary for the fair presentation of such data. This data should be read in conjunction with the audited financial statements included elsewhere in this report. The results of operations for historical periods are not necessarily indicative of results for any future period.

|  | Quarter Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { March 31, } \\ 2008 \end{gathered}$ | June 30,2008(dollar | September 30,2008 |  | $\begin{gathered} \text { December 31, } \\ 2008 \end{gathered}$ |  |
|  |  |  | (dollars in thousands) |  |  |  |
| Net Sales | \$ 114,549 | \$ 128,037 | \$ | 123,063 | \$ | 116,530 |
| Gross Profit | \$ 40,122 | \$ 44,255 | \$ | 43,417 | \$ | 39,884 |
| Selling, General and Administrative Expenses(1) | \$ 32,314 | \$ 34,934 | \$ | 34,607 | \$ | 28,838 |
| Operating Income | \$ 7,808 | \$ 9,321 | \$ | 8,810 | \$ | 11,046 |
| Net Income | \$ 4,312 | \$ 5,876 | \$ | 5,463 | \$ | 6,498 |
| Number of Stores Opened in Quarter | 9 | 10 |  | 8 |  | 7 |
| Comparable Sales Increase (Decrease) | 7.0\% | 2.7\% |  | 2.0\% |  | (4.6\%) |

(1) Selling, General and Administrative Expenses for the quarter ended December 31 includes $(\$ 2,960)$ of stock-based compensation expense for the reversal of the accrual related to the Variable Plan.

## Table of Contents

|  | Quarter Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { March 31, } \\ 2007 \end{gathered}$ | June 30, 2007 |  | $\begin{aligned} & \text { ember 30, } \\ & 2007 \end{aligned}$ |  | $\begin{aligned} & \text { ember 31, } \\ & 2007 \end{aligned}$ |
|  | (dollars in thousands) |  |  |  |  |  |
| Net Sales | \$ 92,022 | \$ 105,725 | \$ | 102,050 | \$ | 105,510 |
| Gross Profit | \$ 30,571 | \$ 34,375 | \$ | 34,447 | \$ | 35,721 |
| Selling, General and Administrative Expenses(1) | \$ 26,816 | \$ 30,415 | \$ | 28,260 | \$ | 30,817 |
| Operating Income | \$ 3,755 | \$ 3,960 | \$ | 6,187 | \$ | 4,904 |
| Net Income | \$ 2,231 | \$ 2,345 | \$ | 3,701 | \$ | 3,049 |
| Number of Stores Opened in Quarter | 2 | 10 |  | 8 |  | 5 |
| Comparable Sales Increase | 8.5\% | 9.0\% |  | 8.4\% |  | 8.6\% |

(1) Selling, General and Administrative Expenses includes $\$ 403, \$ 2,649$, $(\$ 150)$ and $(\$ 2,642)$ of variable plan stock-based compensation expense for the quarters ended March 31, June 30, September 30, and December 31, respectively. The quarter ended December 31, also includes $\$ 2,960$ for the accrual related to the Variable Plan and $\$ 1,224$ for the acceleration of stock options and the recognition of the expense associated with the 2006 Regional Plan due to the IPO.
Our quarterly results of operations fluctuate depending on the timing of our advertising expenses and the timing of, and income contributed by, new stores. Our net sales also fluctuate slightly as a result of seasonal factors. We experience slightly higher net sales in spring and fall, when more home remodeling and home building activities are taking place, and slightly lower net sales in holiday periods and during the hottest summer months. These seasonal fluctuations, however, are minimized to some extent by our national presence, as markets experience different seasonal characteristics.

## Liquidity and Capital Resources

Our principal liquidity requirements have been to meet our working capital and capital expenditure needs. Our principal sources of liquidity are $\$ 35.1$ million of cash and cash equivalents at December 31, 2008, our cash flow from operations, and $\$ 25.0$ million of availability under our revolving credit facility. We expect to use this liquidity for general corporate purposes, including providing additional long-term capital to support the growth of our business (primarily through opening new stores) and maintaining our existing stores. We believe that our cash flow from operations, together with our existing liquidity sources, will be sufficient to fund our operations and anticipated capital expenditures over at least the next 24 months.

Prior to our IPO in November 2007, we funded these requirements primarily through cash flows from operations and short-term and long-term borrowings. Upon completion of our IPO, we received net proceeds of approximately $\$ 36.2$ million. We used a portion of those proceeds to repay $\$ 6.6$ million outstanding under an existing term-loan.

In 2009, we expect capital expenditures to total between $\$ 10.0$ million and $\$ 13.0$ million. In addition to with general capital requirements, we intend to:
open between 30 and 36 new store locations;
continue remodeling existing store showrooms to enhance consistency in presentation;
optimize capacity in, and product flow through, our distribution center; and
enhance our information technology systems through integrated solutions to benefit management reporting and planning, business continuity and disaster recovery, and overall system security.

## Table of Contents

## Cash and Cash Equivalents

In 2008, cash and cash equivalents increased $\$ 2.0$ million to $\$ 35.1$ million. The primary contributor to the increase in cash and cash equivalents was $\$ 9.4$ million of cash provided by operating activities, partially offset by the use of $\$ 6.6$ million to purchase property and equipment and $\$ 0.8$ million to purchase the phone number 1-800-HARDWOOD and related internet domain names. During 2007, cash and cash equivalents increased $\$ 29.2$ million to $\$ 33.2$ million. We received $\$ 36.2$ million from our IPO in November 2007 and operating activities provided $\$ 8.5$ million. These increases of cash and cash equivalents were partially offset by the use of $\$ 6.0$ million to purchase property and equipment and $\$ 9.5$ million of net repayments of long-term debt and capital leases. The primary contributors to the $\$ 2.1$ million decrease in cash and cash equivalents during 2006 were the use of $\$ 2.7$ million of cash for purchases of property and equipment and $\$ 2.2$ million of cash to repay scheduled long-term debt and capital lease payments, partially offset by $\$ 1.4$ million of cash provided by operating activities and borrowings of $\$ 1.5$ million under our revolving loan agreement.

## Cash Flows

Operating Activities. Net cash provided by operating activities was $\$ 9.4$ million for 2008, and $\$ 8.5$ million for 2007 compared to $\$ 1.4$ million for 2006. The $\$ 0.8$ million increase from 2007 to 2008 reflects more profitable operations and a lesser build in inventory net of accounts payable, partially offset by the timing of changes in certain other assets and liabilities. The $\$ 7.1$ million increase in comparing 2007 to 2006 was primarily attributable to more profitable operations, exclusive of the $\$ 4.8$ million increase in non-cash stock-based compensation expense, a greater build in inventory net of accounts payable and the timing of the changes in certain other assets and liabilities.

The annual build in merchandise inventories primarily relates to the growth in our store base, and represents the most significant use of operating cash. We consider merchandise inventories either available for sale or inbound in-transit, based on whether we have physically received the products at either our central distribution center in Toano, Virginia or at an individual store location. Merchandise inventories and available inventory per store in operation on December 31 were as follows:

|  | $\mathbf{2 0 0 8}$ | 2007 <br> (in thousands) | $\mathbf{2 0 0 6}$ |  |
| :--- | :--- | :---: | :---: | :---: |
| Inventory | Available for Sale | $\$ 75,521$ | $\$ 60,273$ | $\$ 44,605$ |
| Inventory | Inbound In-Transit | 13,210 | 11,751 | 7,153 |
|  |  | $\mathbf{8 8 8 , 7 3 1}$ | $\mathbf{\$ 7 2 , 0 2 4}$ | $\mathbf{\$ 5 1 , 7 5 8}$ |
| Total Merchandise Inventories | $\mathbf{\$ ~}$ | $\mathbf{5 0 3}$ | $\mathbf{\$}$ | $\mathbf{5 2 0}$ |
|  | $\mathbf{\$}$ | $\mathbf{4 9 0}$ |  |  |

Investing Activities. Net cash used in investing activities was $\$ 7.4$ million for 2008, $\$ 6.0$ million for 2007 and $\$ 2.7$ million for 2006. Net cash used in investing activities during 2008 primarily related to capital purchases of store fixtures, equipment and leasehold improvements for the 34 new stores opened in 2008, $\$ 1.4$ million of upgrades to our website and routine capital purchases of computer hardware and software, and $\$ 1.1$ million in leasehold improvements and certain equipment at our corporate headquarters. In addition, we purchased the phone number 1-800-HARDWOOD and related internet domain names for $\$ 0.8$ million for use in our marketing and branding programs.

Net cash used in investing activities during 2007 primarily related to capital purchases of truck trailers that we used to move our merchandise from our warehouse to our stores, capital purchases of store fixtures, equipment and leasehold improvements for the 25 new stores opened in 2007 and certain IT costs, including certain point of sale hardware and routine purchases of computer hardware and software. Net cash used in investing activities in 2006 primarily related to the opening of 16 new stores and to certain IT costs, including new hardware and upgrades to our telephone system and website.

## Table of Contents

Financing Activities. Net cash used in financing activities was less than $\$ 0.1$ million during 2008 and was primarily due to equity activity. Net cash provided by financing activities was $\$ 26.7$ million during 2007, primarily from the $\$ 36.2$ million net proceeds from our IPO in November 2007, offset by scheduled monthly principal payments under the term portion of our senior secured loan agreement prior to the IPO, and the pay off of the $\$ 6.6$ million balance that remained outstanding after the IPO. Net cash used in financing activities was $\$ 0.8$ million during 2006, which was primarily attributable to the activity under the senior secured loan agreement.

## Revolving Credit Agreement

A revolving credit agreement (the Revolver ) providing for borrowings up to $\$ 25.0$ million is available to us through expiration on August 10 , 2012. During 2008, we did not borrow against the Revolver and at December 31, 2008, there were no outstanding commitments under letters of credit. At December 31, 2007, we had outstanding letters of credit of $\$ 0.3$ million and $\$ 24.7$ million was available to borrow. The Revolver is primarily available to fund inventory purchases, including the support of up to $\$ 5.0$ million for letters of credit, and for general operations. The Revolver is secured by our inventory, has no mandated payment provisions and we pay a fee of $0.125 \%$ per annum, subject to adjustment based on certain financial performance criteria, on any unused portion of the Revolver. Amounts outstanding under the Revolver would be subject to an interest rate of LIBOR (reset on the 10th of the month) $+0.50 \%$, subject to adjustment based on certain financial performance criteria. The Revolver has certain defined covenants and restrictions, including the maintenance of certain defined financial ratios. We are in compliance with these financial covenants at December 31, 2008.

## Related Party Transactions

See the discussion of related party transactions in Note 5 and Note 10 to the consolidated financial statements included in Item 8 of this report and within Related Party Transactions and Lease Arrangements in Item 13 of this report.

## Contractual Commitments and Contingencies

Our significant contractual obligations and commitments as of December 31, 2008 are summarized in the following table:

|  | Total | Payments Due by Period |  |  |  | 5+ Years |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | ss Than Year | 1 to 3 <br> Years <br> thousands) | $\begin{aligned} & 3 \text { to } 5 \\ & \text { Years } \end{aligned}$ |  |
| Contractual obligations |  |  |  |  |  |  |
| Operating lease obligations(1) | \$ 53,503 | \$ | 9,582 | \$ 16,361 | \$ 10,820 | \$ 16,740 |
| Supplier purchase commitments(2) |  |  |  |  |  |  |
| Total contractual obligations | \$ 53,503 | \$ | 9,582 | \$ 16,361 | \$ 10,820 | \$ 16,740 |

(1) Included in this table is the base period or current renewal period for our operating leases. The operating leases generally contain varying renewal provisions.
(2) We have one long-term purchase agreement with a merchant vendor that we entered into in July 2006 that requires us to purchase approximately 27 million square feet of the vendor $s$ assorted products over a four-year period. We are not currently receiving product under the agreement and the merchant vendor has filed a demand for arbitration. See Item. 3 Legal Proceedings.

## Table of Contents

## Off-Balance Sheet Arrangements

We do not have any off-balance sheet arrangements or other financing activities with special-purpose entities.

## Inflation

Inflationary factors such as increases in the cost of our product and overhead costs may adversely affect our operating results. Although we do not believe that inflation has had a material impact on our financial position or results of operations to date, a high rate of inflation in the future may have an adverse effect on our ability to maintain current levels of gross profit and selling, general and administrative expenses as a percentage of net sales if the selling prices of our products do not increase with these increased costs.

## Critical Accounting Policies and Estimates

Critical accounting policies are those that we believe are both significant and that require us to make difficult, subjective or complex judgments, often because we need to estimate the effect of inherently uncertain matters. We base our estimates and judgments on historical experiences and various other factors that we believe to be appropriate under the circumstances. Actual results may differ from these estimates, and we might obtain different estimates if we used different assumptions or conditions. We believe the following critical accounting policies affect our more significant judgments and estimates used in the preparation of our financial statements:

## Recognition of Net Sales

We recognize net sales for products purchased at the time the customer takes possession of the merchandise. We recognize service revenue, which consists primarily of freight charges for in-home delivery, when the service has been rendered. We report revenue net of sales and use taxes collected from customers and remitted to governmental taxing authorities. Net sales are reduced by an allowance for anticipated sales returns that we estimate based on historical sales trends and experience. Any reasonably likely changes that may occur in the assumptions underlying our allowance estimates would not be expected to have a material impact on our financial condition or operating performance. In addition, customers who do not take immediate delivery of their purchases are generally required to leave a deposit of up to $50 \%$ of the sales amount with the balance payable when the products are delivered. These customer deposits benefit our cash flow and return on investment capital, since we receive partial payment for our customers purchases immediately. We record these deposits as a liability on our balance sheet under the line item Customer Deposits and Store Credits until the customer takes possession of the merchandise.

## Merchandise Inventories

We value our merchandise inventories at the lower of merchandise cost or market value. We determine merchandise cost using the average cost method. All of the hardwood flooring we purchase from suppliers is either prefinished or unfinished, but is in immediate saleable form. To the extent that we finish and box unfinished products, we include those costs in the average unit cost of related merchandise inventory. In determining market value, we make judgments and estimates as to the market value of our products, based on factors such as historical results and current sales trends. Any reasonably likely changes that may occur in those assumptions in the future may require us to record charges for losses or obsolescence against these assets, but would not be expected to have a material impact on our financial condition or operating performance.

## Stock-Based Compensation

We currently maintain a single equity incentive plan under which we may grant non-qualified stock options, incentive stock options and restricted shares to employees and non-employee directors. We recognize expense for our stock-based compensation based on the fair value of the awards that are granted. Measured compensation cost is recognized ratably over the service period of the related stock-based compensation award.

## Table of Contents

The fair value of stock options was estimated at the date of grant using the Black-Scholes-Merton valuation model. In order to determine the related stock-based compensation expense, we used the following assumptions for stock options granted during 2008:

Expected life of 7.5 years;

Expected stock price volatility of $39 \%$;

Risk-free interest rates from $3.2 \%$ to $3.7 \%$; and

Dividends are not expected to be paid in any year.
The expected stock price volatility range is based on the historical volatilities of companies included in a peer group that was selected by management whose shares or options are publicly available. The volatilities are estimated for a period of time equal to the expected life of the related option. The risk-free interest rate is based on the implied yield of U.S. Treasury zero-coupon issues with an equivalent remaining term. The expected term of the options represents the estimated period of time until exercise and is determined by considering the contractual terms, vesting schedule and expectations of future employee behavior. Had we arrived at different assumptions of stock price volatility or expected lives of our options, our stock-based compensation expense and result of operations could have been different.

## Self Insurance

Effective June 1, 2008, we self-insure for certain employee health benefit claims. Management estimates a liability for aggregate losses below stop-loss coverage limits based on estimates of the ultimate costs to be incurred to settle known claims and claims not reported as of the balance sheet date. The estimated liability is not discounted and is based on a number of assumptions and factors including historical trends, actuarial assumptions, and economic conditions. This liability could be affected if future occurrences and claims differ from these assumptions and historical trends.

## New Accounting Pronouncements

In September 2006, the Financial Accounting Standards Board (or FASB ) issued SFAS No. 157, Fair Value Measurements (or SFAS No. 157 ), which defines fair value, establishes a framework for measuring fair value in accordance with generally accepted accounting principles and expands disclosures about fair value measurements. In February 2008, the FASB issued Staff Position No. 157-2 (or FSP 157-2 ) which delays the effective date of SFAS No. 157 one year for all nonfinancial assets and nonfinancial liabilities. Those assets and liabilities measured at fair value under SFAS No. 157 in 2008 did not have a material impact on our consolidated financial statements. In accordance with FSP 157-2, we will measure the remaining assets and liabilities beginning January 1, 2009. We do not expect the adoption of SFAS No. 157, as amended by FSP 157-2, to have a material impact on our consolidated financial statements.

## Item 7A. Quantitative and Qualitative Disclosures About Market Risk. <br> Interest Rates.

We are exposed to interest rate risk through the investment of our cash and cash equivalents. We invest our cash in short-term investments with maturities of three months or less. Changes in interest rates affect the interest income we earn, and therefore impact our cash flows and results of operations. In addition, any future borrowings under our revolving credit agreement would be exposed to interest rate risk due to the variable rate of the facility.

We currently do not engage in any interest rate hedging activity and currently have no intention to do so in the foreseeable future. However, in the future, in an effort to mitigate losses associated with these risks, we may at times enter into derivative financial instruments, although we have not historically done so. We do not, and do not intend to, engage in the practice of trading derivative securities for profit.

Table of Contents

Item 8. Consolidated Financial Statements and Supplementary Data.
Page
Index to Consolidated Financial Statements
Report of Independent Registered Public Accounting Firm ..... 47
Consolidated Balance Sheets as of December 31, 2008 and 2007 ..... 49
Consolidated Statements of Income for the years ended December 31, 2008, 2007 and 2006 ..... 50
Consolidated Statements of Stockholders Equity (Deficit) for the years ended December 31, 2008, 2007 and 2006 ..... 51
Consolidated Statements of Cash Flows for the years ended December 31, 2008, 2007 and 2006 ..... 52
Notes to Consolidated Financial Statements ..... 53

Table of Contents

## REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

The Board of Directors and Stockholders of Lumber Liquidators, Inc.
We have audited the accompanying consolidated balance sheets of Lumber Liquidators, Inc. as of December 31, 2008 and 2007, and the related consolidated statements of income, stockholders equity (deficit), and cash flows for each of the three years in the period ended December 31, 2008. These financial statements are the responsibility of the Company s management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Lumber Liquidators, Inc. at December 31, 2008 and 2007, and the consolidated results of its operations and its cash flows for each of the three years in the period ended December 31, 2008, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), Lumber Liquidators, Inc. s internal control over financial reporting as of December 31, 2008, based on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission and our report dated March 4, 2009 expressed an unqualified opinion thereon.
/s/ Ernst \& Young LLP
Richmond, Virginia

March 4, 2009

## Table of Contents

## REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

The Board of Directors and Stockholders of Lumber Liquidators, Inc.

We have audited Lumber Liquidators, Inc. s internal control over financial reporting as of December 31, 2008, based on criteria established in Internal Control Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (the COSO criteria). Lumber Liquidators, Inc. s management is responsible for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting included in the accompanying Management s Annual Report on Internal Control over Financial Reporting. Our responsibility is to express an opinion on the company s internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company s internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company s internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the company s assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, Lumber Liquidators, Inc. maintained, in all material respects, effective internal control over financial reporting as of December 31, 2008, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of Lumber Liquidators, Inc. as of December 31, 2008 and 2007 and the related consolidated statements of income, stockholders equity (deficit) and cash flows for each of the three years in the period ended December 31, 2008 and our report dated March 4, 2009 expressed an unqualified opinion thereon.
/s/ Ernst \& Young LLP
Richmond, Virginia

March 4, 2009

Table of Contents

## Lumber Liquidators, Inc. <br> Consolidated Balance Sheets <br> (in thousands, except share data)

|  | (ecem | er 31, 2007 |
| :---: | :---: | :---: |
| Assets |  |  |
| Current Assets: |  |  |
| Cash and Cash Equivalents | \$ 35,139 | \$ 33,168 |
| Merchandise Inventories | 88,731 | 72,024 |
| Prepaid Expenses | 5,033 | 4,011 |
| Other Current Assets | 3,731 | 3,862 |
| Total Current Assets | 132,634 | 113,065 |
| Property and Equipment, net | 13,780 | 11,580 |
| Deferred Income Taxes | 2,317 | 1,220 |
| Other Assets | 3,674 | 2,559 |
| Total Assets | \$ 152,405 | \$ 128,424 |
| Liabilities and Stockholders Equity |  |  |
| Current Liabilities: |  |  |
| Accounts Payable | \$ 15,373 | \$ 15,654 |
| Customer Deposits and Store Credits | 10,418 | 9,609 |
| Accrued Compensation | 2,857 | 3,157 |
| Sales and Income Tax Liabilities | 3,296 | 2,063 |
| Other Current Liabilities | 4,445 | 4,707 |
| Total Current Liabilities | 36,389 | 35,190 |
| Deferred Rent | 1,619 | 1,046 |
| Stockholders Equity: |  |  |
| Common Stock (\$0.001 par value; 35,000,000 authorized; 26,796,891 and 26,752,118 outstanding, respectively) | 27 | 27 |
| Additional Capital | 87,613 | 87,553 |
| Retained Earnings | 26,757 | 4,608 |
| Total Stockholders Equity | 114,397 | 92,188 |
| Total Liabilities and Stockholders Equity | \$ 152,405 | \$ 128,424 |

See accompanying notes to consolidated financial statements

## Table of Contents

## Lumber Liquidators, Inc.

## Consolidated Statements of Income

(in thousands, except share data and per share amounts)

|  | Year Ended December 31, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2008 |  | 2007 |  | 2006 |  |
| Net Sales | \$ | 482,179 | \$ | 405,307 | \$ | 332,060 |
| Cost of Sales |  | 314,501 |  | 270,193 |  | 221,931 |
| Gross Profit |  | 167,678 |  | 135,114 |  | 110,129 |
| Selling, General and Administrative Expenses |  | 130,693 |  | 116,308 |  | 88,716 |
| Operating Income |  | 36,985 |  | 18,806 |  | 21,413 |
| Interest Expense |  | 27 |  | 722 |  | 722 |
| Other (Income) Expense |  | (834) |  | (413) |  | (368) |
| Income Before Income Taxes |  | 37,792 |  | 18,497 |  | 21,059 |
| Provision for Income Taxes |  | 15,643 |  | 7,171 |  | 8,161 |
| Net Income | \$ | 22,149 | \$ | 11,326 | \$ | 12,898 |
| Net Income per Common Share Basic | \$ | 0.83 | \$ | 0.68 | \$ | 0.86 |
| Net Income per Common Share Diluted | \$ | 0.82 | \$ | 0.48 | \$ | 0.56 |
| Weighted Average Common Shares Outstanding: |  |  |  |  |  |  |
| Basic |  | 26,772,288 |  | 16,646,674 |  | 15,000,100 |
| Diluted |  | 27,090,593 |  | 23,634,995 |  | 22,989,403 |

See accompanying notes to consolidated financial statements

## Table of Contents

Lumber Liquidators, Inc.<br>Consolidated Statements of Stockholders Equity (Deficit)<br>(in thousands, except share data)

|  | Common Stock |  |  |  |  | Total <br> Stockholders <br> Equity (Deficit) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shares | $\begin{gathered} \text { Par } \\ \text { Value } \end{gathered}$ |  | ditional Capital | Earnings (Deficit) |  |  |
| Balance December 31, 2005 | 15,000,100 | \$ | \$ | 841 | \$ (19,616) | \$ | $(18,775)$ |
| Stock-Based Compensation Expense |  |  |  | 409 |  |  | 409 |
| Net Income |  |  |  |  | 12,898 |  | 12,898 |
| Balance December 31, 2006 | 15,000,100 | \$ | \$ | 1,250 | \$ (6,718) | \$ | $(5,468)$ |
| Reincorporation in Delaware |  | 15 |  | (15) |  |  |  |
| Sale of Common Stock, net of issuance costs of \$5,650 | 3,800,000 | 4 |  | 36,146 |  |  | 36,150 |
| Conversion of Redeemable Preferred Stock into Common Stock | 7,952,018 | 8 |  | 34,830 |  |  | 34,838 |
| Stock-Based Compensation Expense |  |  |  | 5,950 |  |  | 5,950 |
| Reclassification of Stock Compensation Liability |  |  |  | 9,392 |  |  | 9,392 |
| Net Income |  |  |  |  | 11,326 |  | 11,326 |
| Balance December 31, 2007 | 26,752,118 | \$ 27 | \$ | 87,553 | \$ 4,608 | \$ | 92,188 |
| Stock-Based Compensation Expense |  |  |  | 9 |  |  | 9 |
| Exercise of Stock Options | 26,500 |  |  | 203 |  |  | 203 |
| Release of Restricted Stock | 34,184 |  |  |  |  |  |  |
| Common Stock Purchased Pursuant to Equity Compensation Plans | $(15,911)$ |  |  | (152) |  |  | (152) |
| Net Income |  |  |  |  | 22,149 |  | 22,149 |
| Balance December 31, 2008 | 26,796,891 | \$ 27 | \$ | 87,613 | \$ 26,757 | \$ | 114,397 |

See accompanying notes to consolidated financial statements

## Table of Contents

Lumber Liquidators, Inc.<br>Consolidated Statements of Cash Flows<br>(in thousands)

|  | Year Ended December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2008 | 2007 | 2006 |
| Cash Flows from Operating Activities: |  |  |  |
| Net Income | \$ 22,149 | \$ 11,326 | \$ 12,898 |
| Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities: |  |  |  |
| Depreciation and Amortization | 4,350 | 3,627 | 2,908 |
| Deferred Income Taxes | 486 | 377 | (697) |
| Stock-Based Compensation Expense | 9 | 6,211 | 1,449 |
| Excess Tax Benefits on Stock Option Exercises | (40) |  |  |
| Accretion of Redeemable Preferred Stock |  | 43 | 51 |
| Changes in Operating Assets and Liabilities: |  |  |  |
| Merchandise Inventories | $(16,707)$ | $(20,266)$ | $(21,749)$ |
| Accounts Payable | (281) | (642) | 7,884 |
| Customer Deposits and Store Credits | 809 | 2,805 | (556) |
| Prepaid Expenses and Other Current Assets | $(1,476)$ | 1,264 | $(2,590)$ |
| Other Assets and Liabilities | 62 | 3,767 | 1,812 |
| Net Cash Provided by Operating Activities | 9,361 | 8,512 | 1,410 |
| Cash Flows from Investing Activities: |  |  |  |
| Purchases of Property and Equipment | $(6,560)$ | $(5,977)$ | $(2,719)$ |
| Purchase of Intangible Asset | (800) |  |  |
| Net Cash Used in Investing Activities | $(7,360)$ | $(5,977)$ | $(2,719)$ |
| Cash Flows from Financing Activities: |  |  |  |
| Proceeds from Exercise of Stock Options | 203 |  |  |
| Excess Tax Benefits on Stock Option Exercises | 40 |  |  |
| Repayments of Long-Term Debt and Capital Lease Obligations | (121) | $(15,908)$ | $(2,221)$ |
| Common Stock Purchased Pursuant to Equity Compensation Plans | (152) |  |  |
| Net Proceeds from Sale of Common Stock |  | 36,150 |  |
| Proceeds from Long-Term Borrowings and Revolving Line |  | 6,426 | 1,464 |
| Net Cash (Used In) Provided by Financing Activities | (30) | 26,668 | (757) |
| Net Increase (Decrease) in Cash and Cash Equivalents | 1,971 | 29,203 | $(2,066)$ |
| Cash and Cash Equivalents, Beginning of Year | 33,168 | 3,965 | 6,031 |
| Cash and Cash Equivalents, End of Year | \$ 35,139 | \$ 33,168 | \$ 3,965 |

See accompanying notes to consolidated financial statements

Table of Contents

## Lumber Liquidators, Inc.

## Notes to Consolidated Financial Statements

(amounts in thousands, except share data and per share amounts)

## NOTE 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

## Nature of Business

Lumber Liquidators, Inc. (the Company ) is a multi-channel specialty retailer of hardwood flooring, and hardwood flooring enhancements and accessories, operating as a single business segment. The Company offers an extensive assortment of exotic and domestic hardwood species, engineered hardwoods, and laminates direct to the consumer. The Company also features the renewable flooring products, bamboo and cork, and provides a wide selection of flooring enhancements and accessories, including moldings, noise-reducing underlay and adhesives. These products are primarily sold under the Company s private label brands, including the premium Bellawood brand floors. The Company sells primarily to homeowners or to contractors on behalf of homeowners through a network of 150 store locations in primary or secondary metropolitan areas in 44 states. In addition to the store locations, the Company s products may be ordered, and customer questions/concerns addressed, through both our call center in Toano, Virginia, and our website, www.lumberliquidators.com. The Company finishes the majority of the Bellawood products in Toano, Virginia, which along with the call center, corporate offices, and finishing and distribution facility represent the Corporate Headquarters.

## Organization and Basis of Financial Statement Presentation

The Company was organized in 1994 as a Massachusetts corporation, and in August 2007, the Company was reincorporated in Delaware. In November 2007, the Company completed its offering of $3,800,000$ shares of common stock in an initial public offering at a per share price of $\$ 11.00$, receiving net proceeds of approximately $\$ 36,150$ (the IPO ). The founder and current chairman of the Board (the Founder ) and a private investment group sold an additional $6,200,000$ shares of common stock in the IPO.

The consolidated financial statements of the Company include the accounts of its wholly owned subsidiary, Lumber Liquidators Leasing, LLC. All significant intercompany transactions have been eliminated in consolidation. The prior year balance sheet reflects the segregation of deferred rent and sales and income tax liabilities from other current liabilities.

## Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. Actual results could differ from those estimates.

## Cash and Cash Equivalents

The Company considers all highly liquid investments with a maturity date of three months or less when purchased to be cash equivalents. The Company accepts a range of debit and credit cards, and these transactions are generally transmitted to a bank for reimbursement within 24 hours. The payments due from the banks for these debit and credit card transactions are generally received, or settle, within 24-48 hours of the transmission date. The Company considers all debit and credit card transactions that settle in less than seven days to be cash and cash equivalents. Amounts due from the banks for these transactions classified as cash and cash equivalents totaled $\$ 2,889$ and $\$ 2,065$ at December 31, 2008 and 2007, respectively.

## Fair Value of Financial Instruments

The carrying amounts of financial instruments such as cash and cash equivalents, notes receivable and accounts payable, and other liabilities approximate fair value because of the short-term nature of these items.

## Table of Contents

## Merchandise Inventories

The Company values merchandise inventories at the lower of cost or market. Merchandise cost is determined using the average cost method. All of the hardwood flooring purchased from vendors is either prefinished or unfinished, and in immediate saleable form. The Company adds the finish to, and boxes, various species of unfinished product, to produce certain proprietary products, primarily Bellawood, at its finishing facility. These finishing and boxing costs are included in the average unit cost of related merchandise inventory. The Company maintains an inventory reserve for loss or obsolescence, based on historical results and current sales trends. This reserve was $\$ 516$ and $\$ 644$ at December 31, 2008 and 2007, respectively.

## Impairment of Long-Lived Assets

The Company evaluates potential impairment losses on long-lived assets used in operations when events and circumstances indicate that the assets may be impaired, and the undiscounted cash flows estimated to be generated by those assets are less than the carrying amounts of those assets. If impairment exists and the undiscounted cash flows estimated to be generated by those assets are less than the carrying amount of those assets, an impairment loss is recorded based on the difference between the carrying value and fair value of the assets. No impairment charges were recognized in 2008, 2007 or 2006.

## Goodwill and Other Indefinite-Lived Intangibles

Other assets include $\$ 1,050$ of goodwill and $\$ 800$ for an indefinite-lived intangible asset due to the 2008 purchase of the phone number 1-800-HARDWOOD and related internet domain names. The Company evaluates these assets for impairment on an annual basis, or whenever events or changes in circumstance indicate that the carrying value may be impaired. Based on the analysis performed, the Company has concluded that no impairment in the value of these assets has occurred.

## Self Insurance

Effective June 1, 2008, the Company self-insures for certain employee health benefit claims. Management estimates a liability for aggregate losses below stop-loss coverage limits based on estimates of the ultimate costs to be incurred to settle known claims and claims not reported as of the balance sheet date. The estimated liability is not discounted and is based on a number of assumptions and factors including historical trends, actuarial assumptions, and economic conditions. This liability could be affected if future occurrences and claims differ from these assumptions and historical trends. As of December 31, 2008, an accrual of $\$ 281$ related to estimated claims was included in other current liabilities.

## Recognition of Net Sales

The Company recognizes net sales for products purchased at the time the customer takes possession of the merchandise. Service revenue, primarily freight charges for in-home delivery, is recognized when the service has been rendered. The Company reports revenue net of sales and use taxes collected from customers and remitted to governmental taxing authorities. Net sales are reduced by an allowance for anticipated sales returns based on historical and current sales trends and experience. The sales returns allowance and related changes were not significant for 2008, 2007 or 2006.

The Company generally requires customers to pay a deposit, equal to approximately $50 \%$ of the retail sales value, when purchasing merchandise inventories not regularly carried in a given store location, or not currently in stock. These deposits are included in customer deposits and store credits until the customer takes possession of the merchandise.

## Table of Contents

## Cost of Sales

The cost of sales includes the actual cost of the merchandise sold, the transportation costs from vendor to the Company s distribution center or store location, any applicable finishing costs related to production of the Company s proprietary brand, the transportation costs from the distribution center to the store locations, and any inventory adjustments, including shrinkage.

The Company includes transportation costs for the delivery of products directly from stores to customers in cost of sales if delivered by third parties or in selling, general and administrative expenses (or SG\&A ) if delivered by the Company s delivery fleet. Costs related to the Company s delivery fleet, which include delivery salaries, maintenance and depreciation, totaled approximately $\$ 1,077$ in 2008 and $\$ 1,600$ in 2007 and 2006.

The Company offers a range of prefinished products with warranties on the durability of the finish ranging from 10 to 50 years. Warranty reserves are based primarily on claims experience, sales history and other considerations, and warranty costs are recorded in the cost of sales. Warranty costs and changes to the warranty reserve were not significant for 2008, 2007 or 2006.

## Advertising Costs

Advertising costs charged to SG\&A were $\$ 45,762$, $\$ 41,693$ and $\$ 36,288$ in 2008, 2007 and 2006, respectively. The Company uses various types of media to brand its name and advertise its products. Media production costs are generally expensed as incurred, except for direct mail, which is expensed when the finished piece enters the postal system. Media placement costs are generally expensed in the month the advertising occurs, except for contracted endorsements and sports agreements, which are generally expensed ratably over the contract period. Amounts paid in advance are included in prepaid expenses and totaled $\$ 3,282$ and $\$ 1,935$ at December 31, 2008 and 2007, respectively.

## Store Opening Costs

Costs to open new store locations are charged to SG\&A as incurred.

## Depreciation and Amortization

Property and equipment is carried at cost and depreciated on the straight-line method over the estimated useful lives of the related assets. Vehicles and office equipment are depreciated over useful lives which range from three to seven years, and finishing equipment is depreciated over five years. The estimated useful lives for leasehold improvements are the shorter of the estimated useful lives or the remainder of the lease terms. For leases with optional renewal periods, the Company uses the original lease term, excluding optional renewal periods to determine the appropriate estimated useful lives. Leasehold improvements are currently being amortized over useful lives which range from one to fifteen years.

## Operating Leases

The Company has operating leases for its stores, Corporate Headquarters and certain equipment. The lease agreements for certain stores contain rent escalation clauses and rent holidays. For scheduled rent escalation clauses during the lease terms or for rental payments commencing at a date other than the date of initial occupancy, the Company records minimum rental expenses on a straight-line basis over the terms of the leases in SG\&A. The difference between the rental expense and rent paid is recorded as deferred rent in the consolidated balance sheets.

## Table of Contents

## Stock-Based Compensation

The Company records compensation expense associated with stock options and other forms of equity compensation in accordance Statement of Financial Accounting Standards (or SFAS ) No. 123 (revised in 2004), Share-Based Payment (or SFAS 123(R) ). The Company issues incentive awards in the form of stock options and restricted stock awards to employees and non-employee directors. The Company recognizes expense for its stock-based compensation based on the fair value of the awards that are granted. Measured compensation cost is recognized ratably over the requisite service period of the related stock-based compensation award.

## Income Taxes

Income taxes are accounted for in accordance with SFAS No. 109, Accounting for Income Taxes (or SFAS 109 ). Income taxes are provided for under the asset and liability method and consider differences between the tax and financial accounting bases. The tax effects of these differences are reflected on the balance sheet as deferred income taxes and valued using the effective tax rate expected to be in effect when the differences reverse. SFAS 109 also requires that deferred tax assets be reduced by a valuation allowance if it is more likely than not that some portion of the deferred tax asset will not be realized. In evaluating the need for a valuation allowance, the Company took into account various factors, including the expected level of future taxable income. If actual results differ from the assumptions made in the evaluation of the valuation allowance, a change in the valuation allowance will be recorded through income tax expense in the period such determination is made.

The Company classifies interest and penalties related to income tax matters as a component of income tax expense.

## Net Income per Common Share

Basic net income per common share is determined by dividing net income by the weighted average number of common shares outstanding during the year. Diluted net income per common share is determined by dividing net income by the weighted average number of common shares outstanding during the year, plus the dilutive effect of common stock equivalents, including stock options and restricted stock awards. Common stock and common stock equivalents included in the computation represent shares issuable upon assumed exercise of outstanding stock options, release of restricted stock and conversion of redeemable preferred stock, except when the effect of their inclusion would be antidilutive.

## Recent Accounting Pronouncements

In September 2006, the Financial Accounting Standards Board (or FASB ) issued SFAS No. 157, Fair Value Measurements (or SFAS No. 157 ), which defines fair value, establishes a framework for measuring fair value in accordance with generally accepted accounting principles and expands disclosures about fair value measurements. In February 2008, the FASB issued Staff Position No. 157-2 (or FSP 157-2) which delays the effective date of SFAS No. 157 one year for all nonfinancial assets and nonfinancial liabilities. Those assets and liabilities measured at fair value under SFAS No. 157 in 2008 did not have a material impact on the Company s consolidated financial statements. In accordance with FSP 157-2, the Company will measure the remaining assets and liabilities beginning January 1, 2009. The Company does not expect the adoption of SFAS No. 157, as amended by FSP 157-2, to have a material impact on the consolidated financial statements.

## NOTE 2. NOTES RECEIVABLE

As of December 31, 2008, notes receivable from a merchandise vendor had an outstanding balance due to the Company of $\$ 1,168$, of which $\$ 251$ had been included in other current assets. As of December 31, 2007, the outstanding balance due to the Company was $\$ 1,375$, of which $\$ 519$ had been included in other current assets.

## Table of Contents

## NOTE 3. PROPERTY AND EQUIPMENT

Property and equipment consisted of:

|  | December 31, |  |
| :--- | ---: | ---: |
|  | $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 7}$ |
| Vehicles | $\$ 8,984$ | $\$ 9,045$ |
| Finishing Equipment | 3,432 | 3,171 |
| Office Equipment and Other | 6,986 | 5,029 |
| Store Fixtures | 4,494 | 2,413 |
| Leasehold Improvements | 3,997 | 1,736 |
|  |  |  |
| Less: Accumulated Depreciation and Amortization | 27,893 | 21,394 |
|  | 14,113 | 9,814 |
| Property and Equipment, net | $\$ 13,780$ | $\$ 11,580$ |

## NOTE 4. REVOLVING CREDIT AGREEMENT

A revolving credit agreement (the Revolver ) providing for borrowings up to $\$ 25,000$ is available to the Company through expiration on August 10, 2012. During 2008, the Company did not borrow against the Revolver and at December 31, 2008, there were no outstanding commitments under letters of credit. At December 31, 2007, the Company had outstanding letters of credit of $\$ 262$ and $\$ 24,738$ was available to borrow. The Revolver is primarily available to fund inventory purchases, including the support of up to $\$ 5,000$ for letters of credit, and for general operations. The Revolver is secured by the Company s inventory, has no mandated payment provisions and the Company pays a fee of $0.125 \%$ per annum, subject to adjustment based on certain financial performance criteria, on any unused portion of the Revolver. Amounts outstanding under the Revolver would be subject to an interest rate of LIBOR (reset on the 10th of the month) $+0.50 \%$, subject to adjustment based on certain financial performance criteria. The Revolver has certain defined covenants and restrictions, including the maintenance of certain defined financial ratios. The Company is in compliance with these financial covenants at December 31, 2008.

Interest payments on capital leases totaled $\$ 4$ in 2008, and interest payments on capital leases and previous borrowing totaled $\$ 679$ and $\$ 672$ in 2007 and 2006, respectively.

## NOTE 5. LEASES

The Company leases all store locations, the Corporate Headquarters and certain equipment. The store location leases are operating leases and generally have five-year base periods with multiple five-year renewal periods.

The Founder is also the sole owner of ANO LLC, DORA Real Estate Company, LLC and Wood on Wood Road, Inc., and he has a 50\% membership interest in BMT Holdings, LLC (collectively, ANO and Related Companies ). As of December 31, 2008, 2007 and 2006, the Company leased 26 of its locations from ANO and Related Companies representing $17.3 \%, 22.4 \%$ and $28.6 \%$ of the total number of store leases in operation, respectively. In addition, the Company leases the Corporate Headquarters from ANO LLC under an operating lease with a base period through December 31, 2019.

Rental expense for 2008, 2007 and 2006 was $\$ 9,276, \$ 6,853$ and $\$ 5,213$, respectively, with rental expense attributable to ANO and Related Companies of $\$ 2,505, \$ 2,529$ and $\$ 2,261$, respectively.

## Table of Contents

The future minimum rental payments under non-cancellable operating leases, segregating ANO and Related Companies leases from all other operating leases, were as follows at December 31, 2008:

|  | Operating Leases |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Store <br> Leases |  | larters <br> ase | Store <br> Leases | Total <br> Operating Leases |  |
| 2009 | \$ 996 | \$ | 1,033 | \$ 7,553 |  | 9,582 |
| 2010 | 799 |  | 1,064 | 6,963 |  | 8,826 |
| 2011 | 425 |  | 1,096 | 6,014 |  | 7,535 |
| 2012 | 140 |  | 1,129 | 5,064 |  | 6,333 |
| 2013 | 54 |  | 1,163 | 3,270 |  | 4,487 |
| Thereafter | 275 |  | 7,748 | 8,717 |  | 16,740 |
| Total minimum lease payments | \$ 2,689 | \$ | 13,233 | \$ 37,581 |  | 53,503 |

## NOTE 6. STOCK-BASED COMPENSATION

Stock-based compensation expense included in SG\&A consisted of:

|  | Year Ended December 31, |  |  |
| :--- | :---: | :---: | :---: |
|  | $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 7}$ | $\mathbf{2 0 0 6}$ |
| Stock Options and Restricted Stock Awards | $\$ 2,840$ | $\$ 2,733$ | $\$ 668$ |
| Variable Plan | $(2,960)$ | 3,220 | 1,040 |
| Regional Manager Plan | 129 | 258 |  |
| Warrants |  |  |  |
| Total | $\$$ | 9 | $\$ 6,211$ |

## Overview

The Company has an equity incentive plan for employees, non-employee directors and other service providers, the Lumber Liquidators, Inc. 2007 Equity Compensation Plan (the 2007 Plan ), from which it grants stock options and restricted stock awards. The total number of shares of common stock authorized for issuance under the 2007 Plan is 4.3 million. As of December 31, 2008, 1.9 million shares of common stock were available for future grants. Stock options granted under the 2007 Plan expire no later than ten years from the date of grant and the exercise price shall not be less than the fair market value of the shares on the date of grant. Vesting periods are assigned to stock options and restricted stock awards on a grant by grant basis at the discretion of the Board of Directors. The Company issues new shares of common stock upon exercise of stock options and vesting of restricted stock.

The Company was party to a stock-based agreement between the Founder and his brother, Kevin Sullivan, a regional manager until December 2008 (or Kevin ), accounted for as a variable performance plan (the Variable Plan ) in accordance with the provisions of SFAS 123(R). The Variable Plan awarded Kevin the right (the Variable Right ) to an ownership percentage of common stock, contributed by the Founder. Under the Variable Plan agreement, the Company was required to determine the number of shares of common stock exercisable under the Variable Right at vesting. The Company recorded periodic stock-based compensation expense based on the best estimate of the ultimate value of the shares of common stock to be transferred from the Founder to Kevin through full vesting of the Variable Right in conjunction with the IPO in November 2007. Stock-based compensation expense for 2007 included an accrual of $\$ 2,960$ as the Company s best estimate of the ultimate value to be transferred from the Founder to Kevin via settlement or arbitration. In December 2008, the Company reversed the accrual of stock-based compensation expense related to the Variable Plan, which reduced current year stock-based compensation expense by $\$ 2,960$, with an offset to additional capital.

## Table of Contents

The Company maintains a stock unit plan for regional store management, the 2006 Stock Unit Plan for Regional Managers (the 2006 Regional Plan ). In 2006, certain Regional Managers were granted a total of 85,000 stock units vesting over approximately a five year period with the Founder contributing the 85,000 shares of common stock necessary to provide for the exercise of the stock units. No additional grants of stock units are available under the 2006 Regional Plan. The stock units would have expired without value unless a trigger event, as defined, occurred. The IPO was a trigger event, and the Company recorded $\$ 258$ of stock-based compensation expense in the fourth quarter of 2007. Through December 2008, 51,000 stock units had vested and the Founder had transferred the corresponding shares of common stock. Pursuant to the provisions of the 2006 Regional Plan, the Company purchased 10,406 shares of common stock from the Regional Managers at the fair market value on the vest dates for a total of $\$ 103$, to cover applicable federal and state withholding taxes. We expect the remaining $\$ 258$ of stock-based compensation expense to be recognized over the next 2 years.

In 2004, the Company established a stock warrant plan (the Warrant Plan ) with a senior executive who separated from the Company in May 2006. As a result of the separation during the second quarter of 2006, the Company reversed the $\$ 259$ of compensation expense that had been previously recognized.

## Stock Options

The following table summarizes activity related to stock options:

|  | Shares | Weighted Average Exercise Price |  | Remaining Average Contractual Term (Years) |  | gregate <br> trinsic <br> Value |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Balance, December 31, 2005 |  |  |  |  |  |  |
| Granted | 1,796,847 | \$ | 7.69 |  |  |  |
| Exercised |  |  |  |  |  |  |
| Forfeited |  |  |  |  |  |  |
| Balance, December 31, 2006 | 1,796,847 |  | 7.69 |  |  |  |
| Granted | 175,000 |  | 10.78 |  |  |  |
| Exercised |  |  |  |  |  |  |
| Forfeited | $(5,000)$ |  | 11.00 |  |  |  |
| Balance at December 31, 2007 | 1,966,847 |  | 7.95 | 8.8 | \$ | 2,038 |
| Granted | 288,760 |  | 10.47 |  |  |  |
| Exercised | $(26,500)$ |  | 7.67 |  |  |  |
| Forfeited | $(3,000)$ |  | 16.55 |  |  |  |
| Balance, December 31, 2008 | 2,226,107 | \$ | 8.27 | 8.0 | \$ | 5,199 |
| Exercisable at December 31, 2008 | 1,180,279 | \$ | 7.78 | 7.7 | \$ | 3,296 |

The aggregate intrinsic value is the difference between the exercise price and the closing price of the Company s common stock on December 31 . The intrinsic value of the stock options exercised during 2008 was $\$ 201$.

As of December 31, 2008, total unrecognized compensation cost related to unvested options was approximately $\$ 3,243$, net of estimated forfeitures, which we expect to recognize over a weighted average period of approximately 2.0 years.

The fair value of each stock option award is estimated by management on the date of the grant using the Black-Scholes-Merton option pricing model. The weighted average fair value of options granted during 2008, 2007 and 2006 were $\$ 4.99, \$ 4.08$ and $\$ 3.74$, respectively.

## Table of Contents

The following are the ranges of assumptions for the periods noted:

|  | Year Ended December 31, |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
|  |  | $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 6}$ |  |
| Expected dividend rate | Nil | $\mathbf{2 0 0 7}$ | $\mathbf{N i l}$ | $\mathbf{N i l}$ |
| Expected stock price volatility | $39 \%$ | $35-39 \%$ | $35 \%$ |  |
| Risk-free interest rate | $3.2-3.7 \%$ | $4.2-4.6 \%$ | $4.6-5.2 \%$ |  |
| Expected term of options | 7.5 years | 7.5 years | 7.5 years |  |

The expected stock price volatility range is based on the historical volatilities of companies included in a peer group that was selected by management whose shares or options are publicly available. The volatilities are estimated for a period of time equal to the expected life of the related option. The risk-free interest rate is based on the implied yield of U.S. Treasury zero-coupon issues with an equivalent remaining term. The expected term of the options represents the estimated period of time until exercise and is determined by considering the contractual terms, vesting schedule and expectations of future employee behavior.

Stock options outstanding and exercisable as of December 31, 2008 are summarized below:
$\left.\begin{array}{lcccccc} & & \text { Outstanding } & & & \text { Exercisable } \\ \text { Weighted }\end{array}\right)$

## Restricted Stock Awards

|  | Weighted <br> Average Grant <br> Date Fair Value <br> $\$$ |  |
| :--- | :---: | :---: |
| Nonvested, December 31, 2006 | Shares | 88,830 |
| Granted | $(7,530)$ | 8.95 |
| Released | 81,300 | 8.95 |
| Forfeited | 97,092 | 8.95 |
| Nonvested, December 31, 2007 | $(34,184)$ | 13.49 |
| Granted | $(11,435)$ | 12.46 |
| Released |  | 9.27 |
| Forfeited | 132,773 | $\$$ |
| Nonvested, December 31, 2008 |  | 11.33 |

As of December 31, 2008, total unrecognized compensation cost related to unvested restricted stock awards was approximately $\$ 507$, net of estimated forfeitures, which we expected to recognized over a weighted average period of approximately 2.5 years.

## Table of Contents

## The Variable Plan

The Variable Plan was originally established in 1998, and through an amendment in 2005, the Variable Right was established to award Kevin a right to purchase an ownership position in common stock from the Founder for his service to the Company. The ownership position was defined as a fixed percentage of $2.5 \%$ of common stock on a fully diluted basis, as defined in the agreement, plus an additional ownership percentage based on certain performance criteria, primarily a comparison of the net income of the region under Kevin s management to total Company net income on a trailing twelve-month basis.

The Variable Plan provided for a cash settlement of the Variable Right at a defined, performance based, value through put-call provisions, executed by the Founder or Kevin, if an IPO or sale event, as defined, had not taken place prior to February 1, 2008. The Founder was liable for the cash payment, and the Company guaranteed his performance. Pursuant to the terms of the Variable Plan, the Founder had previously placed 1.5 million shares of common stock in escrow for purposes of satisfying his obligations thereunder, which obligations the Company had generally guaranteed.

The Variable Right fully vested and became exercisable in connection with the IPO and all cash settlement provisions via put-call rights terminated. In accordance with the terms of the Variable Plan, the Company calculated that 853,853 shares of common stock had vested (the Vested Shares ) and were exercisable under the Variable Right. Cumulative stock-based compensation expense related to the Variable Plan was determined utilizing the Vested Shares and the $\$ 11$ per share IPO price to adjust the stock compensation liability and in the fourth quarter of 2007, the stock compensation liability was reclassified to additional capital in accordance with the provisions of SFAS 123(R). The Variable Right was exercised on February 1, 2008.

Kevin filed a demand for arbitration and an Amended Statement of Claim where he maintained that he was entitled to, among other things, more than the Vested Shares. As a result, during 2007 the Company recorded an additional $\$ 2,960$ stock-based compensation expense related to the Variable Plan, as the Company s best estimate of the ultimate value of incremental shares (above the Vested Shares) that may have been delivered to Kevin via settlement or arbitration.

In November 2008, the parties completed the arbitration proceeding, and in a ruling dated December 1, 2008, the arbitrator determined that Kevin was entitled only to the Vested Shares. The Company reversed the additional accrual of stock-based compensation expense related to the Variable Plan, which reduced current year stock-based compensation expense by $\$ 2,960$, with an offset to additional capital. During 2008, the legal, professional and other fees associated with this matter cost the Company $\$ 716$, net of insurance proceeds.

## NOTE 7. INCOME TAXES

The provision for income taxes consists of the following:

|  | Year Ended December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2008 | 2007 | 2006 |
| Current |  |  |  |
| Federal | \$ 12,174 | \$ 5,577 | \$ 7,433 |
| State | 2,983 | 1,217 | 1,425 |
| Total Current | 15,157 | 6,794 | 8,858 |
| Deferred |  |  |  |
| Federal | 390 | 310 | (627) |
| State | 96 | 67 | (70) |
| Total Deferred | 486 | 377 | (697) |
| Total Provision for Income Taxes | \$ 15,643 | \$ 7,171 | \$ 8,161 |

## Table of Contents

The reconciliation of significant differences between income tax expense (benefit) applying the federal statutory rate of $35 \%$ and the actual income tax expense (benefit) at the effective rate are as follows:

|  | Year Ended December 31, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2008 |  | 2007 |  | 2006 |  |
| Income Tax Expense at Federal Statutory Rate | \$ 13,227 | 35.0\% | \$ 6,474 | 35.0\% | \$7,370 | 35.0\% |
| Increases (Decreases): |  |  |  |  |  |  |
| State Income Taxes, Net of Federal Income Tax Benefit | 1,939 | 5.1\% | 838 | 4.5\% | 855 | 4.1\% |
| Reduction of Deferred Tax Benefit Associated with the Variable Plan | 678 | 1.7\% |  | 0.0\% |  | 0.0\% |
| Excess Tax Benefit on Stock Option Exercises | (40) | 0.0\% |  | 0.0\% |  | 0.0\% |
| Other | (161) | (0.4)\% | (141) | (0.7)\% | (65) | (0.3)\% |
| Total | \$ 15,643 | 41.4\% | \$ 7,171 | 38.8\% | \$ 8,161 | 38.8\% |

Pursuant to the Variable Plan, the Variable Right fully vested in conjunction with the IPO and was exercised on February 1, 2008. At that time, the Company had no excess tax deductions from previous stock-based awards, and therefore recognized additional tax expense related to the non-deductible portion of the Variable Plan s cumulative compensation costs. This additional income tax expense was the result of a decrease in the fair value of the Vested Shares from the vest date to the exercise date. Subsequent stock option exercises during 2008 resulted in an excess tax benefit that reduced income tax expense.

The tax effects of temporary differences that result in significant portions of the deferred tax accounts are as follows:

|  | December 31, <br> $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 7}$ |
| :--- | ---: | ---: |
| Deferred Tax Liabilities: | $\$ 337$ | $\$ 393$ |
| Prepaid Expenses | 885 | 333 |
| Depreciation and Amortization | 1,222 | 726 |
|  |  |  |
| Total Deferred Tax Liabilities | 2,552 | 2,565 |
| Deferred Tax Assets: | 1,712 | 919 |
| Stock-Based Compensation Expense | 865 | 605 |
| Reserves | 393 | 384 |
| Employee Benefits | 5,522 | 4,473 |
| Other | $\$ 4,300$ | $\$ 3,747$ |

The Company made income tax payments of $\$ 15,112, \$ 7,383$ and $\$ 6,989$ in 2008, 2007 and 2006, respectively.
The Company files income tax returns with the U.S. federal government and various state jurisdictions. In the normal course of business, we are subject to examination by federal and state taxing authorities.

## NOTE 8. PROFIT SHARING PLAN

The Company maintains a profit-sharing plan, qualified under Section 401(k) of the Internal Revenue Code, for all eligible employees. Employees are eligible to participate following the completion of one year of service and attainment of age 21. The Company matches $50 \%$ of employee contributions up to $6 \%$ of eligible compensation. The Company s matching contributions, included in SG\&A, totaled $\$ 344, \$ 231$ and $\$ 160$ in 2008, 2007 and 2006, respectively.

## Table of Contents

## NOTE 9. NET INCOME PER COMMON SHARE

The following table sets forth the computation of basic and diluted net income per common share:

\left.|  |  | Year Ended December 31, |  |
| :--- | :---: | :---: | :---: | :---: |
| 2007 |  |  |  |$\right)$

The following have been excluded from the computation of Weighted Average Common Shares Outstanding Diluted because the effect would be anti-dilutive:

|  | As of December 31, |  |  |
| :--- | ---: | ---: | ---: |
|  | $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 7}$ | $\mathbf{2 0 0 6}$ |
| Stock Options | 435,760 | 170,000 | $1,796,847$ |
| Restricted Stock Awards | 5,800 | 81,300 |  |

## NOTE 10. RELATED PARTY TRANSACTIONS

As described in Note 5, the Company leases a number of its store locations and Corporate Headquarters from ANO and Related Companies.

## NOTE 11. COMMITMENTS AND CONTINGENCIES

The Company is from time to time subject to claims and disputes arising in the normal course of business. In the opinion of management, while the outcome of any such claims and disputes cannot be predicted with certainty, the ultimate liability of the Company in connection with these matters is not expected to have a material adverse effect on the Company s results of operations, financial position or cash flows.

## The Variable Plan

On December 7, 2007, Kevin filed a demand for arbitration seeking to recover the number of shares to which he alleged he was entitled under the Variable Plan and naming the Founder and the Company as respondents. In accordance with the terms of the Variable Plan, the Company determined and certified that the Vested Shares were exercisable under the Variable Plan. Pursuant to the terms of the Variable Plan, the Founder had previously placed 1.5 million shares of common stock in escrow (the Escrowed Shares ) for purposes of satisfying his obligations thereunder, which the Company had generally guaranteed. The Company was not a party to the escrow arrangement between the Founder and Kevin.

On or about May 29, 2008, Kevin filed an Amended Statement of Claim in the arbitration in which he maintained that he was entitled to more than the Vested Shares. He asserted claims against the Founder and the Company for breach of contract, fraud and a violation of the Massachusetts Weekly Wage Act (the Wage Act ). He sought transfer of the number of shares owed to him under the Variable Plan as well as treble damages, attorney s fees and costs under the Wage Act.

## Table of Contents

In November 2008, the parties completed the arbitration proceeding. Thereafter, in a ruling dated December 1, 2008, the arbitrator determined that Kevin was entitled only to the Vested Shares and denied his breach of contract, fraud and Wage Act claims against the Founder and the Company. The arbitrator ordered the escrow agent to release the escrowed shares to the Founder and Kevin in amounts consistent with the arbitrator s ruling. The arbitrator did not award costs or attorney s fees to any party. The Escrowed Shares were subsequently released to Kevin and the Founder in accordance with the arbitrator s award.

## Vazilia Corporation

In July 2006, the Company entered into a purchase agreement with Vazilia Corporation ( Vazilia ) pursuant to which the Company would purchase a total of approximately 27 million square feet of Vazilia s assorted products over a four-year period, with the unit prices set at the time a purchase order is created/accepted (the Purchase Agreement ). After entering into the Purchase Agreement, certain products ordered from Vazilia were not delivered and certain products that were delivered did not meet the applicable specifications. As a result, the Company has purchased these or similar products from other suppliers. The Company is not currently receiving product under the Purchase Agreement.

On or about October 3, 2008, Vazilia filed a demand for arbitration in which it alleges that the Company has breached the Purchase Agreement. Vazilia is seeking damages of approximately $\$ 1,600$, plus costs of the arbitration proceeding. In addition, Vazilia is requesting a declaration terminating the Purchase Agreement and awarding liquidated damages provided thereunder.

In response to the demand for arbitration, the Company filed a counterclaim against Vazilia, which was subsequently amended. The Company is seeking damages of approximately $\$ 1,530$, plus interest, attorney s fees and costs, as well as a declaration that the Purchase Agreement is terminated. The Company denies the claims asserted by Vazilia and intends to defend this matter and pursue its counterclaim vigorously. While there is a reasonable possibility that a material loss may be incurred, the Company cannot estimate the loss, if any, therefore no provision for losses has been provided.

## NOTE 12. CONDENSED QUARTERLY FINANCIAL INFORMATION (unaudited)

The following tables present our unaudited quarterly results for 2008 and 2007.

|  | Quarter Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | March 31, 2008 | June 30, 2008 |  | mber 30, 2008 |  | $\begin{aligned} & \text { ember 31, } \\ & 2008 \end{aligned}$ |
|  | (in thousands, except for per share amounts) |  |  |  |  |  |
| Net Sales | \$ 114,549 | \$ 128,037 | \$ | 123,063 | \$ | 116,530 |
| Gross Profit | 40,122 | 44,255 |  | 43,417 |  | 39,884 |
| Selling, General and Administrative Expenses(1) | 32,314 | 34,934 |  | 34,607 |  | 28,838 |
| Operating Income | 7,808 | 9,321 |  | 8,810 |  | 11,046 |
| Net Income | \$ 4,312 | 5,876 | \$ | 5,463 | \$ | 6,498 |
| Net Income per Common Share Basic | \$ 0.16 | 0.22 | \$ | 0.20 | \$ | 0.24 |
| Net Income per Common Share Diluted | \$ 0.16 | \$ 0.22 | \$ | 0.20 | \$ | 0.24 |

(1) Selling, General and Administrative Expenses for the quarter ended December 31 includes $(\$ 2,960)$ of stock-based compensation expense for the reversal of an accrual related to the Variable Plan.

## Table of Contents

|  | Quarter Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | March 31, $2007$ | June 30, 2007 | Se | mber 30, 2007 |  | mber 31, 2007 |
|  | (in thousands, except for per share amounts) |  |  |  |  |  |
| Net Sales | \$ 92,022 | \$ 105,725 | \$ | 102,050 | \$ | 105,510 |
| Gross Profit | 30,571 | 34,375 |  | 34,447 |  | 35,721 |
| Selling, General and Administrative Expenses(1) | 26,816 | 30,415 |  | 28,260 |  | 30,817 |
| Operating Income | 3,755 | 3,960 |  | 6,187 |  | 4,904 |
| Net Income | \$ 2,231 | \$ 2,345 | \$ | 3,701 | \$ | 3,049 |
| Net Income per Common Share Basic | \$ 0.15 | \$ 0.16 | \$ | 0.25 | \$ | 0.14 |
| Net Income per Common Share Diluted | \$ 0.10 | \$ 0.10 | \$ | 0.16 | \$ | 0.12 |

(1) Selling, General and Administrative Expenses includes $\$ 403, \$ 2,649,(\$ 150)$ and $(\$ 2,642)$ of variable plan stock-based compensation expense for the quarters ended March 31, June 30, September 30, and December 31, respectively. The quarter ended December 31, includes $\$ 2,960$ of stock-based compensation expense for an accrual related to the Variable Plan and $\$ 1,224$ of stock-based compensation for the acceleration of stock options and the recognition of the expense associated with the 2006 Regional Plan due to the IPO.

## Table of Contents

Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure.
None.

## Item 9A. Controls and Procedures.

An evaluation was performed under the supervision and with the participation of our management, including our Chief Executive Officer (principal executive officer) and Chief Financial Officer (principal financial officer), of the effectiveness of our disclosure controls and procedures, as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (Exchange Act), as of the end of the period covered by this report. Based on that evaluation, our management, including our Chief Executive Officer and Chief Financial Officer, concluded that our disclosure controls and procedures were effective as of December 31, 2008 and designed to ensure that information required to be disclosed by us in reports that we file or submit under the Exchange Act, is recorded, processed, summarized and reported within the time periods specified in the rules and forms of the SEC and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosure.

## Management s Annual Report on Internal Control Over Financial Reporting

Our management is responsible for establishing and maintaining adequate internal control over financial reporting as defined in Rules 13a-15(f) and $15 \mathrm{~d}-15$ (f) under the Exchange Act. Our internal control over financial reporting is designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with U.S. generally accepted accounting principles.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Therefore, even those systems determined to be effective can provide only reasonable assurance of achieving their control objectives.

Our management assessed the effectiveness of our internal control over financial reporting as of December 31, 2008. In making this assessment, our management used the criteria set forth by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) in Internal Control Integrated Framework. Based on our assessment and those criteria, management believes that we maintained effective internal control over financial reporting as of December 31, 2008.

Our independent registered public accounting firm, Ernst \& Young LLP, has issued a report on our internal controls over financial reporting as of December 31, 2008. See Item 8. Consolidated Financial Statements and Supplementary Data.

## Changes in Internal Control over Financial Reporting

There have not been any changes in our internal control over financial reporting during the quarter ended December 31, 2008 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

Item 9B. Other Information.
None.

Table of Contents

## PART III

## Item 10. Directors, Executive Officers and Corporate Governance.

The information required by this Item is incorporated by reference from the definitive proxy statement for our 2009 annual meeting of shareholders, which will be filed no later than 120 days after December 31, 2008.

## Code of Ethics

We have a Code of Conduct, which applies to all employees, officers and directors of Lumber Liquidators, Inc. Our Code of Conduct meets the requirements of a code of ethics as defined by Item 406 of Regulation S-K, and applies to our Chief Executive Officer, Chief Financial Officer (who is both our principal financial and principal accounting officer), as well as all other employees. Our Code of Conduct also meets the requirements of a code of conduct under Marketplace Rule 4350(n) of the National Association of Securities Dealers, Inc. Our Code of Conduct is posted on our website at http://www.lumberliquidators.com in the Corporate Governance section of our Investor Relations home page.

## Item 11. Executive Compensation.

The information required by this Item is incorporated by reference from the definitive proxy statement for our 2009 annual meeting of shareholders, which will be filed no later than 120 days after December 31, 2008.

Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters.
The following table summarizes information about our equity compensation plans as of December 31, 2008. Shares issued under all of the following plans may be from treasury, newly issued or both.

|  | (a) <br> Number of Securities to be Issued Upon Exercise of Outstanding Options, Warrants and Rights(1) | (b) <br> Weighted-average Exercise Price of Outstanding Options, Warrants and Rights(1) |  | (c) <br> Number of Securities Remaining Available for Future Issuance Under Equity Compensation Plans (excluding securities included in column (a)) |
| :---: | :---: | :---: | :---: | :---: |
| Equity Compensation Plans Approved by Security Holders | 2,358,880 | \$ | 8.27 | 1,885,940 |
| Equity Compensation Plans Not Approved by Security Holders |  |  |  |  |
| Total | 2,358,880 | \$ | 8.27 | 1,885,940 |

(1) Includes shares issuable in connection with non-employee director restricted stock units. The weighted-average exercise price in column (b) includes the weighted-average exercise price of stock options.

The additional information required by this Item is incorporated by reference from the definitive proxy statement for our 2009 annual meeting of shareholders, which will be filed no later than 120 days after December 31, 2008.

## Table of Contents

Item 13. Certain Relationships, Related Transactions and Director Independence.
The information required by this Item with respect to certain relationships and related-party transactions is incorporated by reference from the definitive proxy statement for our 2009 annual meeting of shareholders, which will be filed no later than 120 days after December 31, 2008.

## Item 14. Principal Accountant Fees and Services.

The information required by this Item with respect to principal accountant fees and services is incorporated by reference from the definitive proxy statement for our 2009 annual meeting of shareholders, which will be filed no later than 120 days after December 31, 2008.

Table of Contents

## PART IV

## Item 15. Exhibits and Financial Statement Schedules. <br> 1. Financial Statements

The following financial statements are submitted in Part II, Item 8 of this annual report:
Page
Report of Independent Registered Public Accounting Firm ..... 47
Consolidated Balance Sheets as of December 31, 2008 and 2007 ..... 49
Consolidated Statements of Income for the years ended December 31, 2008, 2007 and 2006 ..... 50
Consolidated Statements of Stockholders Equity (Deficit) for the years ended December 31, 2008, 2007 and 2006 ..... 51
Consolidated Statements of Cash Flows for the years ended December 31, 2008, 2007 and 2006 ..... 52
Notes to Consolidated Financial Statements ..... 532. Financial Statement Schedules

All financial statement schedules have been omitted because the required information is either included in the financial statements or the notes thereto or is not applicable.

## 3. Exhibits

The exhibits listed on the accompanying Exhibit Index are filed or incorporated by reference as part of this report.

## Table of Contents

## SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, as amended, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized in the city of Toano, Commonweath of Virginia, on March 10, 2009.

LUMBER LIQUIDATORS, INC.

By: /s/ Jeffrey W. Griffiths Jeffrey W. Griffiths

President and Chief Executive Officer
Pursuant to the requirements of the Securities and Exchange Act of 1934, the following persons on behalf of the registrant and in the capacities and on the dates indicted have signed this report below.

| Signature |  | Title |
| :---: | :---: | :---: |
| /s/ | Jeffrey W. Griffiths | President, Chief Executive Officer and Director (Principal Executive Officer) |
| Jeffrey W. Griffiths |  |  |
| /s/ | Daniel E. Terrell | Chief Financial Officer <br> (Principal Financial and Principal Accounting Officer) |
| Daniel E. Terrell |  |  |
| /s/ | Thomas D. Sullivan | Chairman of the Board |
| Thomas D. Sullivan |  |  |
| /s/ M | Macon F. Brock, Jr. | Director |
| Macon F. Brock, Jr. |  |  |
| /s/ | Douglas T. Moore | Director |
| Douglas T. Moore |  |  |
| /s/ | / John M. Presley | Director |
| John M. Presley |  |  |
| /s/ | / Martin F. Roper | Director |
| Martin F. Roper |  |  |
| /s/ | Richard D. Tadler | Director |
|  | Richard D. Tadler |  |

## Table of Contents

## EXHIBIT INDEX

| Exhibit |  |
| :--- | :--- |
| Number | Exhibit Description |
| 3.01 | Amended and Restated Articles of Incorporation** |
| 3.02 | Amended and Restated By-Laws** |
| 4.01 | Form of Certificate of Common Stock of Lumber Liquidators, Inc.* |
| 10.01 | Lumber Liquidators 2006 Equity Plan for Non-Employee Directors\#* |
| 10.02 | Lumber Liquidators 2004 Stock Option and Grant Plan\#* |
| 10.03 | Employment Agreement with Jeffrey W. Griffiths\#* |
| 10.04 | Employment Agreement with H. Franklin Marcus, Jr.\#* |
| 10.05 | Offer Letter Agreement with Robert M. Morrison\#* |
| 10.06 | Offer Letter Agreement with Marco Pescara\#* |
| 10.07 | Form of Non-Qualified Employee Stock Option Agreement\#* |
| 10.08 | Lease by and between ANO LLC and Lumber Liquidators (relating to Toano facility)* |
| 10.09 | Thomas D. Sullivan Stock Option Agreement and Lumber Liquidators, Inc. Guaranty Agreement, and amendment thereto\#* |
| 10.10 | Form of Option Award Agreement** |
| 10.11 | Form of Restricted Stock Agreement** |
| 10.12 | Amended and Restated Annual Bonus Plan\#*** |
| 23.01 | Consent of Ernst \& Young LLP |
| 31.1 | Certification of Principal Executive Officer of Lumber Liquidators, Inc. pursuant to Section 302 of the Sarbanes-Oxley Act of |
| 31.2 | 2002 |
| 32.1 | Certification of Principal Financial Officer of Lumber Liquidators, Inc. pursuant to Section 302 of the Sarbanes-Oxley Act of |
|  | Certification of Principal Executive Officer and Principal Financial Officer of Lumber Liquidators, Inc. pursuant to Section 906 |
| of the Sarbanes-Oxley act of 2002 |  |

\# Indicates a management contract or compensation plan, contract or agreement.

* Incorporated by reference of the Company s Registration Statement on Form S-1 (File No. 333-142309).
** Incorporated by reference of the Company s Form 10-K for the fiscal year ended December 31, 2007 (File No. 001-33767).
*** Incorporated by reference of the Company s Form 8-K filed on April 3, 2008 (File No. 001-33767).

