APAC CUSTOMER SERVICE INC Form SC 13G/A February 14, 2005

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## **SCHEDULE 13G**

Under the Securities Exchange Act of 1934 (Amendment No. 5)\*

# APAC CUSTOMER SERVICES, INC.

(Name of Issuer)

Common Stock, \$.01 par value per share

(Title of Class of Securities)

00185E 10 6

(CUSIP Number)

November 23, 2004

(Date of Event Which Requires Filing of this Statement)

Check the appropriate box to designate the rule pursuant to which this Schedule is filed:

- o Rule 13d-1(b)
- o Rule 13d-1(c)
- ý Rule 13d-1(d)

<sup>\*</sup>The remainder of this cover page shall be filled out for a reporting person s initial filing on this form with respect to the subject class of securities, and for any subsequent amendment containing information which would alter the disclosures provided in a prior cover page.

The information required in the remainder of this cover page shall not be deemed to be filed for the purpose of Section 18 of the Securities Exchange Act of 1934 ( Act ) or otherwise subject to the liabilities of that section of the Act but shall be subject to all other provisions of the Act (however, see the Notes).

#### CUSIP No. 00185E 10 6

1.	Names of Reporting Persons. I.R.S. Identification Nos. of above persons (entities only) Theodore G. Schwartz		
2.	Check the Appropriate Box if a (a) (b)	a Member of a Group (See o	Instructions)
3.	SEC Use Only		
4.	Citizenship or Place of Organization United States Citizen		
	5.		Sole Voting Power 9,858,000
Number of Shares Beneficially Owned by Each Reporting Person With	6.		Shared Voting Power 9,858,000
	7.		Sole Dispositive Power 9,858,000
	8.		Shared Dispositive Power 9,858,000
9.	Aggregate Amount Beneficially Owned by Each Reporting Person 19,716,000		
10.	Check if the Aggregate Amount in Row (9) Excludes Certain Shares (See Instructions) o		
11.	Percent of Class Represented by Amount in Row (9) 39.9%		
12.	Type of Reporting Person (See IN	Instructions)	

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Item 1.				
	(a)	Name of Issuer		
		APAC Customer Services, Ir		
	(b)	Address of Issuer s Principa	l Executive Offices	
		Six Parkway North Center		
		Deerfield, Illinois 60015		
Item 2.				
100111 2.	(a)	Name of Person Filing		
		Theodore G. Schwartz		
	(b)	Address of Principal Busines	s Office or, if none, Residence	
	. ,	APAC Customer Services, Inc.		
		Six Parkway North Center		
		Deerfield, Illinois 60015		
	(c)	Citizenship		
		United States of America		
	(d)	Title of Class of Securities		
		Common Stock, \$.01 par val	ue per share	
	(e)	CUSIP Number		
		00185E 10 6		
Item 3.	If this statement is	filed pursuant to §§240.13d-10	b) or 240.13d-2(b) or (c), check whether the person filing is a:	
Item 3.			(b) or 240.13d-2(b) or (c), check whether the person filing is a:  Broker or dealer registered under section 15 of the Act (15 U.S.C.	
Item 3.	(a)	0	Broker or dealer registered under section 15 of the Act (15 U.S.C. 78o).	
Item 3.			Broker or dealer registered under section 15 of the Act (15 U.S.C. 78o).  Bank as defined in section 3(a)(6) of the Act (15 U.S.C. 78c).	
Item 3.	(a)	0	Broker or dealer registered under section 15 of the Act (15 U.S.C. 78o).  Bank as defined in section 3(a)(6) of the Act (15 U.S.C. 78c).  Insurance company as defined in section 3(a)(19) of the Act (15	
Item 3.	(a) (b) (c)	0 0 0	Broker or dealer registered under section 15 of the Act (15 U.S.C. 78o).  Bank as defined in section 3(a)(6) of the Act (15 U.S.C. 78c).  Insurance company as defined in section 3(a)(19) of the Act (15 U.S.C. 78c).	
Item 3.	(a) (b)	o o	Broker or dealer registered under section 15 of the Act (15 U.S.C. 78o).  Bank as defined in section 3(a)(6) of the Act (15 U.S.C. 78c).  Insurance company as defined in section 3(a)(19) of the Act (15 U.S.C. 78c).  Investment company registered under section 8 of the Investment	
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Item 3.	(a) (b) (c) (d) (e) (f) (g) (h) (i)		Broker or dealer registered under section 15 of the Act (15 U.S.C. 78o).  Bank as defined in section 3(a)(6) of the Act (15 U.S.C. 78c).  Insurance company as defined in section 3(a)(19) of the Act (15 U.S.C. 78c).  Investment company registered under section 8 of the Investment Company Act of 1940 (15 U.S.C 80a-8).  An investment adviser in accordance with §240.13d-1(b)(1)(ii)(E);  An employee benefit plan or endowment fund in accordance with §240.13d-1(b)(1)(ii)(F);  A parent holding company or control person in accordance with §240.13d-1(b)(1)(ii)(G);  A savings associations as defined in Section 3(b) of the Federal Deposit Insurance Act (12 U.S.C. 1813);  A church plan that is excluded from the definition of an investment company under section 3(c)(14) of the Investment Company Act of 1940 (15 U.S.C. 80a-3);	

#### Item 4. Ownership

Provide the following information regarding the aggregate number and percentage of the class of securities of the issuer identified in Item 1.

(a) Amount beneficially owned:

As of December 31, 2004, the number of shares of the issuer s Common Stock beneficially owned by Theodore G. Schwartz was 19,716,000.

(b) Percent of class:

39.9

(c) Number of shares as to which the person has:

(i) Sole power to vote or to direct the vote

9,858,000

(ii) Shared power to vote or to direct the vote

9,858,000

(iii) Sole power to dispose or to direct the disposition of

9,858,000

(iv) Shared power to dispose or to direct the disposition of

9,858,000

#### Item 5. Ownership of Five Percent or Less of a Class

If this statement is being filed to report the fact that as of the date hereof the reporting person has ceased to be the beneficial owner of more than five percent of the class of securities, check the following O.

Not Applicable

Item 6. Ownership of More than Five Percent on Behalf of Another Person

Not Applicable

Item 7. Identification and Classification of the Subsidiary Which Acquired the Security Being Reported on By the Parent

**Holding Company or Control Person** 

Not Applicable

Item 8. Identification and Classification of Members of the Group

Not applicable.

Item 9. Notice of Dissolution of Group

Not applicable.

Item 10. Certification

Not applicable, reporting person is filing this Schedule 13G pursuant to Rule 13d-1(d).

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# Signature

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

February 10, 2005 Date

/s/ Theodore G. Schwartz Signature

Theodore G. Schwartz Name/Title

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Signature 6