

MARSH & MCLENNAN COMPANIES, INC.

Form 10-Q

August 08, 2013

Table of Contents

SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 10-Q Filing

Quarterly Report Pursuant to Section 13 or 15(d)
of the Securities Exchange Act of 1934
For the quarterly period ended June 30, 2013

Marsh & McLennan Companies, Inc.
1166 Avenue of the Americas
New York, New York 10036
(212) 345-5000

Commission file number 1-5998
State of Incorporation: Delaware
I.R.S. Employer Identification No. 36-2668272

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☒ No ☐

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes ☒ No ☐

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting Company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting Company" in Rule 12b-2 of the Exchange Act. (Check one):

Large Accelerated Filer ☒

Accelerated Filer ☐

Non-Accelerated Filer ☐ (Do not check if a smaller reporting company)

Smaller Reporting Company ☐

Indicate by check mark whether the registrant is a shell Company (as defined in Rule 12b-2 of the Exchange Act).

Yes ☐ No ☒

As of July 31, 2013, there were outstanding 549,611,971 shares of common stock, par value \$1.00 per share, of the registrant.

Table of Contents

INFORMATION CONCERNING FORWARD-LOOKING STATEMENTS

This Quarterly Report on Form 10-Q contains “forward-looking statements,” as defined in the Private Securities Litigation Reform Act of 1995. These statements, which express management's current views concerning future events or results, use words like “anticipate,” “assume,” “believe,” “continue,” “estimate,” “expect,” “future,” “intend,” “plan,” and similar terms, and future or conditional tense verbs like “could,” “may,” “might,” “should,” “will” and “would.” For example, we may use forward-looking statements when addressing topics such as: the outcome of contingencies; the expected impact of acquisitions and dispositions; pension obligations; market and industry conditions; the impact of foreign currency exchange rates; our effective tax rates; the impact of competition; changes in our business strategies and methods of generating revenue; the development and performance of our services and products; changes in the composition or level of our revenues; our cost structure, dividend policy, cash flow and liquidity; future actions by regulators; and the impact of changes in accounting rules.

Forward-looking statements are subject to inherent risks and uncertainties. Factors that could cause actual results to differ materially from those expressed or implied in our forward-looking statements include, among other things:

- our exposure to potential liabilities arising from errors and omissions claims against us;
- our ability to make acquisitions and dispositions and to integrate, and realize expected synergies, savings or benefits from the businesses we acquire;
- changes in the funded status of our global defined benefit pension plans and the impact of any increased pension funding resulting from those changes;
- the impact of competition, including with respect to our geographic reach, the sophistication and quality of our services, our pricing relative to competitors, our customers' option to self-insure or utilize internal resources instead of consultants, and our corporate tax rates relative to a number of our competitors;
- the extent to which we retain existing clients and attract new business, and our ability to incentivize and retain key employees;
- our exposure to potential criminal sanctions or civil remedies if we fail to comply with foreign and U.S. laws and regulations that are applicable to our international operations, including trade sanctions laws such as the Iran Threat Reduction and Syria Human Rights Act of 2012, anti-corruption laws such as the U.S. Foreign Corrupt Practices Act and the U.K. Bribery Act 2010, local laws prohibiting corrupt payments to government officials, as well as import and export restrictions;
- our ability to maintain adequate physical, technical and administrative safeguards to protect the security of data;
- our ability to successfully recover should we experience a disaster or other business continuity problem, such as an earthquake, hurricane, terrorist attack, pandemic, security breach, cyber attack, power loss, telecommunications failure or other natural or man-made disaster;
- the impact of changes in interest rates and deterioration of counterparty credit quality on our results related to our cash balances and investment portfolios, including corporate and fiduciary funds;
- the impact on our net income caused by fluctuations in foreign currency exchange rates;
- the potential impact of rating agency actions on our cost of financing and ability to borrow, as well as on our operating costs and competitive position;
- changes in applicable tax or accounting requirements; and
- potential income statement effects from the application of FASB's ASC Topic No. 740 (“Income Taxes”) regarding accounting treatment of uncertain tax benefits and valuation allowances, including the effect of any subsequent adjustments to the estimates we use in applying this accounting standard.

The factors identified above are not exhaustive. Marsh & McLennan Companies and its subsidiaries operate in a dynamic business environment in which new risks may emerge frequently. Accordingly, we caution readers not to place undue reliance on the above forward-looking statements, which speak only as of the dates on which they are made. The Company undertakes no obligation to update or revise any forward-looking statement to reflect events or

circumstances arising after the date on which it is made. Further information concerning Marsh & McLennan Companies and its businesses, including information about factors that could materially affect our results of operations and financial condition, is contained in the Company's filings with the Securities and Exchange Commission, including the "Risk Factors" section of our most recently filed Annual Report on Form 10-K.

- 2 -

Table of Contents

TABLE OF CONTENTS

<u>PART I. FINANCIAL INFORMATION</u>	<u>4</u>
ITEM 1. <u>FINANCIAL STATEMENTS (UNAUDITED)</u>	<u>4</u>
<u>CONSOLIDATED STATEMENTS OF INCOME</u>	<u>4</u>
<u>CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME</u>	<u>5</u>
<u>CONSOLIDATED BALANCE SHEETS</u>	<u>6</u>
<u>CONSOLIDATED BALANCE SHEETS (Continued)</u>	<u>7</u>
<u>CONSOLIDATED STATEMENTS OF CASH FLOWS</u>	<u>8</u>
<u>CONSOLIDATED STATEMENTS OF EQUITY</u>	<u>9</u>
<u>NOTES TO CONSOLIDATED FINANCIAL STATEMENTS</u>	<u>10</u>
ITEM 2. <u>MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS</u>	<u>30</u>
ITEM 3. <u>QUALITATIVE AND QUANTITATIVE DISCLOSURES ABOUT MARKET RISK</u>	<u>40</u>
ITEM 4. <u>CONTROLS & PROCEDURES</u>	<u>41</u>
<u>PART II. OTHER INFORMATION</u>	<u>42</u>
ITEM 1. <u>LEGAL PROCEEDINGS</u>	<u>42</u>
ITEM 1A. <u>RISK FACTORS</u>	<u>42</u>
ITEM 2. <u>UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS</u>	<u>42</u>
ITEM 3. <u>DEFAULTS UPON SENIOR SECURITIES</u>	<u>43</u>
ITEM 4. <u>MINE SAFETY DISCLOSURE</u>	<u>43</u>
ITEM 5. <u>OTHER INFORMATION</u>	<u>43</u>
ITEM 6. <u>EXHIBITS</u>	<u>43</u>

Table of Contents

PART I. FINANCIAL INFORMATION

Item 1. Financial Statements.

MARSH & MCLENNAN COMPANIES, INC. AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF INCOME
(Unaudited)

	Three Months Ended June 30,		Six Months Ended June 30,	
(In millions, except per share figures)	2013	2012	2013	2012
Revenue:	\$3,088	\$3,026	\$6,214	\$6,077
Expense:				
Compensation and benefits	1,766	1,776	3,569	3,572
Other operating expenses	745	732	1,461	1,460
Operating expenses	2,511	2,508	5,030	5,032
Operating income	577	518	1,184	1,045
Interest income	4	6	8	12
Interest expense	(40)	(45)	(84)	(91)
Investment income	23	4	44	24
Income before income taxes	564	483	1,152	990
Income tax expense	164	144	340	297
Income from continuing operations	400	339	812	693
Discontinued operations, net of tax	(5)	(2)	7	(2)
Net income before non-controlling interests	395	337	819	691
Less: Net income attributable to non-controlling interests	7	8	18	15
Net income attributable to the Company	\$388	\$329	\$801	\$676
Basic net income per share – Continuing operations	\$0.71	\$0.61	\$1.45	\$1.24
– Net income attributable to the Company	\$0.71	\$0.60	\$1.46	\$1.24
Diluted net income per share – Continuing operations	\$0.70	\$0.60	\$1.42	\$1.23
– Net income attributable to the Company	\$0.69	\$0.59	\$1.44	\$1.22
Average number of shares outstanding – Basic	551	545	549	544
– Diluted	559	553	558	552
Shares outstanding at June 30	549	544	549	544

The accompanying notes are an integral part of these consolidated statements.

Table of Contents

MARSH & MCLENNAN COMPANIES, INC. AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME
(Unaudited)

	Three Months Ended June 30,		Six Months Ended June 30,	
(In millions)	2013	2012	2013	2012
Net income before non-controlling interests	\$395	\$337	\$819	\$691
Other comprehensive income (loss), before tax:				
Foreign currency translation adjustments	(85) (191) (345) (29
Unrealized investment loss	(1) —	(1) (1
Gain related to pension/post-retirement plans	50	120	302	134
Other comprehensive income (loss), before tax	(36) (71) (44) 104
Income tax expense on other comprehensive income (loss)	20	21	84	31
Other comprehensive income (loss), net of tax	(56) (92) (128) 73
Comprehensive income	339	245	691	764
Less: comprehensive income attributable to non-controlling interest	7	8	18	15
Comprehensive income attributable to the Company	\$332	\$237	\$673	\$749

The accompanying notes are an integral part of these consolidated statements.

Table of ContentsMARSH & MCLENNAN COMPANIES, INC. AND SUBSIDIARIES
CONSOLIDATED BALANCE SHEETS
(Unaudited)

(In millions, except per share figures)	June 30, 2013	December 31, 2012
ASSETS		
Current assets:		
Cash and cash equivalents	\$1,230	\$2,301
Receivables		
Commissions and fees	3,162	2,858
Advanced premiums and claims	64	62
Other	219	244
	3,445	3,164
Less-allowance for doubtful accounts and cancellations	(100)	(106)
Net receivables	3,345	3,058
Current deferred tax assets	410	410
Other current assets	229	194
Total current assets	5,214	5,963
Goodwill and intangible assets	7,281	7,261
Fixed assets		
(net of accumulated depreciation and amortization of \$1,595 at June 30, 2013 and \$1,582 at December 31, 2012)	804	809
Pension related assets	668	260
Deferred tax assets	1,129	1,223
Other assets	742	772
	\$15,838	\$16,288

The accompanying notes are an integral part of these consolidated statements.

Table of Contents

MARSH & MCLENNAN COMPANIES, INC. AND SUBSIDIARIES
CONSOLIDATED BALANCE SHEETS (Continued)
(Unaudited)

(In millions, except per share figures)	June 30, 2013	December 31, 2012
LIABILITIES AND EQUITY		
Current liabilities:		
Short-term debt	\$10	\$260
Accounts payable and accrued liabilities	1,786	1,721
Accrued compensation and employee benefits	858	1,473
Accrued income taxes	171	110
Dividends payable	139	—
Total current liabilities	2,964	3,564
Fiduciary liabilities	4,563	3,992
Less – cash and investments held in a fiduciary capacity	(4,563)) (3,992)
	—	—
Long-term debt	2,703	2,658
Pension, post-retirement and post-employment benefits	1,979	2,094
Liabilities for errors and omissions	440	460
Other liabilities	906	906
Commitments and contingencies		
Equity:		
Preferred stock, \$1 par value, authorized 6,000,000 shares, none issued	—	—
Common stock, \$1 par value, authorized 1,600,000,000 shares, issued 560,641,640 shares at June 30, 2013 and December 31, 2012	561	561
Additional paid-in capital	1,002	1,107
Retained earnings	9,036	8,628
Accumulated other comprehensive loss	(3,435)) (3,307)
Non-controlling interests	67	64
	7,231	7,053
Less – treasury shares, at cost, 11,596,053 shares at June 30, 2013 and 15,133,774 shares at December 31, 2012	(385)) (447)
Total equity	6,846	6,606
	\$15,838	\$16,288

The accompanying notes are an integral part of these consolidated statements.

Table of ContentsMARSH & MCLENNAN COMPANIES, INC. AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CASH FLOWS

(Unaudited)

For the Six Months Ended June 30,

(In millions)

Operating cash flows:

	2013	2012	
Net income before non-controlling interests	\$819	\$691	
Adjustments to reconcile net income to cash provided by operations:			
Depreciation and amortization of fixed assets and capitalized software	142	133	
Amortization of intangible assets	35	34	
Adjustments to acquisition related contingent consideration liability	10	—	
Provision for deferred income taxes	71	25	
Gain on investments	(44)	(24))
Loss on disposition of assets	5	12	
Stock option expense	12	20	
Changes in assets and liabilities:			
Net receivables	(283)	(193))
Other current assets	(34)	(29))
Other assets	(498)	(37))
Accounts payable and accrued liabilities	27	(218))
Accrued compensation and employee benefits	(615)	(484))
Accrued income taxes	53	49	
Other liabilities	124	68	
Effect of exchange rate changes	13	19	
Net cash (used for) provided by operations	(163)	66)
Financing cash flows:			
Purchase of treasury shares	(250)	(100))
Proceeds from debt	50	248	
Repayments of debt	(255)	(254))
Shares withheld for taxes on vested units – treasury shares	(68)	(89))
Issuance of common stock from treasury shares	206	95	
Payments of contingent consideration for acquisitions	(5)	(14))
Distributions of non-controlling interests	(15)	(4))
Dividends paid	(255)	(242))
Net cash used for financing activities	(592)	(360))
Investing cash flows:			
Capital expenditures	(192)	(149))
Net sales of long-term investments	82	(8))
Proceeds from sales of fixed assets	2	1	
Dispositions	3	2	
Acquisitions	(91)	(129))
Other, net	2	(1))
Net cash used for investing activities	(194)	(284))
Effect of exchange rate changes on cash and cash equivalents	(122)	(31))
Decrease in cash and cash equivalents	(1,071)	(609))
Cash and cash equivalents at beginning of period	2,301	2,113	
Cash and cash equivalents at end of period	\$1,230	\$1,504	

The accompanying notes are an integral part of these consolidated statements.

Table of Contents

MARSH & MCLENNAN COMPANIES, INC. AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF EQUITY
(Unaudited)

For the Six Months Ended June 30, (In millions, except per share figures)	2013	2012
COMMON STOCK		
Balance, beginning and end of period	\$561	\$561
ADDITIONAL PAID-IN CAPITAL		
Balance, beginning of year	\$1,107	\$1,156
Change in accrued stock compensation costs	(69) (79
Issuance of shares under stock compensation plans and employee stock purchase plans and related tax impact	(36) (25
Purchase of subsidiary shares from non-controlling interests	—	1
Balance, end of period	\$1,002	\$1,053
RETAINED EARNINGS		
Balance, beginning of year	\$8,628	\$7,949
Net income attributable to the Company	801	676
Dividend equivalents declared (per share amounts: \$0.71 in 2013 and \$0.67 in 2012)	(3) (4
Dividends declared – (per share amounts: \$0.71 in 2013 and \$0.67 in 2012)	(390) (364
Balance, end of period	\$9,036	\$8,257
ACCUMULATED OTHER COMPREHENSIVE GAIN (LOSS)		
Balance, beginning of year	\$(3,307) \$(3,188
Other comprehensive income (loss), net of tax	(128) 73
Balance, end of period	\$(3,435) \$(3,115
TREASURY SHARES		
Balance, beginning of year	\$(447) \$(595
Issuance of shares under stock compensation plans and employee stock purchase plans	312	212
Purchase of treasury shares	(250) (100
Balance, end of period	\$(385) \$(483
NON-CONTROLLING INTERESTS		
Balance, beginning of year	\$64	\$57
Net income attributable to non-controlling interests	18	15
Dividends and other changes	(15) (1
Balance, end of period	\$67	\$71
TOTAL EQUITY	\$6,846	\$6,344

The accompanying notes are an integral part of these consolidated statements.

Table of Contents

MARSH & MCLENNAN COMPANIES, INC. AND SUBSIDIARIES
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
(Unaudited)

1. Nature of Operations

Marsh & McLennan Companies, Inc. ("the Company"), a global professional services firm, is organized based on the different services that it offers. Under this organizational structure, the Company's two business segments are Risk and Insurance Services and Consulting.

The Risk and Insurance Services segment provides risk management and insurance broking, reinsurance broking and insurance program management services for businesses, public entities, insurance companies, associations, professional services organizations, and private clients. The Company conducts business in this segment through Marsh and Guy Carpenter.

The Company conducts business in its Consulting segment through two main business groups. Mercer provides consulting expertise, advice, services and solutions in the areas of talent, health, retirement and investments. Oliver Wyman Group provides specialized management and economic and brand consulting services.

Acquisitions impacting the Risk and Insurance Services and Consulting segments are discussed in Note 7 to the consolidated financial statements.

The Company has "continuing involvement" in certain Corporate Advisory and Restructuring businesses ("CARG"), that were disposed of in 2008. The run-off of the CARG business is being managed by the Company's corporate departments and financial results of these entities are included in "Corporate" for segment reporting purposes.

2. Principles of Consolidation and Other Matters

The consolidated financial statements included herein have been prepared by the Company pursuant to the rules and regulations of the Securities and Exchange Commission. Certain information and footnote disclosures normally included in financial statements prepared in accordance with accounting principles generally accepted in the United States of America have been omitted pursuant to such rules and regulations for interim filings, although the Company believes that the information and disclosures presented are adequate to make such information and disclosures not misleading. These consolidated financial statements should be read in conjunction with the consolidated financial statements and the notes thereto included in the Company's Annual Report on Form 10-K for the year ended December 31, 2012 (the "2012 10-K") and the amended Items 7 and 8 of the Annual Report filed May 10, 2013. The financial information contained herein reflects all adjustments consisting only of normal recurring adjustments which are, in the opinion of management, necessary for a fair presentation of the Company's results of operations for the three and six month periods ended June 30, 2013 and 2012.

Cash and Cash Equivalents

Cash and cash equivalents primarily consist of certificates of deposit and time deposits, with original maturities of three months or less, and money market funds. The estimated fair value of the Company's cash and cash equivalents approximates their carrying value. The Company is required to maintain operating funds of approximately \$240 million related to regulatory requirements outside the U.S. or as collateral under captive insurance arrangements.

Investment Income

The caption "Investment income" in the consolidated statements of income comprises realized and unrealized gains and losses from investments recognized in current earnings. It includes, when applicable, other than temporary declines in the value of debt and available for sale securities and the change in value of the Company's holdings in certain private equity funds, including equity method gains (losses) on its investment in the Trident funds. The Company's investments may include direct investments in insurance or consulting companies and investments in private equity funds. The Company recorded gains of \$4 million on its investment in Trident II for the three months ended June 30, 2012, and \$20 million and \$24 million for the six months ended June 30, 2013 and 2012, respectively, including \$15 million of deferred performance fees recognized in the first quarter of 2013. Trident II has now harvested substantially all its portfolio investments and there are no remaining capital commitments for this fund. The Company has recognized substantially all of the performance fees related to its general partnership

- 10 -

Table of Contents

interest in Trident II. Investment income for the three and six months ended June 30, 2013 includes \$21 million of performance fees, which had been deferred, that are no longer subject to claw-back from Trident III. Trident III is a private equity fund created in 2003. No Trident III-related investment income had been recognized since 2006, when MMC contributed its limited partnership investment interest to its U.K. pension plan. The Company continues to hold a general partnership interest in Trident III. At June 30, 2013, the Company has a deferred performance fees of \$32 million related to Trident III included in the consolidated balance sheet. Recognition of these deferred fees will only occur as investments are harvested and the performance fees are no longer subject to claw-back. Timing of this is unknown and is not controlled by the Company.

Income Taxes

The Company's effective tax rate in the second quarter of 2013 was 28.9% compared with 29.8% in the second quarter of 2012. These rates reflect non-U.S. earnings subject to tax at rates below the U.S. statutory rate, including the effect of repatriation. The effective tax rate for the first six months of 2013 was 29.5% compared with 30.0% for the first six months of 2012. The rate reflects non-U.S. earnings subject to tax at rates below the U.S. statutory rate, including the effect of repatriation as well as the impact of discrete tax matters such as the resolution of tax examinations.

The Company is routinely examined by tax authorities in the jurisdictions in which it has significant operations. The Company regularly considers the likelihood of assessments in each of the taxing jurisdictions resulting from examinations. When evaluating the potential imposition of penalties, the Company considers a number of relevant factors under penalty statutes, including appropriate disclosure of the tax return position, the existence of legal authority supporting the Company's position, and reliance on the opinion of professional tax advisors.

The Company reports a liability for unrecognized tax benefits resulting from uncertain tax positions taken or expected to be taken in tax returns. The Company's gross unrecognized tax benefits increased from \$117 million at December 31, 2012 to \$120 million at June 30, 2013. It is reasonably possible that the total amount of unrecognized tax benefits will decrease between zero and approximately \$22 million within the next twelve months due to settlement of audits and expiration of statutes of limitation.

During the second quarter of 2013 the Company settled federal tax audits with the IRS for the years 2007 and 2009 through 2011.

3. Fiduciary Assets and Liabilities

In its capacity as an insurance broker or agent, the Company collects premiums from insureds and, after deducting its commissions, remits the premiums to the respective insurance underwriters. The Company also collects claims or refunds from underwriters on behalf of insureds. Unremitted insurance premiums and claims proceeds are held by the Company in a fiduciary capacity. Risk and Insurance Services revenue includes interest on fiduciary funds of \$14 million and \$21 million for the six-month periods ended June 30, 2013 and 2012, respectively. The Consulting segment recorded fiduciary interest income of \$2 million and \$1 million in each of the six-month periods ended June 30, 2013 and 2012, respectively. Since fiduciary assets are not available for corporate use, they are shown in the consolidated balance sheets as an offset to fiduciary liabilities.

Net uncollected premiums and claims and the related payables amounted to \$9.6 billion at June 30, 2013 and \$9.1 billion at December 31, 2012. The Company is not a principal to the contracts under which the right to receive premiums or the right to receive reimbursement of insured losses arises. Net uncollected premiums and claims and the related payables are, therefore, not assets and liabilities of the Company and are not included in the accompanying consolidated balance sheets.

In certain instances, the Company advances premiums, refunds or claims to insurance underwriters or insureds prior to collection. These advances are made from corporate funds and are reflected in the accompanying consolidated balance sheets as receivables.

Mercer manages approximately \$16 billion of assets in trusts or funds for which Mercer's management or trustee fee is considered a variable interest. Mercer is not the primary beneficiary of these trusts or funds. Mercer's only variable interest in any of these trusts or funds is its unpaid fees, if any. Mercer's maximum exposure to loss of its interests is, therefore, limited to collection of its fees.

- 11 -

Table of Contents

4. Per Share Data

From 2009 through 2012, the Company used the two-class method to compute basic and diluted earnings per share ("EPS"). Under the accounting guidance which applies to the calculation of EPS for share-based payment awards with rights to dividends or dividend equivalents, unvested share-based payment awards that contain non-forfeitable rights to dividends or dividend equivalents (whether paid or unpaid) are participating securities and should be included in the computation of basic and dilutive EPS using the two-class method.

In the first quarter of 2013, the share based payment awards with non-forfeitable rights to dividends became fully vested. As a result, the Company is no longer required to use the two-class method and in the first quarter of 2013 used the treasury stock method to calculate EPS. There was no difference in the earnings per share calculations when comparing the two-class method to the treasury stock method in any quarter of 2012. Therefore, the prior period information in the chart below shows the earnings per share calculation using the treasury stock method, consistent with current year presentation.

Basic net income per share attributable to the Company and income from continuing operations per share are calculated by dividing the respective after-tax income by the weighted average number of outstanding shares of the Company's common stock.

Diluted net income per share attributable to the Company and income from continuing operations per share are calculated by dividing the respective after-tax income by the weighted average number of outstanding shares of the Company's common stock, which have been adjusted for the dilutive effect of potentially issuable common shares. Reconciliations of the applicable income components used for diluted EPS - Continuing operations and basic weighted average common shares outstanding to diluted weighted average common shares outstanding are presented below. The reconciling items related to the calculation of diluted weighted average common shares outstanding are the same for net income attributable to the Company.

Basic and Diluted EPS Calculation - Continuing Operations (In millions, except per share figures)	Three Months Ended June 30,		Six Months Ended June 30,	
	2013	2012	2013	2012
Net income from continuing operations	\$400	\$339	\$812	\$693
Less: Net income attributable to non-controlling interests	7	8	18	15
	\$393	\$331	\$794	\$678
Basic weighted average common shares outstanding	551	545	549	544
Dilutive effect of potentially issuable common shares	8	8	9	8
Diluted weighted average common shares outstanding	559	553	558	552
Average stock price used to calculate common stock equivalents	\$39.15	\$32.31	\$37.68	\$32.13

There were 26.5 million and 37.3 million stock options outstanding as of June 30, 2013 and 2012, respectively.

Table of Contents

5. Supplemental Disclosures to the Consolidated Statements of Cash Flows

The following schedule provides additional information concerning acquisitions, interest and income taxes paid for the six-month periods ended June 30, 2013 and 2012.

(In millions of dollars)	2013	2012
Assets acquired, excluding cash	\$126	\$131
Liabilities assumed	(24) (31
Contingent/deferred purchase consideration	(14) (18
Net cash outflow for current year acquisitions	88	82
Deferred purchase consideration from prior years' acquisitions	3	47
Net cash outflow for acquisitions	\$91	\$129
(In millions of dollars)	2013	2012
Interest paid	\$89	\$92
Income taxes paid	\$185	\$160

The Company had non-cash issuances of common stock under its share-based payment plans of \$138 million and \$181 million, respectively for the six months ended June 30, 2013 and 2012. The Company recorded stock-based compensation expense related to equity awards of \$54 million and \$80 million for the six-month periods ended June 30, 2013 and 2012, respectively.

6. Other Comprehensive Income (Loss)

The changes in the balances of each component of Accumulated Other Comprehensive Income ("AOCI") for the period ended June 30, 2013, including amounts reclassified out of AOCI, are as follows:

(In millions of dollars)	Unrealized Investment Gains	Pension/Post-Retirement Plans Gains (Losses)	Foreign Currency Translation Adjustments	Total
Beginning Balance	\$4	\$ (3,451) \$140	\$ (3,307
Other comprehensive income (loss) before reclassifications	(1) 121	(340) (220
Amounts reclassified from accumulated other comprehensive income	—	92	—	92
Net current period other comprehensive income (loss)	(1) 213	(340) (128
Ending Balance	\$3	\$ (3,238) \$(200) \$(3,435

The components of other comprehensive income (loss) for the three and six-month periods ended June 30, 2013 and 2012 are as follows:

Table of Contents

Three Months Ended June 30,	2013			2012		
(In millions of dollars)	Pre-Tax	Tax	Net of Tax	Pre-Tax	Tax	Net of Tax
Foreign currency translation adjustments	\$(85)\$(1)\$(84) \$(191)\$(14)\$(177
Unrealized investment gains (losses)	(1)—	(1) —	1	(1
Pension/post-retirement plans:						
Amortization of losses (gains) included in net periodic pension cost:						
Prior service gains (a)	(5) (2) (3) (8) —	(8
Net actuarial losses (a)	78	28	50	68	1	67
Subtotal	73	26	47	60	1	59
Foreign currency translation adjustments	(23) (5) (18) 60	33	27
Pension/post-retirement plans losses	50	21	29	120	34	86
Other comprehensive income (loss)	\$(36)\$20	\$(56) \$(71)\$21	\$(92

(a) Components of net periodic pension cost are included in compensation and benefits in the Consolidated Statements of Income. Tax on prior service gains and net actuarial losses is included in income tax expense.

Six Months Ended June 30,	2013			2012		
(In millions of dollars)	Pre-Tax	Tax	Net of Tax	Pre-Tax	Tax	Net of Tax
Foreign currency translation adjustments	\$(345)\$(5)\$(340) \$(29)\$(14)\$(15
Unrealized investment gains (losses)	(1)—	(1) (1) 2	(3
Pension/post-retirement plans:						
Amortization of losses (gains) included in net periodic pension cost:						
Prior service gains (a)	(11) (4) (7) (16) (5) (11
Net actuarial losses (a)	156	57	99	134	43	91
Subtotal	145	53	92	118	38	80
Foreign currency translation adjustments	157	36	121	16	5	11
Pension/post-retirement plans losses	302	89	213	134	43	91
Other comprehensive income (loss)	\$(44)\$84	\$(128) \$104	\$31	\$73

(a) Components of net periodic pension cost are included in compensation and benefits in the Consolidated Statements of Income. Tax on prior service gains and net actuarial losses is included in income tax expense.

7. Acquisitions

The Company completed two acquisitions during the first six months of 2013.

During June 2013, Marsh acquired Rehder y Asociados Group, a leading insurance adviser in Peru. The business includes the insurance broker Rehder y Asociados and employee health and benefits specialist, Humanasalud. Marsh also completed the acquisitions of Franco & Acra Tecniseguros, the leading insurance advisor in the Dominican Republic.

Total purchase consideration for acquisitions made during the six months of 2013 was \$109 million, which consisted of cash paid of \$95 million and deferred purchase and estimated contingent consideration of \$14 million. Contingent consideration arrangements are primarily based on EBITDA and revenue targets over two to four years. The fair value of the contingent consideration was based on projected revenue and earnings of the acquired entities. Estimated fair values of assets acquired and liabilities assumed are subject to adjustment when purchase accounting is finalized. The Company also paid \$3 million of deferred purchase consideration and \$5 million of contingent consideration related to acquisitions made in prior years.

- 14 -

Table of Contents

The following table presents the preliminary allocation of the acquisition cost to the assets acquired and liabilities assumed during 2013 based on their fair values:

For the Six Months Ended June 30, 2013

(Amounts in millions)

Cash	\$95
Estimated fair value of deferred/contingent consideration	14
Total Consideration	\$109
Allocation of purchase price:	
Cash and cash equivalents	\$7
Accounts receivable, net	7
Property, plant, and equipment	4
Intangible assets	51
Goodwill	62
Other assets	2
Total assets acquired	133
Current liabilities	10
Other liabilities	14
Total liabilities assumed	24
Net assets acquired	\$109

Prior Year Acquisitions

During 2012, Marsh completed the following twelve acquisitions:

January - Marsh acquired Alexander Forbes' South African brokerage operations, including Alexander Forbes Risk Services and insurance broking operations in Botswana and Namibia to expand Marsh's presence in Africa. Marsh subsequently completed the acquisitions of the Alexander Forbes operations in Uganda, Malawi and Zambia.

March - Marsh & McLennan Agency business ("MMA") acquired KSPH, LLC, a middle-market employee benefits agency based in Virginia, and Marsh acquired Cosmos Services (America) Inc., the U.S. insurance brokerage subsidiary of ITOCHU Corp., which specializes in commercial property/casualty, personal lines, and employee benefits brokerage services to U.S. subsidiaries of Japanese companies.

June - MMA acquired Progressive Benefits Solutions, an employee benefits agency based in North Carolina, and Security Insurance Services, Inc., a Wisconsin-based insurance agency which offers property/casualty and employee benefits products and services to individuals and businesses.

August - MMA acquired Rosenfeld-Einstein, a South Carolina-based employee benefits service provider, and Eidson Insurance, a property/casualty and employee benefits services firm located in Florida.

October - MMA acquired Howalt+McDowell, a South Dakota-based agency which offers property casualty, surety, personal protection and employee benefits insurance to individuals and businesses, and The Protector Group Insurance Agency, a Massachusetts-based agency which provides property casualty, employee benefits services, personal insurance and individual financial services.

November - MMA acquired Brower Insurance, an Ohio-based company providing employee benefits, property/casualty and consulting services.

December - MMA acquired McGraw Wentworth, a Michigan-based company providing consulting services to mid-sized organizations, and Liscomb Hood Mason, a Minnesota-based company providing property/casualty and employee benefits products and services.

The MMA acquisitions were made to expand Marsh's presence in the U.S. middle-market business.

Table of Contents

During 2012, Mercer completed the following three acquisitions:

February - Mercer acquired the remaining 49% of Yokogawa-ORC, a global mobility firm based in Japan, which was previously accounted for under the equity method, and Pensjon & Finans, a leading Norway-based financial investment and pension consulting firm.

March - Mercer acquired REPCA, a France-based broking and advisory firm for employer health and benefits plans.

Total purchase consideration for acquisitions made during the first six months of 2012 was \$183 million which consisted of cash paid of \$103 million and estimated contingent consideration of \$18 million, and cash held in escrow of \$62 million that was released in the first quarter of 2013. The Company also paid \$61 million of deferred purchase and contingent consideration related to acquisitions made in prior years.

Pending Acquisitions

Subsequent to June 30, 2013, Oliver Wyman made an acquisition for an aggregate purchase price of approximately \$30 million and given the timing of this transaction, the initial accounting for the business combination is not yet complete.

Pro-Forma Information

The Company made two acquisitions during the second quarter of 2013. The actual 2013 results do not include any revenue or operating income from these acquisitions due to their timing. The Company does not believe its acquisitions have been material in the aggregate. The following unaudited pro-forma financial data gives effect to the acquisitions made by the Company during the first six months of 2013 and 2012. In accordance with accounting guidance related to pro-forma disclosure, the information presented for 2013 acquisitions is as if they occurred on January 1, 2012 and reflects acquisitions made in 2012 as if they occurred on January 1, 2011. The pro-forma information adjusts for the effects of amortization of acquired intangibles. The unaudited pro-forma financial data is presented for illustrative purposes only and is not necessarily indicative of the operating results that would have been achieved if such acquisitions had occurred on the dates indicated, nor is it necessarily indicative of future consolidated results.

(In millions, except per share figures)	Three Months Ended June 30,		Six Months Ended June 30,	
	2013	2012	2013	2012
Revenue	\$3,099	\$3,061	\$6,237	\$6,153
Income from continuing operations	\$404	\$344	\$817	\$701
Net income attributable to the Company	\$391	\$334	\$806	\$684
Basic net income per share:				
– Continuing operations	\$0.72	\$0.62	\$1.45	\$1.26
– Net income attributable to the Company	\$0.71	\$0.61	\$1.47	\$1.25
Diluted net income per share:				
– Continuing operations	\$0.71	\$0.61	\$1.43	\$1.24
– Net income attributable to the Company	\$0.70	\$0.60	\$1.44	\$1.24

Table of Contents

8. Dispositions

Summarized Statements of Income data for discontinued operations is as follows:

	Three Months Ended June 30,			Six Months Ended June 30,		
(In millions of dollars, except per share figures)	2013	2012		2013	2012	
Loss from discontinued operations, net of tax	\$—	\$ (2)	\$—	\$ (2)
Disposals of discontinued operations	(6) —		(5) —	
Income tax credit	(1) —		(12) —	
Disposals of discontinued operations, net of tax	(5) —		7	—	
Discontinued operations, net of tax	\$ (5) \$ (2)	\$ 7	\$ (2)
Discontinued operations, net of tax per share						
– Basic	\$—	\$ (0.01)	\$ 0.01	\$—	
– Diluted	\$ (0.01) \$ (0.01)	\$ 0.02	\$ (0.01)

The three and six months ended June 30, 2013 includes estimated costs covered under the indemnity related to the Kroll sale. The six months ended June 30, 2013 also includes tax indemnities related to the Putnam sale.

9. Goodwill and Other Intangibles

The Company is required to assess goodwill and any indefinite-lived intangible assets for impairment annually, or more frequently if circumstances indicate impairment may have occurred. The Company performs the annual impairment test for each of its reporting units during the third quarter of each year. In accordance with applicable accounting guidance, the Company assesses qualitative factors to determine whether it is necessary to perform the two-step goodwill impairment test.

Other intangible assets that are not deemed to have an indefinite life are amortized over their estimated lives and reviewed for impairment upon the occurrence of certain triggering events in accordance with applicable accounting literature.

Changes in the carrying amount of goodwill are as follows:

June 30,		
(In millions of dollars)	2013	2012
Balance as of January 1, as reported	\$6,792	\$6,562
Goodwill acquired	62	113
Other adjustments ^(a)	(50) (32
Balance at June 30, 2013	\$6,804	\$6,643

^(a) Primarily reflects the impact of foreign exchange in each year.

Goodwill allocable to the Company's reportable segments is as follows: Risk & Insurance Services, \$4.6 billion and Consulting, \$2.2 billion.

Amortized intangible assets consist of the cost of client lists, client relationships and trade names acquired. The gross cost and accumulated amortization are as follows:

	June 30, 2013			December 31, 2012		
(In millions of dollars)	Gross Cost	Accumulated Amortization	Net Carrying Amount	Gross Cost	Accumulated Amortization	Net Carrying Amount
Amortized intangibles	\$849	\$372	\$477	\$814	\$345	\$469

Aggregate amortization expense for the six months ended June 30, 2013 and 2012 was \$35 million and \$34 million, respectively, and the estimated future aggregate amortization expense is as follows:

Table of Contents

For the Years Ending December 31,

(In millions of dollars)

2013 (excludes amortization through June 30, 2013)

2014

2015

2016

2017

Subsequent years

Estimated Expense

\$36

70

69

60

54

188

\$477

10. Fair Value Measurements

Fair Value Hierarchy

The Company has categorized its assets and liabilities that are valued at fair value on a recurring basis into a three-level fair value hierarchy as defined by the FASB. The fair value hierarchy gives the highest priority to quoted prices in active markets for identical assets and liabilities (Level 1) and lowest priority to unobservable inputs (Level 3). In some cases, the inputs used to measure fair value might fall into different levels of the fair value hierarchy. In such cases, the level in the fair value hierarchy, for disclosure purposes, is determined based on the lowest level input that is significant to the fair value measurement.

Assets and liabilities recorded in the consolidated balance sheets at fair value are categorized based on the inputs in the valuation techniques as follows:

Level 1. Assets and liabilities whose values are based on unadjusted quoted prices for identical assets or liabilities in an active market (examples include active exchange-traded equity securities, most U.S. Government and agency securities, money market mutual funds and certain other sovereign government obligations).

Level 2. Assets and liabilities whose values are based on the following:

a) Quoted prices for similar assets or liabilities in active markets;

b) Quoted prices for identical or similar assets or liabilities in non-active markets (examples include corporate and municipal bonds, which trade infrequently);

c) Pricing models whose inputs are observable for substantially the full term of the asset or liability (examples include most over-the-counter derivatives, including interest rate and currency swaps); and

d) Pricing models whose inputs are derived principally from or corroborated by observable market data through correlation or other means for substantially the full asset or liability (for example, certain mortgage loans).

Level 3. Assets and liabilities whose values are based on prices, or valuation techniques that require inputs that are both unobservable and significant to the overall fair value measurement. These inputs reflect management's own assumptions about the assumptions a market participant would use in pricing the asset or liability (examples include private equity investments, certain commercial mortgage whole loans, and long-dated or complex derivatives including certain foreign exchange options and long-dated options on gas and power).

Valuation Techniques

Mutual Funds - Level 1

Investments for which market quotations are readily available are valued at the sale price on their principal exchange, or official closing bid price for certain markets. If no sales are reported, the security is valued at its last reported bid price.

Table of Contents

U.S. Municipal Bonds - Level 2

These investments are valued on the basis of valuations furnished by an independent pricing service. Such services or dealers determine valuations for normal institutional-size trading units of such securities using methods based on market transactions for comparable securities and various relationships, generally recognized by institutional traders, between securities.

Interest Rate Swap Derivative - Level 2

The fair value of interest rate swap derivatives is based on the present value of future cash flows at each valuation date resulting from utilization of the swaps, using a constant discount rate of 1.6% compared to discount rates based on projected future yield curves (See Note 12).

Senior Notes due 2014 - Level 2

The fair value of the first \$250 million of Senior Notes maturing in 2014 is estimated to be the amortized cost of those notes adjusted by the fair value of the interest rate swap derivative, discussed above. In the first quarter of 2012, the Company entered into two interest rate swaps that effectively convert interest on a portion of its Senior Notes from a fixed rate to a floating rate. The swaps are designated as fair value hedging instruments. The change in the fair value of the swaps is recorded on the balance sheet. The carrying value of the debt related to these swaps is adjusted by an equal amount (See Note 12).

Contingent Consideration Liability - Level 3

Purchase consideration for some acquisitions made by the Company includes contingent consideration arrangements. Contingent consideration arrangements are primarily based on achieving EBITDA and revenue targets over two to four years. The fair value of contingent consideration is estimated as the present value of future cash flows that would result from the projected revenue and earnings of the acquired entities.

The following fair value hierarchy table presents information about the Company's assets and liabilities measured at fair value on a recurring basis as of June 30, 2013 and December 31, 2012.

	Identical Assets (Level 1)		Observable Inputs (Level 2)		Unobservable Inputs (Level 3)		Total	
(In millions of dollars)	06/30/13	12/31/12	06/30/13	12/31/12	06/30/13	12/31/12	06/30/13	12/31/12
Assets:								
Financial instruments owned:								
Mutual funds ^(a)	\$138	\$139	\$—	\$—	\$—	\$—	\$138	\$139
Money market funds ^(b)	24	483	—	—	—	—	24	483
Interest rate swap derivatives ^(c)	—	—	5	6	—	—	5	6
Total assets measured at fair value	\$162	\$622	\$5	\$6	\$—	\$—	\$167	\$628
Fiduciary Assets:								
U.S. Municipal Bonds	\$—	\$—	\$2	\$3	\$—	\$—	\$2	\$3
Money market funds	4	149	—	—	—	—	4	149
Total fiduciary assets measured at fair value	\$4	\$149	\$2	\$3	\$—	\$—	\$6	\$152
Liabilities:								
Contingent consideration liability ^(d)	\$—	\$—	\$—	\$—	\$81	\$63	\$81	\$63
Senior Notes due 2014 ^(e)	—	—	255	256	—	—	255	256
Total liabilities measured at fair value	\$—	\$—	\$255	\$256	\$81	\$63	\$336	\$319

- (a) Included in other assets in the consolidated balance sheets.
- (b) Included in cash and cash equivalents in the consolidated balance sheets.
- (c) Included in other receivables in the consolidated balance sheets.
- (d) Included in accounts payable and accrued liabilities and other liabilities in the consolidated balance sheets.
- (e) Included in long term debt in the consolidated balance sheets.

During the six-month period ended June 30, 2013, there were no assets or liabilities that transferred between Level 1 and Level 2 or between Level 2 and Level 3.

- 19 -

Table of Contents

The table below sets forth a summary of the changes in fair value of the Company's Level 3 liabilities as of June 30, 2013 and 2012 that represent contingent consideration related to acquisitions:

(In millions of dollars)	2013	2012
Balance at January 1,	\$63	\$110
Additions	13	18
Payments	(5) (14
Revaluation Impact	10	2
Balance at June 30,	\$81	\$116

The fair value of the contingent liability is based on projections of revenue and earnings for the acquired entities that are reassessed on a quarterly basis. As set forth in the table above, based on the Company's ongoing assessment of the fair value of contingent consideration, the Company recorded a net increase in the estimated fair value of such liabilities for prior period acquisitions of \$10 million in the six-month period ended June 30, 2013. A 5% increase in the above mentioned projections would increase the liability by approximately \$16 million. A 5% decrease in the above mentioned projections would decrease the liability by approximately \$14 million.

Fair Value of Long-term Investments

The Company has certain long-term investments, primarily related to investments in non-publicly traded private equity funds of \$12 million and \$16 million at June 30, 2013 and December 31, 2012 carried on the cost basis for which there are no readily available market prices. The carrying values of these investments approximates their fair value. Management's estimate of the fair value of these non-publicly traded investments is based on valuation methodologies including estimates from private equity managers of the fair value of underlying investments in private equity funds. The ability to accurately predict future cash flows, revenue or earnings may impact the determination of fair value. The Company monitors these investments for impairment and makes appropriate reductions in carrying values when necessary. These investments would be classified as Level 3 in the fair value hierarchy and are included in Other assets in the consolidated balance sheets.

11. Retirement Benefits

The Company maintains qualified and non-qualified defined benefit pension plans for its U.S. and non-U.S. eligible employees. The Company's policy for funding its tax qualified defined benefit retirement plans is to contribute amounts at least sufficient to meet the funding requirements set forth by U.S. law and the laws of the non-U.S. jurisdictions in which the Company offers defined benefit plans.

The target asset allocation for the U.S. Plan is 58% equities and equity alternatives and 42% fixed income. As of June 30, 2013, the actual allocation for the U.S. Plan was 60% equities and equity alternatives and 40% fixed income. The target asset allocation for the U.K. Plans, which comprises approximately 82% of non-U.S. Plan assets, is 53% equities and equity alternatives and 47% fixed income. As of June 30, 2013, the actual allocation for the U.K. Plan was 53% equities and equity alternatives and 47% fixed income. The assets of the Company's defined benefit plans are diversified and are managed in accordance with applicable laws and with the goal of maximizing the plans' real return within acceptable risk parameters. The Company uses threshold-based portfolio re-balancing to ensure the actual portfolio remains consistent with target asset allocation ranges.

Table of Contents

The components of the net periodic benefit cost for defined benefit and other post-retirement plans are as follows:

Combined U.S. and significant non-U.S. Plans For the Three Months Ended June 30, (In millions of dollars)	Pension		Postretirement	
	Benefits		Benefits	
	2013	2012	2013	2012
Service cost	\$61	\$60	\$—	\$—
Interest cost	144	149	3	3
Expected return on plan assets	(225)) (225) —	—
Amortization of prior service credit	(6) (5) —	(3
Recognized actuarial loss	80	68	1	—
Net periodic benefit cost	\$54	\$47	\$4	\$—
Combined U.S. and significant non-U.S. Plans For the Six Months Ended June 30, (In millions of dollars)	Pension		Postretirement	
	Benefits		Benefits	
	2013	2012	2013	2012
Service cost	\$125	\$121	\$2	\$2
Interest cost	289	297	6	6
Expected return on plan assets	(453) (451) —	—
Amortization of prior service credit	(11) (10) —	(6
Recognized actuarial loss	158	134	1	—
Net periodic benefit cost	\$108	\$91	\$9	\$2
U.S. Plans only For the Three Months Ended June 30, (In millions of dollars)	Pension		Postretirement	
	Benefits		Benefits	
	2013	2012	2013	2012
Service cost	\$25	\$23	\$—	\$—
Interest cost	57	58	2	2
Expected return on plan assets	(81) (80) —	—
Amortization of prior service credit	(4) (4) —	(3
Recognized actuarial loss (gain)	53	39	—	(1
Net periodic benefit cost (credit)	\$50	\$36	\$2	\$(2
U.S. Plans only For the Six Months Ended June 30, (In millions of dollars)	Pension		Postretirement	
	Benefits		Benefits	
	2013	2012	2013	2012
Service cost	\$52	\$47	\$1	\$1
Interest cost	114	115	4	4
Expected return on plan assets	(162) (161) —	—
Amortization of prior service credit	(8) (8) —	(6
Recognized actuarial loss (gain)	104	76	—	(1
Net periodic benefit cost (credit)	\$100	\$69	\$5	\$(2

Table of Contents

Significant non-U.S. Plans only For the Three Months Ended June 30, (In millions of dollars)	Pension Benefits		Postretirement Benefits	
	2013	2012	2013	2012
Service cost	\$36	\$37	\$—	\$—
Interest cost	87	91	1	1
Expected return on plan assets	(144)) (145) —	—
Amortization of prior service credit	(2)) (1) —	—
Recognized actuarial loss	27	29	1	1
Net periodic benefit cost	\$4	\$11	\$2	\$2
Significant non-U.S. Plans only For the Six Months Ended June 30, (In millions of dollars)	Pension Benefits		Postretirement Benefits	
	2013	2012	2013	2012
Service cost	\$73	\$74	\$1	\$1
Interest cost	175	182	2	2
Expected return on plan assets	(291)) (290) —	—
Amortization of prior service cost	(3)) (2) —	—
Recognized actuarial loss	54	58	1	1
Net periodic benefit cost	\$8	\$22	\$4	\$4

The weighted average actuarial assumptions utilized to calculate the net periodic benefit costs for the U.S. and significant non-U.S. defined benefit plans are as follows:

Combined U.S. and significant non-U.S. Plans June 30,	Pension Benefits		Postretirement Benefits	
	2013	2012	2013	2012
Weighted average assumptions:				
Expected return on plan assets	7.66	% 8.04	% —	% —
Discount rate	4.38	% 4.91	% 4.32	% 5.05
Rate of compensation increase	2.43	% 3.09	% —	% —

The Company made approximately \$473 million of contributions to its U.S. and non-U.S. defined benefit plans in the first six months of 2013, including \$250 million and \$70 million of discretionary contributions to its U.K. and Canadian pension plans, respectively. The Company expects to contribute approximately \$175 million to its non-qualified U.S. pension and non-U.S. pension plans during the remainder of 2013.

Table of Contents

12. Debt

The Company's outstanding debt is as follows:

(In millions of dollars)	June 30, 2013	December 31, 2012
Short-term:		
Current portion of long-term debt	\$10	\$260
Long-term:		
Senior notes – 4.850% due 2013	—	250
Senior notes – 5.875% due 2033	297	296
Senior notes – 5.375% due 2014	325	326
Senior notes – 5.75% due 2015	479	479
Senior notes – 2.30% due 2017	249	249
Senior notes – 9.25% due 2019	398	398
Senior notes – 4.80% due 2021	497	497
Mortgage – 5.70% due 2035	417	422
Term Loan Facility - due 2016	50	—
Other	1	1
	2,713	2,918
Less current portion	10	260
	\$2,703	\$2,658

The senior notes in the table above are publicly registered by the Company with no guarantees attached.

In February 2013, the Company repaid its 4.850% fixed rate \$250 million senior notes that matured using cash.

During the first quarter of 2012, the Company repaid its 6.25% fixed rate \$250 million senior notes that matured. The Company used proceeds from the issuance of 2.3% five-year \$250 million senior notes in the first quarter of 2012 to fund the maturing notes.

The Company and certain of its foreign subsidiaries maintain a \$1.0 billion multi-currency unsecured revolving credit facility which expires in October 2016. The interest rate on this facility is based on LIBOR plus a fixed margin which varies with the Company's credit ratings. This facility requires the Company to maintain certain coverage and leverage ratios which are tested quarterly. There were no borrowings outstanding under this facility at June 30, 2013.

In December 2012, the Company closed on a \$50 million, three-year draw term loan facility. The interest rate on this facility at June 30, 2013 was 1.44%, which is based on LIBOR plus a fixed margin which varies with the Company's credit ratings. The facility requires the Company to maintain coverage ratios and leverage ratios consistent with the revolving credit facility discussed above. The Company had \$50 million of borrowings under this facility at June 30, 2013.

Derivative Financial Instruments

In February 2011, the Company entered into two \$125 million 3.5-year interest rate swaps to hedge changes in the fair value of the first \$250 million of the outstanding 5.375% senior notes due in 2014.

Under the terms of the swaps, the counter-parties pay the Company a fixed rate of 5.375% and the Company pays interest at a floating rate of three-month LIBOR plus a fixed spread of 3.726%. The maturity date of the senior notes and the swaps match exactly. The floating rate resets quarterly, with every second reset occurring on the interest payment date of the senior notes. The swaps net settle every six months on the senior note coupon payment dates. The swaps are designated as fair value hedging instruments, and in accordance with applicable accounting guidance, are deemed to be perfectly effective. The fair value of the swaps at inception was zero and subsequent changes in the fair value of the interest rate swaps are reflected in the carrying value of the interest rate swaps and in the consolidated balance sheet. The carrying value of the debt on the balance sheet was adjusted by an equal amount. The gain or (loss) on the hedged item (fixed rate debt) and the offsetting gain or (loss) on the interest rate swaps for the year-to-date periods ended June 30, 2013 and 2012 are as follows:

Table of Contents

Income statement classification (In millions of dollars)	2013			2012		
	Loss on Swaps	Gain on Notes	Net Income Effect	Loss on Swaps	Gain on Notes	Net Income Effect
Other Operating Expenses	\$(1)	\$1	\$—	\$—	\$—	\$—

The amounts earned and owed under the swap agreements are accrued each period and are reported in interest expense. There was no ineffectiveness recognized in the periods presented.

Fair Value of Short-term and Long-term Debt

The estimated fair value of the Company's significant financial instruments is provided below. Certain estimates and judgments were required to develop the fair value amounts. The fair value amounts shown below are not necessarily indicative of the amounts that the Company would realize upon disposition, nor do they indicate the Company's intent or need to dispose of the financial instrument.

(In millions of dollars)	June 30, 2013		December 31, 2012	
	Carrying Amount	Fair Value	Carrying Amount	Fair Value
Short-term debt	\$10	\$10	\$260	\$261
Long-term debt	\$2,703	\$2,939	\$2,658	\$2,986

The fair value of the Company's short-term debt, which consists primarily of term debt maturing within the next year, approximates its carrying value. The estimated fair value of the Company's long-term debt is based on discounted future cash flows using current interest rates available for debt with similar terms and remaining maturities. Short and long-term debt would be classified as Level 2 in the fair value hierarchy.

13. Restructuring Costs

The Company recorded total restructuring costs of \$13 million in the first six months of 2013, related to severance and future rent under non-cancelable leases.

Details of the activity from January 1, 2012 through June 30, 2013 regarding restructuring activities, which includes liabilities from actions prior to 2013, are as follows:

(In millions of dollars)	Liability at 1/1/12	Amounts Accrued	Cash Paid	Other	Liability at 12/31/12	Amounts Accrued	Cash Paid	Other	Liability at 6/30/13
Severance	\$27	\$46	\$(38)	\$1	\$36	\$7	\$(26)	\$(2)	\$15
Future rent under non-cancelable leases and other costs	154	32	(50)	(2)	134	6	(21)	1	120
Total	\$181	\$78	\$(88)	\$(1)	\$170	\$13	\$(47)	\$(1)	\$135

The expenses associated with the above initiatives are included in compensation and benefits and other operating expenses in the consolidated statements of income. The liabilities associated with these initiatives are classified on the consolidated balance sheets as accounts payable, other liabilities, or accrued compensation, depending on the nature of the items.

Table of Contents

14. Common Stock

During the first six months of 2013, the Company repurchased 6.4 million shares of its common stock for consideration of \$250 million. In May 2013, the Board of Directors of the Company authorized share repurchases of up to \$1 billion of the Company's common stock. The Company remains authorized to purchase additional shares of its common stock up to a value of \$862 million. During the first six months of 2012, the Company repurchased 3.1 million shares of its common stock for consideration of \$100 million.

15. Claims, Lawsuits and Other Contingencies

Errors and Omissions Claims

The Company and its subsidiaries, particularly Marsh and Mercer, are subject to a significant number of claims, lawsuits and proceedings in the ordinary course of business. Such claims and lawsuits consist principally of alleged errors and omissions in connection with the performance of professional services, including the placement of insurance, the provision of actuarial services for corporate and public sector clients, and the provision of consulting services relating to the drafting and interpretation of trust deeds and other documentation governing pension plans. Certain of these claims, particularly in the U.S. and the U.K., seek damages, including punitive and treble damages, in amounts that could, if awarded, be significant. In establishing liabilities for errors and omissions claims in accordance with FASB ASC Subtopic No. 450-20 (Contingencies-Loss Contingencies), the Company utilizes case level reviews by inside and outside counsel and an internal actuarial analysis to estimate potential losses. A liability is established when a loss is both probable and reasonably estimable. The liability is reviewed quarterly and adjusted as developments warrant. In many cases, the Company has not recorded a liability, other than for legal fees to defend the claim, because we are unable, at the present time, to make a determination that a loss is both probable and reasonably estimable.

To the extent that expected losses exceed our deductible in any policy year, the Company also records an asset for the amount that we expect to recover under any available third-party insurance programs. The Company has varying levels of third-party insurance coverage, with policy limits and coverage terms varying significantly by policy year.

Governmental Inquiries and Related Claims

In January 2005, the Company and its subsidiary Marsh Inc. entered into a settlement agreement with the New York State Attorney General ("NYAG") and the New York State Insurance Department to settle a civil complaint and related citation regarding Marsh's use of market service agreements with various insurance companies. The parties subsequently entered into an amended and restated settlement agreement in February 2010 that restored a level playing field for Marsh.

Numerous private party lawsuits based on similar allegations to those made in the NYAG complaint were commenced against the Company, one or more of its subsidiaries, and their current and former directors and officers. Most of these matters have been resolved. Two actions instituted by policyholders against the Company, Marsh and certain Marsh subsidiaries remain pending in federal court.

Our activities are regulated under the laws of the United States and its various states, the European Union and its member states, and the other jurisdictions in which the Company operates. In the ordinary course of business the Company is also subject to investigations, lawsuits and/or other regulatory actions undertaken by governmental authorities.

Other Contingencies-Guarantees

In connection with its acquisition of U.K.-based Sedgwick Group in 1998, the Company acquired several insurance underwriting businesses that were already in run-off, including River Thames Insurance Company Limited (“River Thames”), which the Company sold in 2001. Sedgwick guaranteed payment of claims on certain policies underwritten through the Institute of London Underwriters (the “ILU”) by River Thames. The policies covered by this guarantee are reinsured up to £40 million by a related party of River Thames. Payment of claims under the reinsurance agreement is collateralized by segregated assets held in a trust. As of June 30, 2013, the reinsurance coverage exceeded the best estimate of the projected liability of the policies covered by the guarantee. To the

- 25 -

Table of Contents

extent River Thames or the reinsurer is unable to meet its obligations under those policies, a claimant may seek to recover from us under the guarantee.

From 1980 to 1983, the Company owned indirectly the English & American Insurance Company ("E&A"), which was a member of the ILU. The ILU required the Company to guarantee a portion of E&A's obligations. After E&A became insolvent in 1993, the ILU agreed to discharge the guarantee in exchange for the Company's agreement to post an evergreen letter of credit that is available to pay claims by policyholders on certain E&A policies issued through the ILU and incepting between July 3, 1980 and October 6, 1983. Certain claims have been paid under the letter of credit and we anticipate that additional claimants may seek to recover against the letter of credit.

Kroll-related Matters

Under the terms of a stock purchase agreement with Altegrity, Inc. ("Altegrity") related to Altegrity's purchase of Kroll from the Company in August 2010, a copy of which is attached as an exhibit to the Company's Quarterly Report on Form 10-Q for the period ended June 30, 2010, the Company agreed to provide a limited indemnity to Altegrity with respect to certain Kroll-related litigation and regulatory matters.

The pending proceedings and other matters described in this Note 15 on Claims, Lawsuits and Other Contingencies may expose the Company or its subsidiaries to liability for significant monetary damages and other forms of relief. Where a loss is both probable and reasonably estimable, the Company establishes liabilities in accordance with FASB ASC Subtopic No. 450-20 (Contingencies-Loss Contingencies). Except as described above, the Company is not able at this time to provide a reasonable estimate of the range of possible loss attributable to these matters or the impact they may have on the Company's consolidated results of operations, financial position or cash flows. This is primarily because these matters are still developing and involve complex issues subject to inherent uncertainty. Adverse determinations in one or more of these matters could have a material impact on the Company's consolidated results of operations, financial condition or cash flows in a future period.

Table of Contents

16. Segment Information

The Company is organized based on the types of services provided. Under this organizational structure, the Company's business segments are:

Risk and Insurance Services, comprising insurance services (Marsh) and reinsurance services (Guy Carpenter); and Consulting, comprising Mercer and Oliver Wyman Group

The accounting policies of the segments are the same as those used for the consolidated financial statements described in Note 1 to the Company's 2012 10-K. Segment performance is evaluated based on segment operating income, which includes directly related expenses, and charges or credits related to integration and restructuring but not the Company's corporate-level expenses. Revenues are attributed to geographic areas on the basis of where the services are performed.

Effective January 1, 2013, the Corporate Benefits and Association businesses, previously part of Marsh's U.S. Consumer operations, were transferred to Mercer. The segment data presented below reflects the reclassification of prior year segment data to conform with the current year presentations.

Selected information about the Company's operating segments for the three and six month periods ended June 30, 2013 and 2012 are as follows:

(In millions of dollars)	Three Months Ended June 30,		Six Months Ended June 30,	
	Revenue	Operating Income (Loss)	Revenue	Operating Income (Loss)
2013 –				
Risk and Insurance Services	\$ 1,688	(a) \$ 421	\$ 3,459	(c) \$ 889
Consulting	1,410	(b) 205	2,772	(d) 392
Total Operating Segments	3,098	626	6,231	1,281
Corporate / Eliminations	(10)	(49)	(17)	(97)
Total Consolidated	\$ 3,088	\$ 577	\$ 6,214	\$ 1,184
2012–				
Risk and Insurance Services	\$ 1,641	(a) \$ 390	\$ 3,330	(c) \$ 802
Consulting	1,398	(b) 183	2,769	(d) 347
Total Operating Segments	3,039	573	6,099	1,149
Corporate / Eliminations	(13)	(55)	(22)	(104)
Total Consolidated	\$ 3,026	\$ 518	\$ 6,077	\$ 1,045

Includes inter-segment revenue of \$3 million and \$2 million in 2013 and 2012 respectively, interest income on
(a) fiduciary funds of \$6 million and \$10 million in 2013 and 2012, respectively, and equity method income of \$7 million and \$9 million in 2013 and 2012, respectively.

(b) Includes inter-segment revenue of \$7 million and \$11 million in 2013 and 2012, respectively, and interest income on fiduciary funds of \$1 million in 2013 and 2012.

Includes inter-segment revenue of \$3 million in both 2013 and 2012, interest income on fiduciary funds of \$14
(c) million and \$21 million in 2013 and 2012, respectively, and equity method income of \$8 million and \$10 million in 2013 and 2012, respectively.

(d) Includes inter-segment revenue of \$14 million and \$19 million in 2013 and 2012, respectively, and interest income on fiduciary funds of \$2 million and \$1 million in 2013 and 2012, respectively.

Table of Contents

Details of operating segment revenue for the three and six month periods ended June 30, 2013 and 2012 are as follows:

(In millions of dollars)	Three Months Ended June 30,		Six Months Ended June 30,	
	2013	2012	2013	2012
Risk and Insurance Services				
Marsh	\$1,402	\$1,364	\$2,797	\$2,694
Guy Carpenter	286	277	662	636
Total Risk and Insurance Services	1,688	1,641	3,459	3,330
Consulting				
Mercer	1,044	1,017	2,085	2,032
Oliver Wyman Group	366	381	687	737
Total Consulting	1,410	1,398	2,772	2,769
Total Operating Segments	3,098	3,039	6,231	6,099
Corporate/ Eliminations	(10) (13) (17) (22
Total	\$3,088	\$3,026	\$6,214	\$6,077

The following reflects the impact of the transfer discussed above on prior year's segment information:

(In millions of dollars)	Three Months Ended June 30, 2012			Six Months Ended June 30, 2012		
	As Reported	Reclassification	Current Presentation	As Reported	Reclassification	Current Presentation
Revenue						
Risk and Insurance Services						
Marsh	\$1,421	\$(57) \$1,364	\$2,809	\$(115) \$2,694
Guy Carpenter	277	—	277	636	—	636
Total Risk and Insurance Services	1,698	(57) 1,641	3,445	(115) 3,330
Consulting						
Mercer	960	57	1,017	1,917	115	2,032
Oliver Wyman Group	381	—	381	737	—	737
Total Consulting	1,341	57	1,398	2,654	115	2,769
Total Operating Segments	3,039	—	3,039	6,099	—	6,099
Corporate Eliminations	(13) —	(13) (22) —	(22
Total Revenue	\$3,026	\$—	\$3,026	\$6,077	\$—	\$6,077
Operating Income						
Risk and Insurance Services	\$401	\$(11) \$390	\$818	\$(16) \$802
Consulting	172	11	183	331	16	347
Total Operating Segments	573	—	573	1,149	—	1,149
Corporate Eliminations	(55) —	(55) (104) —	(104
Total Consolidated	\$518	\$—	\$518	\$1,045	\$—	\$1,045

Table of Contents

17. New Accounting Guidance

On February 13, 2013 the FASB issued new accounting guidance that adds new disclosure requirements for items reclassified out of accumulated other comprehensive income. The Company implemented this new guidance for the reporting period ended March 31, 2013. Other than enhanced disclosure, the adoption of this new guidance did not have a material effect on the Company's financial statements.

In the first quarter of 2012, the Company adopted new accounting guidance related to the presentation of Comprehensive Income. The new guidance gives an entity the option to present the total of comprehensive income, the components of net income, and the components of other comprehensive income either in a single continuous statement of comprehensive income or in two separate but consecutive statements. In both choices, an entity is required to present each component of net income along with total net income, each component of other comprehensive income along with a total for other comprehensive income, and a total amount for comprehensive income. The guidance eliminates the option to present the components of other comprehensive income as part of the statement of changes in stockholders' equity. The guidance did not change the items that must be reported in other comprehensive income or when an item of other comprehensive income must be reclassified to net income. Other than enhanced disclosure, adoption of this new guidance did not have a material effect on the Company's financial statements.

In January 2012, the Company adopted guidance issued by the FASB on accounting and disclosure requirements related to fair value measurements. The guidance expands the disclosures on Level 3 inputs by requiring quantitative disclosure of the unobservable inputs and assumptions, as well as description of the valuation processes, the sensitivity of the fair value to changes in unobservable inputs and the hierarchy classification, valuation techniques, and inputs for assets and liabilities whose fair value is only disclosed in the footnotes.

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

General

Marsh & McLennan Companies, Inc. and Subsidiaries ("the Company") is a global professional services firm providing advice and solutions principally in the areas of risk, strategy, and human capital. It is the parent company of a number of the world's leading risk experts and specialty consultants, including: Marsh, the insurance broker, intermediary and risk advisor; Guy Carpenter, the risk and reinsurance specialist; Mercer, the provider of HR and related financial advice and services; and Oliver Wyman Group, the management, economic and brand consultancy. With approximately 54,000 employees worldwide and annual revenue of nearly \$12 billion, the Company provides analysis, advice and transactional capabilities to clients in over 100 countries.

The Company conducts business through two segments:

Risk and Insurance Services includes risk management activities (risk advice, risk transfer and risk control and mitigation solutions) as well as insurance and reinsurance broking and services. We conduct business in this segment through Marsh and Guy Carpenter.

Consulting includes Health, Retirement, Talent and Investments consulting and services, and specialized management and economic consulting services. We conduct business in this segment through Mercer and Oliver Wyman Group.

Effective January 1, 2013, the Corporate Benefits and Association businesses, previously part of Marsh's U.S. Consumer operations, were transferred to Mercer. Also, effective January 1, 2013, Mercer realigned management responsibility for its outsourcing business within its other lines of business. Accordingly, we have reclassified prior year segment data and related disclosures contained in this management's discussion and analysis to conform with current year presentation.

In June 2013, Marsh completed the acquisition of Rehder y Asociados Group, a leading insurance adviser in Peru. This transaction included the employee health and benefits specialist Humanasalud. Marsh also completed the acquisitions of Franco Acra, the leading insurance advisor in the Dominican Republic.

A reconciliation of segment operating income to total operating income is included in Note 16 to the consolidated financial statements included in Part II Item 8 in this report. The accounting policies used for each segment are the same as those used for the consolidated financial statements.

This Management's Discussion & Analysis ("MD&A") contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. See "Information Concerning Forward-Looking Statements" at the outset of this report.

Table of Contents

Consolidated Results of Operations

	Second Quarter		Six Months		
(In millions, except per share figures)	2013	2012	2013	2012	
Revenue	\$3,088	\$3,026	\$6,214	\$6,077	
Expense:					
Compensation and Benefits	1,766	1,776	3,569	3,572	
Other Operating Expenses	745	732	1,461	1,460	
Operating Expenses	2,511	2,508	5,030	5,032	
Operating Income	577	518	1,184	1,045	
Income from Continuing Operations	400	339	812	693	
Discontinued Operations, net of tax	(5) (2) 7	(2)
Net Income Before Non-Controlling Interest	395	337	819	691	
Net Income Attributable to the Company	\$388	\$329	\$801	\$676	
Income From Continuing Operations Per Share:					
Basic	\$0.71	\$0.61	\$1.45	\$1.24	
Diluted	\$0.70	\$0.60	\$1.42	\$1.23	
Net Income Per Share Attributable to the Company:					
Basic	\$0.71	\$0.60	\$1.46	\$1.24	
Diluted	\$0.69	\$0.59	\$1.44	\$1.22	
Average Number of Shares Outstanding:					
Basic	551	545	549	544	
Diluted	559	553	558	552	
Shares Outstanding at June 30	549	544	549	544	

The Company's consolidated operating income increased 12% to \$577 million in the second quarter of 2013 compared with \$518 million in the prior year. This was driven by the combined effect of a 2% increase in revenue and slightly lower expenses as compared to the same period last year. Risk and Insurance Services operating income increased \$31 million or 8% while Consulting increased \$22 million or 12% compared with the same period last year.

The Company reported consolidated operating income of approximately \$1.2 billion in the first six months of 2013 compared with consolidated operating income of \$1 billion in the prior year, reflecting increases of \$87 million in Risk and Insurance Services, \$45 million in Consulting and a decrease in corporate expense of \$7 million.

Consolidated Revenue and Expense

The Company conducts business in many countries, as a result of which the impact of foreign exchange rate movements may impact period-to-period comparisons of revenue. Similarly, the revenue impact of acquisitions and dispositions, including transfers among businesses, may impact period-to-period comparisons of revenue. Underlying revenue, presented below, measures the change in revenue from one period to another by isolating these impacts. The impact of foreign currency exchange fluctuations and acquisitions and dispositions, including transfers among businesses, on the Company's operating revenues by segment is as follows:

Table of Contents

(In millions of dollars)	Three Months Ended June 30,		% Change GAAP Revenue	Components of Revenue Change*				
	2013	2012		Currency Impact	Acquisitions/ Dispositions Impact	Underlying Revenue		
Risk and Insurance Services								
Marsh	\$1,397	\$1,356	3	% (1)% 2	% 3		%
Guy Carpenter	285	275	4	% (2)% 1	% 5		%
Subtotal	1,682	1,631	3	% (1)% 1	% 3		%
Fiduciary Interest Income	6	10						
Total Risk and Insurance Services	1,688	1,641	3	% (1)% 1	% 3		%
Consulting								
Mercer	1,044	1,017	3	% (1)% (1)% 4		%
Oliver Wyman Group	366	381	(4)% —	(1)% (4)%
Total Consulting	1,410	1,398	1	% —	(1)% 2		%
Corporate/Eliminations	(10) (13)					
Total Revenue	\$3,088	\$3,026	2	% (1)% —	3		%

The following table provides more detailed revenue information for certain of the components presented above:

(In millions of dollars)	Three Months Ended June 30,		% Change GAAP Revenue	Components of Revenue Change*				
	2013	2012		Currency Impact	Acquisitions/ Dispositions Impact	Underlying Revenue		
Marsh:								
EMEA	\$455	\$455	—	(1)% (1)% 1		%
Asia Pacific	184	181	2	% (3)% —	5		%
Latin America	88	87	2	% (8)% —	10		%
Total International	727	723	—	(2)% —	3		%
U.S. / Canada	670	633	6	% —	4	% 2		%
Total Marsh	\$1,397	\$1,356	3	% (1)% 2	% 3		%
Mercer:								
Health	\$376	\$353	7	% —	1	% 6		%
Retirement	338	350	(4)% (1)% (4)% 2		%
Talent	133	132	—	(2)% 3	% (2)%
Investments	197	182	8	% (1)% —	9		%
Total Mercer	\$1,044	\$1,017	3	% (1)% (1)% 4		%

Underlying revenue measures the change in revenue using consistent currency exchange rates, excluding the impact of certain items such as: acquisitions, dispositions and transfers among businesses.

* Components of revenue change may not add due to rounding.

Table of Contents

(In millions of dollars)	Six Months Ended June 30,		% Change GAAP Revenue	Components of Revenue Change*				
	2013	2012		Currency Impact	Acquisitions/ Dispositions Impact	Underlying Revenue		
Risk and Insurance Services								
Marsh	\$2,785	\$2,677	4	% (1)% 2	% 3		%
Guy Carpenter	660	632	4	% —	—	5		%
Subtotal	3,445	3,309	4	% (1)% 2	% 3		%
Fiduciary Interest Income	14	21						
Total Risk and Insurance Services	3,459	3,330	4	% (1)% 2	% 3		%
Consulting								
Mercer	2,085	2,032	3	% (1)% —	3		%
Oliver Wyman Group	687	737	(7)% —	(1)% (6)%
Total Consulting	2,772	2,769	—	—	(1)% 1		%
Corporate/Eliminations	(17) (22)					
Total Revenue	\$6,214	\$6,077	2	% (1)% 1	% 2		%

The following table provides more detailed revenue information for certain of the components presented above:

(In millions of dollars)	Six Months Ended June 30,		% Change GAAP Revenue	Components of Revenue Change*				
	2013	2012		Currency Impact	Acquisitions/ Dispositions Impact	Underlying Revenue		
Marsh:								
EMEA	\$1,049	\$1,032	2	% —	(1)% 2		%
Asia Pacific	331	323	3	% (2)% —	5		%
Latin America	166	161	3	% (8)% —	12		%
Total International	1,546	1,516	2	% (1)% —	4		%
U.S. / Canada	1,239	1,161	7	% —	5	% 2		%
Total Marsh	\$2,785	\$2,677	4	% (1)% 2	% 3		%
Mercer:								
Health	\$757	\$704	8	% —	2	% 6		%
Retirement	681	710	(4)% (1)% (4)% —		
Talent	256	257	(1)% (1)% 4	% (3)%
Investments	391	361	8	% (1)% —	9		%
Total Mercer	\$2,085	\$2,032	3	% (1)% —	3		%

Underlying revenue measures the change in revenue using consistent currency exchange rates, excluding the impact of certain items such as: acquisitions, dispositions and transfers among businesses.

* Components of revenue change may not add due to rounding.

Revenue

Consolidated revenue for the second quarter of 2013 was \$3.1 billion, an increase of 2% on a reported basis and 3% on an underlying basis from the second quarter of 2012.

Revenue in the Risk and Insurance Services segment for the second quarter of 2013 was \$1.7 billion, an increase of 3% from the same period last year on both a reported and an underlying basis. Marsh produced underlying

Table of Contents

revenue growth across all major geographies. Guy Carpenter's revenue increased 4% on a reported basis and 5% on an underlying basis driven by its U.S. and international operations. On an underlying basis, Consulting revenue increased 2%, reflecting an increase of 4% in Mercer, offset by a decrease of 4% in Oliver Wyman.

For the first six months of 2013, Risk & Insurance Services revenue increased 4% on a reported basis from the same period in 2012, and 3% on an underlying basis. Consulting revenue remained flat compared with the same period last year. On an underlying basis, Consulting revenue increased 1%, reflecting a 3% increase at Mercer offset by a 6% decrease at Oliver Wyman.

Operating Expense

Consolidated operating expense in the second quarter and six months ended June 30, 2013 was flat compared to the same periods of 2012 reflecting the Company's continued efforts to monitor and control expenses.

Risk and Insurance Services

The results of operations for the Risk and Insurance Services segment are presented below:

For the Three and Six Months Ended June 30, (In millions of dollars)	Second Quarter		Six Months		
	2013	2012	2013	2012	
Revenue	\$1,688	\$1,641	\$3,459	\$3,330	
Compensation and Benefits	878	867	1,797	1,748	
Other Expenses	389	384	773	780	
Expense	1,267	1,251	2,570	2,528	
Operating Income	\$421	\$390	\$889	\$802	
Operating Income Margin	24.9	% 23.8	% 25.7	% 24.1	%

Revenue

Revenue in the Risk and Insurance Services segment in the second quarter of 2013 was \$1.7 billion, an increase of 3% on both a reported and underlying basis compared with the same period in 2012.

In Marsh, revenue in the second quarter of 2013 was \$1.4 billion, an increase of 3% compared with the same quarter of the prior year on both a reported and underlying basis. The international division grew 3% on an underlying basis, led by 10% growth in Latin America. Asia Pacific grew 5% and EMEA grew 1%. Underlying revenue increased 2% in the U.S. / Canada division.

Guy Carpenter's second quarter revenue was \$285 million, an increase of 4% on a reported basis, or 5% on an underlying basis. The increase in underlying revenue was driven by high revenue retention rates and growth in new business development.

Revenue in the Risk & Insurance Services segment increased 4% in the first six months of 2013 compared with 2012, or 3% on an underlying basis.

Expense

Expenses in the Risk and Insurance Services segment increased 1% in the second quarter of 2013 compared with the same period in the prior year, reflecting a 1% increase from acquisitions offset by a decrease of 1% for the impact of foreign exchange translation. Underlying expenses increased 1% when compared to prior year reflecting the impact of higher base salaries and pension costs, offset by lower outside service costs.

Expenses for the six month period in 2013 increased 2% compared to prior year, reflecting a 1% increase in underlying expenses and 1% due to acquisitions. The increase in underlying expenses is primarily due to higher base salaries and pension costs.

Table of Contents

Consulting

The results of operations for the Consulting segment are presented below:

For the Three and Six Months Ended June 30, (In millions of dollars)	Second Quarter		Six Months		
	2013	2012	2013	2012	
Revenue	\$1,410	\$1,398	\$2,772	\$2,769	
Compensation and Benefits	806	822	1,602	1,650	
Other Expenses	399	393	778	772	
Expense	1,205	1,215	2,380	2,422	
Operating Income	\$205	\$183	\$392	\$347	
Operating Income Margin	14.5	% 13.1	% 14.2	% 12.5	%

Consulting revenue in the second quarter of 2013 increased 1% on a reported basis or 2% on an underlying basis compared with the same period in 2012. Mercer's revenue was \$1 billion in the second quarter of 2013, an increase of 3% on a reported basis or 4% on an underlying basis as compared to the same period last year. The increase in underlying revenue was driven by growth in Mercer's Health and Investments lines of business, which increased 6% and 9%, respectively, compared with the same period last year. Oliver Wyman's revenue decreased 4% to \$366 million in the second quarter of 2013 on both a reported and underlying basis.

Consulting revenue in the first six months of 2013 was flat compared with the same period in 2012, but increased 1% on an underlying basis, with underlying growth of 3% in Mercer, offset by a decrease of 6% in Oliver Wyman.

Expense

Consulting expenses in the second quarter of 2013 decreased 1% on both a reported and underlying basis compared with the same period in 2012. The underlying expense decrease in the second quarter of 2013 is primarily due to lower incentive compensation costs.

Expenses for the six months of 2013 decreased 2% over the same period in the prior year driven by a 1% decrease in underlying expenses.

Corporate and Other

The following results of Corporate and Other include the run-off of the Corporate Advisory and Restructuring ("CARG") operations:

For the Three and Six Months Ended June 30, (In millions of dollars)	Second Quarter		Six Months		
	2013	2012	2013	2012	
Corporate Advisory and Restructuring Operating Income	\$—	\$2	\$—	\$3	
Corporate Expense	(49)	(57)	(97)	(107))
Total Corporate and Other	\$(49)	\$(55)	\$(97)	\$(104))

Corporate expenses in the second quarter of 2013 were \$49 million compared with \$57 million in the prior year. The decrease is primarily due to a reduction in the number of executive officers, as well as lower amortization of equity awards as the prior year's expense included a larger impact of accelerated amortization for retirement eligible senior executives.

Expenses for the first six months of 2013 were \$97 million compared with \$107 million for the same period in 2012 primarily due to lower amortization of equity awards.

Interest

Interest income earned on corporate funds amounted to \$4 million in the second quarter of 2013 compared with \$6 million in the second quarter of 2012 is due to lower cash levels and lower interest rates. Interest expense

Table of Contents

decreased \$5 million and \$7 million, respectively, in 2013 compared with the second quarter and six month periods of 2012. The decrease in interest expense is primarily due to the lower level of debt.

Investment Income

The caption "Investment income" in the consolidated statements of income comprises realized and unrealized gains and losses from investments recognized in current earnings. It includes, when applicable, other than temporary declines in the value of debt and available for sale securities and the change in value of the Company's holdings in certain private equity funds, including equity method gains (losses) on its investment in the Trident funds. The Company's investments may include direct investments in insurance or consulting companies and investments in private equity funds. The Company recorded gains of \$4 million on its investment in Trident II for the three months ended June 30, 2012, and \$20 million and \$24 million for the six months ended June 30, 2013 and 2012, respectively, including \$15 million of deferred performance fees recognized in the first quarter of 2013. Trident II has now harvested substantially all its portfolio investments and there are no remaining capital commitments for this fund. The Company has recognized substantially all of the performance fees related to its general partnership interest in Trident II. Investment income for the three and six months ended June 30, 2013 includes \$21 million of performance fees, which had been deferred, that are no longer subject to claw back from Trident III. Trident III is a private equity fund created in 2003. No Trident III-related investment income had been recognized since 2006, when MMC contributed its limited partnership investment interest to its U.K. pension plan. The Company continues to hold a general partnership interest in Trident III. At June 30, 2013, the Company has deferred performance fees of \$32 million related to Trident III included in the consolidated balance sheet. Recognition of these deferred fees will only occur as investments are harvested and the performance fees are no longer subject to claw back. Timing of this is unknown and is not controlled by the Company.

Income Taxes

The Company's effective tax rate in the second quarter of 2013 was 28.9% compared with 29.8% in the second quarter of 2012. These rates reflect non-U.S. earnings subject to tax at rates below the U.S. statutory rate, including the effect of repatriation. The effective tax rate for the first six months of 2013 was 29.5%, compared with 30.0% for the first six months of 2012. The rate reflects non-U.S. earnings subject to tax at rates below the U.S. statutory rate, including the effect of repatriation as well as the impact of discrete tax matters such as the resolution of tax examinations.

The effective tax rate is sensitive to the geographic mix and repatriation of the Company's earnings, which may result in higher or lower tax rates. U.S. federal and state corporate tax rates substantially exceed tax rates applicable in most jurisdictions outside the U.S. A significant portion of the Company's profits were earned outside the U.S. In 2013 the forecasted pre-tax income in the U.K., Canada, Australia, and France are expected to account for approximately 60% of the Company's total non-U.S. pre-tax income, with estimated effective rates in those countries of 23%, 27%, 30% and 42%, respectively. Losses in certain jurisdictions cannot be offset by earnings from other operations, and may require valuation allowances affecting the rate, depending on estimates of the realizability of associated deferred tax assets. The tax rate is also sensitive to changes in unrecognized tax benefits, including the impact of settled tax audits and expired statutes of limitation.

Changes in tax laws or tax rulings may have a significant impact on our effective tax rate. Discussions continue within Congress and the Administration about broad reform of the corporate tax system in the U.S. It is not possible to predict the ultimate outcome of these discussions. Future legislation could have a material impact on our effective tax rate and consolidated financial statements due to reforms that could include changes in the corporate tax rate and in the way U.S. corporations are taxed on foreign earnings.

The Company reports a liability for unrecognized tax benefits resulting from uncertain tax positions taken or expected to be taken in the tax return. The Company's gross unrecognized tax benefits increased from \$117 million at December 31, 2012 to \$120 million at June 30, 2013. It is reasonably possible that the total amount of unrecognized

tax benefits will decrease between zero and approximately \$22 million within the next twelve months due to settlement of audits and expiration of statutes of limitation.

During the second quarter of 2013 the Company settled federal tax audits with the IRS for the years 2007 and 2009 through 2011.

- 36 -

Table of Contents

Dispositions

Summarized Statements of Income data for discontinued operations is as follows:

For the Three and Six Months Ended June 30, (In millions of dollars, except per share figures)	Second Quarter		Six Months	
	2013	2012	2013	2012
Loss from discontinued operations, net of tax	\$—	\$(2)) \$—	\$(2)
Disposals of discontinued operations	(6)—	(5)—
Income tax credit	(1)—	(12)—
Disposals of discontinued operations, net of tax	(5)—	7	—
Discontinued operations, net of tax	\$(5) \$(2) \$7	\$(2)
Discontinued operations, net of tax per share				
– Basic	\$—	\$(0.01) \$0.01	\$—
– Diluted	\$(0.01) \$(0.01) \$0.02	\$(0.01)

The three and six months ended June 30, 2013 includes estimated costs covered under the indemnity related to the Kroll sale. The six months ended June 30, 2013 also includes tax indemnities related to the Putnam sale.

Liquidity and Capital Resources

The Company is organized as a holding company, a legal entity separate and distinct from its operating subsidiaries. As a holding company without significant operations of its own, the Company is dependent upon dividends and other payments from its operating subsidiaries to meet its obligations for paying principal and interest on outstanding debt obligations, for paying dividends to stockholders and for corporate expenses. Other sources of liquidity include borrowing facilities discussed below in financing cash flows.

The Company derives a significant portion of its revenue and operating profit from operating subsidiaries located outside of the United States. Funds from the Company's operating subsidiaries located outside of the United States are regularly repatriated to the United States out of annual earnings. At December 31, 2012, the Company had approximately \$1.3 billion of cash and cash equivalents in its foreign operations of which all but approximately \$80 million is considered to be permanently invested in those operations to fund foreign investments and working capital needs. The Company expects to continue its practice of repatriating foreign funds out of current annual earnings. The analysis of the portion of 2013 earnings that the Company expects to repatriate and the portion that will be permanently reinvested will be finalized later in the year as the amount of non-U.S. earnings and the Company's cash requirements become more certain. While management does not foresee a need to repatriate the funds which are currently deemed permanently invested, if facts or circumstances change management could elect to repatriate them, if necessary, which could result in higher effective tax rates in the future.

Cash on the Company's consolidated balance sheets includes funds available for general corporate purposes. Funds held on behalf of clients in a fiduciary capacity are segregated and shown separately in the consolidated balance sheets as an offset to fiduciary liabilities. Fiduciary funds cannot be used for general corporate purposes, and should not be considered as a source of liquidity for the Company.

Operating Cash Flows

The Company used \$163 million of cash from operations for the six months ended June 30, 2013, compared with \$66 million provided by operations for the same period in 2012. These amounts reflect the net income of the Company during those periods, excluding gains or losses from investments and from the disposition of businesses, adjusted for non-cash charges, and changes in working capital which relate primarily to the timing of payments of accrued liabilities or receipts of assets and pension contributions.

Pension Related Items

The Company's policy for funding its tax-qualified defined benefit plans is to contribute amounts at least sufficient to meet the funding requirements set forth in the applicable laws or regulations of the U.S. and other jurisdictions.

During the first six months of 2013, the Company contributed \$460 million to its non-U.S. pension plans and \$13 million to its U.S. pension plans, including discretionary contributions of \$250 million to its U.K. pension plans and \$70 million to its Canadian plans. During the first six months of 2012, the Company contributed \$235 million to its

non-U.S. plans and \$112 million to its U.S. plans, including discretionary contributions of \$100 million to its U.S.

- 37 -

Table of Contents

plans and \$100 million to its non-U.S. plans.

In the U.S., contributions to the tax-qualified defined benefit plans are based on ERISA guidelines and the Company generally expects to maintain a funded status of 80% or more of the liability determined under the ERISA guidelines. The pension stabilization provisions included in the "Moving Ahead for Progress in the 21st Century Act" enacted on July 6, 2012, changed the methodology for determining the discount rate used for calculating plan liabilities under ERISA, which determines, in part, the funding requirements. After considering the impact of the pension funding stabilization provisions discussed above, the Company does not expect any contributions will be required to its U.S. tax-qualified plan through the end of 2014.

The Company has a large number of non-U.S. defined benefit pension plans, the largest of which are in the U.K., which comprise approximately 82% of non-U.S. plan assets. In the U.K., contributions to defined benefit pension plans are determined through a negotiation process between the Company and the plans' trustee that typically occurs every three years in conjunction with the valuation of the plans. This process is governed by U.K. pension regulations. The assumptions that result from the funding negotiations are different than those used for U.S. GAAP and currently result in a lower funded status than under U.S. GAAP. The current funding plan was based on assumptions (including interest rates, inflation, salary increases and mortality) that reflected market conditions as of year-end 2009, was agreed to in early 2011 and forms the basis for the Company's aggregate contributions to the U.K. plans for 2011 through 2013. The Company expects to fund an additional \$163 million to its non-U.S. plans over the remainder of 2013, including approximately \$100 million to the U.K. plans. For the entire year, the U.K. plans represent approximately two thirds of the total non-U.S. required contributions. The valuation of the U.K. pension plans at December 31, 2012 that results from the negotiation process described above will determine funding that is expected to become applicable in 2014.

Financing Cash Flows

Net cash used for financing activities was \$592 million for the period ended June 30, 2013 compared with \$360 million net cash used for the same period in 2012.

During the first quarter of 2013, the Company used cash to repay its 4.85% fixed rate \$250 million senior notes that matured.

During the first quarter of 2012, the Company repaid its 6.25% fixed rate \$250 million senior notes that matured. The Company used proceeds from the issuance of 2.3% five-year \$250 million senior notes to fund the maturing notes. The Company paid dividends on its common shares of \$255 million (\$0.46 per share) during the first six months of 2013, as compared with \$242 million (\$0.44 per share) during the first six months of 2012.

The Company and certain of its foreign subsidiaries maintain a \$1.0 billion multi-currency unsecured revolving credit facility, which expires in October 2016. The interest rate on this facility is based on LIBOR plus a fixed margin which varies with the Company's credit ratings. The facility requires the Company to maintain certain coverage and leverage ratios which are tested quarterly. There were no borrowings outstanding under this facility at June 30, 2013.

In December 2012, the Company closed on a \$50 million, three-year draw term loan facility. The interest rate on this facility is based on LIBOR plus a fixed margin which varies with the Company's credit ratings. The facility requires the Company to maintain coverage ratios and leverage ratios consistent with the revolving credit facility discussed above. The Company had \$50 million of borrowings under this facility at June 30, 2013.

The Company's senior debt is currently rated Baa2 by Moody's and BBB by Standard & Poor's. The Company's short-term debt is currently rated P-2 by Moody's and A-2 by Standard & Poor's. The Company carries a positive outlook from Moody's and a positive outlook from Standard & Poor's.

During the first six months of 2013, the Company paid \$5 million of contingent payments related to acquisitions made in prior periods. In the first six months of 2012, the Company paid \$14 million of contingent payments related to acquisitions made in prior periods.

During the six months of 2013, the Company repurchased 6.4 million shares of its common stock for consideration of \$250 million. In May 2013, the Board of Directors of the Company authorized share repurchases of up to \$1 billion of the Company's common stock. The Company remains authorized to purchase additional shares of its

- 38 -

Table of Contents

common stock up to a value of \$862 million. During the six months of 2012, the Company repurchased 3.1 million shares of its common stock for total consideration of \$100 million.

Investing Cash Flows

Cash used for investing activities amounted to \$194 million in the first six months of 2013, compared with \$284 million used during the same period in 2012.

The Company made two acquisitions during the first six months of 2013. Cash used for these acquisitions, net of cash acquired was \$88 million. In addition, in the first six months of 2013 the Company paid \$3 million of deferred purchase consideration related to acquisitions made in prior years. Remaining deferred cash payments of approximately \$40 million and estimated future contingent consideration payments of \$80 million for acquisitions completed in the first six months of 2013 and in prior years are recorded in accounts payable and accrued liabilities or other liabilities in the consolidated balance sheet at June 30, 2013.

The Company made eight acquisitions in the first six months of 2012. Cash used for these acquisitions, net of cash acquired was approximately \$82 million. In addition, in the first six months of 2012, the Company paid \$47 million of deferred purchase consideration related to acquisitions made in prior years.

The Company used cash of \$192 million to purchase fixed assets and capitalized software in the first six months of 2013 compared with \$149 million in the first six months of 2012, primarily related to computer equipment and software purchases, software development costs and the refurbishing and modernizing of office facilities.

The Company has commitments for potential future investments of approximately \$35 million in two private equity funds that invest primarily in financial services companies.

Commitments and Obligations

The Company's contractual obligations of the types identified in the table below were of the following amounts as of June 30, 2013 (In millions of dollars):

Contractual Obligations	Payment due by Period				
	Total	Within 1 Year	1-3 Years	4-5 Years	After 5 Years
Current portion of long-term debt	\$ 10	\$ 10	\$—	\$—	\$—
Long-term debt	2,708	—	871	273	1,564
Interest on long-term debt	1,228	153	265	206	604
Net operating leases	2,312	333	545	413	1,021
Service agreements	306	104	106	74	22
Other long-term obligations	164	57	103	2	2
Purchases commitments	33	18	15	—	—
Total	\$6,761	\$675	\$1,905	\$968	\$3,213

The above does not include unrecognized tax benefits of \$120 million, accounted for under ASC Topic No. 740, as the Company is unable to reasonably predict the timing of settlement of these liabilities, other than approximately \$8 million that may become payable within one year. The above does not include liabilities established under ASC Topic No. 460 ("Guarantees") as the Company is unable to reasonably predict the timing of settlement of these liabilities.

The above does not include the indemnified liabilities discussed in Note 15 as the Company is unable to reasonably predict the timing of settlement of these liabilities. The above does not include net pension liabilities for underfunded plans of approximately \$1.7 billion because the timing and amount of ultimate payment of such liability is dependent upon future events, including, but not limited to, future returns on plan assets, and changes in the discount rate used to measure the liabilities. The Company expects to contribute approximately \$12 million and \$163 million to its U.S. and non-U.S. pension plans, respectively, in the remainder of 2013.

New Accounting Guidance

Note 17 to the consolidated financial statements contains a discussion of recently issued accounting guidance and their impact or potential future impact on the Company's financial results, if determinable.

Table of Contents

Item 3. Qualitative and Quantitative Disclosures About Market Risk

Market Risk and Credit Risk

Certain of the Company's revenues, expenses, assets and liabilities are exposed to the impact of interest rate changes and fluctuations in foreign currency exchange rates and equity markets.

Interest Rate Risk and Credit Risk

The Company has historically managed its net exposure to interest rate changes by utilizing a mixture of variable and fixed rate borrowings to finance the Company's asset base. During 2007, virtually all of the Company's variable rate borrowings were repaid. In February 2011, the Company entered into two 3.5-year interest rate swaps to hedge changes in the fair value of the first \$250 million of its 5.375% senior notes due in 2014. Under the terms of the swaps, the counter-parties will pay the Company a fixed rate of 5.375% and the Company will pay interest at a floating rate of three-month LIBOR plus a fixed spread of 3.726%. The swaps are designated as fair value hedging instruments and are deemed to be perfectly effective in accordance with applicable accounting guidance.

Interest income generated from the Company's cash investments as well as invested fiduciary funds will vary with the general level of interest rates.

The Company had the following investments subject to variable interest rates:

(In millions of dollars)	June 30, 2013
Cash and cash equivalents invested in money market funds, certificates of deposit and time deposits	\$1,230
Fiduciary cash and investments	\$4,563

Based on the above balances, if short-term interest rates increased or decreased by 10%, or 8 basis points, over the course of the remainder of the year, annual interest income, including interest earned on fiduciary funds, would increase or decrease by approximately \$2 million.

In addition to interest rate risk, our cash and cash equivalents and fiduciary fund investments are subject to potential loss of value due to counter-party credit risk. To minimize this risk, the Company and its subsidiaries invest pursuant to a Board-approved investment policy. The policy mandates the preservation of principal and liquidity and requires broad diversification with counter-party limits assigned based primarily on credit rating and type of investment. The Company carefully monitors its cash and fiduciary fund investments and will further restrict the portfolio as appropriate to market conditions. The majority of cash and fiduciary fund investments are invested in short-term bank deposits.

Foreign Currency Risk

The translated values of revenue and expense from the Company's international operations are subject to fluctuations due to changes in currency exchange rates. The non-U.S. based revenue that is exposed to foreign exchange fluctuations is approximately 56% of total revenue. We periodically use forward contracts and options to limit foreign currency exchange rate exposure on net income and cash flows for specific, clearly defined transactions arising in the ordinary course of business. Although the Company has significant revenue generated in foreign locations which is subject to foreign exchange rate fluctuations, in most cases both the foreign currency revenue and expenses are in the functional currency of the foreign location. As such, the U.S. dollar translation of both the revenues and expenses, as well as the potentially offsetting movements of various currencies against the U.S. dollar, generally tends to mitigate the impact on net operating income of foreign currency risk. The Company estimates that a 10% movement of major foreign currencies (Euro, Sterling, Australian dollar and Canadian dollar) in the same direction against the U.S. dollar that held constant over the course of the year would increase or decrease full year net operating income by approximately \$50 million.

Equity Price Risk

The Company holds investments in both public and private companies as well as private equity funds that invest primarily in financial services companies. Publicly traded investments of \$18 million are classified as available for sale. Non-publicly traded investments of \$12 million are accounted for using the cost method and \$76 million are accounted for using the equity method. The investments that are classified as available for sale or that are not

- 40 -

Table of Contents

publicly traded are subject to risk of changes in market value, which if determined to be other than temporary, could result in realized impairment losses. The Company periodically reviews the carrying value of such investments to determine if any valuation adjustments are appropriate under the applicable accounting pronouncements.

Other

A number of lawsuits and regulatory proceedings are pending. See Note 15 to the consolidated financial statements included elsewhere in this report.

Part I – Item 4. Controls & Procedures

a. Evaluation of Disclosure Controls and Procedures

Based on their evaluation, as of the end of the period of this report, the Company's Chief Executive Officer and Chief Financial Officer have concluded the Company's disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934) are effective.

b. Changes in Internal Controls

There were no changes in the Company's internal controls over financial reporting that were identified in connection with the evaluation referred to under Part I – Item 4a above that occurred during the Company's last fiscal quarter that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

Table of Contents

PART II. OTHER INFORMATION

Item 1. Legal Proceedings.

The information set forth in Note 15 to the consolidated financial statements provided in Part I of this report is incorporated herein by reference.

Item 1A. Risk Factors.

The Company and its subsidiaries face a number of risks and uncertainties. In addition to the other information in this report and our other filings with the SEC, readers should consider carefully the risk factors discussed in Part I, "Item 1A. Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2012. If any of the risks described in our Annual Report on Form 10-K or such other risks actually occur, our business, results of operations or financial condition could be materially adversely affected.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.
Issuer Repurchases of Equity Securities

In May 2013, the Board of Directors of the Company authorized share repurchases up to a dollar value of \$1 billion of the Company's common stock. The Company repurchased approximately 3.7 million shares of its common stock for \$150 million during the second quarter of 2013. The Company remains authorized to repurchase shares of its common stock up to a dollar value of approximately \$862.5 million. There is no time limit on the authorization.

Period	(a) Total Number of Shares (or Units) Purchased	(b) Average Price Paid per Share (or Unit)	(c) Total Number of Shares (or Units) Purchased as Part of Publicly Announced Plans or Programs	(d) Maximum Number (or Approximate Dollar Value) of Shares (or Units) that May Yet Be Purchased Under the Plans or Programs
April 1-30, 2013	—	—	—	\$223,605,897
May 1-31, 2013	1,416,241	\$40.6379	1,416,241	\$954,946,831
June 1-30, 2013	2,320,796	\$39.8341	2,320,796	\$862,499,972
Total Q2 2013	3,737,037	\$40.1387	3,737,037	\$862,499,972

Table of Contents

Item 3. Defaults Upon Senior Securities.
None.

Item 4. Mine Safety Disclosure.
Not Applicable.

Item 5. Other Information.
None.

Item 6. Exhibits.
See the Exhibit Index immediately following the signature page of this report, which is incorporated herein by reference.

- 43 -

Table of Contents

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Date: August 8, 2013

/s/ J. Michael Bischoff
J. Michael Bischoff
Chief Financial Officer

Date: August 8, 2013

/s/ Robert J. Rapport
Robert J. Rapport
Senior Vice President & Controller
(Chief Accounting Officer)

- 44 -

Table of Contents

EXHIBIT INDEX

Exhibit No.	Exhibit Name
12.1	Statement Re: Computation of Ratio of Earnings to Fixed Charges
31.1	Rule 13a-14(a)/15d-14(a) Certification of Chief Executive Officer
31.2	Rule 13a-14(a)/15d-14(a) Certification of Chief Financial Officer
32.1	Section 1350 Certifications
101.INS	XBRL Instance Document
101.SCH	XBRL Taxonomy Extension Schema
101.CAL	XBRL Taxonomy Extension Calculation Linkbase
101.DEF	XBRL Taxonomy Extension Definition Linkbase
101.LAB	XBRL Taxonomy Extension Label Linkbase
101.PRE	XBRL Taxonomy Extension Presentation Linkbase