

GENERAL ELECTRIC CAPITAL CORP
Form 10-Q
May 04, 2012

UNITED STATES SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF
THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2012

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF
THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission file number 001-06461

GENERAL ELECTRIC CAPITAL CORPORATION
(Exact name of registrant as specified in its charter)

Delaware
(State or other jurisdiction of
incorporation or organization)

13-1500700
(I.R.S. Employer Identification No.)

901 Main Avenue, Norwalk, Connecticut
(Address of principal executive offices)

06851-1168
(Zip Code)

(Registrant's telephone number, including area code) (203) 840-6300

(Former name, former address and former fiscal year,
if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

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Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer Accelerated filer Non-accelerated filer Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

At May 4, 2012, 1,000 shares of voting common stock, which constitute all of the outstanding common equity, with a par value of \$14 per share were outstanding.

(1)

General Electric Capital Corporation

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Forward-Looking Statements

This document contains “forward-looking statements” – that is, statements related to future, not past, events. In this context, forward-looking statements often address our expected future business and financial performance and financial condition, and often contain words such as “expect,” “anticipate,” “intend,” “plan,” “believe,” “seek,” “see,” or “will.” Forward-looking statements by their nature address matters that are, to different degrees, uncertain. For us, particular uncertainties that could cause our actual results to be materially different than those expressed in our forward-looking statements include: current economic and financial conditions, including volatility in interest and exchange rates, commodity and equity prices and the value of financial assets; potential market disruptions or other impacts arising in the United States or Europe from developments in the European sovereign debt situation; the impact of conditions in the financial and credit markets on the availability and cost of our funding and on our ability to reduce our asset levels as planned; the impact of conditions in the housing market and unemployment rates on the level of commercial and consumer credit defaults; changes in Japanese consumer behavior that may affect our estimates of liability for excess interest refund claims (Grey Zone); pending and threatened litigation against WMC, including increased activity by securitization trustees; our ability to maintain our current credit rating and the impact on our funding costs and competitive position if we do not do so; our plan to resume dividends to our parent, General Electric Company, which is subject to Federal Reserve review; the level of demand and financial performance of the major industries we serve, including, without limitation, air transportation, real estate and healthcare; the impact of regulation and regulatory, investigative and legal proceedings and legal compliance risks, including the impact of financial services regulation; strategic actions, including acquisitions, joint ventures and dispositions and our success in completing announced transactions and integrating acquired businesses; the impact of potential information technology or data security breaches; and numerous other matters of national, regional and global scale, including those of a political, economic, business and competitive nature. These uncertainties may cause our actual future results to be materially different than those expressed in our forward-looking statements. We do not undertake to update our forward-looking statements.

(2)

Part I. Financial Information

Item 1. Financial Statements.

General Electric Capital Corporation and consolidated affiliates
Condensed Statement of Current and Retained Earnings
(Unaudited)

(In millions)	Three months ended March	
	2012	2011
Revenues		
Revenues from services (a)	\$ 11,444	\$ 13,058
Other-than-temporary impairment on investment securities:		
Total other-than-temporary impairment on investment securities	(32)	(71)
Less: Portion of other-than-temporary impairment recognized in accumulated other comprehensive income	—	7
Net other-than-temporary impairment on investment securities recognized in earnings	(32)	(64)
Revenues from services (Note 9)	11,412	12,994
Sales of goods	30	42
Total revenues	11,442	13,036
Costs and expenses		
Interest	3,196	3,584
Operating and administrative	2,901	3,477
Cost of goods sold	25	40
Investment contracts, insurance losses and insurance annuity benefits	771	769
Provision for losses on financing receivables	863	1,140
Depreciation and amortization	1,695	1,776
Total costs and expenses	9,451	10,786
Earnings from continuing operations before income taxes	1,991	2,250
Benefit (provision) for income taxes	(187)	(429)
Earnings from continuing operations	1,804	1,821
Earnings (loss) from discontinued operations, net of taxes (Note 2)	(217)	35
Net earnings (loss)	1,587	1,856
Less net earnings (loss) attributable to noncontrolling interests	12	31

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Net earnings (loss) attributable to GECC	1,575	1,825
Dividends	—	—
Retained earnings at beginning of period	51,578	45,068
Retained earnings at end of period	\$ 53,153	\$ 46,893
Amounts attributable to GECC		
Earnings from continuing operations	\$ 1,792	\$ 1,790
Earnings (loss) from discontinued operations, net of taxes	(217)	35
Net earnings (loss) attributable to GECC	\$ 1,575	\$ 1,825

(a) Excluding net other-than-temporary impairment on investment securities.

See accompanying notes.

(3)

General Electric Capital Corporation and consolidated affiliates
Condensed Statement of Comprehensive Income
(Unaudited)

(In millions)	Three months ended	
	March 31,	
	2012	2011
Net earnings	\$ 1,587	\$ 1,856
Less: Net earnings attributable to noncontrolling interests	12	31
Net earnings attributable to GECC	\$ 1,575	\$ 1,825
Other comprehensive income, net of tax		
Investment securities	\$ 330	\$ (188)
Currency translation adjustments	116	1,557
Cash flow hedges	72	(72)
Benefit plans	(24)	(1)
Other comprehensive income, net of tax	494	1,296
Less: Other comprehensive income attributable to noncontrolling interests	(10)	2
Other comprehensive income attributable to GECC	\$ 504	\$ 1,294
Comprehensive income, net of tax	2,081	3,152
Less: Comprehensive income attributable to noncontrolling interests	2	33
Comprehensive income attributable to GECC	\$ 2,079	\$ 3,119

General Electric Capital Corporation and consolidated affiliates
Condensed Statement of Changes in Shareowner's Equity
(Unaudited)

(In millions)	Three months ended March	
	31,	
	2012	2011
Balance at January 1	\$ 77,110	\$ 68,984
Dividends and other transactions with shareowners	3	1
Other comprehensive income, net of tax	504	1,294
Increases from net earnings attributable to the company	1,575	1,825
Balance at March 31	79,192	72,104
Noncontrolling interests	767	1,178
Total equity at March 31	\$ 79,959	\$ 73,282

(4)

General Electric Capital Corporation and consolidated affiliates
Condensed Statement of Financial Position

(In millions)	March 31, 2012 (Unaudited)	December 31, 2011
Assets		
Cash and equivalents	\$ 76,165	\$ 76,702
Investment securities (Note 3)	47,814	47,359
Inventories	42	51
Financing receivables – net (Notes 4 and 12)	281,383	288,847
Other receivables	14,000	13,390
Property, plant and equipment, less accumulated amortization of \$23,864 and \$23,615	51,520	51,419
Goodwill (Note 5)	27,326	27,230
Other intangible assets – net (Note 5)	1,468	1,546
Other assets	71,672	75,612
Assets of businesses held for sale (Note 2)	640	711
Assets of discontinued operations (Note 2)	1,332	1,669
Total assets(a)	\$ 573,362	\$ 584,536
Liabilities and equity		
Short-term borrowings (Note 6)	\$ 132,028	\$ 136,333
Accounts payable	8,150	7,239
Non-recourse borrowings of consolidated securitization entities (Note 6)	29,544	29,258
Bank deposits (Note 6)	41,106	43,115
Long-term borrowings (Note 6)	229,195	234,391
Investment contracts, insurance liabilities and insurance annuity benefits	30,227	30,198
Other liabilities	14,354	17,334
Deferred income taxes	7,268	7,052
Liabilities of businesses held for sale (Note 2)	305	345
Liabilities of discontinued operations (Note 2)	1,226	1,471
Total liabilities(a)	493,403	506,736
Common stock, \$14 par value (4,166,000 share authorized at March 31, 2012 and December 31, 2011, respectively, and 1,000 shares issued and outstanding at March 31, 2012 and December 31, 2011, respectively)	–	–

Accumulated other comprehensive income – net(b)		
Investment securities	298	(33)
Currency translation adjustments	(274)	(399)
Cash flow hedges	(1,029)	(1,101)
Benefit plans	(587)	(563)
Additional paid-in capital	27,631	27,628
Retained earnings	53,153	51,578
Total GECC shareowner's equity	79,192	77,110
Noncontrolling interests(c)(Note 8)	767	690
Total equity	79,959	77,800
Total liabilities and equity	\$ 573,362	\$ 584,536

- (a) Our consolidated assets at March 31, 2012 include total assets of \$46,412 million of certain variable interest entities (VIEs) that can only be used to settle the liabilities of those VIEs. These assets include net financing receivables of \$37,733 million and investment securities of \$5,146 million. Our consolidated liabilities at March 31, 2012 include liabilities of certain VIEs for which the VIE creditors do not have recourse to GECC. These liabilities include non-recourse borrowings of consolidated securitization entities (CSEs) of \$28,844 million. See Note 13.
- (b) The sum of accumulated other comprehensive income – net was \$(1,592) million and \$(2,096) million at March 31, 2012 and December 31, 2011, respectively.
- (c) Included accumulated other comprehensive income – net attributable to noncontrolling interests of \$(131) million and \$(141) million at March 31, 2012 and December 31, 2011, respectively.

See accompanying notes.

(5)

General Electric Capital Corporation and consolidated affiliates
Condensed Statement of Cash Flows

(Unaudited)

(In millions)	Three months ended March 31,	
	2012	2011
Cash flows – operating activities		
Net earnings	\$ 1,587	\$ 1,856
Less net earnings (loss) attributable to noncontrolling interests	12	31
Net earnings attributable to GECC	1,575	1,825
(Earnings) loss from discontinued operations	217	(35)
Adjustments to reconcile net earnings attributable to GECC		
to cash provided from operating activities		
Depreciation and amortization of property, plant and equipment	1,695	1,776
Increase (decrease) in accounts payable	572	1,290
Provision for losses on financing receivables	863	1,140
All other operating activities	(205)	(1,191)
Cash from (used for) operating activities – continuing operations	4,717	4,805
Cash from (used for) operating activities – discontinued operations	(63)	217
Cash from (used for) operating activities	4,654	5,022
Cash flows – investing activities		
Additions to property, plant and equipment	(2,337)	(2,292)
Dispositions of property, plant and equipment	1,825	1,773
Increase in loans to customers	(74,327)	(71,728)
Principal collections from customers – loans	76,912	79,132
Investment in equipment for financing leases	(1,941)	(1,912)
Principal collections from customers – financing leases	3,454	3,833
Net change in credit card receivables	2,468	2,513
Proceeds from sale of discontinued operations	–	1,775
Proceeds from principal business dispositions	84	1,378
Payments for principal businesses purchased	–	(85)
All other investing activities	251	4,218
Cash from (used for) investing activities – continuing operations	6,389	18,605
Cash from (used for) investing activities – discontinued operations	62	(164)
Cash from (used for) investing activities	6,451	18,441
Cash flows – financing activities		

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Net increase (decrease) in borrowings (maturities of 90 days or less)	(1,259)	(2,062)
Net increase (decrease) in bank deposits	(2,641)	1,233
Newly issued debt (maturities longer than 90 days)		
Short-term (91 to 365 days)	9	10
Long-term (longer than one year)	16,758	15,498
Non-recourse, leveraged lease	—	—
Repayments and other debt reductions (maturities longer than 90 days)		
Short-term (91 to 365 days)	(22,551)	(31,011)
Long-term (longer than one year)	(2,477)	(157)
Non-recourse, leveraged lease	(254)	(423)
All other financing activities	(153)	(306)
Cash from (used for) financing activities – continuing operations	(12,568)	(17,218)
Cash from (used for) financing activities – discontinued operations	—	(42)
Cash from (used for) financing activities	(12,568)	(17,260)
Effect of currency exchange rate changes on cash and equivalents	925	804
Increase (decrease) in cash and equivalents	(538)	7,007
Cash and equivalents at beginning of year	76,823	60,399
Cash and equivalents at March 31	76,285	67,406
Less cash and equivalents of discontinued operations at March 31	120	153
Cash and equivalents of continuing operations at March 31	\$ 76,165	\$ 67,253

See accompanying notes.

(6)

General Electric Capital Corporation and consolidated affiliates
Summary of Operating Segments

(In millions)	Three months ended March	
	31, (Unaudited)	
	2012	2011
Revenues		
CLL	\$ 4,442	\$ 4,608
Consumer	3,877	4,823
Real Estate	836	907
Energy Financial Services	239	345
GECAS	1,331	1,325
Total segment revenues	10,725	12,008
GECC corporate items and eliminations	717	1,028
Total revenues in GECC	\$ 11,442	\$ 13,036
Segment profit		
CLL	\$ 685	\$ 554
Consumer	829	1,241
Real Estate	56	(358)
Energy Financial Services	71	112
GECAS	318	306
Total segment profit	1,959	1,855
GECC corporate items and eliminations	(167)	(65)
Earnings from continuing operations attributable to GECC	1,792	1,790
Earnings (loss) from discontinued operations, net of taxes, attributable to GECC	(217)	35
Total net earnings attributable to GECC	\$ 1,575	\$ 1,825

See accompanying notes.

(7)

Notes to Condensed, Consolidated Financial Statements (Unaudited)

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

General Electric Company (GE Company or GE) owns all of the common stock of General Electric Capital Corporation (GECC). Our financial statements consolidate all of our affiliates – companies that we control and in which we hold a majority voting interest. We also consolidate the economic interests we hold in certain businesses within companies in which we hold a voting equity interest and are majority owned by our parent, but which we have agreed to actively manage and control. See Note 1 to the consolidated financial statements in our Annual Report on Form 10-K for the fiscal year ended December 31, 2011 (2011 consolidated financial statements), which discusses our consolidation and financial statement presentation. GECC includes Commercial Lending and Leasing (CLL), Consumer, Real Estate, Energy Financial Services and GE Capital Aviation Services (GECAS).

On February 22, 2012, our former parent, General Electric Capital Services, Inc. (GECS), merged with and into GECC. The merger simplified GE's corporate structure by consolidating financial services entities and assets within our organization and simplifying Securities and Exchange Commission and regulatory reporting. Upon the completion of the merger, (i) all outstanding shares of GECC common stock were cancelled, (ii) all outstanding shares of common stock of GECS and all outstanding shares of preferred stock of GECS held by GE were converted into an aggregate of 1,000 shares of common stock of GECC and (iii) all treasury shares of GECS and all outstanding shares of preferred stock of GECS held by GECC were cancelled. As a result, GECC, which previously has been an indirect wholly-owned subsidiary of GE, became a direct wholly-owned subsidiary of GE. As a result of the merger, GECC became the surviving corporation and assumed all of GECS' rights and obligations and became wholly-owned directly by GE.

Because both GECS and GECC were wholly-owned either directly or indirectly by GE, the merger was accounted for as a transfer of assets between entities under common control. Transfers of net assets or exchanges of shares between entities under common control are accounted for at historical value, and as if the transfer occurred at the beginning of the period. Prior period results are retrospectively adjusted to furnish comparative information. GECC's continuing operations now include the run-off insurance operations previously held and managed in our former parent, GECS, and which are reported in corporate items and eliminations. The operating businesses that are reported as segments, including CLL, Consumer, Real Estate, Energy Financial Services and GECAS, are not affected by the merger. Unless otherwise indicated, references to GECC and GE Capital relate to the entities as they exist subsequent to the February 22, 2012 merger. In addition, during the first quarter of 2012, we announced the planned disposition of the Consumer mortgage lending business in Ireland (Consumer Ireland). This disposition is reported as a discontinued operation, which requires retrospective restatement of prior periods to classify the assets, liabilities and results of operations as discontinued operations.

As a wholly-owned subsidiary, GECC enters into various operating and financing arrangements with GE. Transactions between related companies are made on an arms-length basis, are eliminated and consist primarily of capital contributions from GE to GECC; GE customer receivables sold to GECC; GECC services for trade receivables management and material procurement; buildings and equipment (including automobiles) leased between GE and GECC; information technology (IT) and other services sold to GECC by GE; aircraft engines manufactured by GE that are installed on aircraft purchased by GECC from third-party producers for lease to others; and various investments, loans and allocations of GE corporate overhead costs.

We have reclassified certain prior-period amounts to conform to the current-period presentation. Unless otherwise indicated, information in these notes to the condensed, consolidated financial statements relates to continuing operations.

Accounting Changes

On January 1, 2012, we adopted Financial Accounting Standards Board (FASB) Accounting Standards Update (ASU) 2011-05, an amendment to Accounting Standards Codification (ASC) 220, Comprehensive Income. ASU 2011-05 introduces a new statement, the Consolidated Statement of Comprehensive Income, which begins with net earnings and adds or deducts other recognized changes in assets and liabilities that are not included in net earnings, but are reported directly to equity, under GAAP. For example, unrealized changes in currency translation adjustments are included in the measure of comprehensive income but are excluded from net earnings. The amendments became effective for the first quarter 2012 financial statements. The amendments affect only the display of those components of equity categorized as other comprehensive income and do not change existing recognition and measurement requirements that determine net earnings.

(8)

On January 1, 2012, we adopted FASB ASU 2011-04, an amendment to ASC 820, Fair Value Measurements. ASU 2011-04 clarifies or changes the application of existing fair value measurements, including: that the highest and best use valuation premise in a fair value measurement is relevant only when measuring the fair value of nonfinancial assets; that a reporting entity should measure the fair value of its own equity instrument from the perspective of a market participant that holds that instrument as an asset; to permit an entity to measure the fair value of certain financial instruments on a net basis rather than based on its gross exposure when the reporting entity manages its financial instruments on the basis of such net exposure; that in the absence of a Level 1 input, a reporting entity should apply premiums and discounts when market participants would do so when pricing the asset or liability consistent with the unit of account; and that premiums and discounts related to size as a characteristic of the reporting entity's holding are not permitted in a fair value measurement. Adopting these amendments had no effect on the financial statements. For a description of how we estimate fair value and our process for reviewing fair value measurements classified as Level 3 in the fair value hierarchy, see Note 1 in our 2011 consolidated financial statements.

See Note 1 in our 2011 consolidated financial statements for a summary of our significant accounting policies.

Interim Period Presentation

The condensed, consolidated financial statements and notes thereto are unaudited. These statements include all adjustments (consisting of normal recurring accruals) that we considered necessary to present a fair statement of our results of operations, financial position and cash flows. The results reported in these condensed, consolidated financial statements should not be regarded as necessarily indicative of results that may be expected for the entire year. It is suggested that these condensed, consolidated financial statements be read in conjunction with the financial statements and notes thereto included in our 2011 consolidated financial statements. We label our quarterly information using a calendar convention, that is, first quarter is labeled as ending on March 31, second quarter as ending on June 30, and third quarter as ending on September 30. It is our longstanding practice to establish interim quarterly closing dates using a fiscal calendar, which requires our businesses to close their books on either a Saturday or Sunday, depending on the business. The effects of this practice are modest and only exist within a reporting year. The fiscal closing calendar from 1993 through 2013 is available on our website, www.ge.com/secreports.

(9)

2. ASSETS AND LIABILITIES OF BUSINESSES HELD FOR SALE AND DISCONTINUED OPERATIONS

Assets and Liabilities of Businesses Held for Sale

In the second quarter of 2011, we committed to sell our Consumer business banking operations in Latvia.

Summarized financial information for businesses held for sale is shown below.

(In millions)	March 31, 2012	At	December 31, 2011
Assets			
Cash and equivalents	\$ 134		\$ 149
Financing receivables – net	399		412
Property, plant and equipment – net	62		81
Goodwill	20		20
Other intangible assets – net	1		7
Other assets	6		8
Other	18		34
Assets of businesses held for sale	\$ 640		\$ 711
Liabilities			
Short-term borrowings	\$ 249		\$ 252
Accounts payable	26		21
Long-term borrowings	4		8
Other liabilities	26		64
Liabilities of businesses held for sale	\$ 305		\$ 345

Discontinued Operations

Discontinued operations primarily comprised GE Money Japan (our Japanese personal loan business, Lake, and our Japanese mortgage and card businesses, excluding our investment in GE Nissen Credit Co., Ltd.), our U.S. mortgage business (WMC), our U.S. recreational vehicle and marine equipment financing business (Consumer RV Marine), Consumer Mexico, Consumer Singapore, our Consumer home lending operations in Australia and New Zealand (Australian Home Lending), and Consumer Ireland. Associated results of operations, financial position and cash flows are separately reported as discontinued operations for all periods presented.

Summarized financial information for discontinued operations is shown below.

(In millions)	Three months ended March	
	2012	2011
Operations		
Total revenues	\$ (1)	\$ 207
Earnings (loss) from discontinued operations before income taxes	\$ (58)	\$ —
Benefit (provision) for income taxes	6	(4)
Earnings (loss) from discontinued operations, net of taxes	\$ (52)	\$ (4)
Disposal		
Gain (loss) on disposal before income taxes	\$ (194)	\$ 11
Benefit (provision) for income taxes	29	28
Gain (loss) on disposal, net of taxes	\$ (165)	\$ 39
Earnings (loss) from discontinued operations, net of taxes	\$ (217)	\$ 35

(In millions)	At	
	March 31, 2012	December 31, 2011
Assets		
Cash and equivalents	\$ 120	\$ 121
Financing receivables - net	274	521
Other assets	6	6
Other	932	1,021
Assets of discontinued operations	\$ 1,332	\$ 1,669
Liabilities		
Accounts payable	\$ 9	\$ 7
Deferred income taxes	212	207
Other	1,005	1,257
Liabilities of discontinued operations	\$ 1,226	\$ 1,471

Assets at March 31, 2012 and December 31, 2011, primarily comprised cash, financing receivables and a deferred tax asset for a loss carryforward, which expires principally in 2017 and in part in 2019, related to the sale of our GE Money Japan business.

GE Money Japan

During the third quarter of 2007, we committed to a plan to sell our Japanese personal loan business, Lake, upon determining that, despite restructuring, Japanese regulatory limits for interest charges on unsecured personal loans did not permit us to earn an acceptable return. During the third quarter of 2008, we completed the sale of GE Money Japan, which included Lake, along with our Japanese mortgage and card businesses, excluding our investment in GE Nissen Credit Co., Ltd. In connection with the sale, we reduced the proceeds from the sale for estimated interest refund claims in excess of the statutory interest rate. Proceeds from the sale were to be increased or decreased based on the actual claims experienced in accordance with loss-sharing terms specified in the sale agreement, with all claims in excess of 258 billion Japanese yen (approximately \$3,000 million) remaining our responsibility. The underlying portfolio to which this obligation relates is in runoff and interest rates were capped for all designated accounts by mid-2009. In the third quarter of 2010, we began making reimbursements under this arrangement.

(11)

Our overall claims experience developed unfavorably through 2010. We believe that the level of excess interest refund claims was impacted by the challenging global economic conditions, in addition to Japanese legislative and regulatory changes. In September 2010, a large independent personal loan company in Japan filed for bankruptcy, which precipitated a significant amount of publicity surrounding excess interest refund claims in the Japanese marketplace, along with substantial legal advertising. We observed an increase in claims during the latter part of 2010 and the first two months of 2011. Since February and through the end of 2011, we have experienced substantial declines in the rate of incoming claims, though the overall rate of reduction was slower than we expected. During the first quarter of 2012, we recorded an increase to our reserve of \$26 million to reflect an excess of first quarter claims activity over our previous estimate. We continue to monitor claims activities and our estimates of the pace of decline in incoming claims. At March 31, 2012, our reserve for reimbursement of claims in excess of the statutory interest rate was \$496 million.

The amount of these reserves is based on analyses of recent and historical claims experience, pending and estimated future excess interest refund requests, the estimated percentage of customers who present valid requests, and our estimated payments related to those requests. Our estimated liability for excess interest refund claims at March 31, 2012 assumes the pace of incoming claims will continue to decelerate, average exposure per claim remains consistent with recent experience, and we continue to see the impact of our loss mitigation efforts. Estimating the pace of decline in incoming claims has a significant effect on the total amount of our liability. While the pace of incoming claims continues to decline, it is highly variable and difficult to predict. Holding all other assumptions constant, for example, a 20% adverse change in assumed incoming daily claim rate reduction would result in an increase to our reserves of approximately \$110 million.

Uncertainties about the likelihood of consumers to present valid claims, the runoff status of the underlying book of business, the financial status of other personal lending companies in Japan, challenging economic conditions and the impact of laws and regulations make it difficult to develop a meaningful estimate of the aggregate possible claims exposure. Additionally, the Japanese government is currently considering the introduction of proposed legislation to develop a framework for collective legal action proceedings. Recent trends, including the effect of consumer activity, market activity regarding other personal loan companies, higher claims severity and potential Japanese legislative actions, may continue to have an adverse effect on claims development.

GE Money Japan losses from discontinued operations, net of taxes, were \$27 million and \$1 million in the three months ended March 31, 2012 and 2011, respectively.

WMC

During the fourth quarter of 2007, we completed the sale of WMC, our U.S. mortgage business. WMC substantially discontinued all new loan originations by the second quarter of 2007, and is not a loan servicer. In connection with the sale, WMC retained certain representation and warranty obligations related to loans sold to third parties prior to the disposal of the business and contractual obligations to repurchase previously sold loans as to which there was an early payment default. All claims received for early payment default have either been resolved or are no longer being pursued.

Pending repurchase claims based upon representations and warranties made in connection with loan sales were \$562 million at March 31, 2012, \$705 million at December 31, 2011 and \$347 million at December 31, 2010. Pending claims represent those active repurchase claims that identify the specific loans tendered for repurchase and, for each loan, the alleged breach of a representation or warranty. The amounts reported reflect the original principal balances of the loans and do not give effect to pay downs, accrued interest or fees, or potential recoveries based upon the underlying collateral. Reserves related to contractual representations and warranties were \$140 million and \$143 million at March 31, 2012 and December 31, 2011, respectively. The amount of these reserves is based upon pending and estimated future loan repurchase requests, the estimated percentage of loans validly tendered for repurchase, and WMC's estimated losses on loans repurchased. A ten percent adverse change in these key assumptions would result in an increase in reserves of approximately \$25 million. Historically, a small percentage of the total loans WMC originated and sold has been tendered for repurchase, and of those loans tendered, only a limited amount has qualified as "validly tendered," meaning the loans sold did not satisfy contractual obligations. In the second half of 2011, a lawsuit was filed against WMC relating to representations and warranties on certain mortgages and in the second quarter of 2012, through May 3, 2012, we have received additional repurchase claims of \$689 million. Uncertainties surrounding economic conditions, the ability and propensity of mortgage holders to present valid claims, governmental actions, pending and threatened litigation against WMC, including increased activity by securitization trustees, and other activity in the mortgage industry make it difficult to develop a meaningful estimate of aggregate possible claim exposure. Actual losses could exceed the reserve amount if actual claim rates, investigative or litigation activity, valid tenders or losses WMC incurs on repurchased loans are higher than have been historically observed with respect to WMC.

WMC revenues (loss) from discontinued operations were \$(7) million and an insignificant amount in the three months ended March 31, 2012 and 2011, respectively. In total, WMC's losses from discontinued operations, net of taxes, were \$9 million and \$2 million in the three months ended March 31, 2012 and 2011, respectively.

Other

In the first quarter of 2012, we announced the planned disposition of Consumer Ireland and classified the business as discontinued operations. Consumer Ireland revenues from discontinued operations were \$4 million in both the three months ended March 31, 2012 and 2011. Consumer Ireland loss from discontinued operations, net of taxes, were \$188 million (including a \$147 million loss on disposal) and \$21 million in the three months ended March 31, 2012 and 2011, respectively.

In the second quarter of 2011, we entered into an agreement to sell our Australian Home Lending operations and classified it as discontinued operations. As a result, we recognized an after-tax loss of \$148 million in 2011. We completed the sale in the third quarter of 2011 for proceeds of approximately \$4,577 million. Australian Home Lending revenues from discontinued operations were \$1 million and \$114 million in the three months ended March 31, 2012 and 2011, respectively. Australian Home Lending earnings from discontinued operations, net of taxes, were \$2 million and \$37 million in the three months ended March 31, 2012 and 2011, respectively.

In the first quarter of 2011, we entered into an agreement to sell our Consumer Singapore business for \$692 million. The sale was completed in the second quarter of 2011 and resulted in the recognition of a gain on disposal, net of taxes, of \$319 million. Consumer Singapore revenues from discontinued operations were an insignificant amount and \$29 million in the three months ended March 31, 2012 and 2011, respectively. Consumer Singapore earnings from discontinued operations, net of taxes, were an insignificant amount and \$7 million in the three months ended March 31, 2012 and 2011, respectively.

In the fourth quarter of 2010, we entered into agreements to sell our Consumer RV Marine portfolio and Consumer Mexico business. The Consumer RV Marine and Consumer Mexico dispositions were completed during the first

quarter and the second quarter of 2011, respectively, for proceeds of \$2,365 million and \$1,943 million, respectively. Consumer RV Marine revenues from discontinued operations were an insignificant amount and \$5 million in the three months ended March 31, 2012 and 2011, respectively. Consumer RV Marine earnings (loss) from discontinued operations, net of taxes, were \$(1) million and an insignificant amount in the three months ended March 31, 2012 and 2011, respectively. Consumer Mexico revenues from discontinued operations were \$1 million and \$55 million in the three months ended March 31, 2012 and 2011, respectively. Consumer Mexico earnings (loss) from discontinued operations, net of taxes, were \$(2) million and \$16 million in the three months ended March 31, 2012 and 2011, respectively.

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3. INVESTMENT SECURITIES

Substantially all of our investment securities are classified as available-for-sale. These comprise mainly investment grade debt securities supporting obligations to annuitants, policyholders and holders of guaranteed investment contracts (GICs) in our run-off insurance operations and Trinity, investment securities at our treasury operations and investments held in our CLL business collateralized by senior secured loans of high-quality, middle-market companies in a variety of industries. We do not have any securities classified as held to maturity.

(In millions)	At							
	March 31, 2012				December 31, 2011			
	Amortized cost	Gross unrealized gains	Gross unrealized losses	Estimated fair value	Amortized cost	Gross unrealized gains	Gross unrealized losses	Estimated fair value
Debt								
U.S. corporate	\$ 20,758	\$ 3,236	\$ (279)	\$ 23,715	\$ 20,748	\$ 3,432	\$ (410)	\$ 23,770
State and municipal	3,179	385	(120)	3,444	3,027	350	(143)	3,234
Residential	2,555	175	(220)	2,510	2,711	184	(286)	2,609
mortgage-backed(a)								
Commercial	2,989	169	(177)	2,981	2,913	162	(247)	2,828
mortgage-backed								
Asset-backed	5,376	76	(133)	5,319	5,102	32	(164)	4,970
Corporate – non-U.S.	2,514	142	(136)	2,520	2,414	126	(207)	2,333
Government –	2,171	125	(23)	2,273	2,488	129	(86)	2,531
non-U.S.								
U.S. government								
and								
federal agency	4,073	77	(1)	4,149	3,974	84	–	4,058
Retained interests	28	6	–	34	25	10	–	35
Equity								
Available-for-sale	530	105	(16)	619	713	75	(38)	750
Trading	250	–	–	250	241	–	–	241
Total	\$ 44,423	\$ 4,496	\$ (1,105)	\$ 47,814	\$ 44,356	\$ 4,584	\$ (1,581)	\$ 47,359

(a) Substantially collateralized by U.S. mortgages. Of our total residential mortgage-backed securities (RMBS) portfolio at March 31, 2012, \$1,607 million relates to securities issued by government-sponsored entities and \$903 million relates to securities of private label issuers. Securities issued by private label issuers are collateralized primarily by pools of individual direct mortgage loans of financial institutions.

The fair value of investment securities increased to \$47,814 million at March 31, 2012, from \$47,359 million at December 31, 2011, primarily due to the impact of lower interest rates and additional purchases in our CLL business of investments collateralized by senior secured loans of high-quality, middle-market companies in a variety of industries.

The following tables present the estimated fair values and gross unrealized losses of our available-for-sale investment securities.

(In millions)	In loss position for			
	Less than 12 months		12 months or more	
	Estimated fair value	Gross unrealized losses(a)	Estimated fair value	Gross unrealized losses(a)
March 31, 2012				
Debt				
U.S. corporate	\$ 922	\$ (155)	\$ 732	\$ (124)
State and municipal	136	(2)	252	(118)
Residential mortgage-backed	68	–	804	(220)
Commercial mortgage-backed	165	(11)	1,111	(166)
Asset-backed	70	(2)	795	(131)
Corporate – non-U.S.	255	(10)	621	(126)
Government – non-U.S.	508	(2)	184	(21)
U.S. government and federal agency	231	(1)	–	–
Retained interests	5	–	–	–
Equity	87	(15)	7	(1)
Total	\$ 2,447	\$ (198)	\$ 4,506	\$ (907)
December 31, 2011				
Debt				
U.S. corporate	\$ 1,435	\$ (241)	\$ 836	\$ (169)
State and municipal	87	(1)	307	(142)
Residential mortgage-backed	219	(9)	825	(277)
Commercial mortgage-backed	244	(23)	1,320	(224)
Asset-backed	100	(7)	850	(157)
Corporate – non-U.S.	330	(28)	607	(179)
Government – non-U.S.	906	(5)	203	(81)
U.S. government and federal agency	502	–	–	–
Retained interests	–	–	–	–
Equity	440	(38)	–	–
Total	\$ 4,263	\$ (352)	\$ 4,948	\$ (1,229)

(a) Includes gross unrealized losses at March 31, 2012 of \$(195) million related to securities that had other-than-temporary impairments recognized in a prior period.

We regularly review investment securities for impairment using both qualitative and quantitative criteria. We presently do not intend to sell the vast majority of our debt securities and believe that it is not more likely than not that we will be required to sell these securities that are in an unrealized loss position before recovery of our amortized cost. We believe that the unrealized loss associated with our equity securities will be recovered within the foreseeable future. The methodologies and significant inputs used to measure the amount of credit loss for our investment securities during the three months ended March 31, 2012 have not changed from those described in our 2011 consolidated financial statements. See Note 3 in our 2011 consolidated financial statements for additional information regarding these methodologies and inputs.

During the first quarter of 2012, we recorded pre-tax, other-than-temporary impairments of \$32 million, which were recorded through earnings (\$7 million relates to equity securities). At January 1, 2012, cumulative impairments recognized in earnings associated with debt securities still held were \$558 million. During the first quarter, we recognized first-time impairments of \$7 million and incremental charges on previously impaired securities of \$5 million. These amounts included \$136 million related to securities that were subsequently sold.

During the first quarter of 2011, we recorded pre-tax, other-than-temporary impairments of \$71 million, of which \$64 million was recorded through earnings (\$5 million relates to equity securities) and \$7 million was recorded in accumulated other comprehensive income (AOCI). At January 1, 2011, cumulative impairments recognized in earnings associated with debt securities still held were \$332 million. During the first quarter of 2011, we recognized first-time impairments of \$1 million and incremental charges on previously impaired securities of \$58 million. These amounts included \$3 million related to securities that were subsequently sold.

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Contractual Maturities of our Investment in Available-for-Sale Debt Securities (Excluding Mortgage-Backed and Asset-Backed Securities)

(In millions)	Amortized cost	Estimated fair value
Due in		
2012	\$ 2,717	\$ 2,748
2013-2016	7,832	7,925
2017-2021	4,373	4,730
2022 and later	17,766	20,691

We expect actual maturities to differ from contractual maturities because borrowers have the right to call or prepay certain obligations.

Supplemental information about gross realized gains and losses on available-for-sale investment securities follows.

(In millions)	Three months ended March 31,	
	2012	2011
Gains	\$ 38	\$ 116
Losses, including impairments	(70)	(71)
Net	\$ (32)	\$ 45

Although we generally do not have the intent to sell any specific securities at the end of the period, in the ordinary course of managing our investment securities portfolio, we may sell securities prior to their maturities for a variety of reasons, including diversification, credit quality, yield and liquidity requirements and the funding of claims and obligations to policyholders. In some of our bank subsidiaries, we maintain a certain level of purchases and sales volume principally of non-U.S. government debt securities. In these situations, fair value approximates carrying value for these securities.

Proceeds from investment securities sales and early redemptions by issuers totaled \$3,762 million and \$5,139 million in the first quarters of 2012 and 2011, respectively, principally from the sales of short-term securities in our bank subsidiaries and treasury operations.

We recognized pre-tax gains (losses) on trading securities of \$(23) million and \$3 million in the first quarters of 2012 and 2011, respectively.

4. FINANCING RECEIVABLES AND ALLOWANCE FOR LOSSES ON FINANCING RECEIVABLES

(In millions)	At	
	March 31, 2012	December 31, 2011
Loans, net of deferred income(a)	\$250,890 36,207	\$256,895 38,142

Investment in financing leases, net of deferred
income

	287,097	295,037
Less allowance for losses	(5,714)	(6,190)
Financing receivables – net(b)	\$281,383	\$288,847

- (a) Deferred income was \$2,192 million and \$2,329 million at March 31, 2012 and December 31, 2011, respectively.
- (b) Financing receivables at March 31, 2012 and December 31, 2011 included \$968 million and \$1,062 million, respectively, relating to loans that had been acquired in a transfer but have been subject to credit deterioration since origination per ASC 310, Receivables.

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The following tables provide additional information about our financing receivables and related activity in the allowance for losses for our Commercial, Real Estate and Consumer portfolios.

Financing Receivables - net

The following table displays our financing receivables balances.

(In millions)	At	
	March 31, 2012	December 31, 2011
Commercial		
CLL		
Americas	\$ 79,645	\$ 80,505
Europe	35,613	36,899
Asia	11,048	11,635
Other	382	436
Total CLL	126,688	129,475
Energy Financial Services	5,287	5,912
GECAS	11,721	11,901
Other	681	1,282
Total Commercial financing receivables	144,377	148,570
Real Estate		
Debt	23,518	24,501
Business Properties	8,013	8,248
Total Real Estate financing receivables	31,531	32,749
Consumer		
Non-U.S. residential mortgages	35,257	35,550
Non-U.S. installment and revolving credit	18,963	18,544
U.S. installment and revolving credit	44,283	46,689
Non-U.S. auto	5,166	5,691
Other	7,520	7,244
Total Consumer financing receivables	111,189	113,718
Total financing receivables	287,097	295,037
Less allowance for losses	(5,714)	(6,190)
Total financing receivables – net	\$ 281,383	\$ 288,847

Allowance for Losses on Financing Receivables

The following tables provide a roll-forward of our allowance for losses on financing receivables.

(In millions)	Balance at January 1, 2012	Provision charged to operations	Other(a)	Gross write-offs(b)	Recoveries(b)	Balance at March 31, 2012
Commercial						
CLL						
Americas	\$ 889	\$ 66	\$ (20)	\$ (156)	\$ 23	\$ 802
Europe	400	83	1	(45)	19	458
Asia	157	11	(5)	(56)	5	112
Other	4	—	—	(2)	—	2
Total CLL	1,450	160	(24)	(259)	47	1,374
Energy Financial Services	26	(1)	—	—	—	25
GECAS	17	(3)	—	—	—	14
Other	37	2	(19)	—	—	20
Total Commercial	1,530	158	(43)	(259)	47	1,433
Real Estate						
Debt	949	28	(12)	(154)	1	812
Business Properties	140	10	—	(34)	1	117
Total Real Estate	1,089	38	(12)	(188)	2	929
Consumer						
Non-U.S. residential mortgages	546	29	8	(103)	18	498
Non-U.S. installment and revolving credit	717	124	28	(273)	130	726
U.S. installment and revolving credit	2,008	478	—	(772)	131	1,845
Non-U.S. auto	101	10	(6)	(41)	24	88
Other	199	26	16	(66)	20	195
Total Consumer	3,571	667	46	(1,255)	323	3,352
Total	\$ 6,190	\$ 863	\$ (9)	\$ (1,702)	\$ 372	\$ 5,714

(a) Other primarily included transfers to held for sale and the effects of currency exchange.

(b) Net write-offs (write-offs less recoveries) in certain portfolios may exceed the beginning allowance for losses as our revolving credit portfolios turn over more than once per year or, in all portfolios, can reflect losses that are

incurred subsequent to the beginning of the fiscal year due to information becoming available during the current year, which may identify further deterioration on existing financing receivables.

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(In millions)	Balance at January 1, 2011	Provision charged to operations	Other(a)	Gross write-offs(b)	Recoveries(b)	Balance at March 31, 2011
Commercial						
CLL						
Americas	\$ 1,288	\$ 139	\$ (1)	\$ (194)	\$ 22	\$ 1,254
Europe	429	30	19	(51)	16	443
Asia	222	60	4	(69)	11	228
Other	6	—	—	—	—	6
Total CLL	1,945	229	22	(314)	49	1,931
Energy Financial Services	22	19	(1)	(4)	—	36
GECAS	20	(8)	—	—	—	12
Other	58	4	1	(8)	—	55
Total Commercial	2,045	244	22	(326)	49	2,034
Real Estate						
Debt	1,292	59	7	(243)	3	1,118
Business Properties	196	26	(1)	(42)	2	181
Total Real Estate	1,488	85	6	(285)	5	1,299
Consumer						
Non-U.S. residential mortgages	689	21	21	(54)	15	692
Non-U.S. installment and revolving credit	937	153	23	(327)	144	930
U.S. installment and revolving credit	2,333	585	—	(913)	136	2,141
Non-U.S. auto	168	15	5	(68)	32	152
Other	259	37	4	(86)	25	239
Total Consumer	4,386	811	53	(1,448)	352	4,154
Total	\$ 7,919	\$ 1,140	\$ 81	\$ (2,059)	\$ 406	\$ 7,487

(a) Other primarily included the effects of currency exchange.

(b) Net write-offs (write-offs less recoveries) in certain portfolios may exceed the beginning allowance for losses as our revolving credit portfolios turn over more than once per year or, in all portfolios, can reflect losses that are incurred subsequent to the beginning of the fiscal year due to information becoming available during the current year, which may identify further deterioration on existing financing receivables.

See Note 12 for supplemental information about the credit quality of financing receivables and allowance for losses on financing receivables.

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5. GOODWILL AND OTHER INTANGIBLE ASSETS

Goodwill and other intangible assets – net, consisted of the following.

(In millions)	At	
	March 31, 2012	December 31, 2011
Goodwill	\$ 27,326	\$ 27,230
Other intangible assets		
Intangible assets subject to amortization	\$ 1,468	\$ 1,546

Changes in goodwill balances follow.

(In millions)	Balance at		Acquisitions	Dispositions, currency exchange and other		Balance at	
	January 1, 2012			March 31, 2012			
CLL	\$ 13,745	\$ –	\$ –	\$ (43)	\$ 13,702		
Consumer	10,775	–	–	143	10,918		
Real Estate	1,001	–	–	(4)	997		
Energy Financial Services	1,562	–	–	–	1,562		
GECAS	147	–	–	–	147		
Total	\$ 27,230	\$ –	\$ –	\$ 96	\$ 27,326		

Goodwill balances increased \$96 million during the three months ended March 31, 2012, primarily as a result of the weaker U.S. dollar (\$107 million). Our reporting units and related goodwill balances are CLL (\$13,702 million), Consumer (\$10,918 million), Real Estate (\$997 million), Energy Financial Services (\$1,562 million) and GECAS (\$147 million) at March 31, 2012.

Intangible Assets Subject to Amortization

(In millions)	March 31, 2012			At December 31, 2011		
	Gross carrying amount	Accumulated amortization	Net	Gross carrying amount	Accumulated amortization	Net
Customer-related	\$ 1,167	\$ (714)	\$ 453	\$ 1,186	\$ (697)	\$ 489
Patents, licenses and trademarks	242	(203)	39	250	(208)	42
Capitalized software	2,099	(1,657)	442	2,048	(1,597)	451

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Lease valuations	1,470	(971)	499	1,470	(944)	526
Present value of future profits (a)	498	(498)	–	491	(491)	–
All other	311	(276)	35	327	(289)	38
Total	\$ 5,787	\$ (4,319)	\$ 1,468	\$ 5,772	\$ (4,226)	\$ 1,546

(a) Balances at March 31, 2012 and December 31, 2011, reflect adjustments of \$385 million and \$391 million, respectively, to the present value of future profits in our run-off insurance operation to reflect the effects that would have been recognized had the related unrealized investment securities holding gains and losses actually been realized in accordance with ASC 320-10-S99-2.

Amortization related to intangible assets subject to amortization was \$110 million and \$146 million in the three months ended March 31, 2012 and 2011, respectively, and is recorded in the caption “Operating and administrative” on the Statement of Earnings.

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6. BORROWINGS AND BANK DEPOSITS

Borrowings are summarized in the following table.

(In millions)	At March 31, 2012	December 31, 2011
Short-term borrowings		
Commercial paper		
U.S.	\$ 32,301	\$ 33,591
Non-U.S.	10,769	10,569
Current portion of long-term borrowings(a)(b)(c)(e)	79,313	82,650
GE Interest Plus notes(d)	8,722	8,474
Other(c)	923	1,049
Total short-term borrowings	\$ 132,028	\$ 136,333
Long-term borrowings		
Senior unsecured notes(b)	\$ 204,830	\$ 210,154
Subordinated notes(e)	4,795	4,862
Subordinated debentures(f)(g)	7,235	7,215
Other(c)(h)	12,335	12,160
Total long-term borrowings	\$ 229,195	\$ 234,391
Non-recourse borrowings of consolidated securitization entities(i)	\$ 29,544	\$ 29,258