

(847) 367-5910

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file reports), and (2) has been subject to such filing requirements for the past 90 days. YES NO

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). YES NO

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "accelerated filer", "large accelerated filer", "smaller reporting company", and "emerging growth company" in Rule 12b-2 of the Exchange Act.

| | | |
|---------------------------|-------------------------|-----------------------|
| Large accelerated filer | Accelerated filer | Non-accelerated filer |
| Smaller reporting company | Emerging Growth Company | |

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).
YES NO

On October 29, 2018, there were 90,594,855 shares of the Registrant's Common Stock outstanding.

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PART I – FINANCIAL INFORMATION

Item 1. Financial Statements (Unaudited)

STERICYCLE, INC.

CONDENSED CONSOLIDATED STATEMENTS OF INCOME (LOSS)

(Unaudited)

In millions, except per share data

| | Three Months Ended | | Nine Months Ended | |
|--|--------------------|--------------------|--------------------|--------------------|
| | September 30, 2018 | September 30, 2017 | September 30, 2018 | September 30, 2017 |
| Revenues | \$854.9 | \$882.8 | \$2,633.2 | \$2,692.9 |
| Cost of revenues | 519.4 | 514.7 | 1,585.9 | 1,574.4 |
| Gross profit | 335.5 | 368.1 | 1,047.3 | 1,118.5 |
| Selling, general and administrative expenses | 267.2 | 274.5 | 862.5 | 1,102.7 |
| Income from operations | 68.3 | 93.6 | 184.8 | 15.8 |
| Interest expense, net | (27.7) | (24.5) | (77.3) | (71.5) |
| Other expense, net | (6.2) | (2.3) | (6.8) | (5.5) |
| Income (loss) before income taxes | 34.4 | 66.8 | 100.7 | (61.2) |
| Income tax (expense) benefit | (10.9) | (27.8) | (27.1) | 14.6 |
| Net income (loss) | 23.5 | 39.0 | 73.6 | (46.6) |
| Net loss (income) attributable to noncontrolling interests | - | - | 0.1 | (0.2) |
| Net income (loss) attributable to Stericycle, Inc. | 23.5 | 39.0 | 73.7 | (46.8) |
| Mandatory convertible preferred stock dividend | (8.4) | (8.9) | (25.5) | (27.5) |
| Gain on repurchases of preferred stock | 2.4 | 5.4 | 16.9 | 14.4 |
| Net income (loss) attributable to Stericycle, Inc. common shareholders | \$17.5 | \$35.5 | \$65.1 | \$(59.9) |
| Earnings (loss) per common share attributable to Stericycle, Inc. common shareholders: | | | | |
| Basic | \$0.20 | \$0.42 | \$0.76 | \$(0.70) |
| Diluted | \$0.20 | \$0.41 | \$0.76 | \$(0.70) |
| Weighted average number of common shares outstanding: | | | | |
| Basic | 86.7 | 85.3 | 85.9 | 85.3 |
| Diluted | 86.8 | 85.6 | 86.1 | 85.3 |

See accompanying Notes to Condensed Consolidated Financial Statements.

STERICYCLE, INC.

CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

(Unaudited)

In millions

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|--|---------|---------------------------------------|----------|
| | 2018 | 2017 | 2018 | 2017 |
| Net income (loss) | \$ 23.5 | \$ 39.0 | \$ 73.6 | \$(46.6) |
| Other comprehensive income (loss): | | | | |
| Foreign currency translation adjustments | 3.0 | 30.2 | (56.9) | 80.8 |
| Amortization of cash flow hedge into income, net of tax expense (\$0.1 and \$0.2, and \$0.3 and \$0.5) for the three and nine months ended September 30, 2018 and 2017, respectively) | 0.3 | 0.3 | 0.8 | 0.8 |
| Change in fair value of cash flow hedge, net of tax expense (\$0.0 and \$0.0, and \$0.0 and \$0.1 for the three and nine months ended September 30, 2018 and 2017, respectively) | - | - | - | 0.2 |
| Total other comprehensive income (loss) | 3.3 | 30.5 | (56.1) | 81.8 |
| Comprehensive Income | 26.8 | 69.5 | 17.5 | 35.2 |
| Less: comprehensive income (loss) attributable to noncontrolling interests | - | 0.4 | (0.7) | 1.1 |
| Comprehensive income attributable to Stericycle, Inc. common shareholders | \$ 26.8 | \$ 69.1 | \$ 18.2 | \$ 34.1 |

See accompanying Notes to Condensed Consolidated Financial Statements.

STERICYCLE, INC.

CONDENSED CONSOLIDATED BALANCE SHEETS

(Unaudited)

In millions, except per share data

| | September 30, 2018 | December 31, 2017 |
|---|-----------------------|----------------------|
| ASSETS | | |
| Current Assets: | | |
| Cash and cash equivalents | \$ 52.0 | \$ 42.2 |
| Accounts receivable, less allowance for doubtful accounts of \$70.2 in 2018 and \$65.2 in 2017 | 607.4 | 624.1 |
| Prepaid expenses | 94.5 | 80.0 |
| Other current assets | 49.2 | 46.3 |
| Assets held for sale | - | 20.8 |
| Total Current Assets | 803.1 | 813.4 |
| Property, plant and equipment, less accumulated depreciation of \$691.1 in 2018 and \$603.2 in 2017 | 755.1 | 741.0 |
| Goodwill | 3,613.8 | 3,604.0 |
| Intangible assets, less accumulated amortization of \$473.5 in 2018 and \$392.5 in 2017 | 1,670.6 | 1,791.5 |
| Other assets | 60.3 | 38.4 |
| Total Assets | \$ 6,902.9 | \$ 6,988.3 |
| LIABILITIES AND EQUITY | | |
| Current Liabilities: | | |
| Current portion of long-term debt | \$ 109.3 | \$ 119.5 |
| Bank overdrafts | 7.9 | 7.0 |
| Accounts payable | 222.8 | 195.2 |
| Accrued liabilities | 358.5 | 588.1 |
| Other current liabilities | 50.8 | 54.5 |
| Liabilities held for sale | - | 5.1 |
| Total Current Liabilities | 749.3 | 969.4 |
| Long-term debt, net | 2,720.8 | 2,615.3 |
| Deferred income taxes | 380.6 | 371.1 |
| Long-term taxes payable | 54.4 | 55.8 |
| Other liabilities | 65.2 | 68.1 |
| Total Liabilities | 3,970.3 | 4,079.7 |
| Commitments and contingencies | | |
| Equity: | | |
| Preferred stock (par value \$0.01 per share, 1.0 shares authorized), mandatory convertible preferred stock, Series A, 0.0 and 0.7 issued and outstanding in 2018 and 2017, respectively | - | - |
| Common stock (par value \$0.01 per share, 120.0 shares authorized, 90.6 and 85.5 issued and outstanding in 2018 and 2017, respectively) | 0.9 | 0.9 |

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| | | |
|--------------------------------------|------------|------------|
| Additional paid-in capital | 1,155.5 | 1,153.2 |
| Retained earnings | 2,107.6 | 2,029.5 |
| Accumulated other comprehensive loss | (342.5) | (287.0) |
| Total Stericycle, Inc.'s Equity | 2,921.5 | 2,896.6 |
| Noncontrolling interests | 11.1 | 12.0 |
| Total Equity | 2,932.6 | 2,908.6 |
| Total Liabilities and Equity | \$ 6,902.9 | \$ 6,988.3 |

See accompanying Notes to Condensed Consolidated Financial Statements.

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STERICYCLE, INC.

CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(Unaudited)

In millions

| | Nine Months Ended September 30, | |
|---|------------------------------------|-----------|
| | 2018 | 2017 |
| OPERATING ACTIVITIES: | | |
| Net income (loss) | \$73.6 | \$(46.6) |
| Adjustments to reconcile net income (loss) to net cash from operating activities: | | |
| Depreciation | 95.6 | 88.7 |
| Intangible amortization | 96.6 | 88.5 |
| Stock-based compensation expense | 19.5 | 17.3 |
| Deferred income taxes | 9.5 | (156.2) |
| Asset impairment charges and loss on disposal of assets held for sale | 26.8 | 28.1 |
| Other, net | (2.9) | 1.2 |
| Changes in operating assets and liabilities, net of the effects of acquisitions and divestitures: | | |
| Accounts receivable | (1.8) | 17.1 |
| Prepaid expenses | (22.5) | (6.7) |
| Accounts payable | 17.8 | (3.3) |
| Accrued liabilities | (226.2) | 364.1 |
| Other assets and liabilities | 3.9 | (0.2) |
| Net cash from operating activities | 89.9 | 392.0 |
| INVESTING ACTIVITIES: | | |
| Capital expenditures | (96.9) | (91.7) |
| Payments for acquisitions, net of cash acquired | (39.6) | (23.8) |
| Proceeds from divestitures of businesses | 25.2 | 1.2 |
| Other, net | 1.9 | 0.6 |
| Net cash from investing activities | (109.4) | (113.7) |
| FINANCING ACTIVITIES: | | |
| Repayments of long-term debt and other obligations | (44.9) | (46.4) |
| Proceeds from foreign bank debt | 8.7 | 2.5 |
| Repayment of foreign bank debt | (14.9) | (19.0) |
| Repayment of term loan | (35.6) | (100.0) |
| Proceeds from senior credit facility | 1,334.2 | 1,269.3 |
| Repayment of senior credit facility | (1,189.1) | (1,336.5) |
| Proceeds from bank overdrafts, net | 0.9 | 18.2 |
| Payments of capital lease obligations | (5.1) | (2.7) |
| Payments of deferred financing costs | - | (2.7) |
| Proceeds from issuance of common stock, net | 20.1 | 5.0 |
| Payments for repurchase of mandatory convertible preferred stock | (17.2) | (30.8) |
| Dividends paid on mandatory convertible preferred stock | (25.5) | (27.5) |

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| | | |
|--|--------|----------|
| Payments to noncontrolling interest | (0.2) | (0.7) |
| Net cash from financing activities | 31.4 | (271.3) |
| Effect of exchange rate changes on cash and cash equivalents | (2.1) | 1.0 |
| Net change in cash and cash equivalents | 9.8 | 8.0 |
| Cash and cash equivalents at beginning of period | 42.2 | 44.2 |
| Cash and cash equivalents at end of period | \$52.0 | \$52.2 |

SUPPLEMENTAL CASH FLOW INFORMATION:

| | | |
|--|--------|---------|
| Net issuances of obligations for acquisitions | \$27.7 | \$7.8 |
| Capital expenditures in accounts payable | \$18.2 | \$4.5 |
| Interest paid during the period, net of capitalized interest | \$62.2 | \$58.9 |
| Income taxes paid during the period, net of refunds | \$21.5 | \$123.2 |

See accompanying Notes to Condensed Consolidated Financial Statements.

STERICYCLE, INC.

CONDENSED CONSOLIDATED STATEMENTS OF

CHANGES IN EQUITY

(Unaudited)

In millions

| | Stericycle, Inc. Equity | | | | | | | | Total Equity |
|--|-------------------------|--------|--------------|--------|----------------------------|-------------------|--------------------------------------|--------------------------|--------------|
| | Preferred Stock | | Common Stock | | Additional Paid-In Capital | Retained Earnings | Accumulated Other Comprehensive Loss | Noncontrolling Interests | |
| | Shares | Amount | Shares | Amount | | | | | |
| Balance as of January 1, 2017 | 0.7 | \$ - | 85.2 | \$ 0.8 | \$ 1,166.5 | \$ 2,006.1 | \$ (367.6) | \$ 10.6 | \$ 2,816.4 |
| Net income | | | | | | 42.4 | | 0.6 | 43.0 |
| Currency translation adjustment | | | | | | | 79.3 | 1.2 | 80.5 |
| Change in qualifying cash flow hedge, net of tax | | | | | | | 1.3 | | 1.3 |
| Issuance of common stock for exercise of options and employee stock purchases, net | | | 0.3 | 0.1 | 17.2 | | | | 17.3 |
| Repurchase and cancellation of convertible preferred stock | - | - | | | (51.5) | 17.3 | | | (34.2) |
| Preferred stock dividend | | | | | | (36.3) | | | (36.3) |
| Stock compensation expense | | | | | 21.3 | | | | 21.3 |
| Payments to noncontrolling interest | | | | | (0.3) | | | (0.4) | (0.7) |
| Balance as of December 31, 2017 | 0.7 | - | 85.5 | 0.9 | 1,153.2 | 2,029.5 | (287.0) | 12.0 | 2,908.6 |
| Net income | | | | | | 73.7 | | (0.1) | 73.6 |
| Currency translation adjustment | | | | | | | (56.3) | (0.6) | (56.9) |
| Change in qualifying cash flow hedge, net of tax | | | | | | | 0.8 | - | 0.8 |
| Issuance of common stock for exercise of options and employee stock purchases, | | | 0.4 | | 16.9 | | | | 16.9 |

| | | | | | | | | | | |
|--|-------|------|------|--------|------------|------------|-----------|------|----------|------------|
| net | | | | | | | | | | |
| Repurchase and cancellation of convertible preferred stock | (0.1) | | | (34.1 |) | 16.9 | | | (17.2) | |
| Conversion of convertible preferred stock to common stock | (0.6) | 4.7 | | | | | | | - | |
| Preferred stock dividend | | | | | | (25.5 |) | | (25.5) | |
| Stock compensation expense | | | | 19.5 | | | | | 19.5 | |
| Payments to noncontrolling interest | | | | | | | | (0.2 |) (0.2) | |
| Cumulative effect of new accounting standard (see Note 1) | | | | | | 13.0 | | | 13.0 | |
| Balance as of September 30, 2018 | - | \$ - | 90.6 | \$ 0.9 | \$ 1,155.5 | \$ 2,107.6 | \$ (342.5 |) | \$ 11.1 | \$ 2,932.6 |

See accompanying Notes to Condensed Consolidated Financial Statements.

STERICYCLE, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Unaudited)

(In millions, except per share data and unless otherwise indicated)

Unless the context requires otherwise, "Company", "Stericycle", "we," "us" or "our" refers to Stericycle, Inc. on a consolidated basis.

NOTE 1 – BASIS OF PRESENTATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Description of Business

We are a multi-national business-to-business services company with a focus on regulated and compliance solutions for healthcare, retail, and commercial businesses. This includes the collection and processing of regulated and specialized waste for disposal and the collection of personal and confidential information for secure destruction, plus a variety of training, consulting, recall/return, communication, and compliance services.

We were incorporated in 1989. Today, we maintain operations in the United States ("U.S."), Argentina, Australia, Belgium, Brazil, Canada, Chile, France, Germany, Ireland, Japan, Luxembourg, Mexico, the Netherlands, Portugal, Republic of Korea, Romania, Singapore, Spain, and the United Kingdom ("U.K.") and serve a diverse customer base of more than one million.

Summary of Significant Accounting Policies

Basis of Presentation: The accompanying Condensed Consolidated Financial Statements include the accounts of Stericycle, Inc. and its subsidiaries. All intercompany accounts and transactions have been eliminated in consolidation. The Company's Condensed Consolidated Financial Statements were prepared in accordance with United States' Generally Accepted Accounting Principles ("U.S. GAAP") and include the assets, liabilities, revenues and expenses of all wholly-owned subsidiaries and majority-owned subsidiaries over which the Company exercises control. Outside shareholders' interests in subsidiaries are shown on the Condensed Consolidated Financial Statements as "Noncontrolling interests."

The accompanying unaudited Condensed Consolidated Financial Statements as of September 30, 2018 and for the three and nine months ended September 30, 2018 and 2017 have been prepared pursuant to the rules and regulations of the Securities and Exchange Commission ("SEC") for interim reporting and, therefore, do not include all information and footnote disclosures normally included in audited financial statements prepared in conformity with U.S. GAAP. However, in the opinion of management, all adjustments, consisting of normal recurring adjustments, necessary to present fairly the results of operations, financial position and cash flows have been made. These Condensed Consolidated Financial Statements should be read in conjunction with the consolidated financial statements and notes thereto included in the Annual Report Form 10-K for the year ended December 31, 2017 (the "2017 Form 10-K"). The results of operations for any interim period are not necessarily indicative of the results of operations to be expected for the full year.

Use of Estimates: The preparation of financial statements in conformity with U.S. GAAP requires us to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Some areas where we make estimates include our allowance for doubtful accounts, credit memo reserve, accrued employee health and welfare benefits, environmental liabilities, stock-based compensation expense, income tax liabilities, accrued auto and workers' compensation insurance claims, intangible asset valuations and goodwill impairment. Such estimates are based on historical trends and on various other assumptions that are believed to be reasonable under the circumstances. Actual results could differ from our estimates.

The following information updates the description of significant accounting policies contained in Note 1 – Basis of Presentation and Summary of Significant Accounting Policies in our Consolidated Financial Statements included in the Company's 2017 Form 10-K.

Highly Inflationary Economy: Effective July 1, 2018, as a result of the three-year cumulative inflation exceeding 100% and under the guidance given in ASC 830 "Foreign Currency Matters", Argentina was classified as a highly inflationary economy. Accordingly, the Company recognized, in Other expense, net, a foreign exchange loss of \$5.0 million arising from the remeasurement of our Argentinian peso denominated net monetary assets during the three months ended September 30, 2018.

Nonmonetary assets, liabilities and related expenses are measured using historical exchange rates and do not fluctuate with changes in the local exchange rate.

As of September 30, 2018, our Argentinian peso denominated net monetary assets amounted to approximately 430 million Argentinian pesos or \$10.5 million.

Adoption of New Accounting Standards:

Revenue Recognition

Effective January 1, 2018, the Company adopted ASU No. 2014-19, "Revenue from Contracts with Customers" ("ASC 606") using the modified retrospective method for all contracts that were not completed as of the date of adoption. The results of operations for reported periods after January 1, 2018 are presented under this amended guidance, while prior period amounts are reported in accordance with ASC 605 Revenue Recognition, which is also referred to herein as "legacy U.S. GAAP" or historical guidance.

The impact of adopting ASC 606 relates to (i) the deferral of certain costs associated with obtaining contracts with customers, which were previously expensed as incurred, but under the new guidance are capitalized as Other current assets and Other assets and amortized to Selling, general and administrative expenses ("SG&A") over the expected period of benefit to be received, (ii) the write off of deferred installation costs, which were capitalized as Prepaid expenses under legacy U.S. GAAP but are expensed as incurred under ASC 606 and (iii) an increase in Deferred income tax liabilities with respect to the tax impact associated with these items. We recognized a net increase to Retained earnings of \$13.0 million as of January 1, 2018 for the cumulative effect of adopting ASC 606. This was comprised of \$22.9 million associated with the capitalization of contract acquisition costs offset by a \$4.9 million write off of deferred installation costs and \$5.0 million to recognize Deferred income tax liabilities.

The impact to Income from operations from the adoption of ASC 606 was a decrease in SG&A of \$1.3 million and \$7.6 million for the three and nine months ended September 30, 2018, respectively.

Definition of a Business

Effective January 1, 2018, the Company adopted ASU No. 2017-01, “Clarifying the Definition of a Business” (“ASU 2017-01”), which provides guidance to clarify the definition of a business with the objective of adding guidance to assist entities with evaluating whether transactions should be accounted for as acquisitions (or disposals) of assets or businesses. The amendments in ASU 2017-01 provide a screen to determine when an integrated set of assets and activities (collectively referred to as a “set”) is not a business. The screen requires that when substantially all of the fair value of the gross assets acquired (or disposed of) is concentrated in a single identifiable asset or a group of similar identifiable assets, the set is not a business. This screen reduces the number of transactions that need to be further evaluated. If the screen is not met, the amendments require that to be considered a business, a set must include, at a minimum, an input and a substantive process that together significantly contribute to the ability to create output and remove the evaluation of whether a market participant could replace the missing elements. The guidance in ASU 2017-01 was applied in evaluating the transactions discussed in Note 3 – Acquisitions, but did not otherwise impact the accompanying Condensed Consolidated Financial Statements. Due to the number of acquisitions the Company completes in any year, there may be instances where the acquisition will be determined to be an acquisition of assets instead of a business. The Company believes this will be a minority of the acquisitions completed in any year and that there will not be a material impact to our financial statements.

Intra-Entity Transfers of Assets Other Than Inventory

On January 1, 2018, the Company adopted the guidance in ASU No. 2016-16, “Intra-Entity Transfers of Assets Other Than Inventory” (“ASU 2016-16”). ASU 2016-16 requires the income tax consequences of an intra-entity transfer of an asset other than inventory to be recognized when the transfer occurs, instead of when the asset is sold to an outside party. The Company’s adoption of ASU 2016-16 did not have an impact on the accompanying Condensed Consolidated Financial Statements.

Compensation – Stock Compensation

On January 1, 2018, the Company adopted ASU No. 2017-09, “Compensation – Stock Compensation (Topic 718): Scope of Modification Accounting” (“ASU 2017-09”). ASU 2017-09 clarifies when to account for a change to the terms or conditions of a share-based payment award as a modification. Under the new guidance, modification accounting is required only if the fair value, the vesting conditions, or the classification of the award (as equity or liability) changes as a result of the change in terms or conditions. The Company’s adoption of ASU 2017-09 did not have an impact on the accompanying Condensed Consolidated Financial Statements.

Accounting Standards Issued But Not Yet Adopted

Leases

In February 2016, the Financial Accounting Standards Board (“FASB”) issued ASU No. 2016-02, “Leases” (Topic 842) (“ASU 2016-02”). This guidance will require lessees to record a right-of-use asset and lease liability on the balance sheet for all leases with terms of more than 12 months. ASU 2016-02 also requires certain quantitative and qualitative disclosures. Accounting guidance for lessors is largely unchanged. The guidance must be applied at one of two application dates using a modified retrospective method. A cumulative effect adjustment to retained earnings will be recorded at the beginning of the earliest period presented or the effective date depending on the application date selected. This ASU is effective for the Company beginning January 1, 2019, and the Company expects to apply the standard’s transition

provisions, and record the cumulative adjustment as of that date. In addition, the Company expects to avail itself of the package of practical expedients allowing the Company not to reassess (a) whether any expired or existing contact contains a lease, (b) the lease classification of any expired or existing leases, and (c) the initial direct costs for any existing leases. The Company previously engaged a third party service provider to assist in its implementation of the new leases standard and is continuing to gather, document and analyze lease agreements related to this ASU and anticipates recognizing material right-of-use assets and related liabilities upon adoption. The Company has also selected and is advancing the process of implementing a software package, including user acceptance testing and training, to manage and account for leases under the new guidance. Additionally, the Company is continuing to monitor industry activities and any additional guidance provided by or changed by regulators, standards setters, or the accounting profession to adjust the Company's assessment and implementation plans accordingly.

Derivatives and Hedging

In August 2017, the FASB issued ASU No. 2017-12, "Derivatives and Hedging" (Topic 815): Targeted Improvements to Accounting for Hedging Activities ("ASU 2017-12"). ASU 2017-12 amends the hedge accounting recognition and presentation requirements with the objective of improving the financial reporting of hedging relationships to better portray the economic results of an entity's risk management activities in its financial statements and enhance the transparency and understandability of hedge transactions. In addition, ASU 2017-12 makes improvements to simplify the application of the hedge accounting guidance. ASU 2017-12 is effective for us on January 1, 2019, with early adoption permitted. The Company does not expect the adoption to materially impact our Condensed Consolidated Financial Statements.

Financial Instrument Credit Losses

In June 2016, the FASB issued ASU No. 2016-13, "Financial Instruments – Credit Losses" ("ASU 2016-13") associated with the measurement of credit losses on financial instruments. ASU 2016-13 replaces the current incurred loss impairment methodology of recognizing credit losses when a loss is probable, with a methodology that reflects expected credit losses and requires consideration of a broader range of reasonable and supportable information to assess credit loss estimates. The amended guidance is effective for us on January 1, 2020, with early adoption permitted beginning January 1, 2019. We are evaluating the impact on our Condensed Consolidated Financial Statements.

Stranded Tax Effects

In February 2018, the FASB issued ASU 2018-02, "Income Statement - Reporting Comprehensive Income: Reclassification of Certain Tax Effects from Accumulated Other Comprehensive Income" ("ASU 2018-02"), which allows for stranded tax effects in accumulated other comprehensive income resulting from the U.S. Tax Cuts and Jobs Act of 2017 (the "Act") to be reclassified to retained earnings. ASU 2018-02 is effective for interim and annual periods beginning after December 15, 2018. We will adopt ASU 2018-02 on January 1, 2019. The adoption of ASU 2018-02 will result in a reclassification between accumulated other comprehensive income and retained earnings, and will have no impact on our results of operations or financial position.

Implementation Costs Incurred in a Cloud Computing Arrangement

In August 2018, the FASB issued ASU 2018-15, "Goodwill and Other Intangibles- Internal Use Software – Customer's Accounting for Implementation Costs Incurred in a Cloud Computing Arrangement That Is a Service Contract" ("ASU 2018-15"). ASU 2018-15 aligns the requirements for capitalizing implementation

costs incurred in a hosting arrangement that is a service contract with the requirements for capitalizing implementation costs for internal-use software. The accounting for any hosting contract is unchanged. ASU 2018-15 is effective for us on January 1, 2020 with early adoption permitted, including adoption in any interim period. We are evaluating the impact on our Condensed Consolidated Financial Statements.

NOTE 2 – REVENUES FROM CONTRACTS WITH CUSTOMERS

In accordance with ASC 606, revenue is recognized when a customer obtains control of promised goods or services. The amount of revenue recognized reflects the consideration to which the Company expects to be entitled to receive in exchange for these goods or services. Revenue is recognized net of revenue-based taxes assessed by governmental authorities.

The Company provides regulated and compliance services, which include the collection and processing of regulated and specialized waste for disposal, the collection of personal and confidential information for secure destruction, recall and returns (“Expert Solutions”) and communication services. The associated activities for each of these are a series of distinct services that are substantially the same and have the same pattern of transfer over time; therefore, the respective services are treated as a single performance obligation.

The Company recognizes revenue by applying the right to invoice practical expedient as our right to consideration corresponds directly to the value provided to the customer for performance to date. Revenues for our Medical Waste Solutions and Secure Information Destruction Services are recognized upon waste collection. Our Compliance Solution revenues are recognized over the contractual service period. Revenues from Hazardous Waste Solutions and Manufacturing and Industrial Services are recognized at the time the waste is received by a facility with an appropriate permit, either our processing facility or a third party. Revenues from Communication Services and Expert Solutions are recorded as the services are performed.

Our customers typically enter into a contract for the provision of services on a regular and scheduled basis, e.g. weekly, monthly or on an as needed basis over the contract term. Under the contract terms, the Company receives fees based on a monthly, quarterly or annual rate or fees based on contractual rates depending upon measures including the volume, weight and type of waste, number and size of containers collected, weight and type of shredded paper and number of call minutes.

Amounts are invoiced based on the terms of the underlying contract either on a regular basis, e.g., monthly or quarterly, or as services are performed and are generally due within a short period of time after invoicing based upon normal terms and conditions for our business type and the geography of the services performed.

Disaggregation of Revenues

The following table presents our revenues disaggregated by service and primary geographical regions, and includes a reconciliation of disaggregated revenue to revenue reported by our reportable segments, Domestic and Canada Regulated Waste and Compliance Services (“RCS”) and International RCS:

In millions

| Reportable Segment | Three Months Ended September 30, 2018 | | | | | |
|---|--|---------------|--------------------------------|------------------------|------------------|----------------|
| | Domestic and Canada United States | RCS Canada | International RCS Europe | All Other Others | United States | Total |
| Revenues by Service: | | | | | | |
| Medical Waste and Compliance Solutions | \$283.4 | \$9.7 | \$58.9 | \$42.6 | \$- | \$394.6 |
| Secure Information Destruction Services | 178.4 | 16.3 | 29.9 | 3.0 | - | 227.6 |
| Manufacturing and Industrial Services | 62.9 | 5.4 | 1.0 | 9.8 | - | 79.1 |
| Hazardous Waste Solutions | 82.0 | - | - | - | - | 82.0 |
| Communication Services | - | 3.5 | 4.0 | - | 37.2 | 44.7 |
| Expert Solutions | - | 2.7 | 1.9 | - | 22.3 | 26.9 |
| Total | \$606.7 | \$37.6 | \$95.7 | \$55.4 | \$59.5 | \$854.9 |

In millions

| Reportable Segment | Nine Months Ended September 30, 2018 | | | | | |
|---|--|----------------|--------------------------------|------------------------|------------------|------------------|
| | Domestic and Canada United States | RCS Canada | International RCS Europe | All Other Others | United States | Total |
| Revenues by Service: | | | | | | |
| Medical Waste and Compliance Solutions | \$860.5 | \$29.4 | \$189.2 | \$143.7 | \$- | \$1,222.8 |
| Secure Information Destruction Services | 528.3 | 49.1 | 91.0 | 9.1 | - | 677.5 |
| Manufacturing and Industrial Services | 186.8 | 16.6 | 15.9 | 33.8 | - | 253.1 |
| Hazardous Waste Solutions | 235.0 | - | - | - | - | 235.0 |
| Communication Services | - | 12.7 | 13.3 | - | 112.9 | 138.9 |
| Expert Solutions | - | 8.9 | 7.0 | - | 90.0 | 105.9 |
| Total | \$1,810.6 | \$116.7 | \$316.4 | \$186.6 | \$202.9 | \$2,633.2 |

Accounts Receivable

Accounts receivable are recorded when invoiced or when goods or services are provided. The carrying value of our receivables is presented net of an allowance for doubtful accounts.

We estimate our allowance for doubtful accounts based on past collection history and specific risks identified among uncollected amounts. If events or changes in circumstances indicate that specific receivable balances may be impaired, further consideration is given to the collectability of those balances and the allowance is adjusted accordingly. Past-due receivable balances are written off when our collection efforts have been exhausted.

Contract Liabilities

We record a contract liability when cash payments are received or due in advance of our services being performed. The majority of the contract liability is classified as current in Other current liabilities on the Condensed Consolidated Balance Sheets since amounts are generally earned in the subsequent quarter.

The contract liability at September 30, 2018, June 30, 2018, and December 31, 2017 was \$15.5 million, \$17.4 million, and \$17.9 million, respectively.

Contract Acquisition Costs

Our incremental direct costs of obtaining a contract, which consist primarily of sales incentives, are deferred and amortized to SG&A over the estimated period of benefit to be received from the cost, over a weighted average period of 6.3 years.

We had \$7.7 million and \$22.8 million of contract acquisition costs, related to deferred sales incentives included in Other current assets and Other assets, respectively, on the Condensed Consolidated Balance Sheet as of September 30, 2018. During the three and nine months ended September 30, 2018, we amortized \$1.8 million and \$5.0 million, respectively, of deferred sales incentives to SG&A.

NOTE 3 – ACQUISITIONS

Acquisitions

During the nine months ended September 30, 2018, the Company completed 19 acquisitions, all within our Domestic and Canada RCS reportable segment, which we believe are complementary to our existing operations and fit our growth strategy. Each acquisition met the business definition in ASU 2017-01 and for financial reporting purposes was accounted for using the acquisition method of accounting.

The following table summarizes the location and services of the acquisitions for the nine months ended September 30, 2018:

| Acquisition Locations | Total Number of Acquisitions | Service | |
|-----------------------|------------------------------|-------------------|-------------------|
| | | Secure Regulation | Waste Destruction |
| United States | 19 | 2 | 17 |
| Total | 19 | 2 | 17 |

The following table summarizes the acquisition date fair value of consideration transferred for current year acquisitions and the adjustment to the consideration transferred for the prior year acquisitions during the nine months ended September 30, 2018:

In millions

| | Nine Months Ended September 30, 2018 | | |
|----------------------------|--------------------------------------|--|--------|
| | Current Year Acquisitions | Adjustments to Prior Year Acquisitions | Total |
| Cash, net of cash acquired | \$39.6 | \$ - | \$39.6 |
| Promissory notes | 27.5 | - | 27.5 |
| Deferred consideration | 0.6 | - | 0.6 |

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| | | | | |
|--------------------------|--------|------|------|----------|
| Contingent consideration | - | (0.4 |) | (0.4) |
| Total purchase price | \$67.7 | \$ | (0.4 |) \$67.3 |

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During the nine months ended September 30, 2018, we recognized an increase in goodwill of \$42.0 million related to current year acquisitions, excluding the effect of foreign currency translation, which will be deductible for income taxes.

During the nine months ended September 30, 2018, we recognized an increase in customer relationships intangibles from current year acquisitions of \$22.7 million, excluding the effect of foreign currency translation, with amortizable lives of 10 to 30 years.

The fair value of consideration transferred in a business combination is allocated to the tangible and intangible assets assumed at the acquisition date, with the remaining unallocated amount recorded as goodwill. The allocations of the acquisition price for recent acquisitions have been prepared on a preliminary basis, pending completion of certain intangible asset valuations and finalization of the opening balance sheets.

The following table summarizes the preliminary purchase price allocations for current year acquisitions and adjustments to purchase price allocations for prior year acquisitions for the nine months ended September 30, 2018:

In millions

| | Nine Months Ended September 30, 2018 | | |
|--|---|------------------|----------------|
| | Current Adjustments | | |
| | Year | to Prior Year | |
| | Acquisitions | Acquisitions | Total |
| Fixed assets | \$ 1.8 | \$ 4.7 | \$ 6.5 |
| Intangibles | 22.7 | 0.6 | 23.3 |
| Goodwill | 42.0 | (7.3) | 34.7 |
| Net other assets and liabilities | 1.2 | 1.6 | 2.8 |
| Total purchase price allocation | \$ 67.7 | \$ (0.4) | \$ 67.3 |

The results of operations of these acquired businesses have been included in the Condensed Consolidated Statements of Income (Loss) from the date of the acquisitions. Pro forma results of operations for these acquisitions are not presented because the pro forma effects, individually or in the aggregate, were not material to the Company's condensed consolidated results of operations.

NOTE 4 – RESTRUCTURING, DIVESTITURES AND ASSETS HELD FOR SALE

Restructuring - Business Transformation

Stericycle is focused on driving long-term growth, profitability and delivering enhanced shareholder value.

As part of our business strategy, in the third quarter of 2017, we initiated a comprehensive multi-year Business Transformation with the objective to improve long-term operational and financial performance which we expect to complete by 2022, see Note 3 - Restructuring, Divestitures, and Assets Held For Sale to our Consolidated Financial Statements included in the 2017 Form 10-K. We anticipate we will incur approximately \$20.0 million of employee termination charges in connection with this restructuring, of which \$8.0 million and \$1.0 million is expected to impact our Domestic and Canada RCS and International reportable segments, respectively, with the remaining \$11.0 million impacting All Other, see Note 12 – Segment Reporting.

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During the three and nine months ended September 30, 2018, in connection with our evolving future information systems strategy, we recorded a \$6.8 million non-cash impairment charge for software, which is reflected as part of Cost of revenues in the Condensed Consolidated Statements of Income (Loss). The

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impact of accelerated amortization on software that will continue to be in use until the enterprise resource planning system is implemented is immaterial for the three and nine months ended September 30, 2018. The assets were held by our Domestic and Canada RCS reportable segment.

During the three and nine months ended September 30, 2018, we recorded \$1.0 million in charges related to site closures/consolidation within our Domestic and Canada RCS reporting segment, which are reflected as part of Cost of revenues in the Condensed Consolidated Statements of Income (Loss). The charges comprised \$0.5 million related to lease termination fees and \$0.5 million related to non-cash impairment charges for leasehold improvements.

During the three and nine months ended September 30, 2018, we incurred \$0.1 million and \$2.2 million, respectively, of severance payments related to Business Transformation. The Domestic and Canada RCS and International RCS reportable segments incurred \$1.7 million and \$0.3 million, respectively, with the remaining \$0.2 million impacting All Other. These amounts were fully paid as of September 30, 2018.

During the fourth quarter of 2017, we incurred restructuring charges of \$13.9 million related to employee termination benefits of \$11.5 million and non-cash impairment charges of \$2.4 million related to software. Our Domestic and Canada RCS and International RCS reportable segments incurred \$5.5 million and \$3.3 million, respectively, with the remaining \$5.1 million impacting All Other. The remaining liability of \$2.2 million at December 31, 2017 was paid in the first quarter of 2018.

Restructuring – Other

During the three and nine months ended September 30, 2018, we recorded, in SG&A, severance costs of approximately \$1.1 million, associated with a reduction in headcount undertaken as part of our Operational Optimization. The charges were incurred within our All Other reporting segment and the severance payments are expected to be paid in the fourth quarter of 2018.

There could be additional initiatives in the future to further streamline our operations. As such, the Company expects further charges related to workforce reductions and other facility rationalization costs when those restructuring plans are finalized and related charges are estimable.

Divestitures and Assets Held for Sale

During the three months ended September 30 2018, we completed, as part of our portfolio rationalization, the sale of the non-core clean room service business that was part of our Domestic and Canada RCS reportable segment and which had been classified as held for sale as of June 30, 2018. The proceeds of the sale were \$17.0 million resulting in a pre- and after-tax loss of approximately \$0.1 million. For the nine months ended September 30, 2018, we recorded non-cash impairment charges of \$6.9 million, comprising non-cash impairments of goodwill and customer list intangibles of \$5.8 million and \$0.5 million, respectively, and a reduction in the fair value of net assets of \$0.6 million, which are reflected in SG&A in the Condensed Consolidated Statements of Income (Loss) in connection with reclassifying the assets and liabilities as held for sale during the second quarter of 2018.

In the second quarter of 2018, the Company completed the sale of a business in the U.K. for consideration of approximately \$11.5 million of which \$8.2 million was received in cash and \$3.3 million is held in escrow, subject to release upon renewal of a lease held by the sold business. Prior to sale, we had recorded non-cash impairment charges of \$14.8 million in connection with reclassifying the assets and liabilities as held for sale and subsequent changes in the fair value of these assets: \$4.2 million during the nine months ended September 30, 2018; \$6.8 million for the year ended December 31, 2017; and \$3.8

million for the year ended December 31, 2016. These charges are included in SG&A in the Condensed Consolidated Statements of Income (Loss) in the respective periods. In addition, the consideration received is subject to a potential adjustment based on the determination of the final net assets transferred under the sale agreement. During the three months ended September 30, 2018, the Company has recorded a charge of \$0.4 million as an estimate of its exposure to this adjustment, which is reflected in SG&A in the Condensed Consolidated Statements of Income (Loss).

During the nine months ended September 30, 2017, we sold certain assets in the U.K. for \$1.2 million, resulting in a pre-tax loss of \$5.6 million (\$4.5 million, net of tax), related to non-cash asset impairment charges arising from changes in the fair value of assets held for sale, which is included in SG&A in the Condensed Consolidated Statements of Income (Loss).

There were no assets or liabilities that were classified as held for sale on the Condensed Consolidated Balance Sheets as of September 30, 2018.

NOTE 5 – GOODWILL AND OTHER INTANGIBLE ASSETS

Goodwill:

Changes in the carrying amount of goodwill by reportable segment and for the “All Other” category were as follows:

In millions

| | Domestic and | | All Other | Total |
|--|-----------------|----------------------|--------------|-----------|
| | Canada RCS | International RCS | | |
| Balance as of January 1, 2017 | \$2,811.8 | \$ 498.4 | \$280.8 | \$3,591.0 |
| Goodwill acquired during year | 36.9 | 4.9 | 4.7 | 46.5 |
| Purchase accounting adjustments | (10.1) | 1.2 | 1.5 | (7.4) |
| Impairments during the year | - | (65.0) | - | (65.0) |
| Impairments related to disposition and assets held for sale | - | (7.1) | - | (7.1) |
| Changes due to foreign currency fluctuations | 11.6 | 34.4 | - | 46.0 |
| Balance as of December 31, 2017 | 2,850.2 | 466.8 | 287.0 | 3,604.0 |
| Goodwill acquired during period | 42.0 | - | - | 42.0 |
| Purchase accounting adjustments | (6.5) | - | (0.8) | (7.3) |
| Impairments related to disposition and assets held for sale (see Note 4) | (5.8) | (0.1) | - | (5.9) |
| Changes due to foreign currency fluctuations | (4.0) | (15.0) | - | (19.0) |
| Balance as of September 30, 2018 | \$2,875.9 | \$ 451.7 | \$286.2 | \$3,613.8 |

Current period adjustments to goodwill for certain prior year acquisitions are primarily due to the finalization, with the assistance of third party valuation specialists, of intangible asset valuations among other opening balance sheet adjustments.

Other Intangible Assets:

As of September 30, 2018 and December 31, 2017, the values of other intangible assets were as follows:

In millions

| | September 30, 2018 | | | December 31, 2017 | | |
|--------------------------------------|-----------------------|--------------------------|------------------|-----------------------|--------------------------|------------------|
| | Gross Carrying Amount | Accumulated Amortization | Net Value | Gross Carrying Amount | Accumulated Amortization | Net Value |
| Amortizable intangibles: | | | | | | |
| Customer relationships | \$1,593.6 | \$ 466.4 | \$1,127.2 | \$1,613.4 | \$ 381.4 | \$1,232.0 |
| Covenants not-to-compete | 4.1 | 2.8 | 1.3 | 7.9 | 5.9 | 2.0 |
| Tradenames | 4.0 | 1.2 | 2.8 | 6.0 | 1.8 | 4.2 |
| Other | 11.9 | 3.1 | 8.8 | 17.0 | 3.4 | 13.6 |
| Indefinite lived intangibles: | | | | | | |
| Operating permits | 215.9 | - | 215.9 | 222.3 | - | 222.3 |
| Tradenames | 314.6 | - | 314.6 | 317.4 | - | 317.4 |
| Total | \$2,144.1 | \$ 473.5 | \$1,670.6 | \$2,184.0 | \$ 392.5 | \$1,791.5 |

Changes in the carrying amount of intangible assets were as follows:

In millions

| | Total |
|---|-----------|
| Balance as of January 1, 2017 | \$1,862.0 |
| Intangible assets acquired during the year | 28.2 |
| Valuation adjustments for prior year acquisitions | 7.9 |
| Amounts reclassified to assets held for sale | (2.6) |
| Impairments during the year | (21.0) |
| Amortization during the year | (118.4) |
| Changes due to foreign currency fluctuations | 35.4 |
| Balance as of December 31, 2017 | 1,791.5 |
| Intangible assets acquired during the period | 22.7 |
| Valuation adjustments for prior year acquisitions | 0.6 |
| Amounts reclassified to assets held for sale | (14.4) |
| Impairments during the period | (5.7) |
| Amortization during the period | (96.6) |
| Changes due to foreign currency fluctuations | (27.5) |
| Balance as of September 30, 2018 | \$1,670.6 |

In the second quarter of 2018, in connection with entering into an agreement for the sale of a business (see Note 4 – Restructuring, Divestitures and Assets Held For Sale), which closed during the three months ended September 30, 2018, we reclassified \$14.4 million of customer relationship intangibles to Assets held for sale and recorded a \$0.5 million non-cash impairment of customer relationship intangibles.

During the three and nine months ended September 30, 2018, we impaired \$0.0 million and \$1.0 million, respectively, of tradenames, \$0.0 million and \$1.2 million, respectively, of operating permits, and \$0.0 million and \$3.0 million, respectively, of customer relationships in our International RCS segment, due to decisions to rationalize certain

operations.

Our indefinite-lived intangible assets include permits and certain tradenames. We have determined that our permits and certain tradenames have indefinite lives due to our ability to renew them with minimal additional cost, and therefore these are not amortized.

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Our finite-lived intangible assets are amortized over their useful lives using the straight-line method. Our customer relationships have useful lives ranging from 10 to 30 years, based upon the type of customer, and a weighted average remaining useful life of 11.0 years. We have covenants not-to-compete with useful lives ranging from 5 to 14 years and a weighted average remaining useful life of 2.2 years. Our tradenames have useful lives ranging from 4 to 40 years and a weighted average remaining useful life of 17.7 years. Other intangibles mainly consist of landfill air rights with a remaining useful life of 16.0 years.

During the three months ended September 30, 2018 and 2017, the aggregate intangible asset amortization expense was \$31.8 million and \$29.9 million, respectively. During the nine months ended September 30, 2018 and 2017, the aggregate intangible asset amortization expense was \$96.6 million and \$88.5 million, respectively.

The estimated amortization expense for each of the next five years (based upon exchange rates at September 30, 2018) is as follows for the years ended December 31:

In millions

2018 \$127.4

2019 \$127.5

2020 \$126.8

2021 \$126.4

2022 \$126.2

NOTE 6 – DEBT

Long-term debt consisted of the following:

In millions

| | September 30, 2018 | December 31, 2017 |
|---|-----------------------|----------------------|
| Obligations under capital leases | \$ 24.3 | \$ 9.4 |
| \$1.2 billion senior credit facility weighted average rate 3.56% at 2018 and 2.55% at 2017, due in 2022 | 613.7 | 471.7 |
| \$950 million term loan weighted average rate 3.78% at 2018 and 2.83% at 2017, due in 2022 | 914.4 | 950.0 |
| \$125 million private placement notes 3.18% at 2018 and 2.68% at 2017, due in 2019 | 125.0 | 125.0 |
| \$225 million private placement notes 4.97% at 2018 and 4.47% at 2017, due in 2020 | 225.0 | 225.0 |
| \$150 million private placement notes 3.39% at 2018 and 2.89% at 2017, due in 2021 | 150.0 | 150.0 |
| \$125 million private placement notes 3.76% at 2018 and 3.26% at 2017, due in 2022 | 125.0 | 125.0 |
| \$200 million private placement notes 3.22% at 2018 and 2.72% at 2017, due in 2022 | 200.0 | 200.0 |
| \$100 million private placement notes 3.29% at 2018 and 2.79% at 2017, due in 2023 | 100.0 | 100.0 |
| \$150 million private placement notes 3.68% at 2018 and 3.18% at 2017, due in 2023 | 150.0 | 150.0 |
| Promissory notes and deferred consideration weighted average rate 1.69% at 2018 and 1.49% at 2017 and weighted average maturity 2.8 years at 2018 and 2.9 years at 2017 | 136.7 | 155.9 |
| Foreign bank debt weighted average rate 5.61% at 2018 and 6.11% at 2017 and weighted average maturity 2.2 years at 2018 and 1.7 years at 2017 | 75.9 | 85.2 |

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| | | |
|---------------------------------------|------------|------------|
| Total debt | 2,840.0 | 2,747.2 |
| Less: current portion of total debt | 109.3 | 119.5 |
| Less: unamortized debt issuance costs | 9.9 | 12.4 |
| Long-term portion of total debt | \$ 2,720.8 | \$ 2,615.3 |

Our senior credit facility, term loan, and the private placement notes all require us to comply with the same financial, reporting and other covenants and restrictions, including a restriction on dividend payments. At September 30, 2018, we were in compliance with all of our financial debt covenants. Our

senior credit facility, term loan, and private placement notes rank pari passu to each other and all other unsecured debt obligations.

At September 30, 2018 and December 31, 2017, we had \$119.5 million and \$130.8 million, respectively, committed to outstanding letters of credit under our senior credit facility. The unused portion of the revolving credit facility was \$466.8 million and \$597.5 million at September 30, 2018 and December 31, 2017, respectively.

The obligations under the senior credit facility, term loan, and the private placement notes agreements are unsecured. All of these agreements contain a financial covenant to maintain a Consolidated Leverage Ratio of 3.75 to 1.00 at the end of any fiscal quarter. Following the \$295.0 million payment with respect to the small quantity (“SQ”) medical waste customer class action settlement (see Note 14 – Legal Proceedings), and provided the pro-forma Consolidated Leverage Ratio, which includes the impact of the payment, is at least 3.50 to 1, the Company had the option to adjust the requirement to 4.00 to 1.00 for up to two consecutive quarters in any fiscal quarter ending on or before September 30, 2018. The Company paid the \$295.0 million settlement on July 6, 2018 and exercised this option in the third quarter of 2018.

On March 23, 2018, the Company entered into certain amendments to its senior credit facility, term loan, and private placement note agreements related to the definition of EBITDA (as described in the credit agreements). The amendments allow for certain add-backs, up to a maximum of \$200.0 million on a trailing twelve month basis, related to cash charges associated with Business Transformation, Operational Optimization and litigation matters, to the calculation of EBITDA for debt covenant compliance purposes. These amendments are in effect from January 1, 2018 through December 31, 2019. The interest rate calculation related to these agreements is subject to adjustment based on unadjusted leverage, which is calculated excluding the add-backs. If this unadjusted leverage is above 4.00, the interest rate on the senior credit facility and term loan would increase by 0.25%. If the unadjusted leverage is above 3.75, the interest rate on the private placement notes would increase by:

- a) 0.50% if the Company has a rating of BBB or better by S&P (or an equivalent rating by another rating agency),
- b) an additional 0.25% if the Company has a rating of BBB- by S&P (or an equivalent rating by another rating agency), for a total of 0.75% above the rate otherwise applicable to such series of notes, and
- c) an additional 0.50% if the Company has no rating or a rating of BB+ or worse by S&P (or an equivalent rating by another rating agency), for a total of 1.25% above the rate otherwise applicable to such series of notes.

The Company triggered the interest rate adjustment in a) above related to the private placement notes during the second quarter of 2018 and triggered the interest rate adjustment related to the senior credit facility and term loan during the third quarter of 2018. As a result the interest rate charged on the private placement notes was increased by 0.50% and the rate charged on the senior credit facility and term loan was increased by 0.25%.

The Company applied the provisions of ASC 470-50, “Modifications and Extinguishments” and accounted for the refinance as a modification in the first quarter of 2018 and recorded \$2.7 million of pre-tax debt modification charges at the time.

NOTE 7 – INCOME TAXES

The effective tax rates for the three months ended September 30, 2018 and 2017 were 31.7% and 41.6%, respectively. The effective tax rates for the nine months ended September 30, 2018 and 2017 were 26.9% and 23.9%, respectively. The decrease in the tax rate for the three months ended September 30, 2018, when compared to the three months ended September 30, 2017 is a result of the reduction in the U.S. federal tax rate from 35.0% to 21.0% in accordance with the U.S. Tax Cuts and Jobs Act of 2017 (the “U.S. Tax Act”) effective for tax years beginning after December 31, 2017, partially offset by the non-deductibility of the foreign exchange loss recorded for the impact of the change in functional currency of our operations in Argentina (see Note 1 – Basis of Presentation and Summary Of Significant Accounting Policies). The higher rate for the nine months ended September 30, 2018, when compared to the nine months ended September 30, 2017 is a result of the impact to the annual effective rate of the accrual, in the second quarter, of the SQ customer class action settlement. The result was proportionally lower U.S. pre-tax income compared to international operations than in the current year.

In accordance with Staff Accounting Bulletin No. 118 (“SAB118”) and Accounting Standards Update No. 2018-05 “Income Taxes (Topic 740), Amendments to SEC paragraphs pursuant to SEC Staff Accounting Bulletin No. 118”, the Company recognized the provisional tax impacts related to the re-measurement of our deferred income tax assets and liabilities and the one-time, mandatory transition tax on deemed repatriation during the year ended December 31, 2017. During the three months ended September 30, 2018, we recorded \$0.4 million in measurement-period adjustments related to these items. Such adjustments may be necessary in future periods due to, among other things, the significant complexity of the Act and anticipated additional regulatory guidance that may be issued by the U.S. Internal Revenue Service (“IRS”), changes in analysis, interpretations and assumptions the Company has made and actions the Company may take as a result of the U.S. Tax Act.

The \$295.0 million SQ customer class action settlement payment, made in the third quarter, of 2018 is a current year tax deduction which we anticipate will result in the generation of a net operating loss on our U.S. federal tax return that will be carried forward to future years and is expected to be fully utilized. The current year deduction also causes a limitation of our deductible interest expense in 2018. Based upon our current forecast, the deferred tax asset related to this excess interest expense limitation is expected to be approximately \$13.8 million. This excess amount will also be carried forward and is expected to be fully utilized. In addition, the Company is reviewing the overall tax treatment associated with the SQ customer class action settlement payment and the applicable tax rate to apply as a result of the U.S. Tax Act.

The Company files income tax returns in the U.S., in various states and in certain foreign jurisdictions. The Company has recorded liabilities to cover certain uncertain tax positions. Such uncertain tax positions relate to additional taxes that the Company may be required to pay in various tax jurisdictions. During the course of examinations by various taxing authorities, proposed adjustments may be asserted. The Company evaluates such items on a case-by-case basis and adjusts the accrual for uncertain tax positions as deemed necessary.

During the first quarter of 2018, the IRS completed the audit of our 2014 corporate income tax return and made no changes to our reported tax.

NOTE 8 – FAIR VALUE MEASUREMENTS

The following table summarizes the basis used to measure financial assets and liabilities that are carried at fair value on a recurring basis on the Condensed Consolidated Balance Sheets:

In millions

| | Total as of | Fair Value Measurements Using | | |
|----------------------------------|--------------------|-------------------------------|---------------|---------------|
| | | Level 1 | Level 2 | Level 3 |
| | September 30, 2018 | Inputs | Inputs | Inputs |
| Assets: | | | | |
| Derivative financial instruments | \$ 0.2 | \$- | \$ 0.2 | \$- |
| Total assets | \$ 0.2 | \$- | \$ 0.2 | \$- |
| Liabilities: | | | | |
| Contingent consideration | \$ 10.2 | \$- | \$- | \$10.2 |
| Total liabilities | \$ 10.2 | \$- | \$- | \$10.2 |

In millions

| | Total as of | Fair Value Measurements Using | | |
|----------------------------------|-------------------|-------------------------------|---------------|----------------|
| | | Level 1 | Level 2 | Level 3 |
| | December 31, 2017 | Inputs | Inputs | Inputs |
| Assets: | | | | |
| Derivative financial instruments | \$ 0.4 | \$ - | \$ 0.4 | \$ - |
| Total assets | \$ 0.4 | \$ - | \$ 0.4 | \$ - |
| Liabilities: | | | | |
| Contingent consideration | \$ 12.4 | \$ - | \$ - | \$ 12.4 |
| Total liabilities | \$ 12.4 | \$ - | \$ - | \$ 12.4 |

For our derivative financial instruments, we use a market approach valuation technique based on observable market transactions of spot and forward rates.

As of September 30, 2018 and December 31, 2017, we recorded an asset of \$0.2 million and \$0.4 million, respectively, related to the fair value of the U.S. dollar-Canadian dollar foreign currency swap which was classified as Other assets as of September 30, 2018 and December 31, 2017. The objective of the swap is to offset the foreign exchange risk to the U.S. dollar equivalent cash outflows for our Canadian subsidiary.

Our contingent consideration liabilities are recorded using Level 3 inputs and were \$10.2 million as of September 30, 2018, of which \$2.7 million was classified as Other current liabilities. Contingent consideration liabilities were \$12.4 million at December 31, 2017, of which \$4.6 million was classified as Other current liabilities. The remaining long-term amounts are classified as Other liabilities in the Condensed Consolidated Balance Sheets. Contingent consideration represents amounts expected to be paid as part of acquisition consideration only if certain future events occur. These events are usually the achievement of targets for revenues, earnings, or other milestones related to the

business acquired. We arrive at the fair value of contingent consideration by applying a weighted probability of potential payment outcomes. The calculation of these potential outcomes is dependent on both past financial performance and management assumptions about future performance. If the financial performance measures were all fully met, our maximum liability would be \$13.4 million as of September 30, 2018. Contingent consideration liabilities are reassessed each reporting period.

Changes to contingent consideration were as follows:

In millions

| | |
|---|--------|
| Contingent consideration as of January 1, 2017 | \$24.1 |
| Increase due to current year acquisitions | 0.1 |
| Purchase accounting adjustments | (9.6) |
| Decrease due to payments | (1.5) |
| Change in fair value reflected in Selling, general, and administrative expenses | (0.4) |
| Changes due to foreign currency fluctuations and other | (0.3) |
| Contingent consideration as of December 31, 2017 | 12.4 |
| Purchase accounting adjustments | (0.4) |
| Decrease due to payments | (1.3) |
| Change in fair value reflected in Selling, general, and administrative expenses | 0.2 |
| Changes due to foreign currency fluctuations | (0.7) |
| Contingent consideration as of September 30, 2018 | \$10.2 |

In addition, to assets and liabilities that are recorded at fair value on a recurring basis, the Company is required to record certain assets and liabilities at fair value on a nonrecurring basis, generally as result of acquisitions or the remeasurement of assets resulting in impairment charges. See Note 3 – Acquisitions and Note 4 – Restructuring, Divestitures and Assets Held for Sale, for further discussion on the fair value of assets and liabilities associated with acquisitions and assets held for sale.

Fair Value of Debt: At September 30, 2018, the fair value of the Company’s debt obligations was estimated, using Level 2 inputs, at \$2.79 billion compared to a carrying amount of \$2.84 billion. The fair value was estimated using an income approach by applying market interest rates for comparable instruments.

Accounts receivable, accounts payable and accrued liabilities are financial assets and liabilities, respectively, with carrying values that approximate fair value.

NOTE 9 – STOCK-BASED COMPENSATION

Stock-Based Compensation Expense:

The following table presents the total stock-based compensation expense resulting from stock option awards, restricted stock units (“RSUs”), performance-based restricted stock units (“PSUs”), and the Employee Stock Purchase Plan (“ESPP”) included in the Condensed Consolidated Statements of Income (Loss):

In millions

| | Three Months Ended | | Nine Months Ended | |
|---|--------------------|--------------------|--------------------|--------------------|
| | September 30, 2018 | September 30, 2017 | September 30, 2018 | September 30, 2017 |
| Selling, general and administrative - stock option plan | \$ 2.5 | \$ 3.7 | \$ 8.4 | \$ 11.6 |
| Selling, general and administrative - RSUs | 2.0 | 1.2 | 5.8 | 4.1 |

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| | | | | |
|--|--------|--------|---------|---------|
| Selling, general and administrative - PSUs | 1.9 | 0.2 | 4.5 | 0.6 |
| Selling, general and administrative - ESPP | 0.3 | 0.3 | 0.8 | 1.0 |
| Total pre-tax expense | \$ 6.7 | \$ 5.4 | \$ 19.5 | \$ 17.3 |

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Stock Options:

Options granted to directors vest in one year and options granted to officers and employees generally vest over five years. Expense related to options with graded vesting is recognized using the straight line method over the vesting period. Stock option activity for the nine months ended September 30, 2018 is summarized as follows:

| | Number of Options | Weighted Average Exercise Price per Share | Weighted Average Remaining Contractual Life (in years) | Total Aggregate Intrinsic Value (in millions) |
|--------------------------------------|----------------------|---|---|--|
| Outstanding at January 1, 2018 | 5,393,417 | \$ 96.91 | | |
| Granted | 362,382 | 62.06 | | |
| Exercised | (311,792) | 49.78 | | |
| Forfeited | (191,322) | 103.38 | | |
| Canceled or expired | (255,538) | 105.88 | | |
| Outstanding as of September 30, 2018 | 4,997,147 | \$ 96.61 | 4.23 | \$ 3.0 |
| Exercisable as of September 30, 2018 | 3,557,911 | \$ 96.39 | 3.61 | \$ 3.0 |

At September 30, 2018, there was \$21.9 million of total unrecognized compensation expense related to stock options, which is expected to be recognized over a weighted average period of 2.75 years.

For the three months ended September 30, 2018 and 2017, the intrinsic value of options exercised was \$3.3 million and \$0.3 million, respectively. For the nine months ended September 30, 2018 and 2017, the intrinsic value of options exercised was \$4.8 million and \$3.5 million, respectively. The exercise intrinsic value represents the total pre-tax intrinsic value (the difference between the fair value on the trading day the option was exercised and the exercise price associated with the respective option).

The Company uses historical data to estimate expected life and volatility. The estimated fair value of stock options at the time of the grant using the Black-Scholes option pricing model was as follows:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|--|---------|------------------------------------|---------|
| | 2018 | 2017 | 2018 | 2017 |
| Stock options granted (shares) | 1,712 | 18,015 | 362,382 | 454,799 |
| Weighted average fair value at grant date | \$18.09 | \$17.83 | \$16.87 | \$19.48 |
| Assumptions: | | | | |
| Expected term (in years) | 4.89 | 4.83 | 4.89 | 4.82 |
| Expected volatility | 25.68% | 22.95% | 25.34% | 22.68% |
| Expected dividend yield | —% | —% | —% | —% |
| Risk free interest rate | 2.74% | 1.81% | 2.58% | 1.90% |

Restricted Stock Units:

The fair value of RSUs is based on the closing price of the Company's common stock on the date of grant and is amortized to expense over the service period. RSUs generally vest over five years.

A summary of the status of our non-vested RSUs and changes during the nine months ended September 30, 2018, are as follows:

| | Number of Units | Weighted Average Grant Date Fair Value | Weighted Average Remaining Contractual Life (in years) | Total Aggregate Intrinsic Value (in millions) |
|--------------------------------|--------------------|---|---|--|
| Non-vested at January 1, 2018 | 267,297 | \$ 89.74 | | |
| Granted | 293,698 | 62.23 | | |
| Vested and Released | (62,313) | 88.29 | | |
| Forfeited | (56,151) | 74.89 | | |
| Non-vested as of June 30, 2018 | 442,531 | \$ 73.28 | 2.08 | \$ 26.0 |

At September 30, 2018, there was \$25.7 million of total unrecognized compensation expense related to RSUs, which is expected to be recognized over a weighted average period of 3.7 years. The fair value of RSUs that vested during the nine months ended September 30, 2018 was \$4.2 million.

Performance-Based Restricted Stock Units:

Our executive officers have been granted PSUs. These PSUs vest, or not, in three equal annual installments based on the achievement of pre-determined annual earnings per share performance goals, as approved by the Compensation Committee.

In addition, certain employees have been granted PSUs which vest, or not, in four equal annual installments based on the achievement of performance goals related to the Business Transformation, as approved by the Compensation Committee.

Each of the units granted represent the right to receive one share of the Company's common stock at a specified future date.

A summary of the status of our non-vested PSUs and changes during the nine months ended September 30, 2018, are as follows:

| | Number of Units | Weighted Average Grant Date Fair Value |
|-------------------------------------|--------------------|---|
| Non-vested at January 1, 2018 | 11,149 | \$ 82.85 |
| Granted | 131,182 | 63.92 |
| Vested and Released | - | - |
| Forfeited | (24,579) | 72.23 |
| Non-vested as of September 30, 2018 | 117,752 | \$ 63.98 |

At September 30, 2018, there was approximately \$1.7 million of total unrecognized compensation expense related to the 2018 installments of PSUs. At September 30, 2018, approximately 315,000 of additional installments of PSUs exist which will vest based on achievement of performance goals to be established for fiscal years 2019 through 2021.

NOTE 10 – PREFERRED STOCK

At September 30, 2018, we had 1,000,000 authorized shares of preferred stock and zero shares issued and outstanding of mandatory convertible preferred stock.

We declared and paid dividends of \$8.4 million and \$8.9 million to the preferred shareholders during the three months ended September 30, 2018 and 2017, respectively. We declared and paid dividends of \$25.5 million and \$27.5 million to the preferred shareholders during the nine months ended September 30, 2018 and 2017, respectively.

The following table provides information about our repurchases of depository shares of mandatory convertible preferred stock during the nine months ended September 30, 2018:

In millions, except share and per share data

| | Number of Depository Shares Repurchased | Amount Paid for Repurchases | Average Price Paid per Share |
|----------------------------------|--|-----------------------------------|---------------------------------------|
| January 1 - January 31, 2018 | - | \$ - | \$ - |
| February 1 - February 28, 2018 | 151,900 | 7.4 | 49.05 |
| March 1 - March 31, 2018 | - | - | - |
| April 1 - April 30, 2018 | - | - | - |
| May 1 - May 31, 2018 | 150,000 | 7.4 | \$ 49.24 |
| June 1 - June 30, 2018 | - | - | - |
| July 1 - July 31, 2018 | - | - | - |
| August 1 - August 31, 2018 | 50,000 | 2.4 | 47.05 |
| September 1 - September 30, 2018 | - | - | - |
| Total | 351,900 | \$ 17.2 | \$ 48.85 |

For the nine months ended September 30, 2018 and 2017, repurchases of our mandatory convertible preferred stock resulted in a \$16.9 million and \$14.4 million, respectively, increase in retained earnings, as we redeemed the preferred stock at a discount. The 351,900 depository shares purchased in 2018 were equivalent to 35,190 units of preferred stock.

On September 14, 2018, in accordance with their terms of issue, 638,190 shares of the Company's Series A Mandatory Convertible Preferred Stock ("Series A"), representing all of the preferred stock outstanding as of that date, were converted into a total of 4.7 million shares of the Company's common stock at a ratio of 7.3394 shares of our common stock for each share of Series A.

NOTE 11 – EARNINGS (LOSS) PER COMMON SHARE

Basic earnings (loss) per share is computed by dividing income (loss) available to common shareholders by the weighted-average number of shares of common stock outstanding during the period. Diluted earnings (loss) per share is computed by dividing income (loss) available to common shareholders by the weighted-average number of shares of common stock outstanding during the period increased to include the number of additional shares of common stock that would have been outstanding if the potentially dilutive securities had been issued. Potentially dilutive securities include outstanding stock options, shares to be purchased under the Company's employee stock purchase plan, RSUs, PSUs and, the impact of the Series A prior to conversion on September 14, 2018. The effect of potentially dilutive securities is reflected in diluted earnings per share by application of the "treasury stock method" for outstanding stock-based compensation awards. Under the treasury stock method, an increase in the fair market value of the Company's common stock can result in a greater dilutive effect from potentially dilutive securities. For the issue of Series A, we used the "if-converted method", weighted for the period prior to conversion. Under the if-converted method, the preferred dividend applicable to Series A was added back as an adjustment to the numerator. The Series A shares were assumed to be converted to common shares at the beginning of the period or, if later, at the time of

issuance, and for periods including the conversion date of September 14, 2018 these common shares are weighted for the period the Series A was

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outstanding with the resulting weighted average common shares included in the denominator. In applying the if-converted method, conversion shall not be assumed for purposes of computing diluted earnings per share if the effect would be anti-dilutive. The numerator is also adjusted for any premium or discount arising from redemption of the preferred stock.

The following table sets forth the computation of basic and diluted earnings (loss) per share:

In millions, except per share data

| | Three Months Ended September 30, 2018 | | Nine Months Ended September 30, 2018 | |
|---|--|----------------|---|------------------|
| | 2017 | 2017 | 2017 | 2017 |
| Numerator: | | | | |
| Net income (loss) attributable to Stericycle, Inc. | \$ 23.5 | \$ 39.0 | \$ 73.7 | \$ (46.8) |
| Mandatory convertible preferred stock dividend | (8.4) | (8.9) | (25.5) | (27.5) |
| Gain on repurchases of preferred stock | 2.4 | 5.4 | 16.9 | 14.4 |
| Numerator for basic earnings (loss) per share attributable to Stericycle, Inc. common shareholders | \$ 17.5 | \$ 35.5 | \$ 65.1 | \$ (59.9) |
| Denominator: | | | | |
| Denominator for basic earnings (loss) per share - weighted average shares ⁽¹⁾ | 86.7 | 85.3 | 85.9 | 85.3 |
| Effect of dilutive securities: | | | | |
| Stock-based compensation awards | 0.1 | 0.3 | 0.2 | - |
| Mandatory convertible preferred stock ⁽²⁾ | - | - | - | - |
| Denominator for diluted earnings (loss) per share - adjusted weighted average shares and after assumed exercises | 86.8 | 85.6 | 86.1 | 85.3 |
| Earnings (loss) per share – Basic | \$ 0.20 | \$ 0.42 | \$ 0.76 | \$ (0.70) |
| Earnings (loss) per share – Diluted⁽³⁾ | \$ 0.20 | \$ 0.41 | \$ 0.76 | \$ (0.70) |

⁽¹⁾For the three and nine months ended September 30, 2018, respectively, the denominator for basic earnings per share includes 0.8 million and 0.3 million shares, respectively, representing the weighted-average impact of the common shares outstanding subsequent to the Series A conversion on September 14, 2018.

⁽²⁾The weighted average common shares (in thousands) issuable upon the assumed conversion (as discussed above) of the Series A totaling 3,918 and 5,049 for the three months ended September 30, 2018 and 2017, respectively, and 4,526 and 5,152 for the nine months ended September 30, 2018 and 2017, respectively, were excluded from the computation of diluted earnings (loss) per share as such conversion would have been anti-dilutive.

⁽³⁾Due to the net loss for the nine months ended September 30, 2017, dilutive loss per share is the same as basic. For the three and nine months ended September 30, 2018, options to purchase shares (in thousands) of 4,631 and 4,697, respectively, were not included in the computation of diluted earnings per share because the effect would have been anti-dilutive.

For the three and nine months ended September 30, 2017, options to purchase shares (in thousands) of 4,743 and 4,732, respectively, were not included in the computation of diluted loss per share because the effect would have been anti-dilutive. For the three months ended September 30, 2017, 307 incremental shares (in thousands) related to stock options were not included in the computation of diluted loss per share because of the net loss during this period.

For the three and nine months ended September 30, 2018, RSUs (in thousands) of 151 and 47, respectively, were not included in the computation of diluted earnings per share because the effect would have been anti-dilutive.

For the three and nine months ended September 30, 2017, RSUs (in thousands) of 226 and 49, respectively, were not included in the computation of diluted loss per share because the effect would have been anti-dilutive. For the nine months ended September 30, 2017, incremental shares related to RSUs (in thousands) of 18 were not included in the computation of diluted loss per share because of the net loss during this period.

During the three and nine months ended September 30, 2018 and 2017, all of the Company's outstanding PSUs were subject to the achievement of specified performance conditions. Contingently issuable shares are excluded from the computation of diluted earnings per share if, based on current period results, the shares would not be issuable if the end of the reporting period were the end of the contingency period. These outstanding PSUs were excluded from the earnings (loss) per share calculation for the three and nine months ended September 30, 2018 and 2017 as the performance conditions were not satisfied as of the end of the respective periods.

NOTE 12 – SEGMENT REPORTING

Our reportable segments are:

• Domestic and Canada RCS

• International RCS

• All Other (which includes Domestic CRS, Corporate and shared services)

Our Domestic and Canada, and International Regulated Waste and Compliance Services segments include medical waste disposal, pharmaceutical waste disposal, hazardous waste management, sustainability solutions for expired or unused inventory, secure information destruction of documents and e-media, training and consulting through our Steri-Safe® and Clinical Services programs, and other regulatory compliance services.

All Other includes Domestic Communication and Related Services operations which consists of services including inbound/outbound communication, automated patient reminders, online scheduling, notifications, product retrievals, product returns, and quality audits, as well as expenses related to Corporate support, shared services functions, and stock-based compensation.

Beginning in the first quarter of 2018, we have changed our measure of segment profitability to Adjusted Earnings Before Interest, Tax, Depreciation and Amortization (“Adjusted EBITDA”). Adjusted EBITDA is Income from operations excluding certain specified items, Depreciation and Intangible Amortization. As a result of this change in segment reporting, all applicable historical segment information has been revised to conform to the new presentation.

The following tables show financial information for the Company's reportable segments:

In millions

| | Three Months | | Nine Months Ended | |
|--------------------------------|--------------------------------|----------------|-----------------------|------------------|
| | Ended September 30, 2018 | 2017 | September 30, 2018 | 2017 |
| Revenues | | | | |
| Domestic and Canada RCS | \$644.3 | \$634.7 | \$1,927.3 | \$1,917.5 |
| International RCS | 151.1 | 174.6 | 503.0 | 536.2 |
| All Other | 59.5 | 73.5 | 202.9 | 239.2 |
| Total | \$854.9 | \$882.8 | \$2,633.2 | \$2,692.9 |
| Gross Profit | | | | |
| Domestic and Canada RCS | \$261.5 | \$276.7 | \$786.2 | \$839.7 |
| International RCS | 49.9 | 55.0 | 169.7 | 170.0 |
| All Other | 24.1 | 36.4 | 91.4 | 108.8 |
| Total | \$335.5 | \$368.1 | \$1,047.3 | \$1,118.5 |
| Depreciation | | | | |
| Domestic and Canada RCS | \$19.0 | \$17.6 | \$56.7 | \$50.8 |
| International RCS | 6.7 | 7.8 | 21.4 | 23.4 |
| All Other | 6.4 | 5.0 | 17.5 | 14.5 |
| Total | \$32.1 | \$30.4 | \$95.6 | \$88.7 |
| Intangible Amortization | | | | |
| Domestic and Canada RCS | \$23.7 | \$22.0 | \$71.1 | \$65.6 |
| International RCS | 6.0 | 5.9 | 19.2 | 16.8 |
| All Other | 2.1 | 2.0 | 6.3 | 6.1 |
| Total | \$31.8 | \$29.9 | \$96.6 | \$88.5 |
| Adjusted EBITDA | | | | |
| Domestic and Canada RCS | \$196.6 | \$202.6 | \$583.4 | \$619.7 |
| International RCS | 20.9 | 23.5 | 80.8 | 77.4 |
| All Other | (33.6) | (19.9) | (100.1) | (79.1) |
| Total | \$183.9 | \$206.2 | \$564.1 | \$618.0 |

The following table reconciles the Company's primary measure of segment profitability (Adjusted EBITDA) to Income from operations:

In millions

| | Three Months | | Nine Months | |
|---|--------------------------------|---------|-----------------------|---------|
| | Ended September 30, 2018 | 2017 | September 30, 2018 | 2017 |
| Domestic and Canada RCS Adjusted EBITDA | \$196.6 | \$202.6 | \$583.4 | \$619.7 |
| International RCS Adjusted EBITDA | 20.9 | 23.5 | 80.8 | 77.4 |
| All Other Adjusted EBITDA | (33.6) | (19.9) | (100.1) | (79.1) |
| Depreciation | (32.1) | (30.4) | (95.6) | (88.7) |
| Business Transformation | (21.0) | (4.2) | (64.9) | (4.2) |

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| | | | | |
|---|---------|---------|---------|----------|
| Intangible Amortization | (31.8) | (29.9) | (96.6) | (88.5) |
| Acquisition and Integration | (1.6) | (10.8) | (7.5) | (33.5) |
| Operational Optimization | (3.6) | (16.0) | (19.5) | (52.4) |
| Divestitures | (2.0) | (9.1) | (19.1) | (12.7) |
| Litigation, Settlements and Regulatory Compliance | (17.3) | (1.3) | (61.2) | (304.9) |
| Other | (6.2) | (10.9) | (14.9) | (17.3) |
| Income from operations | \$68.3 | \$93.6 | \$184.8 | \$15.8 |

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The following table presents consolidated revenues by service:

In millions

| | Three Months Ended September 30, 2018 | | Nine Months Ended September 30, 2017 | |
|---|--|---------|---|-----------|
| Regulated Waste and Compliance Services | \$476.6 | \$502.5 | \$1,457.8 | \$1,525.9 |
| Secure Information Destruction Services | 227.6 | 204.7 | 677.5 | 621.2 |
| Manufacturing and Industrial Services | 79.1 | 86.6 | 253.1 | 260.4 |
| Communication and Related Services | 71.6 | 89.0 | 244.8 | 285.4 |
| Revenues | \$854.9 | \$882.8 | \$2,633.2 | \$2,692.9 |

NOTE 13 – ENVIRONMENTAL REMEDIATION LIABILITIES

We record a liability for environmental remediation when such liability becomes probable and the costs or damages can be reasonably estimated. We accrue environmental remediation costs, on an undiscounted basis, associated with identified sites where an assessment has indicated that cleanup costs are probable and can be reasonably estimated, but the timing of such payments is uncertain. Such accruals are based on currently available information, estimated timing of remedial actions, existing technology, and applicable laws and regulations. The liability for environmental remediation is included on the Condensed Consolidated Balance Sheets in current liabilities within Accrued liabilities and in noncurrent liabilities within Other liabilities.

At September 30, 2018 the total environmental remediation liabilities recorded were \$31.0 million, of which \$3.2 million were presented in Accrued liabilities on the Condensed Consolidated Balance Sheets. At December 31, 2017, the total environmental remediation liabilities recorded were \$30.8 million, of which \$5.7 million were presented in Accrued liabilities on the Condensed Consolidated Balance Sheets. We project payments over approximately 30 years.

During the second quarter of 2017, we recorded an environmental liability of \$2.0 million related to a portion of a hazardous waste facility in Mexico. We continue to assess the level of remediation, as well as other potentially responsible parties, and will adjust our estimate in the future as appropriate.

NOTE 14 – LEGAL PROCEEDINGS

We operate in highly regulated industries and must deal with regulatory inquiries or investigations from time to time that may be initiated for a variety of reasons. We are also involved in a variety of civil litigation from time to time.

The Company establishes an accrued liability for loss contingencies related to legal and regulatory matters when the loss is both probable and reasonably estimable. If a loss is not probable or a probable loss is not reasonably estimable, no liability is recorded. These accruals represent management's best estimate of probable losses and, in such cases, there may be an exposure to loss in excess of the amounts accrued. Legal and regulatory matters inherently involve significant uncertainties based on, among other factors, the stage of the proceedings, developments in the applicable facts or law, and the unpredictability of the ultimate determination of the merits of any claim, any defenses the Company may assert against that claim and the amount of any damages that may be awarded. The Company's accrued liabilities for loss contingencies related to legal and regulatory matters may change in the future as a result of new

developments, including, but not limited to, the occurrence of new legal matters, changes in the law or regulatory environment, adverse or favorable rulings, newly discovered facts relevant to the matter, or

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changes in the strategy for the matter. Regardless of the outcome, litigation can have an adverse impact on the Company because of defense and settlement costs, diversion of management resources and other factors.

Contract Class Action Lawsuits. We were served on March 12, 2013 with a class action complaint filed in the U.S. District Court for the Western District of Pennsylvania by an individual plaintiff for itself and on behalf of all other “similarly situated” customers of ours. The complaint alleged, among other things, that we had imposed unauthorized or excessive price increases and other charges on our customers in breach of our contracts and in violation of the Illinois Consumer Fraud and Deceptive Business Practices Act. The complaint sought certification of the lawsuit as a class action and the award to class members of appropriate damages and injunctive relief.

The Pennsylvania class action complaint was filed in the wake of a settlement with the State of New York of an investigation under the New York False Claims Act which arose out of the qui tam (or “whistle blower”) action captioned United States of America ex rel. Jennifer D. Perez v. Stericycle, Inc., Case No. 1:08-cv-2390, which was settled in the fourth quarter of 2015 as previously disclosed.

Following the filing of the Pennsylvania class action complaint, we were served with class action complaints filed in federal and state courts in several jurisdictions. These complaints asserted claims and allegations substantially similar to those made in the Pennsylvania class action complaint. All of these cases appear to be follow-on litigation to our settlement with the State of New York. On August 9, 2013, the Judicial Panel on Multidistrict Litigation granted our Motion to Transfer these related actions to the United States District Court for the Northern District of Illinois for centralized pretrial proceedings (the “MDL Action”). On December 10, 2013, we filed our answer to the Amended Consolidated Class Action Complaint in the MDL Action, generally denying the allegations therein. Plaintiffs subsequently filed a Second Amended Consolidated Complaint on March 8, 2016, and we filed an answer to that pleading on March 25, 2016, generally denying the allegations therein and asserting a variety of affirmative defenses.

Plaintiffs filed a motion for class certification on January 29, 2016. On February 16, 2017, the Court entered an order granting plaintiffs’ motion for class certification. The Court certified a class of “[a]ll persons and entities that, between March 8, 2003 through the date of trial resided in the United States (except Washington and Alaska), were identified by Stericycle as ‘Small Quantity’ or ‘SQ’ customer, and were charged and paid more than their contractually-agreed price for Stericycle’s medical waste disposal goods and services pursuant to Stericycle’s automated price increase policy. Governmental entities whose claims were asserted in United States ex rel. Perez v. Stericycle Inc. shall be excluded from the class.” On March 2, 2017, Stericycle filed a motion for reconsideration and clarification relating to the Court’s class certification decision. The parties engaged in discussions through and overseen by a mediator regarding a potential resolution of the matter and reached an agreement in principle for settlement in July 2017 (the “Proposed MDL Settlement”).

As we disclosed in a current report on Form 8-K filed on August 2, 2017, the terms of the Proposed MDL Settlement provided that the Company would establish a common fund of \$295.0 million from which will be paid all compensation to members of the settlement class, attorneys’ fees to class counsel, incentive awards to the named class representatives and all costs of notice and administration. It also provided that our existing contracts with customers would remain in force, while we would also establish as part of the Proposed MDL Settlement guidelines for future price increases and provide customers additional transparency regarding such increases. The Proposed MDL Settlement also addressed additional matters, including the availability of alternative dispute resolution for members of the settlement class. In the

Proposed MDL Settlement, we admitted no fault or wrongdoing whatsoever. We entered into the Proposed MDL Settlement in order to avoid the cost and uncertainty of litigation.

In view of the Proposed MDL Settlement, we recorded a pre-tax charge of \$295.0 million during the second quarter of 2017.

On October 17, 2017, the Company executed a definitive written settlement agreement (the “Settlement”), which incorporated the terms of the agreement in principle announced in August 2017. The Settlement incorporated the terms of the Proposed MDL Settlement, described above, and proposes a global resolution of all cases and claims against the Company in the MDL Action, including the allegation that price increases implemented by the Company allegedly violated the contracts between the Company and its customers as well as various state consumer protection statutes. Under the terms of the Settlement, the Company admitted no fault or wrongdoing whatsoever, and it entered into the Settlement to avoid the cost and uncertainty of litigation. The Settlement provided that, upon final approval by the Court following a fairness hearing, it would fully and finally resolve all claims against the Company alleged in the MDL Action.

On October 17, 2017, plaintiffs in the MDL Action filed Plaintiffs’ Unopposed Motion for Preliminary Approval of Class Settlement and Approval of Notice Plan. Following a hearing on October 26, 2017, the Court granted preliminary approval of the Settlement and set certain deadlines, including for notification of the class of the terms of the Settlement, the submission of opt-outs or objections to the Settlement, and a fairness hearing. The fairness hearing was held on March 8, 2018. The Court granted approval of the Proposed MDL Settlement that same day. The Court entered final judgment on May 8, 2018. No appeal was filed, and the Proposed MDL Settlement became finally effective on June 7, 2018 (the “Final Settlement”). The Company funded the Final Settlement on July 6, 2018.

Certain class members who have opted out of the Final Settlement have filed lawsuits against the Company, and the Company will defend and resolve those actions. The Company has accrued its estimate of the probable loss for these collective matters, which is not material.

Securities Class Action Lawsuit. On July 11, 2016, two purported stockholders filed a putative class action complaint in the U.S. District Court for the Northern District of Illinois. The plaintiffs purported to sue for themselves and on behalf of all purchasers of our publicly traded securities between February 7, 2013 and April 28, 2016, inclusive, and all those who purchased securities in our public offering of depositary shares, each representing a 1/10th interest in a share of our mandatory convertible preferred stock, on or around September 15, 2015. The complaint named as defendants the Company, our directors and certain of our current and former officers, and certain of the underwriters in the public offering. The complaint purports to assert claims under Sections 11, 12(a)(2) and 15 of the Securities Act of 1933 and Sections 10(b) and 20(a) of the Securities Exchange Act of 1934, as well as SEC Rule 10b-5, promulgated thereunder. The complaint alleges, among other things, that the Company imposed unauthorized or excessive price increases and other charges on its customers in breach of its contracts, and that defendants failed to disclose those alleged practices in public filings and other statements issued during the proposed class period beginning February 7, 2013 and ending April 28, 2016.

On August 4, 2016, plaintiffs filed an Amended Complaint that purports to assert additional misrepresentations in public statements through July 28, 2016, and therefore to change the putative class period to the period from February 7, 2013 to July 28, 2016, inclusive. On October 21, 2016, plaintiffs filed a Corrected Amended Complaint adding the Company as a named defendant in plaintiff’s claim under Section 11 of the Securities Act, which had previously been asserted only against the Underwriters and certain officers and directors.

On November 1, 2016, the Court appointed the Public Employees' Retirement System of Mississippi and the Arkansas Teacher Retirement System as Lead Plaintiffs and their counsel as Lead Counsel. On February 1, 2017, Lead Plaintiff filed a Consolidated Amended Complaint with additional purported factual material supporting the same legal claims from the prior complaints for a class period from February 7, 2013 through September 18, 2016. Defendants filed a motion to dismiss the Consolidated Amended Complaint on April 1, 2017. On May 19, 2017, plaintiffs filed a response in opposition to the motion to dismiss and on June 19, 2017, Defendants filed a reply brief in support of their motion.

On March 31, 2018, plaintiffs filed a further Amended Complaint, alleging additional corrective disclosures and extending the purported class period through February 21, 2018. Defendants filed a motion to dismiss the Consolidated Amended Complaint on May 25, 2018. The Motion was fully briefed on July 13, 2018, and we await a ruling by the Court.

We intend to vigorously defend ourselves against this lawsuit.

We have not accrued any amounts in respect of this lawsuit, and we cannot estimate the reasonably possible loss or the range of reasonably possible losses that we may incur. We are unable to make such an estimate because (i) litigation is by its nature uncertain and unpredictable, (ii) we do not know whether the court will certify any class of plaintiffs or, if any class is certified, how the class would be defined, and (iii) in our judgment, the factual and legal allegations asserted by plaintiffs are sufficiently unique that we are unable to identify other proceedings with circumstances sufficiently comparable to provide guidance in making estimates.

Shareholder Derivative Lawsuits. On September 1, 2016, a purported stockholder filed a putative derivative action complaint in the Circuit Court of Cook County, Illinois against certain officers and directors of the Company, naming the Company as nominal defendant. The complaint alleges that defendants breached their fiduciary duties to the Company and its stockholders by causing the Company to allegedly overcharge certain customers in breach of those customers' contracts, otherwise provide unsatisfactory customer service and injure customer relationships, and make materially false and misleading statements and omissions regarding the Company's business, operational and compliance policies between February 7, 2013 and the present.

On March 1, 2017, another purported stockholder filed a putative derivative action complaint containing substantially similar allegations in the Circuit Court of Cook County, Illinois against certain officers and directors of the Company, naming the Company as nominal defendant. The Company notes, among other things, that, in addition to failing to make the required demand on the board of directors, both of these filings are in violation of the Company's Bylaws, which require any such actions to be brought in a court in Delaware.

On June 29, 2017, the Court entered an agreed order consolidating the two putative derivative actions for all purposes under the caption *Kausal Shah v. Charles A. Alutto, et al.* On July 11, 2017, the Court entered a further agreed order appointing lead counsel for plaintiffs and staying the action pending resolution of the motion to dismiss the securities class action discussed above. Pursuant to the agreed order, defendants reserve all potential defenses to both actions, should the stay be lifted.

Additional putative derivative action complaints were subsequently filed by purported shareholders, containing similar allegations against certain officers and directors of the Company and naming the Company as nominal defendant. On March 26, 2018, *Alvin Janklow v. Charles A. Alutto, et al.*, was filed in the Federal District Court for the District of Delaware. On April 12, 2018, *Rick Siu v. Mark C. Miller, et al.*, was filed in Delaware Chancery Court. And on April 16, 2018, *John Brennan v. Charles A. Alutto, et al.*, was

filed in the Federal District Court for the District of Delaware. By agreement of the parties, the Siu case was stayed by order of the Court on May 24, 2018, pending resolution of the motion to dismiss the securities class action discussed above. On May 16, 2018, the Court entered an order consolidating Brennan and Janklow. On April 18, 2018, the company filed a motion to stay the Janklow case, which motion also now applies to Brennan post-consolidation. That motion is fully briefed. On July 30, 2018, Damon Turney v. Mark C. Miller, et al., was filed in the Federal District Court of the Northern District of Illinois. This purported shareholder previously had made a demand that the Board of Directors take certain actions, as discussed below in the section entitled Shareholder Demand Letter.

We intend to vigorously defend ourselves against each of the derivative lawsuits.

We have not accrued any amounts in respect of these lawsuits, and we cannot estimate the reasonably possible loss or the range of reasonably possible losses that we may incur. We are unable to make such an estimate because (i) litigation is by its nature uncertain and unpredictable and (ii) in our judgment, the factual and legal allegations asserted by plaintiffs are sufficiently unique that we are unable to identify other proceedings with circumstances sufficiently comparable to provide guidance in making estimates.

Shareholder Demand Letter. On October 18, 2016, the Company received a letter from an attorney purporting to represent a current stockholder of the Company demanding, pursuant to Del. Ct. Ch. R. 23.1, that the Company's Board of Directors take action to remedy alleged breaches of fiduciary duties by certain officers and directors of the Company. The factual allegations set forth in the letter are similar to those asserted in the Securities Class Action Lawsuit and the Shareholder Derivative Lawsuits. The letter asserts breaches of fiduciary duty in connection with the management, operation and oversight of the Company's business and in connection with alleged false, misleading and/or incomplete statements regarding the Company's business practices.

The Company's Board of Directors constituted a Special Demand Review Committee to investigate the claims made in the demand letter and the Committee retained independent counsel to assist with the investigation. At the conclusion of its investigation, the Committee's counsel advised the stockholder that the board had completed its investigation and determined not to pursue legal action.

TCPA Lawsuit. On June 3, 2016, a plaintiff filed a putative class action, captioned Ibrahim v. Stericycle, Inc., No. 16-cv-4294 (N.D. Ill.), against us and our wholly-owned subsidiary, Stericycle Communication Solutions, Inc., under the Telephone Consumer Protection Act ("TCPA"), asserting that the defendants called plaintiff and others in violation of that statute. Plaintiff challenges our use of pre-recorded messages that urge the owners of recalled products to return or obtain repairs for those products.

Plaintiff seeks certification of two nationwide classes. One class includes people who received one or more cellular telephone calls from Stericycle featuring a prerecorded or artificial voice message relating to a product recall, where the called party was not the same individual who, according to Stericycle's records, was the intended recipient of the call. The second class includes people who received one or more cellular telephone calls from Stericycle featuring a prerecorded or artificial voice message relating to a product recall after such person had communicated to Stericycle that Stericycle did not have consent to make any such calls to their cellular telephone number.

On July 28, 2016, we answered the complaint, denying the material allegations and raising certain affirmative defenses. Among the asserted defenses is the "emergency" exception to the TCPA, which exempts calls made to promote public health and safety. On December 19, 2016, before any substantial discovery in the case, we filed a motion for summary judgment primarily on the basis of the "emergency" exception. On February 1, 2017, plaintiff responded to our motion by requesting additional discovery.

The court permitted plaintiff to obtain some but not all of the requested discovery, and we have provided additional documents in response to that order.

On April 5, 2017, plaintiff sought leave to file an amended complaint which would add a claim under the Illinois Automatic Telephone Dialers Act (which does not include an “emergency” exception) and certain additional allegations. We filed an opposition to this motion on April 28, 2017, contending that the proposed amendments are futile and that we are entitled to summary judgment. On June 27, 2017, the court permitted plaintiff to file the amended complaint. We answered plaintiff’s amended complaint, denying liability, and in light of the amended complaint, withdrew our motion for summary judgment without prejudice. The parties conducted discovery, which closed on May 15, 2018.

On September 25, 2018, the parties stipulated to dismissal of the case with prejudice, and the Court dismissed the case with prejudice on October 23, 2018.

FCPA Investigation. On June 12, 2017, the SEC issued a subpoena to the Company, requesting documents and information relating to the Company’s compliance with the Foreign Corrupt Practices Act (“FCPA”) or other foreign or domestic anti-corruption laws with respect to certain of the Company’s operations in Latin America. In addition, the Department of Justice has notified the Company that it is investigating this matter in parallel with the SEC. The Company is cooperating with these agencies. The Company is also conducting an internal investigation of these and other matters, including outside of Latin America, under the oversight of the Audit Committee of the Board of Directors and with the assistance of outside counsel, and this investigation has found evidence of improper conduct.

We have not accrued any amounts in respect of this matter, as we cannot estimate any reasonably possible loss or any range of reasonably possible losses that we may incur. We are unable to make such an estimate because, based on what we know now, in our judgment, the factual and legal issues presented in this matter are sufficiently unique that we are unable to identify other circumstances sufficiently comparable to provide guidance in making estimates.

Environmental Matters. Our Environmental Solutions business is regulated by federal, state and local laws enacted to regulate the discharge of materials into the environment, remediate contaminated soil and groundwater or otherwise protect the environment. As a result of this continuing regulation, we frequently become a party to legal or administrative proceedings involving various governmental authorities and other interested parties. The issues involved in these proceedings generally relate to alleged violations of existing permits and licenses or alleged responsibility under federal or state Superfund laws to remediate contamination at properties owned either by us or by other parties to which either we or the prior owners of certain of its facilities shipped wastes. From time to time, we may be subject to fines or penalties in regulatory proceedings relating primarily to waste treatment, storage or disposal facilities.

North Salt Lake, Utah. We have continued to toll the statute of limitations with the United States Attorney’s Office for the District of Utah (the “USAO”) relating to an investigation by the USAO and the U.S. Environmental Protection Agency (the “EPA”) into past Clean Air Act emissions and permit requirements, as previously alleged in the notice of violation (the “NOV”) issued by the State of Utah Division of Air Quality (the “DAQ”). The NOV resulted in our December 2014 settlement with the DAQ, as previously disclosed. The USAO and EPA have been investigating whether the alleged violations are criminal or civil in nature under the Clean Air Act and other federal statutes.

The government has indicated that the matter will be resolved civilly, not criminally, and the parties are in settlement negotiations regarding a civil consent decree and a civil penalty under the Clean Air Act.

The Company has accrued its estimate of the probable loss for this matter, which is not material.

Rancho Cordova, California. The California Department of Toxic Substances Control (“DTSC”) has alleged violations of California’s Hazardous Waste Control Law for our hazardous waste facility in Rancho Cordova, California for the years 2011 through 2017. DTSC has referred the matter to the California Attorney General’s office. On March 3, 2016, we entered into a tolling agreement with the Attorney General’s office, which was subsequently extended through October 30, 2017. Under the tolling agreement as extended, the period from February 29, 2016 through October 30, 2017 will be excluded from any calculation of time for the purpose of determining the statute of limitations concerning any charges that we violated the Hazardous Waste Control Law. The tolling agreement does not constitute an admission of guilt or wrongdoing on our part and cannot be construed as a waiver of any other rights or defenses that we may have in any resulting action or proceeding.

On October 26, 2017, DTSC filed a complaint in California Superior Court in Sacramento County for civil penalties and injunctive relief for alleged violations of California's Hazardous Waste Control Law. On October 15, 2018, the parties entered into a Stipulation for Entry of Order and Final Judgment on Consent, which was entered by the Superior Court of the State of California, Sacramento County, on October 19, 2018.

The Company has accrued its estimate of the probable loss for this matter, which is not material.

Tabasco, Mexico. In late 2016, the National Agency for Industrial Security and the Protection of the Environment for the Hydrocarbon Sector in Mexico (“ASEA”) conducted a permit compliance inspection at a hazardous waste treatment facility acquired by one of our subsidiaries in Dos Bocas, Tabasco, Mexico. ASEA subsequently claimed that the soil treatment process described in the facility’s treatment permit had not been followed properly and issued an order imposing a fine and directing that the facility be closed and that alleged contamination on a certain portion of the facility be remediated. Our subsidiary has engaged a firm of environmental technicians to assess the contamination described in the ASEA order and to conduct a broader environmental assessment of the facility. The preliminary estimate of the remediation costs necessary to address the ASEA order was \$2.0 million. Our review and assessment of the overall facility is ongoing. In November 2017, ASEA rescinded the prior order imposing the fine. After reassessing the evidence and arguments presented, ASEA issued a new resolution on March 9, 2018, containing a lower, revised fine and including remedial obligations. In March 2018, the Company submitted a proposal for remedial measures. On April 26, 2018, the Company appealed the fines in the most recent order. Separately, the Company has implemented certain remedial measures to address site conditions during periods of increased precipitation. These near term remedial measures are also subject to the review and approval of ASEA.

In June 2018, the Company instituted both civil and criminal legal proceedings in Mexico against the company from which it acquired the relevant facility, seeking to hold the seller liable for any remediation as well as lost profits and damages. The defendants named in the civil complaint filed their answers in September 2018.

The Company has accrued its estimate of the probable loss for this matter, which is not material. At this time we are unable to reasonably estimate the future cost of any remedial obligations at the facility beyond the preliminary estimate to comply with the ASEA order.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Safe Harbor Statement

This document may contain forward-looking statements that involve risks and uncertainties, some of which are beyond our control (for example, general economic and market conditions). When we use words such as "believes," "expects," "anticipates," "estimates" or similar expressions, we are making forward-looking statements. Actual results could differ significantly from the results described here. Factors that could cause such differences include changes in governmental regulation of the collection, transportation, treatment and disposal of regulated waste or the proper handling and protection of personal and confidential information, the level of government enforcement of regulations governing regulated waste collection and treatment or the proper handling and protection of personal and confidential information, decreases in the volume of regulated wastes or personal and confidential information collected from customers, the ability to execute on Business Transformation initiatives and achieve the anticipated benefits and cost savings, charges related to the portfolio rationalization strategy or the failure of this strategy to achieve the desired results, failure to consummate a strategic alternative transaction with respect to Communication and Related Services, potential charges related to a strategic alternative transaction with respect to Communication and Related Services, or the failure of any such transaction to achieve desired results, the obligations to service substantial indebtedness and comply with the covenants and restrictions contained in private placement notes and credit agreements, political, economic, inflationary, currency and other risks related to our foreign operations, the outcome of pending or future litigation including litigation with respect to the U.S. Foreign Corrupt Practices Act, changing market conditions in the healthcare industry, competition and demand for services in the regulated waste and secure information destruction industries, changes in the demand and price for recycled paper, failure to maintain an effective system of internal control over financial reporting, disruptions in or attacks on information technology systems, as well as other factors described in filings with the U.S. Securities and Exchange Commission, including the most recently filed Annual Report on Form 10-K and subsequent Forms 10-Q. As a result, past financial performance should not be considered a reliable indicator of future performance, and investors should not use historical trends to anticipate future results or trends. To the extent permitted under applicable law, we make no commitment to disclose any subsequent revisions to forward-looking statements.

The following discussion of Stericycle's financial condition and results of operations should be read in conjunction with our Condensed Consolidated Financial Statements and related notes in Part I, Item 1. Financial Statements (Unaudited) of this Quarterly Report and our Consolidated Financial Statements and related notes thereto and related Management's Discussion of Financial Condition and Results of Operations included in our Annual Report on Form 10-K for the year ended December 31, 2017.

Overview

Stericycle is a multinational business-to-business services company with a core purpose to protect people and brands, promote health, and safeguard the environment. Stericycle works with its customers to ensure regulatory compliance, minimize environmental impact, manage business and personal risk, improve safety, and facilitate communication. Services include medical waste disposal, secure information destruction, sharps disposal management, hospital waste stream management, OSHA and HIPAA compliance programs, pharmaceutical returns and disposal, hazardous waste management, sustainability

services, product recall and retrieval services, and live voice and automated communication solutions. Stericycle operates in the United States (“U.S.”) and 19 other countries around the world.

The following table identifies key strategies and other significant matters impacting our business for the three and nine months ended September 30, 2018 and 2017, respectively:

In millions

| | Three Months Ended | | Nine Months Ended | |
|--|--------------------|--------------------|--------------------|--------------------|
| | September 30, 2018 | September 30, 2017 | September 30, 2018 | September 30, 2017 |
| Business Transformation | \$ 21.0 | \$ 4.2 | \$ 64.9 | \$ 4.2 |
| Intangible Amortization | 31.8 | 29.9 | 96.6 | 88.5 |
| Acquisitions and Integration | 1.6 | 10.8 | 7.5 | 33.5 |
| Operational Optimization | 3.6 | 16.0 | 19.5 | 52.4 |
| Divestitures | 2.0 | 9.1 | 19.1 | 12.7 |
| Litigation, Settlements and | | | | |
| Regulatory Compliance | 17.3 | 1.3 | 61.2 | 304.9 |
| Capital Allocation | - | - | 2.7 | - |
| Other | 11.2 | 10.9 | 19.9 | 17.3 |
| Total pre-tax | \$ 88.5 | \$ 82.2 | \$ 291.4 | \$ 513.5 |
| Tax Reform | \$ 0.4 | \$ - | \$ 0.4 | \$ - |
| Capital Allocation (Preferred Dividends) | 8.4 | 8.9 | 25.5 | 27.5 |
| Total after-tax | \$ 8.8 | \$ 8.9 | \$ 25.9 | \$ 27.5 |

Business Transformation

Stericycle is focused on driving long-term growth, profitability, and delivering enhanced shareholder value. As part of our business strategy, in the third quarter of 2017, we initiated a comprehensive multiyear Business Transformation with the objective to improve long-term operational and financial performance. The Business Transformation is based on a strategic vision to build a best-in-class enterprise performance management (“EPM”) operating model to enable the Company to operate more efficiently, provide an enhanced experience to customers, better capitalize on future growth opportunities and establish greater controls and oversight to drive more consistent results. Additionally, a key component to the Business Transformation is the implementation of an enterprise resource planning (“ERP”) system which will leverage standard processes throughout the organization to accelerate decision making, expedite acquisition integration, remediate compliance and control issues, and enable real-time analytics.

Key initiatives of the Business Transformation include:

- **Portfolio Rationalization:** Executing on a comprehensive review of the Company’s global service lines to identify and pursue the divestiture of non-strategic assets.
- **Operational Optimization:** Standardizing route planning logistics, modernizing field operations, and driving network efficiency across facilities.
- **Organizational Excellence and Efficiency:** Redesigning the Company’s organizational structure to optimize resources and align around a global shared business services model.

Commercial Excellence: Aligning our sales and service organizations around the customer, standardizing our customer relationship management process, and expanding customer self-service options.

Strategic Sourcing: Reducing spend through global procure-to-pay processes and leveraging organizational scale. Our Business Transformation is expected to deliver \$850.0 million to \$1.0 billion of cumulative Adjusted EBITDA benefits over the next five years. Adjusted Earnings Before Interest, Tax, Depreciation and Amortization (“Adjusted EBITDA”) is Income from operations excluding certain specified items, Depreciation and Intangible Amortization.

The following table presents Adjusted EBITDA benefits for the three and nine months ended September 30, 2018 and expected Adjusted EBITDA benefits for the year ended December 31, 2018 by our reportable segments and Condensed Consolidated Statements of Income (Loss) components:

In millions

| | Three Months Ended September 30, 2018 | Nine Months Ended September 30, 2018 | Expected for the Year Ended December 31, 2018 |
|--|---|---|--|
| Reportable Segments: | | | |
| Domestic and Canada RCS | \$ 12.8 | \$ 29.2 | \$46-\$50 |
| International RCS | 1.3 | 3.4 | \$5 |
| All Other | 2.4 | 7.2 | \$9-\$10 |
| Total | \$ 16.5 | \$ 39.8 | \$60-\$65 |
| Benefits: | | | |
| Gross profit | \$ 5.6 | \$ 14.5 | \$25-\$27 |
| Selling, general and administrative expenses | 10.9 | 25.3 | \$35-\$38 |
| Total | \$ 16.5 | \$ 39.8 | \$60-\$65 |

Business Transformation related charges are expected to be recorded in connection with the following types of costs and activities:

- Consulting and professional services, including system integration, project management, ERP advisory, and information technology related costs,
- Internal resources, including project related incentive compensation,
- Employee terminations,
- Impairments and accelerated depreciation/amortization,
- Costs and activities associated with the rationalization of our legal entity structure, and
- Other related expenses.

The Company expects to record approximately \$195.0 million to \$215.0 million in charges and approximately \$80.0 million to \$85.0 million of capital expenditures primarily related to the implementation of the ERP system (\$275.0 million to \$300.0 million in total charges and capital expenditures) over the next five years.

For the three months ended September 30, 2018, we recorded \$21.0 million in charges related to the Business Transformation. In the U.S., we recorded a \$6.8 million non-cash impairment charge for software and \$1.0 million related to site closure/consolidation charges incurred in the Domestic and Canada RCS reportable segment, which are reflected as part of Cost of revenues in the Condensed Consolidated Statements of Income (Loss). As we continue to evolve our future information systems strategy, in

conjunction with our implementation of a global ERP system we may identify further items that will be abandoned or whose useful lives may be shortened, resulting in additional impairment charges and/or increases in depreciation/amortization charges. In addition, primarily in the U.S., we recorded \$5.8 million of consulting and professional services, \$5.1 million of Transformation Management office charges for internal resources and project related incentive compensation, \$1.4 million SAP maintenance costs, \$0.1 million related to employee terminations, and \$0.8 million of other related expenses, which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss).

For the nine months ended September 30, 2018, we recorded \$64.9 million in charges related to the Business Transformation. In the U.S., we recorded a \$6.8 million non-cash impairment charge for software and \$1.0 million related to site closure/consolidation charges incurred in the Domestic and Canada RCS reportable segment, which are reflected as part of Cost of revenues in the Condensed Consolidated Statements of Income (Loss). In addition, primarily in the U.S., we recorded \$39.6 million of consulting and professional services, \$10.6 million of Transformation Management office charges for internal resources and project related incentive compensation, \$2.8 million of SAP maintenance costs, \$2.2 million related to employee terminations, and \$1.9 million of other related expenses, which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss).

During the three and nine months ended September 30, 2017, we recorded \$4.2 million in charges related to consulting and professional services associated with the Business Transformation, which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss).

Since being initiated in the third quarter of 2017, our Business Transformation cumulative charges and capital expenditure payments are \$96.2 million and \$19.1 million, respectively.

As part of our Business Transformation we are undertaking legal entity organizational restructuring actions to assist with streamlining and simplifying business operations and to help lower general and administrative costs. Such actions could result in additional charges associated with potential foreign exchange gains and losses on changes in designation of permanently invested funds, consulting and professional services, and increases in potential exposure to U.S. and foreign taxes.

Intangible Amortization

For the three months ended September 30, 2018 and 2017, the Company recorded \$31.8 million and \$29.9 million, respectively, of intangible amortization expense from acquisitions which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss).

For the nine months ended September 30, 2018 and 2017, the Company recorded \$96.6 million and \$88.5 million, respectively, of intangible amortization expense from acquisitions which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss).

Acquisition and Integration

We believe that acquisitions are a steady and efficient way to scale operations, build critical customer density for transportation and treatment operations, and enter new markets or geographies, as well as provide opportunity to introduce our additional services to the acquired customers. In our early history, acquisitions were a key strategy to rapidly building our customer base and route density in the U.S. We have been able to expand internationally through acquisition and now have physical operations in 19 different countries outside the U.S. Over our history, Stericycle has completed over 500 acquisitions. We

expect to continue our acquisition strategy, remaining focused on small, highly accretive, tuck in acquisitions that broaden our various service capabilities while creating value for our shareholders.

The following table summarizes the location and services of our acquisitions for the nine months ended September 30, 2018:

| Acquisition Locations | Total Number of Acquisitions | Service | |
|-----------------------|------------------------------------|-------------------------------|----------------------------|
| | | Secure Regulation Waste | Information Destruction |
| United States | 19 | 2 | 17 |
| Total | 19 | 2 | 17 |

Our acquisition and integration costs include the following types of activities:

- Consulting and professional services incurred in connection with the identification, valuation, due diligence, and execution of an acquisition or potential acquisition, and acquisition internal resources,
- Consulting and professional services incurred in connection with integrating newly acquired businesses, which may include the integration of the sales or collection processes and systems, rebranding to the Company's name, closure activities, employee terminations related to personnel redundancies, contract and lease exit costs, and other integration related activities,
- Impairments and accelerated depreciation, and
- Change in fair value of contingent consideration.

For the three months ended September 30, 2018 and 2017, we recorded \$1.6 million and \$10.8 million, respectively, of Acquisition and Integration expenses which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss).

For the three months ended September 30, 2018, we recorded \$1.4 million of acquisition expenses, expenses, \$0.4 million of integration expenses mostly related to acquisitions completed in the U.S., and a \$0.2 million favorable change in the fair value of contingent consideration.

For the three months ended September 30, 2017, we recorded \$1.8 million of acquisition expenses, \$8.5 million of integration expenses mostly related to acquisitions completed in the U.S. and a \$0.5 million unfavorable change in the fair value of contingent consideration.

For the nine months ended September 30, 2018 and 2017, we recorded \$7.5 million and \$33.5 million, respectively, of Acquisition and Integration expenses, which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss).

For the nine months ended September 30, 2018, we recorded \$5.5 million of acquisition expenses, \$1.8 million of integration expenses mostly related to acquisitions completed in the U.S., and a \$0.2 million unfavorable change in the fair value of contingent consideration.

For the nine months ended September 30, 2017, we recorded \$6.0 million of acquisition expenses, \$26.6 million of integration expenses mostly related to acquisitions completed in the U.S., and a \$0.9 million unfavorable change in fair value of contingent consideration.

The results of operations of our acquired businesses have been included in the Condensed Consolidated Statements of Income (Loss) from the date of each such acquisition. Pro forma results of operations for

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these acquisitions are not presented because the pro forma effects, individually or in the aggregate, were not material to the Company's results of operations.

Operational Optimization

Plant throughput and route density are competitive strengths of Stericycle. We maintain such strengths by making adjustments to our network of transportation and treatment facilities to optimize overall logistics and processing capabilities within a service line while reducing operational costs. As part of these efforts, we seek to reduce network redundancies by consolidating facilities, closing redundant facilities, and restructuring the local organizations and operations for efficiency.

Our Operational Optimization costs include the following types of activities:

- Consulting and professional services,
- Employee terminations,
- Closure/consolidation activities,
- Contract and lease exit costs,
- Environmental and retirement obligations,
- Impairments and accelerated depreciation, and
- Other related expenses.

For the three months ended September 30, 2018, we recorded \$3.6 million of Operational Optimization expenses, which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss):

\$2.7 million of charges in the U.S., of which \$1.1 million related to charges to improve operational efficiency such as optimizing overall logistics and sales functions primarily for Secure Information Destruction locations, \$1.1 million related to employee termination benefits, and \$0.5 million related to the closure/consolidation of call centers in Communication and Related Services; and

\$0.9 million of international charges related to closure and remediation costs incurred in several international locations.

For the three months ended September 30, 2017, we recorded \$16.0 million of Operational Optimization expenses, which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss):

\$12.1 million of charges in the U.S., of which \$4.9 million related to charges to improve operational efficiency such as optimizing overall logistics and sales functions primarily for Secure Information Destruction locations, \$5.8 million non-cash impairment charges related to rationalization of tradenames, \$0.8 million related to the closure/consolidation of call centers in Communication and Related Services, and \$0.6 million related to employee terminations;

\$2.8 million of charges to exit certain of our patient transport services contracts and plant conversion expense in the United Kingdom ("U.K."); and

\$1.1 million of charges in Latin America related to employee terminations.

For the nine months ended September 30, 2018, we recorded \$19.5 million of Operational Optimization expenses, which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss):

\$8.7 million of charges in the U.S., of which \$3.4 million related to charges to improve operational efficiency such as optimizing overall logistics and sales functions primarily for Secure Information Destruction locations, \$3.2 million related to the closure/consolidation of call centers in Communication and Related Services, \$1.1 million related to employee termination benefits, and \$1.0 million related to non-cash impairment charges for long-lived assets; and \$10.8 million of international charges, of which \$6.5 million related to non-cash impairment charges for long-lived assets, customer relationships, operating permits, and rationalization of a tradename, \$4.1 million related to closure and remediation costs primarily in Latin America, and \$0.2 million related to employee termination benefits. For the nine months ended September 30, 2017, we recorded \$52.4 million of Operational Optimization expenses, which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss):

\$33.8 million of charges in the U.S., of which \$22.4 million related to charges to improve operational efficiency such as optimizing overall logistics and sales functions primarily for Secure Information Destruction locations, \$7.9 million non-cash impairment charges related to operating permits and rationalization of tradenames, \$2.1 million lease exit costs related to the closure/consolidation of call centers in Communication and Related Services, and \$1.4 million related to employee terminations;

\$4.5 million of charges to exit certain of our patient transport services contracts and plant conversion expense in the U.K.; and

\$14.1 million of charges in Latin America, of which \$7.4 million represented non-cash impairments charges for long-lived assets, customer relationships and operating permits, \$2.7 million closure and exit costs related to rationalization of our operations and environmental matters, \$3.6 million related to employee terminations, and \$0.4 million related to consulting fees.

Divestitures

The Company evaluates its portfolio of services on an ongoing basis with a country-by-country and service line-by-service line approach to assess the long-term potential and identify potential business candidates for divestiture. Our decision criterion for divestiture is based on:

- outlook for long-term market conditions,
- potential impact to complimentary services or customer relationships,
- ability to leverage infrastructure and customer base for growth,
- potential for margin improvement,
- divestiture value today versus future divestiture value,
- return on invested capital, and
- implications for an ERP implementation.

Divestiture costs include:

- Consulting and professional services,
- Impairments,
- Adjustments to the fair value of assets held for sale,
- Loss (gain) on disposal, and

◆ Other related expenses.

With the anticipated implementation of a global ERP, Stericycle will continue its strategic portfolio review with the intent of identifying additional non-strategic service lines or markets for divestiture prior to the implementation of the ERP technology platform.

Our assessment of goodwill and other identifiable intangibles is based upon factors that market participants would use in an orderly transaction in accordance with the accounting guidance for the fair value measurement of nonfinancial assets. As part of our Business Transformation we may be required to make strategic decisions to realign our resources and consider restructuring, disposing of, or otherwise exiting businesses, which could result in impairment of goodwill and other identifiable intangibles and gains or losses on disposal.

On August 2, 2018, we announced, as part of the Portfolio Rationalization strategy within Business Transformation, that we are pursuing strategic alternatives for the non-core Communication and Related Services (“CRS”), demonstrating the Company’s commitment to streamlining its portfolio. The process, which is being conducted with the assistance of financial and legal advisers, is considering a range of strategic alternatives for CRS, including a divestiture, with a focus on pursuing the outcome that will drive the most value for Stericycle shareholders. There can be no assurances as to the form or timing of any transaction or if any transaction will be consummated. Any potential gain or loss will depend on a number of factors such as, our ability to identify an appropriate strategic alternative, reach a mutual agreement with any counterparty and satisfy customary closing conditions associated with any proposed transaction.

We will continue testing our reporting units for potential impairment at least annually or as otherwise required by applicable accounting standards.

For the three months ended September 30, 2018, we recorded \$2.0 million of Divestiture charges, which included \$1.5 million of charges related to finalization of divestiture accounting and estimated adjustments to consideration arising from a disposal of a business in the U.K., \$0.4 million of professional fees associated with our Portfolio Rationalization efforts in the U.S., and \$0.1 million of non-cash asset impairment charges arising from the sale of a business in the U.S. These charges are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss).

For the three months ended September 30, 2017, we recorded \$9.1 million of Divestiture charges which included \$7.1 million of non-cash asset impairment charges arising from changes in the fair value of assets held for sale in the U.K. and \$2.0 million related to loss on disposal of certain assets and liabilities in the U.K. These charges are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss).

For the nine months ended September 30, 2018, we recorded \$19.1 million of Divestitures charges reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss):

◆ \$13.2 million of charges in the U.S., of which included \$7.0 million of non-cash asset impairment charges arising from the sale of a business in the U.S. and \$6.2 million of professional fees associated with our Portfolio Rationalization efforts; and

◆ \$5.9 million of charges in the U.K., of which included \$4.4 million of non-cash asset impairment charges arising from changes in the fair value of assets sold, and \$1.5 million of charges related to finalization of divestiture accounting and estimated adjustment to consideration arising from a disposal of a business.

For the nine months ended September 30, 2017, we recorded \$12.7 million of Divestitures charges, which included \$7.1 million of non-cash asset impairment charges arising from changes in the fair value of assets held for sale in the U.K. and \$5.6 million related to loss on disposal of certain assets and liabilities in the U.K., which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss).

Litigation, Settlements and Regulatory Compliance

We operate in highly regulated industries and must address regulatory inquiries or respond to investigations from time to time. We are also involved in a variety of civil litigation from time to time. Our financial results may also include considerations of certain matters including settlements, environmental remediation, and legal related consulting and professional fees which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss).

For the three months ended September 30, 2018 and 2017, we recorded \$17.3 million and \$1.3 million, respectively, in regulatory compliance, consulting and professional services, primarily related to certain litigation matters.

For the nine months ended September 30, 2018, we recorded \$59.2 million in regulatory compliance, consulting and professional services, primarily related to certain litigation matters and \$2.0 million in litigation accruals.

For the nine months ended September 30, 2017, we recorded \$295.0 million for the small quantity (“SQ”) medical waste customer class action settlement and \$9.9 million in regulatory compliance, consulting and professional services, primarily related to certain litigation matters.

Capital Allocation

Stericycle has maintained a structured capital allocation strategy that balances investment in the business, debt reduction, and returns to shareholders.

Our Capital Allocation items include the following types of activities:

- Stock issuance costs,
- Dividends on Preferred Stock,
- Debt modification costs in connection with related specified activities,
- Early extinguishment of debt gains and losses, and
- Other related expenses.

Prior to their mandatory conversion into Common Stock on September 14, 2018, dividends on shares of the Series A Mandatory Convertible Preferred Stock (“Series A”) were payable on a cumulative basis when, as and if declared by our Board of Directors, or an authorized committee thereof, at an annual rate of 5.25% on the liquidation preference of \$1,000 per share (and, correspondingly, \$100.00 per share with respect to the depositary shares). The dividends were payable in cash, or subject to certain limitations, in shares of our common stock, or any combination of cash and shares of our common stock, on March 15, June 15, September 15 and December 15 of each year, commencing on December 15, 2015, and to, and including, September 14, 2018.

We declared and paid dividends of \$8.4 million and \$8.9 million to the Series A shareholders during the three months ended September 30, 2018 and 2017, respectively. We declared and paid dividends of

\$25.5 million and \$27.5 million to the Series A shareholders during the nine months ended September 30, 2018 and 2017, respectively.

During the three and nine months ended September 30, 2018, we recorded \$0.0 million and \$2.7 million, respectively, of pre-tax debt modification charges related to amending our credit agreements in connection with related specified matters. These charges have been recorded as Interest expense, net in the Condensed Consolidated Statements of Income (Loss).

Other

During the three months ended September 30, 2018, we recorded \$6.2 million of consulting and professional services related to the implementation of new accounting standards as well as internal control remediation activities, which are reflected as part of SG&A, and a foreign exchange loss of \$5.0 million related to the re-measurement of monetary assets and liabilities as a result of the designation of Argentina as a highly inflationary economy (see further discussion below), as part of Other expense, net in the Condensed Consolidated Statements of Income (Loss).

During the three months ended September 30, 2017, we recorded \$10.9 million of consulting and professional services related to the implementation of new accounting standards as well as internal control remediation activities which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss).

During the nine months ended September 30, 2018, we recorded \$14.9 million of consulting and professional services related to the implementation of new accounting standards as well as internal control remediation activities which are reflected as part of SG&A, and a foreign exchange loss of \$5.0 million related to the re-measurement of monetary assets and liabilities as a result of the designation of Argentina as a highly inflationary economy (see further discussion below), as part of Other expense, net in the Condensed Consolidated Statements of Income (Loss).

During the nine months ended September 30, 2017, we recorded \$17.3 million of consulting and professional services related to the implementation of new accounting standards as well as internal control remediation activities which are reflected as part of SG&A in the Condensed Consolidated Statements of Income (Loss).

Effective July 1, 2018, as a result of the three-year cumulative inflation exceeding 100% and under the guidance given in ASC 830 "Foreign Currency Matters", Argentina was classified as a highly inflationary economy. Accordingly, the Company recognized, in Other expense, net, a foreign exchange loss of \$5.0 million arising from the remeasurement of our Argentinian peso denominated net monetary assets. As of September 30, 2018, our Argentinian peso denominated net monetary assets amounted to approximately 430 million Argentinian pesos or \$10.5 million. On an ongoing basis we estimate that, based on our Argentinian peso denominated net monetary asset position as of September 30, 2018, we will record additional exchange losses of approximately \$0.1 million for each 1% devaluation from the September 30, 2018, Argentinian peso rate of exchange versus the U.S. dollar.

Tax Reform

During the three and nine months ended September 30, 2018, we recorded a \$0.4 million measurement period adjustments related to the one-time mandatory transition tax on deemed repatriation arising from the U.S. Tax Cuts and Job Act of 2017 (the "U.S. Tax Act").

Impairment

We perform our goodwill impairment testing annually during the fourth quarter (October 1) or more frequently if events or changes in circumstances indicate goodwill might be impaired. During the fourth quarter of 2017, as a result of our annual testing, we recorded an impairment of \$65.0 million related to our Latin America reporting unit. The impairment reflected the impact of cost pressures due to the strength of local competition resulting in an inability to pass along inflationary price increases to our customers, together with cost saving initiatives, anticipated in 2017, taking longer than expected to implement. We continue to face challenges in Latin America, including issues with currency devaluation and continuing declines in several local economies. We are also facing increased competition, potential regulatory changes and cost pressures within our Asia Pacific reporting unit. In addition, lower than expected current year revenues are creating the need to reassess our longer-term growth-rate assumptions in Canada. We are also reviewing the impact on our growth assumptions of the recent declines noted in our Domestic CRS business unit. A key input into our valuation analysis is our long-range plan, which we are still finalizing, including assessing the impact of these factors. We are also evaluating recent declines in our stock price and market capitalization and the impact on our reconciliation of the aggregate fair values of our reporting units to our market capitalization.

We will continue to work with our third party valuation specialists to appropriately capture these factors in our annual impairment test during the fourth quarter; however, we currently believe there is an increased risk of impairment related to our Latin America, Asia Pacific, Canada and Domestic CRS reporting units.

Three Months Ended September 30, 2018 Compared to Three Months Ended September 30, 2017

Consolidated:

Highlights for the three months ended September 30, 2018 compared to the prior year include:

Revenues of \$854.9 million, a decrease of 3.2%, which reflects strength in Secure Information Destruction and other core services offset by the expected declines in the SQ medical waste business, foreign exchange, divestitures, and a further decline in CRS

Gross profit of \$335.5 million, a decrease of 8.9%, inclusive of certain specified items

Diluted earnings per share of \$0.20, a decrease of 51.2%, due in part to Business Transformation charges and other specified items

The following summarizes the Company's consolidated operations:

In millions, except per share data

| | Three Months Ended September 30, | | 2017 | | Change | |
|---|----------------------------------|-----------|---------|-----------|----------|----------|
| | 2018 | | 2017 | | | |
| | \$ | % Revenue | \$ | % Revenue | \$ | % |
| Revenues | \$854.9 | 100.0 % | \$882.8 | 100.0 % | \$(27.9) | (3.2 %) |
| Cost of revenues | 519.4 | 60.8 % | 514.7 | 58.3 % | 4.7 | 0.9 % |
| Gross profit | 335.5 | 39.2 % | 368.1 | 41.7 % | (32.6) | (8.9 %) |
| Selling, general and administrative expenses | 267.2 | 31.3 % | 274.5 | 31.1 % | (7.3) | (2.7 %) |
| Income from operations | 68.3 | 8.0 % | 93.6 | 10.6 % | (25.3) | (27.0 %) |
| Interest expense, net | (27.7) | (3.2 %) | (24.5) | (2.8 %) | (3.2) | 13.1 % |
| Other expense, net | (6.2) | (0.7 %) | (2.3) | (0.3 %) | (3.9) | 169.6 % |
| Income before income taxes | 34.4 | 4.0 % | 66.8 | 7.6 % | (32.4) | (48.5 %) |
| Income tax expense | (10.9) | (1.3 %) | (27.8) | (3.1 %) | 16.9 | (60.8 %) |
| Net income | 23.5 | 2.7 % | 39.0 | 4.4 % | (15.5) | (39.7 %) |
| Net loss attributable to noncontrolling interests | - | - | - | - | - | - |
| Net income attributable to Stericycle, Inc. | 23.5 | 2.7 % | 39.0 | 4.4 % | (15.5) | (39.7 %) |
| Mandatory convertible preferred stock dividend | (8.4) | (1.0 %) | (8.9) | (1.0 %) | 0.5 | (5.6 %) |
| Gain on repurchases of preferred stock | 2.4 | 0.3 % | 5.4 | 0.6 % | (3.0) | (55.6 %) |
| Net income attributable to Stericycle, Inc. common shareholders | \$17.5 | 2.0 % | \$35.5 | 4.0 % | \$(18.0) | (50.7 %) |
| Earnings per common share attributable to Stericycle, Inc. | | | | | | |
| common shareholders - diluted | \$0.20 | | \$0.41 | | \$(0.21) | (51.2 %) |

Revenues: In analyzing our Company's performance, it is necessary to understand that our various regulated services share a common infrastructure and customer base. We market our regulated and compliance services by offering various pricing options to meet our customers' preferences, and customers move between these different billing paradigms. For example, our customers may contract with us for Medical Waste Disposal services that are billed based on the weight of waste collected, processed and disposed during a particular period, and in a subsequent period, the same customer could move to our standard service, which packages the same regulated medical waste services with training and education services for a contracted subscription fee. Another example is a customer that purchases our Medical Waste Disposal and Sharps Disposal Management services which provides the customer with the same regulated services under a different pricing and billing arrangement. We do not track the

movement of customers between the various types of regulated services we offer. Although we can identify directional trends in our services, because the regulated services are similar in nature and there are inherent inaccuracies in disaggregation, we analyze revenues on an aggregated basis. We analyze our revenue growth by identifying changes related to organic growth, acquired growth, divestitures and changes due to currency exchange fluctuations.

Consolidated Revenues decreased \$27.9 million, or 3.2%, in the third quarter of 2018 to \$854.9 million from \$882.8 million in the third quarter of last year. Overall organic revenues decreased \$7.9 million, or 0.9%. Organic growth excludes the effect of foreign exchange, acquisitions with less than a full year of revenues in the comparative period, and divestitures. We experienced strength in Secure Information Destruction and other core services which was offset by the expected decline in revenue from the SQ medical waste business combined with a further decline in CRS, foreign exchange and divestitures. Acquisitions contributed \$7.7 million to Revenues. Divestitures reduced Revenues by \$10.4 million. The net effect of acquisitions and divestitures resulted in a 0.3% decrease in Revenues in the third quarter of 2018. The effect of foreign exchange rates unfavorably impacted total Revenues in the third quarter of 2018 by \$17.3 million, as some foreign currencies, notably currencies in Latin America, weakened against the U.S. dollar.

Gross profit: Consolidated Gross profit decreased \$32.6 million, or 8.9%, in the third quarter of 2018 to \$335.5 million from \$368.1 million in the third quarter of last year. As a percentage of Revenues, consolidated Gross profit decreased to 39.2% in the third quarter of 2018 compared to 41.7% in the third quarter of last year. The decline in Gross profit was primarily from the expected impact of pricing of SQ medical waste customers and the lower Revenues in CRS discussed above as well as Business Transformation expenses including a \$6.8 million non-cash impairment charge for software and \$1.0 million related to site closure/consolidation charges incurred in the Domestic and Canada RCS reportable segment.

International Gross profit is lower than domestic Gross profit because our international operations have fewer small account customers, which tend to generate higher Gross profit. Historically, our international operations generate most of their revenues from large account customers, such as hospitals. As our international revenues increase, consolidated Gross profit percentages may experience downward pressure due to this "business mix" shift, which may be offset by additional international small account market penetration, integration savings, operational optimization and domestic business expansion.

SG&A: Consolidated SG&A expenses decreased \$7.3 million, or 2.7%, in the third quarter of 2018 to \$267.2 million from \$274.5 million in the third quarter of last year. The decrease was primarily the result of overall lower specified items discussed above.

Income from operations: Consolidated Income from operations decreased \$25.3 million, or 27.0%, in the third quarter of 2018 to \$68.3 million from \$93.6 million in the third quarter of last year. The change in Income from operations between the third quarters of 2018 and 2017 was primarily driven by the items described in Gross profit above.

Interest expense, net: Interest expense, net increased in the third quarter of 2018 to \$27.7 million from \$24.5 million in the third quarter of last year due to an increase in the overall interest rates charged on our borrowings as well as an overall increase in borrowings versus the third quarter of 2017.

Other expense, net: Other expense, net increased in the third quarter of 2018 to \$6.2 million from \$2.3 million in the third quarter of last year, primarily due to a \$5.0 million foreign exchange loss resulting from

the remeasurement of our Argentinian peso denominated net monetary assets as a result of the designation of Argentina as a highly inflationary economy.

Income tax expense: Income tax expense was \$10.9 million in the third quarter of 2018 compared to \$27.8 million in the third quarter of last year. The effective tax rates in the third quarter of 2018 and 2017 were 31.7% and 41.6%, respectively. The change in the 2018 rate, when compared to the prior year, was primarily due to the impact of the U.S. Tax Act signed into law on December 22, 2017 changing the corporate income tax rate in the U.S. from 35% to 21%, partially offset by the non-deductibility of the exchange loss recorded for the impact of the change in functional currency for our operations in Argentina.

Information by Segment

Domestic and Canada RCS:

In millions

| | Three Months Ended September 30, | | | | | |
|---|----------------------------------|-----------|---------|-----------|--------|---------|
| | 2018 | | 2017 | | Change | |
| | \$ | % Revenue | \$ | % Revenue | \$ | % |
| Revenues | \$644.3 | 100.0 % | \$634.7 | 100.0 % | \$9.6 | 1.5 % |
| Gross profit | 261.5 | 40.6 % | 276.7 | 43.6 % | (15.2) | (5.5 %) |
| Selling, general and administrative expenses | 116.8 | 18.1 % | 121.8 | 19.2 % | (5.0) | (4.1 %) |
| Income from operations | 144.7 | 22.5 % | 154.9 | 24.4 % | (10.2) | (6.6 %) |

Revenues: Domestic and Canada RCS Revenues increased \$9.6 million, or 1.5%, in the third quarter of 2018 to \$644.3 million from \$634.7 million in the third quarter of last year driven by continued organic growth from Secure Information Destruction, which benefited from an overall increase in pricing due to increased demand for recycled paper, partially offset by the expected impact of pricing of SQ medical waste customers. Overall, organic revenues increased \$4.7 million, or 0.7%, and acquisitions contributed \$7.7 million, or 1.2%, to Revenues. Divestitures reduced revenue by \$1.2 million, or 0.2%. The weakening of the Canadian dollar had an unfavorable impact on 2018 Revenues of \$1.6 million, or 0.3%.

Gross profit: Domestic and Canada RCS Gross profit decreased \$15.2 million, or 5.5%, in the third quarter of 2018 to \$261.5 million from \$276.7 million in the third quarter of last year. As a percentage of Revenues, Gross profit decreased to 40.6% in the third quarter of 2018 compared to 43.6% in the third quarter of last year, primarily from the impact of pricing of SQ medical waste customers and Business Transformation expenses including a \$6.8 million non-cash impairment charge for software and \$1.0 million related to site closure/consolidation charges incurred in the U.S. and Canada. This was partially offset by savings generated as a result of Business Transformation.

SG&A: Domestic and Canada RCS SG&A expenses decreased \$5.0 million, or 4.1%, in the third quarter of 2018 to \$116.8 million from \$121.8 million in the third quarter of last year. The decrease was primarily the result of lower acquisition and integration costs incurred in the third quarter of 2018 in comparison to the third quarter of 2017. As a percentage of Revenues, SG&A decreased to 18.1% in the third quarter of 2018 compared to 19.2% in the third quarter of last year.

Income from operations: Domestic and Canada RCS Income from operations decreased \$10.2 million or 6.6% in the third quarter of 2018 to \$144.7 million from \$154.9 million in the third quarter of last year. Comparison of Income from operations between the third quarter of 2018 and 2017 was primarily driven by the items described in Gross

profit and SG&A above.

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International RCS:

In millions

| | Three Months Ended September 30, | | | | | |
|--|----------------------------------|---------|---------|---------|----------|-----------|
| | 2018 | | 2017 | | Change | |
| | \$ | % | \$ | % | \$ | % |
| Revenues | \$151.1 | 100.0 % | \$174.6 | 100.0 % | \$(23.5) | (13.5 %) |
| Gross profit | 49.9 | 33.0 % | 55.0 | 31.5 % | (5.1) | (9.3 %) |
| Selling, general and administrative expenses | 47.0 | 31.1 % | 59.5 | 34.1 % | (12.5) | (21.0 %) |
| Income (loss) from operations | 2.9 | 1.9 % | (4.5) | (2.6 %) | 7.4 | (164.4 %) |

Revenues: International RCS Revenue decreased \$23.5 million, or 13.5%, in the third quarter of 2018 to \$151.1 million from \$174.6 million in the third quarter of last year. Overall organic revenues increased \$1.4 million, or 0.8%, primarily due to growth in Secure Information Destruction, which benefited from an overall increase in pricing due to increased demand for recycled paper and an increase in activity due to new privacy laws introduced in Europe. Divestitures related to the sale of certain assets in the U.K. and South Africa reduced Revenues by \$9.2 million, or 5.2%, in the third quarter of 2018. The effect of foreign exchange rates unfavorably impacted International RCS Revenues in the third quarter of 2018 by \$15.7 million, or 9.0%, as certain foreign currencies, notably in Latin America, weakened against the U.S. dollar.

Gross profit: International RCS Gross profit decreased \$5.1 million, or 9.3%, in the third quarter of 2018 to \$49.9 million from \$55.0 million in the third quarter of last year. As a percentage of Revenues, Gross profit increased to 33.0% in the third quarter of 2018 compared to 31.5% in the third quarter of last year due to divesting lower margin patient transport and hazardous waste businesses in the U.K.

SG&A: International RCS SG&A expenses decreased \$12.5 million, or 21.0%, in the third quarter of 2018 to \$47.0 million from \$59.5 million in the third quarter of last year, primarily related to lower divestiture charges including non-cash impairments charges from changes in the fair value of assets held for sale in the U.K. and \$2.0 million related to a loss on disposal of certain assets and liabilities sold in the U.K. during the third quarter of 2017. As a percentage of Revenues, SG&A decreased to 31.1% in the third quarter of 2018 compared to 34.1% in the third quarter of last year.

Income (loss) from operations: International RCS Income (loss) from operations increased \$7.4 million, to income of \$2.9 million in the third quarter of 2018 from a loss of \$4.5 million in the third quarter of last year. Comparison of Income (loss) from operations between the third quarter of 2018 and 2017 was driven by the items described in Gross profit and SG&A above.

All Other:

In millions

| | Three Months Ended September 30, | | | | | |
|----------|----------------------------------|---------|--------|---------|----------|----------|
| | 2018 | | 2017 | | Change | |
| | \$ | % | \$ | % | \$ | % |
| Revenues | \$59.5 | 100.0 % | \$73.5 | 100.0 % | \$(14.0) | (19.0 %) |

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| | | | | | | | | |
|--|--------|---------|---|--------|--------|---|--------|---------|
| Gross profit | 24.1 | 40.5 | % | 36.4 | 49.5 | % | (12.3) | (33.8%) |
| Selling, general and administrative expenses | 103.4 | 173.8 | % | 93.2 | 126.8 | % | 10.2 | 10.9% |
| Loss from operations | (79.3) | (133.3) | % | (56.8) | (77.3) | % | (22.5) | 39.6% |

All Other includes Domestic Communication and Related Services operations which consists of services including inbound/outbound communication, automated patient reminders, online scheduling,

notifications, product retrievals, product returns, and quality audits, as well as expenses related to Corporate support, shared services functions, stock-based compensation, certain litigation matters, implementation of new accounting standards, internal control remediation activities and Business Transformation charges.

Revenues: Other Revenues, related to Domestic Communication and Related Services, decreased \$14.0 million, or 19.0%, in the third quarter of 2018 to \$59.5 million from \$73.5 million in the third quarter of last year. The decline was due to reductions in CRS volumes due to smaller-sized recall events as compared to multiple larger-sized recall events managed in the third quarter of 2017 and lower call volumes for our inbound/outbound communication services.

Gross profit: Other Gross profit decreased \$12.3 million, or 33.8%, in the third quarter of 2018 to \$24.1 million from \$36.4 million in the third quarter of last year. As a percentage of Revenues, Gross profit decreased to 40.5% in the third quarter of 2018 compared to 49.5% in the third quarter of last year, primarily as a result of a significant percentage of Cost of revenues being represented by fixed costs.

SG&A: Other SG&A expenses increased \$10.2 million, or 10.9%, in the third quarter of 2018 to \$103.4 million from \$93.2 million in the third quarter of last year. We incurred increases of \$13.0 million in Business Transformation expenses and \$15.0 million in regulatory compliance, consulting and professional services, primarily related to certain litigation matters. These expenses were offset by a reduction in consulting and professional services fees related to the implementation of new accounting standards as well as internal control remediation activities and \$5.8 million non-cash impairment charges related to rationalization of tradenames recorded in the third quarter of 2017.

Loss from operations: Other Loss from operations increased \$22.5 million, or 39.6%, in the third quarter of 2018 to \$79.3 million from \$56.8 million in the third quarter of last year. Comparison of Loss from operations between 2018 and 2017 was primarily driven by the items described in Revenues and SG&A above.

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Nine Months Ended September 30, 2018 Compared to Nine Months Ended September 30, 2017

Consolidated:

Highlights for the nine months ended September 30, 2018 compared to the prior year include:

- Revenues of \$2.63 billion, a decrease of 2.2%, driven by the expected decline of the SQ medical waste business combined with a reduction in CRS offset by strength in Secure Information Destruction and other core services
- Gross profit of \$1.05 billion, a decrease of 6.4%, given the expected impact of SQ pricing and the reduction in CRS
- Diluted earnings per share of \$0.76, an increase of 208.6%, due to the SQ customer class action settlement recorded in the prior year, offset by certain specified items, discussed further below

The following summarizes the Company's consolidated operations:

In millions, except per share data

| | Nine Months Ended September 30, | | | | | | Change | |
|---|---------------------------------|-----------|-----------|-----------|----------|-----------|--------|--|
| | 2018 | | 2017 | | | | | |
| | \$ | % Revenue | \$ | % Revenue | \$ | % | | |
| Revenues | \$2,633.2 | 100.0 % | \$2,692.9 | 100.0 % | \$(59.7) | (2.2 %) | | |
| Cost of revenues | 1,585.9 | 60.2 % | 1,574.4 | 58.5 % | 11.5 | 0.7 % | | |
| Gross profit | 1,047.3 | 39.8 % | 1,118.5 | 41.5 % | (71.2) | (6.4 %) | | |
| Selling, general and administrative expenses | 862.5 | 32.8 % | 1,102.7 | 40.9 % | (240.2) | (21.8 %) | | |
| Income from operations | 184.8 | 7.0 % | 15.8 | 0.6 % | 169.0 | nm | | |
| Interest expense, net | (77.3) | (2.9 %) | (71.5) | (2.7 %) | (5.8) | 8.1 % | | |
| Other expense, net | (6.8) | (0.3 %) | (5.5) | (0.1 %) | (1.3) | 23.6 % | | |
| Income (loss) before income taxes | 100.7 | 3.8 % | (61.2) | (2.2 %) | 161.9 | (264.5 %) | | |
| Income tax (expense) benefit | (27.1) | (1.0 %) | 14.6 | 0.5 % | (41.7) | (285.6 %) | | |
| Net income (loss) | 73.6 | 2.8 % | (46.6) | (1.7 %) | 120.2 | (257.9 %) | | |
| Net loss (income) attributable to noncontrolling interests | 0.1 | 0.0 % | (0.2) | (0.0 %) | 0.3 | (150.0 %) | | |
| Net income (loss) attributable to Stericycle, Inc. | 73.7 | 2.8 % | (46.8) | (1.7 %) | 120.5 | (257.5 %) | | |
| Mandatory convertible preferred stock dividend | (25.5) | (0.9 %) | (27.5) | (1.0 %) | 2.0 | (7.3 %) | | |
| Gain on repurchases of preferred stock | 16.9 | 0.6 % | 14.4 | 0.5 % | 2.5 | 17.4 % | | |
| Net income (loss) attributable to Stericycle, Inc. common shareholders | \$65.1 | 2.5 % | \$(59.9) | (2.2 %) | \$125.0 | (208.7 %) | | |
| Earnings (loss) per common share attributable to Stericycle, Inc. common shareholders - diluted | \$0.76 | | \$(0.70) | | \$1.46 | (208.6 %) | | |
| nm – percentage change is not meaningful | | | | | | | | |

Revenues: Consolidated Revenues decreased \$59.7 million, or 2.2%, in the first nine months of 2018, to \$2.63 billion from \$2.69 billion in the first nine months of last year. Overall organic revenues decreased \$42.6 million, or 1.6%. Organic growth excludes the effect of foreign exchange, acquisitions with less than a full year of revenues in the comparative period, and divestitures. We experienced continued strength in Secure Information Destruction and other core services, offset by the expected impact of pricing of SQ medical waste customers combined with a reduction in CRS as a result of decreased volumes due to smaller-sized recall events as compared to multiple larger-sized recall events managed in the first nine

months of 2017 and declines due to foreign exchange and divestitures. Acquisitions contributed \$22.9 million, to Revenues. Divestitures reduced Revenues by \$34.6 million. The net effect of acquisitions and divestitures resulted in a 0.4% decrease in Revenues in the first nine months of 2018. The effect of foreign exchange rates unfavorably impacted total Revenues in the first nine months of 2018 by \$5.4 million, or 0.2%, as foreign currencies weakened against the U.S. dollar.

Gross profit: Consolidated Gross profit decreased \$71.2 million, or 6.4%, in the first nine months of 2018 to \$1.05 billion from \$1.12 billion in the first nine months of last year. As a percentage of Revenues, consolidated Gross profit decreased to 39.8% in the first nine months of 2018 compared to 41.5% in the first nine months of last year, primarily from the expected impact of pricing of SQ medical waste customers and the decrease in CRS volumes discussed under Revenues above.

International Gross profit is lower than domestic Gross profit because our international operations have fewer small account customers, which tend to generate higher Gross profit. Historically, our international operations generate most of their revenues from large account customers, such as hospitals. As our international revenues increase, consolidated Gross profit percentages may experience downward pressure due to this "business mix" shift, which may be offset by additional international small account market penetration, integration savings, operational optimization and domestic business expansion.

SG&A: Consolidated SG&A expenses decreased \$240.2 million, or 21.8%, in the first nine months of 2018 to \$862.5 million from \$1.10 billion in the first nine months of last year. The decrease was primarily the result of the charge of \$295.0 million, in the second quarter of 2017, for the SQ customer class action settlement, offset by an increase in Business Transformation related charges as discussed previously.

Income from operations: Consolidated Income from operations increased \$169.0 million, in the first nine months of 2018 to \$184.8 million from \$15.8 million in the first nine months of last year. The change in Income from operations between the first nine months of 2018 and 2017 was primarily driven by the items described in SG&A above.

Interest expense: Interest expense, net increased in the first nine months of 2018 to \$77.3 million from \$71.5 million in the first nine months of last year, primarily due to \$2.7 million of debt modification charges in 2018 and an increase in the overall interest rates charged on our outstanding debt as well as an overall increase in borrowings in comparison to 2017.

Other expense, net: Other expense, net increased in the first nine months of 2018 to \$6.8 million from \$5.5 million in the first nine months of last year. The increase was primarily due to a \$5.0 million foreign exchange loss resulting from the remeasurement of our Argentinian peso denominated net monetary assets as a result of the designation of Argentina as a highly inflationary economy, partially offset by lower transactional foreign exchange losses.

Income tax (expense) benefit: Income tax expense was \$27.1 million in the first nine months of 2018 compared to a benefit of \$14.6 million in the first nine months of last year. The effective tax rates in the first nine months of 2018 and 2017 were 26.9% and 23.9%, respectively. The higher rate for the nine months ended September 30, 2018, when compared to the nine months ended September 30, 2017 is a result of the impact to the annual effective tax rate of the accrual, in the second quarter of 2017, of the SQ medical waste customer class action settlement. The result was proportionally lower U.S. pre-tax income, which had a higher statutory tax rate, prior to the U.S. Tax Act, when compared to international operations.

Information by Segment

Domestic and Canada RCS:

In millions

| | Nine Months Ended September 30, | | | | | | Change | |
|--|---------------------------------|---------|-----------|---------|---------|----------|--------|--|
| | 2018 | | 2017 | | | | | |
| | \$ | % | \$ | % | \$ | % | | |
| Revenues | \$1,927.3 | 100.0 % | \$1,917.5 | 100.0 % | \$9.8 | 0.5 % | | |
| Gross profit | 786.2 | 40.8 % | 839.7 | 43.8 % | (53.5) | (6.4 %) | | |
| Selling, general and administrative expenses | 355.2 | 18.4 % | 662.6 | 34.6 % | (307.4) | (46.4 %) | | |
| Income from operations | 431.0 | 22.4 % | 177.1 | 9.2 % | 253.9 | 143.4 % | | |

Revenues: Domestic and Canada RCS Revenues increased \$9.8 million, or 0.5%, in the first nine months of 2018 to \$1.93 billion from \$1.92 billion in the first nine months of last year driven by increases in Secure Information Destruction Revenues, which benefited from an overall increase in pricing due to increased demand for recycled paper, offset by the expected impact of pricing of SQ medical waste customers. Overall organic revenues decreased \$10.8 million, or 0.6%, while acquisitions contributed \$20.2 million, or 1.1%, to Revenues and divestitures reduced Revenues by \$1.2 million, or 0.1%. The strengthening of the Canadian dollar had a favorable impact on 2018 Revenues of \$1.6 million, or 0.1%.

Gross profit: Domestic and Canada RCS Gross profit decreased \$53.5 million, or 6.4%, in the first nine months of 2018 to \$786.2 million from \$839.7 million in the first nine months of last year. As a percentage of Revenues, Gross profit decreased to 40.8% in the first nine months of 2018 compared to 43.8% in the same period of last year, primarily from the impact of pricing of SQ medical waste customers.

SG&A: Domestic and Canada RCS SG&A expenses decreased \$307.4 million, or 46.4%, in the first nine months of 2018 to \$355.2 million from \$662.6 million in the first nine months of last year. The decrease was primarily the result of the charge of \$295.0 million, in the second quarter of 2017, for the SQ customer class action settlement. As a percentage of Revenues, SG&A decreased to 18.4% in the first nine months of 2018 compared to 34.6% in the first nine months of last year.

Income from operations: Domestic and Canada RCS Income from operations increased \$253.9 million, or 143.4%, in the first nine months of 2018 to \$431.0 million from \$177.1 million in the first nine months of last year. Comparison of Income from operations between the first nine months of 2018 and 2017 was primarily driven by the items described in SG&A above.

International RCS:

In millions

| | Nine Months Ended September 30, | | | | | | Change | |
|----------|---------------------------------|---------|---------|---------|----------|---------|--------|--|
| | 2018 | | 2017 | | | | | |
| | \$ | % | \$ | % | \$ | % | | |
| Revenues | \$503.0 | 100.0 % | \$536.2 | 100.0 % | \$(33.2) | (6.2 %) | | |

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| | | | | | | | | |
|--|-------|------|---|--------|------|----|--------|---------|
| Gross profit | 169.7 | 33.7 | % | 170.0 | 31.7 | % | (0.3) | (0.2 %) |
| Selling, general and administrative expenses | 152.8 | 30.3 | % | 171.0 | 31.9 | % | (18.2) | (10.6%) |
| Income (loss) from operations | 16.9 | 3.4 | % | (1.0) | (0.2 | %) | 17.9 | nm |

nm – percentage change is not meaningful

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Revenues: International RCS Revenues decreased \$33.2 million, or 6.2%, in the first nine months of 2018 to \$503.0 million from \$536.2 million in the first nine months of last year. Overall organic revenues increased \$4.5 million, or 0.8%, primarily due to growth in our Secure Information Destruction Business, which benefited from an overall increase in pricing due to increased demand for recycled paper and an increase in activity due to new privacy laws introduced in Europe. Acquisitions in International RCS contributed \$2.7 million to Revenues. Divestitures related to the sale of certain assets in the U.K. and South Africa reduced Revenues by \$33.4 million. The net effect of acquisitions and divestitures resulted in a 5.7% decrease in Revenues in the first nine months of 2018. The effect of foreign exchange rates unfavorably impacted International RCS Revenues in the first nine months of 2018 by \$7.0 million, or 1.3%, as certain foreign currencies weakened against the U.S. dollar.

Gross profit: International RCS Gross profit decreased \$0.3 million, or 0.2%, in the first nine months of 2018 to \$169.7 million from \$170.0 million in the first nine months of last year. As a percentage of Revenues, Gross profit increased to 33.7% in the first nine months of 2018 compared to 31.7% in the first nine months of last year due to divesting a lower margin patient transport business in the U.K. in the first nine months of 2017.

SG&A: International RCS SG&A expenses decreased \$18.2 million, or 10.6%, in the first nine months of 2018 to \$152.8 million from \$171.0 million in the first nine months of last year, primarily related to a decrease, as discussed earlier, in Operational Optimization and Divestiture charges in 2018, when compared to 2017. As a percentage of Revenues, SG&A decreased to 30.3% in 2018 compared to 31.9% in the first nine months of last year.

Income (loss) from operations: International RCS Income (loss) from operations increased \$17.9 million, in the first nine months of 2018 to income of \$16.9 million from a loss of \$1.0 million in the first nine months of last year. The comparison of Income from operations between the first nine months of 2018 and 2017 was primarily driven by the same items described in SG&A above.

All Other:

In millions

| | Nine Months Ended September 30, | | | | | | | |
|--|---------------------------------|-----------|---------|-----------|------------|----------|--|--|
| | 2018 | | 2017 | | Change | | | |
| | \$ | % Revenue | \$ | % Revenue | \$ | % | | |
| Revenues | \$202.9 | 100.0 % | \$239.2 | 100.0 % | \$ (36.3) | (15.2 %) | | |
| Gross profit | 91.4 | 45.0 % | 108.8 | 45.5 % | (17.4) | (16.0 %) | | |
| Selling, general and administrative expenses | 354.5 | 174.7 % | 269.1 | 112.5 % | 85.4 | 31.7 % | | |
| Loss from operations | (263.1) | (129.7 %) | (160.3) | (67.0 %) | (102.8) | 64.1 % | | |

Revenues: All Other Revenues, related to Domestic Communication and Related Services, decreased \$36.3 million, or 15.2%, in the first nine months of 2018 to \$202.9 million from \$239.2 million in the first nine months of last year. The decline was due to reductions in CRS volumes due to smaller-sized recall events as compared to multiple larger-sized recall events managed in the first nine months of 2017 and lower call volumes in lower call volumes for our inbound/outbound communication services.

Gross profit: All Other Gross profit decreased \$17.4 million, or 16.0%, in the first nine months of 2018 to \$91.4 million from \$108.8 million in the first nine months of last year. As a percentage of Revenues, Gross profit decreased to 45.0% in the first nine months of 2018 compared to 45.5% in the first nine months of last year primarily as a result of decreased revenues and a significant percentage of Cost of revenues being represented by fixed costs.

SG&A: All Other SG&A expenses increased \$85.4 million, or 31.7%, in the first nine months of 2018 to \$354.5 million from \$269.1 million in the first nine months of last year, due to increases related to \$55.4 million of Business Transformation related charges, \$55.8 million in litigation and regulatory compliance expenses, primarily related to certain litigation matters, offset by lower acquisition and integration charges.

Loss from operations: All Other Loss from operations increased \$102.8 million, or 64.1%, in the first nine months of 2018 to \$263.1 million from \$160.3 million in the first nine months of last year. Comparison of Loss from operations between 2018 and 2017 was primarily driven by the items described in SG&A above.

Liquidity and Capital Resources

The Company believes it has sufficient liquidity to support its ongoing operations, including Business Transformation, and to invest in future growth to create value for its shareholders. Operating cash flows and the Company's \$1.2 billion senior credit facility are the Company's primary sources of liquidity and are expected to be used for, among other things, payment of interest and principal on the Company's long-term debt obligations, acquisitions, capital expenditures necessary to support growth and productivity improvements, including those associated with our multi-year Business Transformation, and any Board of Directors approved shareholder distribution.

Our senior credit facility, term loan, and the private placement notes all require us to comply with the same financial, reporting and other covenants and restrictions, including a restriction on dividend payments. At September 30, 2018, we were in compliance with all of our financial debt covenants.

On March 23, 2018, the Company entered into certain amendments to its senior credit facility, term loan and private placement note agreements related to the definition of EBITDA (as described in the credit agreements). The amendments allow for certain add-backs, up to a maximum of \$200.0 million on a trailing twelve month basis, related to cash charges associated with Business Transformation, Operational Optimization and litigation matters, to the calculation of EBITDA for debt covenant compliance purposes. These amendments are in effect from January 1, 2018 through December 31, 2019.

On July 6, 2018, we paid the \$295.0 million SQ customer class action settlement from the unused portion of the revolving credit facility. The unused portion of the revolving credit facility was \$466.8 million at September 30, 2018.

Following the \$295.0 payment with respect to the SQ customer class action settlement (see Note 14 – Legal Proceedings in Part I. Financial Information), and provided that the pro-forma Consolidated Leverage Ratio, which includes the impact of the payment, is at least 3.50 to 1, the Company had the option to adjust the requirement to 4.00 to 1.00, for up to two consecutive quarters in any fiscal quarter ending on or before September 30, 2018. The Company exercised this option in the third quarter of 2018.

The Company triggered an incremental interest rate charge of 0.5% on our private placement bonds during the second quarter of 2018 and we triggered an incremental interest rate charge of 0.25% at the beginning of the third quarter of 2018 for the credit facility and term loan. The annual impact of these incremental interest rate changes on our borrowings as of September 30, 2018 is approximately \$9.2 million of additional interest expense.

The Company expects to continue to be in compliance with its financial debt covenants, although at an elevated Consolidated Leverage Ratio during the fourth quarter. The Company has the ability to exercise

control over its discretionary spending in order to mitigate any risk of non-compliance that may arise during the fourth quarter.

The \$295.0 million SQ customer class action settlement payment made in the third quarter of 2018 is a current-year tax deduction which we anticipate will result in the generation of a net operating loss carryforward on our U.S. federal tax return. In addition, the current year deduction also causes a limitation of our deductible interest expense in 2018. Based upon our current forecast, the deferred tax asset related to this excess interest expense limitation is expected to be approximately \$13.8 million and will also result in a carryforward. These carryforwards will reduce our cash tax liability in future periods. In addition, we are reviewing the overall tax treatment associated with the SQ customer class action settlement payment, and the applicable tax rate to apply as a result of the U.S. Tax Act.

Working Capital: At September 30, 2018, our working capital increased \$209.8 million to \$53.8 million compared to a deficit of (\$156.0) million at December 31, 2017. This change is primarily related to the \$295.0 million SQ customer class action settlement payment made during the third quarter of 2018.

Current assets decreased \$10.3 million at September 30, 2018 to \$803.1 million from \$813.4 million at December 31, 2017, primarily driven by a \$20.8 million decrease in Assets held for sale, resulting from the impact of the sale of a business in the U.K. which was held for sale, and a \$16.7 million decrease in Accounts receivable, offset by a \$14.5 million increase in Prepaid expense driven by prepaid taxes, and \$9.8 million increase in Cash and cash equivalents. Days sales outstanding ("DSO") was 63 days as of both September 30, 2018 and December 31, 2017.

Current liabilities decreased \$220.1 million at September 30, 2018 to \$749.3 million from \$969.4 million at December 31, 2017, primarily due to \$295.0 million SQ customer class action settlement payment, partially offset by increases of \$34.6 million in accrued compensation due to the timing of payroll processing with respect to the period end, \$22.1 million increase in accrued professional services, and \$27.6 million increase in Accounts payable as we are actively working on extending vendor terms under our Business Transformation initiatives as well as a temporary impact from the implementation of a purchase order system.

Cash Flows: Net cash from operating activities decreased \$302.1 million, or 77.1%, in the first nine months of 2018 to \$89.9 million from \$392.0 million in the first nine months of 2017, primarily as a result of the \$295.0 million SQ customer class action settlement payment during the third quarter of 2018.

Net cash from investing activities decreased \$4.3 million, or 3.8%, in the first nine months of 2018 to \$109.4 million from \$113.7 million in the first nine months of 2017, as increased capital expenditures and net payments for acquisitions were offset by proceeds from the sale of businesses in the U.S. and the U.K. Our capital expenditures increased by \$5.2 million in the first nine months of 2018 and, as a percentage of Revenues, were at 3.7% and 3.4% in 2018 and 2017, respectively.

Net cash from financing activities increased \$ 302.7 million, or 111.6%, in the first nine months of 2018 to \$31.4 million from net cash used of \$271.3 million in the same period of 2017. The increase was primarily a result of increased borrowings on our senior credit facility to finance payment of the \$295.0 million SQ customer class action settlement during the third quarter of 2018. We increased net borrowing on our senior credit facility by \$109.5 million in the first nine months of 2018 compared to net repayments of \$167.2 million in the first nine months of 2017. We had preferred share repurchases of \$17.2 million and \$30.8 million during the first nine months of 2018 and 2017, respectively. Dividends of \$25.5 million and \$27.5 million were paid during the first nine months of 2018 and 2017, respectively, to holders of our Series A.

Critical Accounting Policies and Estimates

As discussed in the Annual Report on Form 10-K for the year ended December 31, 2017, the preparation of the consolidated financial statements in conformity with U.S. GAAP requires management to make certain estimates and assumptions that affect the amount of reported assets and liabilities and disclosure of contingent assets and liabilities at the date of the Condensed Consolidated Financial Statements and revenues and expenses during the periods reported. Actual results may differ from those estimates.

Effective January 1, 2018, the Company adopted ASU No. 2014-19, "Revenue from Contracts with Customers" ("ASC 606") using the modified retrospective method to all contracts that were not completed as of January 1, 2018. See Note 1 - Basis of Presentation and Summary of Significant Accounting Policies and Note 2 – Revenues from Contracts with Customers included in Item 1. Financial Statements, of this Form 10-Q, for additional information on the adoption of ASC 606.

As discussed above, we perform our goodwill impairment testing annually during the fourth quarter (October 1) or more frequently if events or changes in circumstances indicate goodwill might be impaired. During 2017, as a result of our annual testing, we recorded an impairment of \$65.0 million related to our Latin America reporting unit. We continue to face challenges in Latin America, including issues with currency devaluation and continuing declines in several local economies. We are also facing increased competition, potential regulatory changes and cost pressures within our Asia Pacific reporting unit. In addition, lower than expected current year revenues are creating the need to reassess our longer-term growth-rate assumptions in Canada. We are also reviewing the impact on our growth assumptions of the recent declines noted in our Domestic CRS business unit. A key input into our valuation analysis is our long-range plan, which we are still finalizing, including assessing the impact of these factors. We are also evaluating recent declines in our stock price and market capitalization and the impact on our reconciliation of the aggregate fair values of our reporting units to our market capitalization.

We will continue to work with our third party valuation specialists to appropriately capture these factors in our annual impairment test during the fourth quarter; however, we currently believe there is an increased risk of impairment related to our Latin America, Asia Pacific, Canada and Domestic CRS reporting units.

Item 3. Quantitative and Qualitative Disclosures about Market Risk

We are subject to market risks arising from changes in interest rates. Our potential additional interest expense over one year that would result from a hypothetical, instantaneous and unfavorable change of 100 basis points in the interest rate on all of our variable rate obligations would be approximately \$16.1 million on a pre-tax basis.

We have exposure to commodity pricing for gas and diesel fuel for our trucks, for the purchases of containers and boxes, and for the price we receive for recycled paper. We do not hedge these items to manage the exposure.

We have exposure to foreign currency fluctuations. We have subsidiaries in multiple foreign countries whose functional currency is the local currency. Our international subsidiaries use local currency denominated lines of credit for their funding needs which has no exposure to currency fluctuations. We translate the results of our international operations using an average monthly exchange rate. Changes in foreign currency exchange rates could unfavorably impact our consolidated results of operations.

In addition, Argentina is classified as a highly inflationary economy, resulting in foreign exchange gains and losses arising from the translation of our Argentinian peso denominated net monetary assets being recorded in net income. The foreign exchange loss recorded for the three and nine months ended September 30, 2018, was \$5.0 million. On an ongoing basis, we estimate that, based on our Argentinian peso denominated net monetary asset position as of September 30, 2018, we will record additional exchange losses of approximately \$0.1 million for each 1% devaluation from the September 30, 2018, Argentinian peso rate of exchange versus the U.S. dollar.

We operate in a highly competitive market. We have exposure to other service providers providing cheaper solutions. As physician practices are consolidated by larger hospital groups we have exposure related to negotiating leverage that larger quantity generators have through professional purchasing departments, which may have a negative impact to our revenues as contracts renew.

As a result of low unemployment and a tight labor market, the Company may experience challenges in hiring for open positions across numerous functions. If this condition persists, it could require the Company to increase the compensation and benefits offered to current and potential employees, thereby increasing overall labor costs.

Item 4. Controls and Procedures

Evaluation of disclosure controls and procedures.

The term "disclosure controls and procedures" is defined in Rule 13a-15(e) of the Securities Exchange Act of 1934 as "controls and other procedures of an issuer that are designed to ensure that information required to be disclosed by the issuer in the reports that it files or submits under the Act is recorded, processed, summarized and reported, within the time periods specified in the Securities and Exchange Commission's rules and forms." Our disclosure controls and procedures are designed to ensure that material information relating to us and our consolidated subsidiaries is accumulated and communicated to our management, including our Chief Executive Officer and our Chief Financial Officer, as appropriate to allow timely decisions regarding our required disclosures.

Our management, with the participation of our President and Chief Executive Officer and our Chief Financial Officer, conducted an evaluation of the effectiveness of our disclosure controls and procedures as of September 30, 2018 (the end of the period covered by this Quarterly Report on Form 10-Q). Based upon that evaluation, our Chief Executive Officer and Chief Financial Officer have concluded that our disclosure controls and procedures were not effective as of September 30, 2018, because of material weaknesses in internal control over financial reporting, as described below.

Internal Control Over Financial Reporting.

Management of Stericycle is responsible for establishing and maintaining adequate internal control over financial reporting (as defined in Rules 13a-15(f) and 15d(f) under the Exchange Act). Internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external reporting purposes in accordance with United States generally accepted accounting principles (U.S. GAAP). Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate. A material weakness is a deficiency, or a combination of

deficiencies, in internal control over financial reporting, such that there is a reasonable possibility that a material misstatement of the company's annual or interim financial statements will not be prevented or detected on a timely basis.

Stericycle conducted an assessment of the effectiveness of its internal control over financial reporting as of December 31, 2017 based on the criteria established by Internal Control-Integrated Framework (2013) issued by the Committee of Sponsoring Organizations of the Treadway Commission ("COSO Framework").

As of December 31, 2017, Stericycle management had identified material weaknesses in the control environment and control activity components of the COSO framework that continued to be pervasive across our internal control processes. Specifically, the material weaknesses relate to not fully designing, implementing and monitoring financial reporting controls that sufficiently mitigate the identified risks of material misstatement to the financial statements and insufficient design, implementation and monitoring of general information technology controls to support the effective operation of financial controls.

Planned Remediation of Material Weaknesses

Stericycle has invested considerable time and resources towards redesigning our internal controls over financial reporting. The progress we have made can be summarized as follows:

- We engaged consultants to help review and make recommendation with respect to the redesign of our internal controls over financial reporting;
- We added additional resources and enhanced existing positions in accounting, finance, tax, and information technology to support the redesigned controls including hiring a Chief Accounting Officer, a new General Counsel and a Chief Ethics and Compliance Officer;
- We engaged subject matter experts to perform an assessment and develop a strategic information technology infrastructure and architecture roadmap;
- We developed a framework to identify risks of material misstatement to our financial statements and made progress towards designing appropriate controls to mitigate those risks;
- We issued significant and critical accounting policies later in 2017 to assist our finance organization with accounting for transactions appropriately and on a timely basis along with compliance expectations;
- We expanded the training of our employees to reinforce the importance of a strong control environment;
- We have developed and enhanced a number of standardized processes to enforce individual accountability for performance and compliance across the Company;
- We established a technical accounting group within the Controllershship function with responsibility to ensure that the accounting for complex or non-routine transactions is appropriate;
- We implemented a tool to facilitate centralized monitoring, which is a central repository for policies, quarterly checklists to confirm adherence with policies, account reconciliations and month-end close checklists and dash boarding;
- We instituted monthly legal entity and management reporting reviews of financial statements to evaluate results, observe adherence to policies and agree on necessary actions to be taken before considering the period closed;

• We enhanced our Disclosure Committee processes and reviews by adding experienced and knowledgeable members to the committee, implementing disclosure surveys to capture input from appropriate areas and levels throughout the organization and evolving and expanding existing processes; and

• We have trained our employees on our recently issued significant and critical accounting policies to assist our finance organization with accounting for transactions appropriately and on a timely basis.

While we have put forth significant effort in our remediation activities as described above, additional actions are required to fully remediate the material weaknesses. In addition, while certain of the above activities have already improved our internal controls over financial reporting, many of these improvements have not operated for a sufficient period of time to be able to conclude on effectiveness. We remain committed to continue investing significant time and resources and taking actions to remediate the material weaknesses in our internal control over financial reporting as we work to further streamline disparate information technology systems and enhance our control environment. We believe the investment in our technology enabled Business Transformation is indicative of our commitment to enhance our people, processes and systems and strengthen our internal control over financial reporting.

Below we have described the remedial actions we are taking to address the identified material weaknesses and enhance our overall control environment.

Control Environment

• We have developed, enhanced, and are now testing/monitoring the remaining necessary standardized policies in the other areas of accounting and general information technology to communicate and reinforce individual accountability for performance of internal control responsibilities across the Company;

• We are continuing to create new roles and hire additional accounting and information technology personnel with appropriate backgrounds and skill sets;

• The training of our employees to reinforce the importance of a strong control environment and clearly communicate expectations will be ongoing, to emphasize the technical requirements for controls that are designed, implemented and operating effectively and to set the appropriate expectations on internal controls through establishing the related policies and procedures; and

• We are continuing to review, analyze, and properly document our processes related to internal controls over financial reporting.

Control Activities

• We have developed and are implementing an internal control framework for our general information technology controls which will ensure we are appropriately identifying and assessing changes that could significantly impact the system of internal control;

• We have designed and continue to implement review and approval controls over the accurate recording, presentation, and disclosure of revenue and related costs as well as complex and non-routine transactions;

• We are designing and implementing effective review and approval controls over account reconciliations, journal entries, and management estimates across our remaining internal control processes. These controls will address the accuracy and completeness of the data used in the performance of the respective control;

- We have established a policy over the segregation of incompatible duties within our IT systems and are working to implement such policy across the Company to advance required remediation efforts;
- We are implementing standardized policies to address the completeness and accuracy of data used in the performance of controls and information technology controls across the Company; and
 - We are working to standardize and simplify the Company's disparate information systems.

When fully implemented and operational, we believe the measures described above will remediate the control deficiencies that have led to the material weaknesses we have identified and strengthen our internal controls over financial reporting. We are committed to continuing to improve our internal control processes and we will continue to review our financial reporting controls and procedures. As we continue to evaluate and work to improve our internal controls over financial reporting, we may determine to take additional measures to address control deficiencies or modify certain activities of the remediation measures described above.

Notwithstanding the existence of the material weaknesses as described above, we believe that the Condensed Consolidated Financial Statements in this Quarterly Report fairly present, in all material respects, our financial position, results of operations and cash flows as of the dates, and for the periods, presented, in conformity with U.S. GAAP.

Changes in internal controls.

We have undertaken strategic remediation actions to address the material weaknesses in our internal controls over financial reporting. These remediation actions continued throughout the quarter ended September 30, 2018 but have not materially affected our internal control over financial reporting.

Due to the nature of the remediation process and the need to allow adequate time after implementation to evaluate and test the effectiveness of the controls, no assurance can be given as to the timing of remediation.

PART III

PART II – OTHER INFORMATION

Item 1. Legal Proceedings

See Note 14 - Legal Proceedings in the Notes to the Condensed Consolidated Financial Statements (Item 1 of Part I).

Item 1A. Risk Factors

For further information about the Company's risk factors, refer to Part 1, "Item 1A. Risk Factors" in the Company's Annual Report on Form 10-K for the year ended December 31, 2017.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

Under resolutions that our Board of Directors has adopted, we have been authorized to purchase a total of 24,621,640 shares of our common stock on the open market. As of September 30, 2018, we had purchased a cumulative total of 22,219,146 shares. There were no repurchases of shares of our common stock during the three months ended September 30, 2018.

The following table provides information about our repurchase of depository shares of mandatory convertible preferred stock during the three months ended September 30, 2018.

Issuer Purchase of Equity Securities

| Period | Total Number of Depository Shares Repurchased | Average Price Paid Per Share | Total Number of Shares Purchased as Part of Publicly Announced Plans or Program | Maximum Number of Shares that May Yet Be Purchased Under the Plans or Program |
|---------------------------------|---|------------------------------|---|---|
| July 1 - July 31, 2018 | - | - | N/A | N/A |
| August 1 -August 31, 2018 | 50,000 | 47.05 | N/A | N/A |
| September 1 -September 30, 2018 | - | - | N/A | N/A |
| Total | 50,000 | 47.05 | N/A | N/A |

On September 14, 2018, all of the then-outstanding shares of mandatory convertible preferred stock were, in accordance with their terms, converted into 4.7 million shares of our common stock.

PART IV

Item 6. Exhibits

See the Exhibit Index for a list of exhibits filed or furnished with this report, which Exhibit Index is incorporated herein by reference.

Exhibit Index

| Exhibit Index | Description |
|---------------|--|
| 3.1 | <u>Amended and restated certificate of incorporation (incorporated by reference to Exhibit 3.1 to our registration statement on Form S-1 declared effective on August 22, 1996 (Registration No. 333-05665))</u> |
| 3.2 | <u>First certificate of amendment to amended and restated certificate of incorporation (incorporated by reference to Exhibit 3.1 to our current report on Form 8-K filed November 29, 1999)</u> |
| 3.3 | <u>Second certificate of amendment to amended and restated certificate of incorporation (incorporated by reference to Exhibit 3.4 to our annual report on Form 10-K for 2002)</u> |
| 3.4 | <u>Third certificate of amendment to amended and restated certificate of incorporation (incorporated by reference to Exhibit 3.4 to our registration statement on Form S-4 declared effective on October 10, 2007 (Registration No. 333-144613))</u> |
| 3.5 | <u>Fourth certificate of amendment to amended and restated certificate of incorporation (incorporated by reference to Exhibit 3(i).1 to our quarterly report on Form 10-Q filed August 7, 2014)</u> |
| 3.6 | <u>Certificate of Elimination of the Certificate of Designations relating to Series A Convertible Preferred Stock, par value 0.01 per share (incorporated by reference to Exhibit 3.1 and 4.1 to our current report on Form 8-K filed September 15, 2015)</u> |
| 3.7 | <u>Certificate of Designations setting forth the specific rights, preferences, limitations, restrictions and other terms and conditions of the Mandatory Convertible Preferred Stock (incorporated by reference to Exhibit 4.1 to our Registration Statement on Form 8-A filed September 15, 2015)</u> |
| 3.8 | <u>Amended and restated bylaws (incorporated by reference to Exhibit 3(ii).1 to our current report on Form 8-K filed June 1, 2016)</u> |
| 3.9 | <u>Certificate of Elimination of the Certificate of Designations of 5.25% Series A Mandatory Convertible Preferred Stock</u> |
| 31.1 | <u>Rule 13a-14(a)/15d-14(a) Certification of Chief Executive Officer</u> |
| 31.2 | <u>Rule 13a-14(a)/15d-14(a) Certification of Chief Financial Officer</u> |
| 32 | <u>Section 1350 Certification of Chief Executive Officer and Chief Financial Officer</u> |
| 101.INS | XBRL Instance Document |
| 101.SCH | XBRL Taxonomy Extension Schema Document |
| 101.CAL | SBRL Taxonomy Extension Calculation Linkbase Document |
| 101.DEF | XBRL Taxonomy Definition Linkbase Document |
| 101.LAB | XBRL Taxonomy Extension Label Linkbase Document |
| 101.PRE | XBRL Taxonomy Extension Presentation Linkbase Document |

* The Company agrees to furnish supplementally a copy of any omitted exhibit or appendix to the Securities and Exchange Commission upon request.

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SIGNATURES

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

Dated: November 1, 2018

STERICYCLE, INC.

(Registrant)

By: /s/ Daniel V. Ginnetti

Daniel V. Ginnetti

Executive Vice President and Chief Financial Officer

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