

RYANAIR HOLDINGS PLC
Form 6-K
June 05, 2009

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 6-K

Report of Foreign Private Issuer

**Pursuant to Rule 13a-16 or 15d-16
of the Securities Exchange Act of 1934**

For the month of June, 2009

RYANAIR HOLDINGS PLC
(Translation of registrant's name into English)

c/o Ryanair Ltd Corporate Head Office
Dublin Airport
County Dublin Ireland
(Address of principal executive offices)

Indicate by check mark whether the registrant files or will file annual reports under cover Form 20-F or Form 40-F.

Form 20-F..X.. Form 40-F.....

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Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes No ..X..

If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82- _____

**Ryanair's
UNBEATABLE
PUNCTUALITY**

**force
S
Easyjet**

**to
hide their poor performance**

Ryanair, Europe's largest low fares airline, today (5th June) confirmed that its unrivalled on-time performance has resulted in Easyjet refusing to publish their on-time statistics on their website since 27th April last. Ryanair is Europe's most punctual airline with 92% of April flights on-time compared to just 83% of Easyjet's. Ryanair's punctuality has out performed Easyjet's every week since 2003 and Ryanair challenged Easyjet to recommence publishing weekly punctuality statistics.

Ryanair
is committed to publishing customer service
statistics each month
and these
confirm that
Ryanair
delivers
Europe
's best customer service

as

:

- 92
% of Ryanair's
32,000+ flights during April
arrived on time.
- Ryanair
received less than 1 (0.98
) complaint
s
per 1,000 passengers
in April
.
- Ryanair
received less than 1 (0.38
) mislaid bag
claim
per 1,000 passengers
in April
.

Ryanair's Stephen McNamara said,
"

*Ryanair
is
Europe
's
most
punctual*

*airline, beating
Easyjet
every week since 2003
, and
is
the
only airline to guarantee the lowest fares and no fuel surcharges ever.*

*Such is the gulf between
Ryanair
's and
Easyjet
's on-time performance that
Easyjet*

*has not published its
punctuality statistics*

*since 27 April
to prevent passengers realizing that they*

*can not compete with
Ryanair
's
guaranteed
low
est
fare
s and unrivalled
punctuality.*

*Ryanair
is committed to publishing customer service statistics each month to prove that we are
Europe
's leading customer service provider and we challenge
Easyjet
to start publishing its on-time performance statistics once again.
"*

| CUSTOMER SERVICE STATISTICS APRIL | 2008 | 2009 |
|--|-------------|-------------|
| On-time flights | 90% | 92% |
| Complaints per 1,000 pax | 0.30 | 0.98 |
| Baggage complaints per 1,000 pax | 0.67 | 0.38 |
| Complaints answered with 7 days | 99% | 99% |

Ends.

Friday, 5
th
June 09

For further information:

Stephen McNamara

**Pauline
McAlester
Ryanair**

**Murray
Consultants
Tel: 00 353 1 812 1271**

**Tel: 00 353 1 4980 30
0**

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, hereunto duly authorized.

RYANAIR HOLDINGS PLC

Date: 05 June 2009

By:___/s/ Juliusz Komorek___

Juliusz Komorek
Company Secretary